

INS. CASE OWNER: MERINA CHIA

CC4/FCI19022026/R1ea3

LKK:

IDAC:

9:

ASSIGNMENT

Surveyor: RASUL

DOI: 13/12/2019

Date / Time: 13.12.2019

Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No: SHC 7074E
Name of Insured: CITYCAB PTE LTD
Insured Tel No: _____ HP: _____
Excess Sec II :SS D.O.A: 10/12/2019
Is driver the owner? (YES / ☒ NO) Nature of Accident: _____

Claim No: D19007848MFSH
Policy No: D19007848MFSH
Make / Model: HYUNDAI I40-1.7 D CRDI (A)
Place of Accident: ALONG BUKIT GOMBAK ROAD INFRONT MRT

If NO, Driver Name / Age: LOW CHYE HUAT @ LAU CHYE HUAT
Driver Tel No: +65-92717098 (V/L: YES / NO)

OI GIA REPORT: ☒ YES / NO: TP GIA REPORT: ☒ YES / NO
Insured Liability: % Final ? Yes / No

SHC 390M



INSRS: WSP: DING AUTOMOTIVE
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time		STAGE	DATE / PIC
	SHC 390M - NS/INC14010618/H1tm3d1, DOA: 04.06.14	Non-Reporting ltr (1st):	
	SHC 7074E - CC3/AIG17013548/K1ya3q2, DOA: 12.7.17	Non-Reporting ltr (2nd):	
	- CS/FCI17005323/Krbn2, DOA: 15.3.17	Non-Reporting ltr (Final):	
	- CS3/FCI14011493/K1vbd1, DOA: 15.6.14	Notification ltr (if non-pickup):	
30.12.19	SEEK WITNESS FOR LIABILITY.	Call OI:	
		After call ltr to OI:	
06.01.20	FCI OPINION THAT SHOULD FALL UNDER BOLA 28B TO CLAIM DIRECTLY BEHIND.	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	☐
		After call ltr to OI:	☐
24.01.20	FCI RECD TP W/REIOD REQUEST TO SUBMIT W/P.	Authorisation To Act:	☐
		Release Voucher:	☐
		Final Repair Bill:	☐
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA:	☐
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☐
		LOD:	☐
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____		Post-Repair Photos: ☐		Others: ☐	
FINALIZATION Date/Time: _____ Confirm with: _____		Confirm by: _____			
Repair Cost: S\$ _____ (days) Reduction: % _____		Email ☐ Call ☐			
FINAL SETTLEMENT Date/Time: _____ Confirm with: _____		Email ☐ Call ☐			
Final Liability: % _____ (Agreed / Assessed) BOLA S/N No.: ZB(A)		If NO or B 28, Ass. Lia: 100/-			
Repair Cost: S\$ _____		O/D TYP 2 VERT			
Loss of Rental (LOR): S\$ _____ (days)					
Loss of Use (LOU): S\$ _____ (S x days)					
Loss of Income (LOI): S\$ _____ (S x days)					
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]					
GIA/LTA Search: S\$ _____					
Medical: S\$ _____		1) Claim status: Normal/Reject/Private Settle			
Disbursement: S\$ _____ (e.g. Tow/ Independent)		2) Report Format: _____			
Legal Cost: S\$ _____		3) Survey fee: _____			
Total: S\$ _____		Global Sum S\$: _____			
FINAL PAYMENT Date/Time: _____ Confirm with: _____		Email ☐ Call ☐			
Payee 1: S\$ _____		Name 1: _____			
Payee 2: (Strike if N.A.) S\$ _____		Name 2: _____			
Payee 3: (Strike if N.A.) S\$ _____		Name 3: _____			

COPY SENT



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE. L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19007848MFSH
Our ref: CC4/FCI19022026/R1ca3

Date: 16/12/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 390M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13-12-2019 at the premises of M/s Ding Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,200.29
Revised Estimate Amount	: S\$	4,830.29
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	4,830.29

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
O/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 day

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Ache

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

11/12/2019 15:39

OWNER'S PARTICULARS

JOB-NO: 50112269

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHC0390M

TRANS: AUTO

CHASSIS: JTDKB3FU703080264

MAKE / MODEL: TOYOTA / Prius Hybrid 1.8 CVT

ENGINE: 2ZR2C12604

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<u>LABOUR</u>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	1,200.00	0.00	1,200.00		Y	700
2 R&R REAR RHS QUARTER GLASS, REAR PASSENGER SEAT, SEAT BUCKLE AND INNER SEAT TRIM COVER	1.00	180.00	0.00	180.00		Y	60
3 R&R REAR RHS DOOR COMPONENT TO REPLACE NEW DOOR ASSY	1.00	120.00	0.00	120.00		Y	60
4 CHECK REAR RHS DOOR LOCK FAULTY, WIRING AND CLEAR FAULT CODE	1.00	100.00	0.00	100.00		Y	60
5 RESPRAY REAR RHS FENDER INNER & OUTER	1.00	250.00	0.00	250.00		Y	200
6 RESPRAY REAR RHS DOOR ASSY	1.00	250.00	0.00	250.00		Y	200
7 RESPRAY RHS SIDE SKIRT	1.00	200.00	0.00	200.00		Y	100
8 RESPRAY RHS ROCKER PANEL	1.00	200.00	0.00	200.00		Y	100
9 RESPRAY REAR BUMPER	1.00	200.00	0.00	200.00		Y	Xm
TOTAL:		2,700.00	0.00	2,700.00			
<u>MATERIALS</u>							
1 REAR RHS FENDER <i>buc</i>	1.00	899.43	224.86	674.57	L	Y	
2 REAR RHS DOOR ASSY <i>bt</i>	1.00	1,835.80	458.90	1,376.70	L	Y	
3 RHS SIDE SKIRT <i>de</i>	1.00	675.47	168.87	506.60	L	Y	
4 RHS ROCKER PANEL <i>bt</i>	1.00	533.60	133.40	400.20	L	Y	
5 REAR BUMPER (REPAIR) <i>xr</i>	1.00	0.00	0.00	0.00	L	Y	
6 REAR RHS INNER SHIELD <i>cl</i>	1.00	258.30	64.08	192.22	L	Y	
7 REAR RHS DOOR STICKER COMFORT DELGRO, BOOK NOW, NEW APP, GOGGE PLAY	1.00	200.00	0.00	200.00	S	Y	
8 REAR RHS INNER SHIELD CLIPS <i>neu</i>	1.00	35.00	0.00	35.00	S	Y	
9 RHS SIDE SKIRT CLIPS <i>neu</i>	1.00	35.00	0.00	35.00	S	Y	
10 REAR RHS FENDER SEALANT <i>neu</i>	1.00	80.00	0.00	80.00	S	Y	
TOTAL:		4,560.40	.050.11	3,500.29			
TOTAL PARTS & LABOUR:		7,250.40	1,050.11	6,200.29			

EXCESS/LOADING: S\$ 0.00

No. Of Day:

6 days

RE-SURVEY BEFORE AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
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DATE OF SURVEY: 13 / 12 / 19 @ 1480

SURVEYED BY: RASUL CKK

CONTACT NO: 900 6068 FAX NO: _____

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

Part By part

Labour = \$1480

S/A = \$200

Parts = \$3150.29

Lfs + P = \$4830.29

Final Amount = \$4830.29

6 days

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

11/12/2019 15:39

JOB-NO: 50112269

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHC0390M

TRANS: AUTO

CHASSIS: JTDKB3FU703080264

MAKE / MODEL: TOYOTA / Prius Hybrid 1.8 CVT

ENGINE: 22R2C12604

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	1,200.00	0.00	1,200.00 750		Y	700
2 R&R REAR RHS QUARTER GLASS, REAR PASSENGER SEAT, SEAT BUCKLE AND INNER SEAT TRIM COVER	1.00	180.00	0.00	180.00 60		Y	60
3 R&R REAR RHS DOOR COMPONENT TO REPLACE NEW DOOR ASSY	1.00	120.00	0.00	120.00 60		Y	60
4 CHECK REAR RHS DOOR LOCK FAULTY, WIRING AND CLEAR FAULT CODE	1.00	100.00	0.00	100.00 60		Y	60
5 RESPRAY REAR RHS FENDER INNER & OUTER	1.00	250.00	0.00	250.00		Y	200
6 RESPRAY REAR RHS DOOR ASSY	1.00	250.00	0.00	250.00		Y	200
7 RESPRAY RHS SIDE SKIRT	1.00	200.00	0.00	200.00		Y	100
8 RESPRAY RHS ROCKER PANEL	1.00	200.00	0.00	200.00		Y	100
9 RESPRAY REAR BUMPER	1.00	200.00	0.00	200.00		Y	X
TOTAL:		2,700.00	0.00	2,700.00			
MATERIALS							
1 REAR RHS FENDER <i>buc</i>	1.00	899.43	224.86	674.57	L	Y	
2 REAR RHS DOOR ASSY <i>bt</i>	1.00	1,635.60	458.90	1,376.70	L	Y	
3 RHS SIDE SKIRT <i>de</i>	1.00	675.47	168.87	506.60	L	Y	
4 RHS ROCKER PANEL <i>bt</i>	1.00	533.60	133.40	400.20	L	Y	
5 REAR BUMPER (REPAIR) <i>X</i>	1.00	0.00	0.00	0.00	L	Y	
6 REAR RHS INNER SHIELD <i>cut</i>	1.00	256.30	64.08	192.22	L	Y	
7 REAR RHS DOOR STICKER COMFORT DELGRO, BOOK NOW, NEW APP, GOGGE PLAY	1.00	200.00	0.00	200.00 100	S	Y	
8 REAR RHS INNER SHIELD CLIPS <i>neu</i>	1.00	35.00	0.00	35.00	S	Y	
9 RHS SIDE SKIRT CLIPS <i>neu</i>	1.00	35.00	0.00	35.00	S	Y	
10 REAR RHS FENDER SEALANT <i>neu</i>	1.00	80.00	0.00	80.00 30	S	Y	
TOTAL:		4,550.40	050.11	3,500.29			
TOTAL PARTS & LABOUR :		7,250.40	1,050.11	6,200.29			

EXCESS/LOADING-S\$ 0.00

No. Of Day:

*6 days*RE-SURVEY BEFORE AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
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DATE OF SURVEY: 13 / 12 / 19 @ 1440SURVEYED BY: RASUL CUKUCONTACT NO: 90010068 FAX NO: _____

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

MOTOR SURVEY ASSIGNMENT

Date 11-12-2019 Our Ref No. D19007848MFSH

Accident Date 10-12-2019 Claim Type. Third Party 11.38 am @ 13/12/19

Insured Vehicle SHC7074E Third Party Vehicle. SHC390M P. Vilon

Survey Location BLK 10, #01-20 SIN MING INDUSTRIAL ESTATE SECTOR C V. IN

Contact Person. VADIVELAN MOHAN S. Rasul

Contact No. 62657130/ 96891857 Fax No. 0 Insp: 31 corporation

Survey Type WITHOUT PREJUDICE:

Appointed Surveyor LKK AUTO CONSULTANTS PTE LTD

Contact Person NA Fax No. 68416315

Contact Number. NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop DING AUTOMOTIVE PTE LTD Attention. NIL

Cc : TP Solicitor NA TP Solicitor Fax No. NA

Officer Incharge MERINA CHIA SAN SAN

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 18 December, 2019 5:29 PM
To: 'Merina Chia'
Cc: Admin A; 'CWS Motor Claims'
Subject: RE: SURVEY ASSESSMENT - D19007848MFSH/1
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

YOUR REF: D19007848MFSH
LKK REF: CC4/EQI19021404/Ega3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 390M at M/s Ding Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 13 December, 2019 11:57 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007848MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards:

G.NIVITHA

Asher Sng (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 3 February 2020 4:32 PM
To: 'CWS Motor Claims'; Asher Sng (LKKAuto); assignments
Cc: 'Merina Chia'; Admin A
Subject: RE: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir/Mdm,

Thank you for the email.

Dear Asher,

Kindly assist

FYNA Our Ref : CC4/FCI19022026/R1ea3

« Wishing you a Happy and Prosperous Lunar New Year »



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Monday, 3 February 2020 4:30 PM
To: claims@dingautomotive.com.sg
Cc: Merina Chia; admin-d@lkkauto.com; CWS Motor Claims
Subject: RE: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

Without Prejudice

Dear sir,

Kindly hold as we are pending for survey report from LKK, Once received we will revert you asap.

Dear Nivitha,

Please let us have the **Survey Report** including **Vehicle Inspection Photos & Survey Fees Invoice** asap.
Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: claims@dingautomotive.com.sg [mailto:claims@dingautomotive.com.sg]

Sent: Monday, February 03, 2020 1:40 PM

To: 'Merina Chia San San'

Cc: 'Kelly Ding'; 'Ding Ding Auto'; 'taxises'; 'CWS Motor Claims'; dd.hashim@dingauto.sg

Subject: RE: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

WITHOUT PREJUDICE

Good Day to you

Dear Merina,

Any update on the offer? Look forward from you soon.

Best Regards,

Shinah

Motor Claims Officer

Ding Automotive Pte. Ltd.

DID: 9239 4128

From: Dd hashim [mailto:dd.hashim@dingauto.sg]

Sent: Monday, 20 January 2020 10:50 AM

To: Merina Chia San San

Cc: Kelly Ding; Ding Ding Auto; taxises; CWS Motor Claims; claims

Subject: Re: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

WITHOUT PREJUDICE

Hi Merina,

Kindly refer attachment for the video footage. Awaits for your best offer to close case.

Thank you.

~HAPPY CNY, DRIVE SAFE~

SINCERELY

DD HASHIM

HP: +65 81160811/+65 92394128

FAX: +65 64520614

On Thu, Dec 26, 2019 at 2:25 PM <claims@dingautomotive.com.sg> wrote:

Without Prejudice,

DING AUTOMOTIVE PTE LTD

Dear Merina Chia,

Attachment our supporting documents to claim against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our client as per following:

Recommended Repair Days: 06

Sat,Sun,Public Holiday/etc: 01

Total Claims Days: 09

Cost Of Repair: \$5,168.41

3rd Party Search Fee:\$0.00

Loss Of Rental: \$1,063.80

Loss Of Income: \$720.00

Towing Fee: \$0.00

Surveyor Fee: \$0.00

Total: \$6,952.21

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,

Shinah

Motor Claims Officer

Ding Automotive Pte. Ltd.

DID: 9239 4128



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAUTO)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 24 February 2020 9:12 AM
To: Bryan Ang (LKKAUTO); assignments; Admin-D (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH
Attachments: RE: [PROPOSAL ON LIABILITY] EXPRESS SETTLEMENT - Claim No: D19007848MFSH/1 // LKK Ref: CC4/FCI19022026/R1ea3, ACCIDENT INVOLVING SHC 7074E AND SHC 390M ON 10/12/2019
Importance: High

Dear Asher,

Please take note that this case will proceed on WP basis instead of express settlement (refer to attached).

Please let us have the survey report on urgent basis.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Saturday, 22 February 2020 11:30 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: dd.hashim@dingauto.sg; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: RE: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

Dear Asher

Please follow up.

Our ref: CC4/FCI19022026/R1ea3

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Friday, 21 February 2020 7:28 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: dd.hashim@dingauto.sg; Merina Chia <MerinaChia@msfirstcapital.com.sg>; CWS Motor Claims

<cwsmotorclaims@msfirstcapital.com.sg>

Subject: Re: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

Dear Nivitha,

We are receiving reminders from workshop.

Kindly let us have the reason for delay & do the needful on priority.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: Dd hashim [<mailto:dd.hashim@dingauto.sg>]

Sent: Friday, February 21, 2020 1:25 PM

To: CWS Motor Claims

Cc: ASSIGNMENTS@LKKAUTO.COM; admin-d@lkkauto.com; Merina Chia

Subject: Re: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

WITHOUT PREJUDICE

Hi All,

Any good news on the latest update for the offer?

Thanks.

~Avoid Virus,Stay Safe~

SINCERELY

DD HASHIM

HP:+65 81160811/+65 92394128

FAX:+65 64520614

On Fri, Feb 14, 2020 at 2:57 PM CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg> wrote:

WITHOUT PREJUDICE / SAVE AS TO COSTS

Dear Sirs,

We refer to your below email,

Kindly hold we are pending for survey report,Once received we will revert you soonest.

Dear **Nivitha**,

Kindly do the needful on priority.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: Dd hashim [mailto:dd.hashim@dingauto.sg]

Sent: Friday, February 14, 2020 11:58 AM

To: Merina Chia San San

Cc: Kelly Ding ; Ding Ding Auto ; taxiscs ; CWS Motor Claims ; claims

Subject: Re: 50112269/SHC390M/TP SHC7074E/10/12/2019-PENDING OFFER/REF:D19007848MFSH

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

WITHOUT PREJUDICE

Hi Merina,

Please advise us the offer for the said accident. We yet close the case at our end.

Thank you.

~Avoid Virus, Stay Safe~

SINCERELY

DD HASHIM

HP: +65 81160811 / +65 92394128

FAX: +65 64520614

On Thu, Dec 26, 2019 at 2:25 PM <claims@dingautomotive.com.sg> wrote:

Without Prejudice,

DING AUTOMOTIVE PTE LTD

Dear Merina Chia,

Attachment our supporting documents to claim against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our client as per following:

Recommended Repair Days: 06

Sat, Sun, Public Holiday/etc: 01

Total Claims Days: **09**

Cost Of Repair: \$5,168.41
3rd Party Search Fee:\$0.00
Loss Of Rental: \$1,063.80
Loss Of Income: \$720.00
Towing Fee: \$0.00
Surveyor Fee: \$0.00
Total: **\$6,952.21**

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,

Shinah

Motor Claims Officer

Ding Automotive Pte. Ltd.

DID: 9239 4128

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

Ref : CC4/FCI19022026/R1ea3q2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 27-02-2020



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 7074E	Veh. Inspected	SHC 390M
Policy No.	D-18088937MFSH	Coverage (\$)	0.00
Claim No.	D19007848MFSH	Excess (\$)	0.00
Assign From	MERINA CHIA	Assign Date	13/12/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	JTDKB3FU703080264	Colour	YELLOW
Odometer	105905	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	TRIANGLE	6 mm
L/H Front Tyre	195/65 R15	TRIANGLE	6 mm
R/H Rear Tyre	195/65 R15	TRIANGLE	6 mm
L/H Rear Tyre	195/65 R15	TRIANGLE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/12/2019	Inspection Date	13/12/2019
Survey held at	31 CORPORATION ROAD		
Repairer	DING AUTOMOTIVE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 390M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR RHS FENDER	BUCKLED	899.43	899.43
1	REAR RHS DOOR ASSY	BENT	1,835.60	1,835.60
1	RHS SIDE SKIRT	DEFORMED	675.47	675.47
1	RHS ROCKER PANEL	BENT	533.60	533.60
1	REAR BUMPER (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR RHS INNER SHIELD	CUT	256.30	256.30
	LESS 25% DISCOUNT		-1,050.10	-1,050.11
			3,150.30	3,150.29
SPECIAL NETT ITEMS				
1	REAR RHS DOOR STICKER COMFORT DELGRO ,BOOK NOW,NEW APP ,GOOGGE PLAY (SN)	NECESSARY	200.00	100.00
1	REAR RHS INNER SHIELD CLIPS (SN)	NECESSARY	35.00	35.00
1	RHS SIDE SKIRT CLIPS (SN)	NECESSARY	35.00	35.00
1	REAR RHS FENDER SEALANT (SN)	NECESSARY	80.00	30.00
			350.00	200.00
LABOUR				
	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		1,200.00	700.00
	R&R REAR RHS QUARTER GLASS ,REAR PASSENGER SEAT ,SEAT BUCKLE AND INNER SEAT TRIM COVER.		180.00	60.00
	R&R REAR RHS DOOR COMPONENT TO REPLACE NEW DOOR ASSY .		120.00	60.00
	CHECK REAR RHS DOOR LOCK FAULTY,WIRING AND CLEAR FAULT CODE.		100.00	60.00
	RESPRAY REAR RHS FENDER INNER & OUTER.		250.00	200.00
	RESPRAY REAR RHS DOOR ASSY .		250.00	200.00
	RESPRAY RHS SIDE SKIRT.		200.00	100.00
	RESPRAY RHS ROCKER PANEL .		200.00	100.00
	RESPRAY REAR BUMPER .	NOT NECESSARY	200.00	-
			2,700.00	1,480.00
GRAND TOTAL			6,200.30	4,830.29

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RECOMMENDED COST OF REPAIRS			4,830.29
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Report Ref No. CC4/FCI19022026/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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