Mei Kwan (LKKAuto)

From: Teo Swee Keong

Sent: Friday, 13 December, 2019 12:01 PM

To: Jason Tea

Cc: Eileen Lee; Frauleine Khoo; Rosliza Bte

Subject: OUR REF: D19007851MFSH

Attachments: SAS2716695.PDF; TP SEARCH FEE.pdf

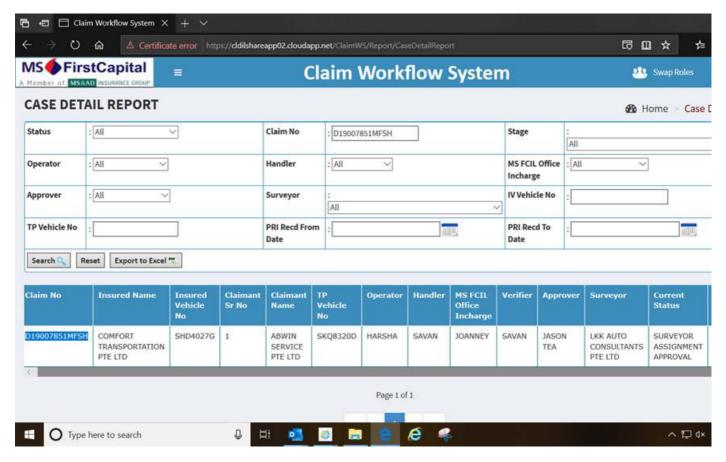
Dear Jason

FYA, please assist as per below print screen as I have received a call forward by Ms Frauleine from a stuff from Abwin Service Pte Ltd earlier regards of PRI arranging by today (Demanding).

Kindly follow up with her as I try to comfort her as we received the email for PRI (TP WS) only on 11 Dec 19 - 4:52pm that day but the Duty staff for (Motor Claims email) for Wed (11/12/2019) forward me only on 12/12/2019 at 9 40am the next day as then I also email to IL to arrange PRI later by 11:26 am yesterday.

As for your info below, can I email to LKK to arrange this survey assignment as below print screen shown as the delay from our side.

Please reply asap.



Thanks and Regards,

SK Teo Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Teo Swee Keong

Sent: Thursday, December 12, 2019 11:26 AM

To: IL Process Centre <ilprocesscentre@icicilombard.com>; Savan K //ICICILOMBARD/HYD

<k.savan@icicilombard.com>; Dhasannagari Harsha //ICICILOMBARD/HYD <dhasannagari.sri@icicilombard.com>

Cc: Joanne Yong <Joanneyong@msfirstcapital.com.sg> **Subject:** OUR REF: SHD4027G DOA 11/12/2019

Dear Sirs

New survey request for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Rosliza Bte < Rosliza@msfirstcapital.com.sg> Sent: Thursday, December 12, 2019 9:40 AM

To: Teo Swee Keong < TeoSweeKeong@msfirstcapital.com.sg>

Subject: FW: PRI - Accident Involving SKQ8320D & SHD4027G on 11/12/2019

PRI NC-19012311

From: Gerine <gerine@abwinm9.com>

Sent: Wednesday, December 11, 2019 4:52 PM

To: Motor_Claims < Motor_Claims@msfirstcapital.com.sg>

Subject: PRI - Accident Involving SKQ8320D & SHD4027G on 11/12/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by Mr Chong Ah Joo, the registered owner of vehicle no. SKQ8320D to claim damages against you in connection with a road traffic accident involving SKQ8320D & SHD4027G on 11/12/2019 at around 0603hrs along Paya Lebar Road (diagonally) opposite MacPherson MRT Station.

Please arrange for your surveyor to conduct the Pre-repair Inspection on **Friday 13/12/2019 between 3pm to 5pm** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

Abwin Service Pte Ltd 17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre

Singapore 417809

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards, Gerine Cheng Claims Department DID +65 6713 9416 Mobile +65 9234 6445 Abwin Service Pte Ltd 17 Kaki Bukit Road 4 #01-60 Bartley Biz Centre Singapore 417809