

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 23 April 2020 9:07 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; 'Ye, Yong Kang Melvin'
Cc: 'Henry, Irene James'; SUR
Subject: RE: CMTD1905755/MYE - LKK/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019
Attachments: PRELI ADVISED SMG 8870L.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SMG 8870L**
Number of days (estimated) : 3 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 19 December 2019 11:38 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1905755/MYE - LKK/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMG 8870L on 16/12/2019
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 13 December 2019 4:39 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1905755/MYE - LKK/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Friday, 13 December 2019 4:10 PM
To: AbwinM9 - Sharifah <sharifah@abwinm9.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1905755/MYE - LKK/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019

Our Reference: CMTD1905755/MYE

Your Reference: SMG8870L

Without Prejudice

EMAIL ONLY

Date: 13/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ABWIN SERVICE PTE LTD

Dear Sharifah,

ACCIDENT INVOLVING YN9893K & SMG8870L ON 09.12.2019

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto Consultants to conduct the survey.

Hi **LKK Auto**,

Please refer to the email below and make the arrangement to survey for **SMG8870L** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Mr. Melvin.

Thank You.

**Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.
We wish you a Merry Christmas and a Happy New Year!**

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Sent: Friday, December 13, 2019 3:51 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD1905755/MYE - PRI/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019

WITHOUT PREJUDICE

Hi Grace

Please see our selection below:

Pre-Repair Survey			
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	✓
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

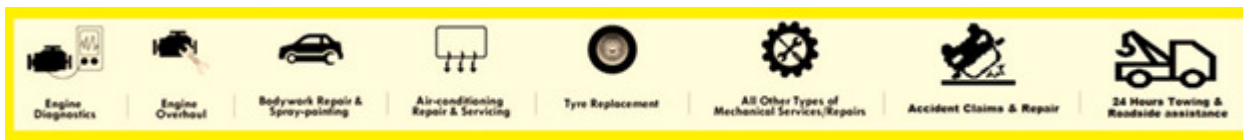


Abwin Service Pte Ltd

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No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809



From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, 13 December, 2019 3:26 PM

To: sharifah@abwinm9.com; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1905755/MYE - PRI/ Accident Involving YN9893K & SMG8870L ACC on 09/12/2019

Our Reference: CMTD1905755/MYE

Your Reference: SMG8870L

Date: 13/12/2019

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ABWIN SERVICE PTE LTD

Dear Sharifah,

ACCIDENT INVOLVING YN9893K & SMG8870L ON 09.12.2019

We refer to your Notice of Accident dated 13/12/2019.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.
We wish you a Merry Christmas and a Happy New Year!

Best Regards
Grace Teo

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

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From: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Sent: Friday, December 13, 2019 2:15 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PRI - Accident Involving SMG8870L & YN9893K on 09/12/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **MR YEW CHEE CHOONG**, the registered owner of vehicle no. **SMG8870L** to claim damages against you in connection with a road traffic accident involving SLR5579C & GBJ6406Y on 09/12/2019 at around 0915hrs along HOUGANG AVE 3.

Please arrange for your surveyor to conduct the Pre-repair Inspection **on Monday, 16/12/19 @ 1500-1700hrs** at our premises (if not available, please let us have the alternative date/timing):

Workshop Location:

Abwin Service Pte Ltd

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

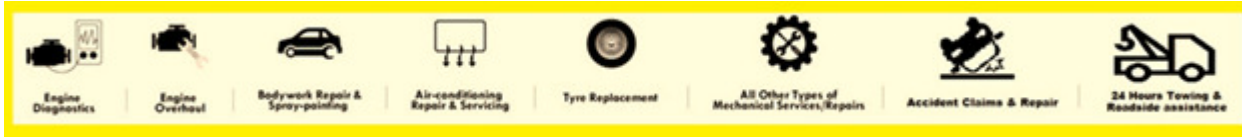


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