

Sub-agent:

OSP

DOI: 17/12/19

Date / Time: 13/12/2019

Registered in Merimen: 13/12/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SLU 9814G

Claim No. : 1201900037225

Name of Insured : LI YAN

Policy No. : PNPV-2018-00016544

Insured Tel No. : HP: +65-90739258

Make / Model : MAZDA 3-1.5 SEDAN (A)

Excess Sec II : S\$ D.O.A : 28/11/2019 17:30

Place of Accident : 232 WESTWOOD AVE THE FLORAVALE 3845360 BASE C/P B1

Is driver the owner? (☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : (V/L: ☒ YES / NO)

Insured Liability : % Final ? Yes / No

GBH 8376Y



INSRS:
WSP: CARZ AUTO
Tel: SERVICES
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

| Date/ Time | GBH 8376Y - X | SLU 9814G - X | STAGE | DATE / PIC |
|------------|---------------|---------------|-----------------------------------|-------------------------------------|
| | | | Non-Reporting ltr (1st): | |
| | | | Non-Reporting ltr (2nd): | |
| | | | Non-Reporting ltr (Final): | |
| | | | Notification ltr (if non-pickup): | |
| | | | Call OI: | |
| | | | After call ltr to OI: | |
| | | | Documentation Check List: | Handler Typist |
| | | | Notification ltr (if non-pickup) | <input type="checkbox"/> |
| | | | After call ltr to OI: | <input type="checkbox"/> |
| | | | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | | | Release Voucher: | <input checked="" type="checkbox"/> |
| | | | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | | | Car Rental Invoice: | <input checked="" type="checkbox"/> |
| | | | Towing Invoice: | <input type="checkbox"/> |
| | | | LTA / GIA : | <input checked="" type="checkbox"/> |
| | | | Medical Bill: | <input type="checkbox"/> |
| | | | PIR: | <input type="checkbox"/> |
| | | | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | | | LOD | <input checked="" type="checkbox"/> |
| | | | Payment Breakdown Form: | <input type="checkbox"/> |
| | | | Post-Repair Photos: | <input type="checkbox"/> |
| | | | Others: | <input type="checkbox"/> |

| | | | |
|---|---|-----------------------------------|--|
| PRELIMINARY ADVICE | Date/Time: | Sent By: | Confirm by: |
| FINALIZATION | Date/Time: | Confirm with: | Confirm by: |
| Repair Cost: | S\$ | (days) Reduction: | % |
| FINAL SETTLEMENT | Date/Time: | Confirm with: | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Final Liability: | % | (Agreed / Assessed) BOLA S/N No.: | NIL |
| Repair Cost: | S\$ 2835.50 | | |
| Loss of Rental (LOR): | S\$ 500.00 | (5 days) X \$100 | |
| Loss of Use (LOU): | S\$ - | (\$ x days) | |
| Loss of Income (LOI): | S\$ - | (\$ x days) | |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> | LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> | [Tick only one] | |
| GIA/LTA Search | S\$ 7.45 | | |
| Medical | S\$ - | | |
| Disbursement: | S\$ - | (e.g. Tow/ Independent) | |
| Legal Cost | S\$ - | | |
| Total: | S\$ 3342.95 | Global Sum S\$: 3340.00 | |
| FINAL PAYMENT | Date/Time: | Confirm with: | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Payee 1: | S\$ 3340.00 | Name 1: | CARZ AUTO SERVICES Pte Ltd |
| Payee 2: (Strike if N.A.) | S\$ | Name 2: | |
| Payee 3: (Strike if N.A.) | S\$ | Name 3: | |

COPY SENT 4/2/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: 500.00

ASSIGNMENT

From:

Date:

17/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GBA 8376Y

at Workshop in/s

Carz Auto

of

61 Woodlands Ind. Park E9

Insured:

04-04

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

20. %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBH 8376Y

Regn: 15/Oct/2018

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace Turbo

CC 2982

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

75224

T/Radio: Insured / Std / NI / NA

Eng/No:

-

C/No:

JTFHT02P700245074

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195 R15

R:

195 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal:

5

mm

R/Bal:

5

mm

L/Bal:

5

mm

L/Bal:

5

mm

D.O.A:

28/11/2019

D.O.A:

17/12/19

Survey held at

Carz Auto.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV = 48,583

PV = 23,908

NV = 24,675

L/S \$ 2650 Cred \$ 1796.76 / 40%.

Date/Time, File Pass to?



: Prel. Report

n



: Final Report

Date/Time, File Return to?

n

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

S + P + S

Notes

Notes

Notes

Report Format:

Lump Sum / L/S: \$

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Workshop (\$)



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D
61 WOODLANDS INDUSTRIAL PARK E9 (E9 PREMIUM) SINGAPORE 757047
Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

LKK Auto Consultants hence notify

to resurvey before/after spray painting

To display damaged part(s) during resurvey

Third party survey is on a "Without Prejudice" basis

No illegal modification(s) is allowed

Supplementary item(s) must be resurveyed and

is subject to final approval from Insurance Company

Acknowledged by Repairs

Signature:

Date:

Insurance Company: FWD Singapore Pte Ltd

Address: 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

Telephone: Fax:

Make/ Model: TOYOTA HIACE

Date: 10/12/2019

Chassis No: JTFHT02P700245079

Vehicle No: GBH 8376 Y

Date/Time of Accident: 28/11/2019 17:30

L/S = 2,650
4 days

Materials Cost/ Spare Parts Cost

TO BE COMPLETED BY SERVICE ADVISOR

| ITEMS | DESCRIPTION (LIST PARTS) | QTY | LIST PRICE \$ | PARTS DISCOUNT | FINAL PRICE \$ |
|--------------------------------------|---------------------------|-----|---------------|----------------|----------------|
| 1 | SLIDING DOOR LH / DO | 1 | \$ 1,615.40 | 25% | \$ 1,211.55 |
| 2 | SLIDING DOOR HINGE LH XSV | 1 | \$ 174.90 | 25% | \$ 131.18 |
| 3 | SLIDING DOOR LOCK LH XSV | 1 | \$ 509.40 | 25% | \$ 382.05 |
| 4 | REAR FENDER LH / DO | 1 | \$ 1,162.65 | 25% | \$ 871.99 |
| TOTAL LIST PARTS COST AFTER DISCOUNT | | | | | \$ 2,596.76 |

Labour Work / Panel Beating Related Works

| Job Scope | Quotation |
|---|---------------|
| TO REMOVE AND RENEW REAR DAMAGED PARTS-REPLACE REALIGNED ALL AFFECTED PARTS | \$ 600 800.00 |

Spray Painting

| Job Scope | Quotation |
|---------------------------|---------------|
| TO RESPRAY AFFECTED AREAS | \$ 500 700.00 |

Labour Works

| Job Scope | Quotation |
|--|--------------|
| TO TUFFCOAT AFFECTED AREA | \$ 40 150.00 |
| TO REMOVE/ REFIX INTERIOR UPHOLSTERY | \$ 50 100.00 |
| TO REMOVE AND REPLACE SLIDING DOOR MECHANISM | \$ 50 100.00 |
| OTHER LABOUR COST | \$ 350.00 |

GRAND TOTAL \$ 4,446.76

Jeslyn

CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua

Job Title: Motor Claim

Mobile: 65 8322 7418

Email: jeslyn@carzauto.com.sg

Repair day - 4 days

Lump Sum Repair
After paint photo

Sun Pin (LKK)

17/12/2019

TP without prejudice

Sunpin@lkkauto.com

8661 2621

2,178.05 - 25%

P = 2,083.54

L = 1,240

3,323.54

- 20%

2,658.83

Oi Sun Pin (LKK Auto)

From: alex@carzauto.com.sg
Sent: Tuesday, 7 January, 2020 9:19 AM
To: Oi Sun Pin (LKK Auto)
Subject: RE: GBH 8376 Y AFTER REPAIR PHOTO

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Mr Oi Sun Pin

We are able to accepted your offer . Thanks

All Document who should we send too ?
Please advice

Best Regards

Alex

-----Original Message-----

From: Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Sent: Tuesday, January 7, 2020 9:07 AM
To: alex@carzauto.com.sg
Subject: RE: GBH 8376 Y AFTER REPAIR PHOTO

Dear Alex,

Kindly refer the finalize amount \$2,650. Repair day 4 days, (L/S, before gst).
If agree please update.

Thank you.

Best Regards,
Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: alex@carzauto.com.sg [<mailto:alex@carzauto.com.sg>]
Sent: Monday, 23 December, 2019 1:46 PM
To: Oi Sun Pin (LKK Auto)
Cc: jeslyn@carzauto.com.sg
Subject: GBH 8850 Y AFTER REPAIR PHOTO

Hi Mr Sun Pin

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 805G

Vehicle Details

Vehicle No.: GBH8376Y
Vehicle to be Exported: No
Intended Deregistration Date: 18 Dec 2019
Vehicle Make: TOYOTA
Vehicle Model: HIACE VAN TURBO 5DR MT
Primary Colour: Silver
Manufacturing Year: 2018
Engine No.: 1KD2826393
Chassis No.: JTFHT02P700245079
Maximum Power Output: -
Open Market Value: \$28,136.00
Original Registration Date: 15 Oct 2018
First Registration Date: 15 Oct 2018
Transfer Count: 0
Actual ARF Paid: \$1,407.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 14 Oct 2028
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$27,104.00
COE Rebate Amount: \$23,908.00
Total Rebate Amount: \$23,908.00

The information contained herein is correct as at 18 Dec 2019

OK

$$5,500/12 = 458.33$$

$$458.33 \times 106 = 48,583$$

$$MV = 48,583$$

Honda Vezel
Ready stock available with immediate COE registration. Call us now!

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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[Advertiser Login](#)
[Ways of Selling](#)

Used Toyota Hiace
Call Us Now! 6758 8888
We are the largest car dealer in Singapore
We have the best selection of cars in Singapore
We are the best choice for your car purchase

• Free PDR evaluation
• Free painting and 6 months maintenance
• Includes workshop insurance quality service
• Member of SVA and has purchase assistance
• 100% deposit refund for approved loan

YONG LEE SENG MOTOR PTE LTD

Browse by Category

Sort by Date Posted 20 results/page

9 vehicles

Toyota Hiace

Advanced Search

| | Image | Model | Price | Depreciation | Year | Eng Cap | Mileage | Van Type | Status |
|-------------------------|-------|--|----------|--------------|-------------|----------|-----------|----------|------------------------------|
| Search Selection | | Toyota Hiace | Any | Any | 2018 | Any | Any | Any | Available |
| | | Toyota Hiace 3.0A DX | \$88,800 | \$7,350 /yr | 08-May-2018 | 2,982 cc | - | Van | Available |
| | | Fuel Type: Diesel May 2018 Toyota Hiace 3.0 Auto 5 Door / With Original Rear Air Con/ Reverse Camera / LED Head Light, Call Us Now. These One Automobile & Trading (Posted: 18-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace 3.0M | \$95,800 | \$6,620 /yr | 21-May-2018 | 2,982 cc | - | Van | Available |
| | | Fuel Type: Diesel One Owner, Super Low Mileage, Just Done Regular Servicing At Service Service Centre, Original Condition, 100% Loan, In House Loan Available, High Trade In Price Offer, Call Now. AIRON Star Pte Ltd (Posted: 14-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace Commuter 3.0A High Roof | \$72,800 | \$6,530 /yr | 18-Jun-2018 | 2,982 cc | 288 km | Bus | Available |
| | | Fuel Type: Diesel Sliding Auto Door. Like New, 1 Year Road Tax 13 Seater Mini Bus For Sale! 100% Loan And High Trade-In. Can Register Excursion, Private Hire, Or Private Bus, Call Our Friendly Sales Executive And Find Out More. Price Inclusive Of GST. Top Must Automobile (Posted: 21-Oct-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace 3.0M | \$98,800 | \$6,790 /yr | 15-Aug-2018 | 2,982 cc | 17,000 km | Van | Available |
| | | Fuel Type: Diesel New Arrival! (100% Quality Buy) Super Low Mileage Done At 17000km Only! 1st Owner! (Borneo Motor just) Cheapest In Town! Very Best Condition! Interior & Exterior Looks Like New! Driver's Seat Plastic Still Intact! Drives Like A New Vehicle! Durable Euro 5 Engine! U... (Posted: 01-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Precision Auto Service - Specialised for Toyota Car repair, servicing & maintenance. Your Trusted Car Workshop, a one-stop car workshop specialising in Japanese cars. More info about this shop | | | | | | | |
| | | Toyota Hiace 2.8A DX | \$88,800 | \$6,870 /yr | 31-Aug-2018 | 2,754 cc | 32,000 km | Van | Available |
| | | Fuel Type: Diesel Hiace 3 Door Auto With Rear Aircon, Very Well Maintained. (Posted: 01-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace Commuter 2.8A GL High Roof | \$77,777 | \$6,790 /yr | 22-Oct-2018 | 2,754 cc | - | Bus | Available |
| | | Fuel Type: Diesel High Roof New 14 Seater Toyota Commuter Model! Cheapest In SG! Full Accessories! Can Register Excursion Private Hire Or Private Bus. No Gremlins! Call Our Sales Executive And Grab It Before It's Gone! Stock Is Limited. AOM To Test Drive! Net Link Partners Pte Ltd (Posted: 01-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace Commuter 2.8A GL | \$75,888 | \$6,570 /yr | 22-Oct-2018 | 2,754 cc | - | Bus | Available |
| | | Fuel Type: Diesel 15/18 Toyota Hiace Commuter 2.8 GL, 14 Seater, New Model. These One Automobile & Trading (Posted: 01-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace Commuter 2.8A | \$78,888 | \$6,880 /yr | 01-Nov-2018 | 2,754 cc | - | Bus | Available |
| | | Fuel Type: Diesel (Hiace Commuter With Front Sensing) Lots Of Safety Features! Come With Lots Of Accessories, High Loan With Low Interest Rate, High Trade In, Call Now To Find Out More! (Posted: 01-Nov-2018) Tag: 2018 Toyota Hiace, 2018 Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Toyota Hiace, Used Toyota | | | | | | | View Details |
| | | Toyota Hiace Commuter 3.0A High Roof | \$88,800 | \$6,890 /yr | 11-Oct-2018 | 2,982 cc | 6,000 km | Bus | Available |
| | | Fuel Type: Diesel | | | | | | | |



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D
61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

LKK Auto Consultants hence notify

SRP 20190101 regarding:

* To resurvey before/after spray painting

* To display damaged part(s) during resurvey

* Parts must be subject to confirmation

* Third party survey is on a "Without Prejudice" basis

* No illegal modification(s) is allowed

* Supplementary item(s) must be resurveyed and

is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Insurance Company: **FWD Singapore Pte Ltd**

Address: 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

Telephone: Fax:

Make/ Model: TOYOTA HIACE

Date: 10/12/2019

Chassis No: JTFHT02P700245079

Vehicle No: GBH 8376 Y

Date/Time of Accident: 28/11/2019 17:30

Materials Cost/ Spare Parts Cost

TO BE COMPLETED BY SERVICE ADVISOR

| ITEMS | DESCRIPTION (LIST PARTS) | QTY | LIST PRICE \$ | PARTS DISCOUNT | FINAL PRICE \$ |
|--------------------------------------|---------------------------|-----|---------------|----------------|----------------|
| 1 | SLIDING DOOR LH / DD | 1 | \$ 1,615.40 | 25% | \$ 1,211.55 |
| 2 | SLIDING DOOR HINGE LH XSV | 1 | \$ 174.90 | 25% | \$ 131.18 |
| 3 | SLIDING DOOR LOCK LH XSV | 1 | \$ 509.40 | 25% | \$ 382.05 |
| 4 | REAR FENDER LH / DD | 1 | \$ 1,162.65 | 25% | \$ 871.99 |
| TOTAL LIST PARTS COST AFTER DISCOUNT | | | | | \$ 2,596.76 |

Labour Work / Panel Beating Related Works

| Job Scope | Quotation |
|---|---------------|
| TO REMOVE AND RENEW <u>REAR</u> DAMAGED PARTS: REPLACE REALIGNED ALL AFFECTED PARTS | \$ 600 800.00 |

Spray Painting

| Job Scope | Quotation |
|---------------------------|---------------|
| TO RESPRAY AFFECTED AREAS | \$ 500 700.00 |

Labour Works

| Job Scope | Quotation |
|--|--------------|
| TO TUFFCOAT AFFECTED AREA | \$ 80 150.00 |
| TO REMOVE/ REFIX INTERIOR UPHOLSTERY | \$ 50 100.00 |
| TO REMOVE AND REPLACE SLIDING DOOR MECHANISM | \$ 50 100.00 |
| OTHER LABOUR COST | \$ 350.00 |

GRAND TOTAL \$ 4,446.76

Repair day - 4 days

Lump Sum Repair
After paint photo

Jeslyn

CARZ AUTO SERVICES PTE LTD

Person Incharge: Ms Jeslyn Chua

Job Title: Motor Claim

Mobile: 65 8322 7418

Email: jeslyn@carzauto.com.sg

Sun Pin (Lkk)

17/12/2019

TP without prejudice

Sunpin@lkkauto.com

8661 2621

Page 1 of 2

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan

Date: 23 Dec 2019

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|--------------|
| Insured Vehicle No | : SLU9814G | Accident Date | : 28/11/2019 |
| TP Vehicle No | : GBH8376Y | Assignment Date | : 13/12/2019 |
| Make | : TOYOTA DYNA 150 | Est. Duration of Repair | : 4 days |
| Date of Inspection | : 17/12/2019 | | |
| Inspection At | : Carz Auto Services Pte Ltd - Woodlands (HQ) NO 61, WOODLANDS INDUSTRIAL PARK E9, #04-04 E9 PREMIUM SINGAPORE 757047 Singapore 757047 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...N/S.... portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 4,446.76 |
| Revised Amount | :S\$ | 3,363.54 |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 3,363.54 |

| | |
|-----------------|------|
| Lump Sum Repair | :S\$ |
|-----------------|------|

Total Loss Consideration

| | |
|--------------------|------|
| New for Old Value | :S\$ |
| Pre-Accident Value | :S\$ |
| COE / PARF Rebate | :S\$ |
| Salvage Value | :S\$ |
| Margin for Repair | :S\$ |

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Nivitha (LKK Auto)

22010/p63

From: venessa.chan@fwd.com
Sent: Friday, 13 December 2019 9:52 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Request Surveyor for pre-repair inspection Our Ref: GBH8376Y Your Ref: SLU9814G
Attachments: PRI GBH8376Y.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

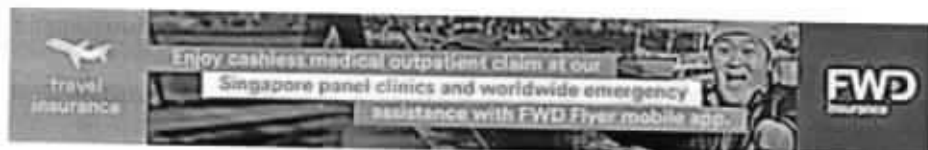


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Thursday, December 12, 2019 4:17 PM

To: Motor Claims SG - SG Common

Cc: alex@carzauto.com.sg

Subject: Request Surveyor for pre-repair inspection Our Ref: GBH8376Y Your Ref: SLU9814G

Hi Sir

Good Afternoon

Please arrange surveyor for pre-repair inspection.

Please conduct the survey at 61 Woodland Industrial Park E9 #04-04 (Premium 9) Singapore 757047.

Thank You.

10:39am 13/12/19
P: Jeslyn
V: Not In
arrange on 16/12/19

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6300 3080
FAX: 6300 3081
HP: 8322 7418

1 KARI BURST AVE 6, #02-24, (AUTORAY@KARI BURST), SINGAPORE 417883
1 KARI BURST AVE 6, #02-25, (AUTORAY@KARI BURST), SINGAPORE 417883
1 KARI BURST AVE 6, #02-26, (AUTORAY@KARI BURST), SINGAPORE 417883
51 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 737047
259 RAUCHPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 345584

EMAIL: SALES@CARZAUTO.COM.SG
FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

ATTENTION:

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Hsiao Tong (LKKAUTO)

From: Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Sent: Tuesday, 4 February 2020 9:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 1201900037225 *Our Ref: CC4/FWD19022010/Qpa3 [ACCIDENT INVOLVING SLU 9814G(FWD) AND GBH 8376Y ON 28/11/2019]

Gd morning

You may proceed DS

Regards,
Lionel

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, February 3, 2020 3:50 PM
To: Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900037225 *Our Ref: CC4/FWD19022010/Qpa3 [ACCIDENT INVOLVING SLU 9814G(FWD) AND GBH 8376Y ON 28/11/2019]

Hi Lionel,

We refer to our below email.

Kindly assist to upload a copy of insured video in Merimen for our viewing and advise if we may proceed DS.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 January 2020 2:03 PM
To: lionel.tan@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 1201900037225 *Our Ref: CC4/FWD19022010/Qpa3 [ACCIDENT INVOLVING SLU 9814G(FWD) AND GBH 8376Y ON 28/11/2019]

Hi Lionel,

We refer to our below email.

Kindly assist to upload a copy of insured video in Merimen for our viewing and advise if we may proceed DS.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 27 December 2019 7:52 AM
To: lionel.tan@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: 1201900037225 *Our Ref: CC4/FWD19022010/Qpa3 [ACCIDENT INVOLVING SLU 9814G(FWD) AND GBH 8376Y ON 28/11/2019]

Your Ref: **1201900037225**

Our Ref: CC4/FWD19022010/Qpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLU 9814G(FWD) AND GBH 8376Y ON 28/11/2019

We refer to the above matter.

Third party reported that our insured driver dashed out from parking lot and collided with third party vehicle.

Our insured reported that she was adjusting her cat into the lot. When she parked inside the lot, third party came from her right and hit onto her car front left portion.

Kindly assist to upload a copy of insured video in Merimen for our viewing and advise if we may proceed DS.

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

| AUDIT TRAIL | | | | | By |
|-------------|-------------------|----------------------------------|---|--|--------------------------|
| No. | On | Audit | Remarks | | |
| 1 | 13 Dec 2019 16:41 | Cim Dtl Modified | Claimant's Name: -> -. | | [A] HOW MEI KWAN |
| 2 | 13 Dec 2019 16:41 | Cim Veh Model Changed | (204479) TOYOTA DYNA 150 3.0 D (M). | | [A] HOW MEI KWAN |
| 3 | 13 Dec 2019 16:41 | Cim Created | Reg No: GBH8376Y. Acct Date: 2019/11/28. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Wor kshop: Carz Auto Services Pte Ltd - Woodlands (HQ) | | [A] HOW MEI KWAN |
| 4 | 13 Dec 2019 16:41 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : RT Ap praisal Pte Ltd. | | [A] HOW MEI KWAN |
| 5 | 13 Dec 2019 16:41 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/12/24 | | [A] HOW MEI KWAN |
| 6 | 13 Dec 2019 16:41 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | | [A] HOW MEI KWAN |
| 7 | 13 Dec 2019 16:43 | Label Added | (20005):Direct Settlement . | | [A] HOW MEI KWAN |
| 8 | 13 Dec 2019 16:43 | Adj Adjuster Assigned | [None] -> OI SUN PIN | | [A] HOW MEI KWAN |
| 9 | 13 Dec 2019 18:04 | Cim Registration Modified | Pol No:->PNPV2018-00016544. | | [I] Venessa Chan |
| 10 | 13 Dec 2019 18:04 | Cim Registration Modified | Pol No:PNPV2018-00016544->PNPV-2018-00016544. | | [I] Venessa Chan |
| 11 | 23 Dec 2019 16:06 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/12/24 | | [A] HOW MEI KWAN |
| 12 | 14 Feb 2020 14:26 | Adj Rpt Initiated | | | [A] JOANNE LEE KHANG MIN |
| 13 | 14 Feb 2020 14:26 | Cim Dtl Modified | Claim Conclusion: -> 3. | | [A] JOANNE LEE KHANG MIN |
| 14 | 14 Feb 2020 14:26 | Cim Dtl Modified | JP) Reg. Date: -> 2018/10/15. | | [A] JOANNE LEE KHANG MIN |
| 15 | 14 Feb 2020 14:26 | Cim Details Notified | | | [A] JOANNE LEE KHANG MIN |
| 16 | 19 Feb 2020 16:51 | Adj Mandate Request | Cur.Req:3342.95:LIABILITY: 100%* QUANTUM: (a) CORw/GST: \$2,835.50 + (b)LOR: \$500.00 (5days x \$100) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$3,342.95 *VEH MODEL: Toyota Hiace Turbo (2982c c). FOR YOUR APPROVAL/INSTRUCTION. | | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|----------|--------|
| 2376802 | 13 Dec 2019 18:04:19 | TP Case (Insurer) | Motor | FWD Singapore Pte. Ltd. (HQ) | FWD Singapore Pte. Ltd. (HQ) | GBH8376Y | LI YAN | xx.xx |
| 2385319 | 23 Dec 2019 16:06:37 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | GBH8376Y | SLU9814G | 11.77 |

Print Received Message

This mail is associated with :

***GBH8376Y (1201900037225)**

[SLU9814G]

TP

MOMENTS LOFT LOGISTICS PTE LTD

Nov 28 2019 5:00PM

[Li Yan]

Carz Auto Services Pte Ltd - Woodlands

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 19/02/2020 18:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3342.95) - GBH8376Y - Claim Handler: Lionel Tan

Approved:3342.95.

Hsiao Tong (LKKAUTO)

From: alex@carzauto.com.sg
Sent: Monday, 24 February 2020 12:13 PM
To: Hsiao Tong (LKKAUTO); jeslyn@carzauto.com.sg
Subject: RE: Request Offer for Vehicle Number: GBH8376Y // DOA: 28/11/2019 //LKK REF: CC4/FWD19022010/Qpa3

Hi Ms Hsiao Tong

We are able to accepted your offer @ \$3340/- All In

Please kindly submit to your insurer . Thanks

Best Regards

Alex

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, February 24, 2020 12:05 PM
To: jeslyn@carzauto.com.sg
Cc: alex@carzauto.com.sg
Subject: RE: Request Offer for Vehicle Number: GBH8376Y // DOA: 28/11/2019 //LKK REF: CC4/FWD19022010/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,340.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Monday, 24 February 2020 11:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: alex@carzauto.com.sg

Subject: RE: Request Offer for Vehicle Number: GBH8376Y // DOA: 28/11/2019 //LKK REF: CC4/FWD19022010/Qpa3

Hi Ms Hsiao Tong

Good Afternoon

Any updated news?

Please let us know as soon as possible.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6742 3197
FAX: 6741 4108
HP: 8322 7418

1 KARI BUKIT AVE 6, #02-24, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
1 KARI BUKIT AVE 6, #02-35, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
1 KARI BUKIT AVE 6, #02-34, (AUTOBAY@KARI BUKIT), SINGAPORE 417883
61 WOODLANDS INDUSTRIAL PARK EST. #04-04, (PREMIUM @ F&F), SINGAPORE 757947
239 MACPHERSON ROAD, (SMART SHELL SERVICE STATIONS), SINGAPORE 346584

EMAIL: [SALES@CARZAUTO.COM.SG](mailto:sales@carzauto.com.sg)
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/carzautoservices)
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Friday, 14 February 2020 11:52 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex@carzauto.com.sg' <alex@carzauto.com.sg>

Subject: RE: Request Offer for Vehicle Number: GBH8376Y // DOA: 28/11/2019 //LKK REF: CC4/FWD19022010/Qpa3

Hi Ms Hsiao Tong

Noted.

Thank You.

With Regards,

Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR SPRAYING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6767 3380
FAX: 6767 3381
HP: 8322 7418

1 KARL SWEET AVE S, #02-26, (AUTOBAY@KARL SWEET), SINGAPORE 417863
1 KARL SWEET AVE S, #02-35, (AUTOBAY@KARL SWEET), SINGAPORE 417863
1 KARL SWEET AVE S, #01-15, (AUTOBAY@KARL SWEET), SINGAPORE 417863
45 WOODLAND INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757947
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 548544

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 14 February 2020 11:48 AM

To: jeslyn@carzauto.com.sg

Cc: alex@carzauto.com.sg

Subject: RE: Request Offer for Vehicle Number: GBH8376Y // DOA: 28/11/2019 //LKK REF: CC4/FWD19022010/Qpa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will expedite the matter and send you the offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Friday, 14 February 2020 9:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: alex@carzauto.com.sg

Subject: Request Offer for Vehicle Number: GBH8376Y

Hi Ms Hsiao Tong

Good Morning

Please chase insurance settle this with us as soon as possible or you may give us the officer in-charge contact number or email so that we can contact the officer.

Thank You.

With Regard
Ms Jeslyn Chua

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 02 Dec 2019 Edit Reg | | 13 Dec 2019 00:00 Edit Adj Rpt | S\$2,650.00 Edit Estimates | S\$2,650.00 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

| | | | | | | | | | |
|---|--|--------------------------|--|-----------------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | [Created by adjuster] | | | | | |
| Insured: | LJ Yan, ID: S8983339F | | | | | | | | |
| Main Claimant: | MOMENTS LOFT LOGISTICS PTE LTD, Co. Reg. No.: 201829805G | | | | | | | | |
| Vehicle Reg. No.: | GBH8376Y | Date of Loss: | 28/11/2019 17:00 - :59 [13 Months and 13 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1201900037225 | Policy/Cover Note No.: | PNPV-2018-00016544 (Comprehensive) Coverage: 19/12/2018 - 18/12/2019 | | | | | | |
| Vehicle Reg. No. (Insured): | SLU9814G | Policy No. (Claimant): | 5104649000-01 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Carz Auto Services Pte Ltd - Woodlands (HQ) NO 61, WOODLANDS INDUSTRIAL PARK E9, #04-04 E9 PREMIUM SINGAPORE 757047, 757047 Woodlands - Tel: | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan] | | | | | | | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 24/12/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | | | | | | | | |
| | | | View All | Compose Case Mail | | | | | |
| • FWD_SG (19/02/2020): Alert - Adj Mandate Approved (S\$3342.95) - GBH8376Y - Claim Handler: Lionel Tan | | | | | | | | | |
| ALL ASSOCIATED TASKS | | | | | | | | | |
| | | View All | Search Tasks | Create New Task | | | | | |
| Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*GBH8376Y (1201900037225)
[SLU9814G]
TP
MOMENTS LOFT LOGISTICS PTE LTD
Nov 28 2019 5:00PM
[Li Yan]
Carz Auto Services Pte Ltd - Woodlands

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)









View View in Browser ▼

| Letters/Correspondences | | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|--------------|--|---|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown | 1 | Edit | |

| Assessment Reports | | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|---|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 23/12/19 16:06 | Adjuster Immediate Advice | 1 | Load HTML | |

| Photos/Images | | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---|------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 27/12/19 07:51 | Odometer Reading | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 27/12/19 07:51 | Chassis Number | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 25 | 27/12/19 07:51 | General View | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 26 | 19/02/20 16:35 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 27 | 19/02/20 16:35 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 28 | 19/02/20 16:35 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 29 | 19/02/20 16:35 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 30 | 19/02/20 16:35 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |

| Documentation | | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---|------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 13/12/19 16:43 | EMAIL - FWD TO OI DD 13.12.19 | 1 | Load PDF | |
| 2 | 13/12/19 16:43 | NOTIFICATION FROM WORKSHOP | 1 | Load PDF | |
| 3 | 26/12/19 09:42 | TP ESTIMATE - MARKED | 1 | Load PDF | |
| 4 | 14/02/20 14:38 | WORKSHOP INVOICE | 1 | Load PDF | |
| 5 | 14/02/20 14:38 | LTA SEARCH | | Load PDF | |

| Letters/Correspondences | | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|----------------|-----------------------------------|---|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| | | |  | | |
| 6 | 14/02/20 14:38 | LOD |  | Load PDF | |
| 7 | 05/03/20 10:05 | AUTHORISATION TO ACT FORM |  | Load PDF | |
| 8 | 05/03/20 10:05 | Release Voucher |  | Load PDF | |
| 9 | 05/03/20 10:05 | RENTAL RECEIPT |  | Load PDF | |
| No | Finalized On | FWD Singapore Pte. Ltd. (HQ) | | Thumbnail | Print |
| 1 | 13/12/19 18:02 | PRI - CARZ AUTO SERVICES PTE LTD |  | Load PDF | |
| 2 | 13/12/19 18:02 | SLU9814G OI GIA |  | Load PDF | |
| 3 | 13/12/19 18:02 | GBH8376Y TP GIA |  | Load PDF | |
| 4 | 29/01/20 14:12 | Letter of Demand from Third Party |  | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| <div> <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div> <div></div> <div> <div>^</div> <div>v</div> </div> </div> </div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </div> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

| | | | |
|-------------------|---------------------|--------|--------------------|
| Vehicle No: | SLU9814G (Insd veh) | Model: | TOYOTA HIACE 3.0 D |
| | GBH8376Y (TP veh) | | TURBO 5 DR (M) |
| Date of Accident: | 28/11/2019 | | |

| | | | |
|-----------------------------------|---|---|---------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> [X] Yes | <input type="checkbox"/> [] No |
| Repair Estimate | : | \$ | 4,758.03 |
| Final Repair Cost | : | \$ | 3,340.00 |
| Loss of Use | : | \$ | days at \$0.00 per day |
| Rental (if any) | : | \$ | 5 days |
| LTA / GIA Search Fee | : | \$ | |
| Others: | : | \$ | |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 3,340.00 |

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|----------------------------|---|-------------|
| 1) | Carz Auto Services Pte Ltd | : | \$ 3,340.00 |
| 2) | | : | \$ |
| 3) | | : | \$ |

JOANNE LEE KHANG MIN

05 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19022010/QPA3Q2

Date: 05/03/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV-2018-00016544

Claimant Vehicle No : GBH8376Y Insured Vehicle No : SLU9814G

Date of Loss: 28/11/2019 Nature of Claim: TP Claim No: 1201900037225

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------------|-------------|-------------------|
| Reg No: | GBH8376Y | Engine No: | 1KD2826393 |
| Make & Model: | TOYOTA HIACE, 3.0 D TURBO 5 DR (M) | Chassis No: | JTFHT02P700245079 |
| Reg. Date: | 15/10/2018 (Man. Year: 2018) | Odometer: | 75224 km |
| Colour: | Silver | | |
| Engine Capacity: | 2982 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size: | 195 R15 | Rear Tyre Size: | 195 R15 |
| Front Left Side: | Bridgestone 5 mm | Rear Left Side: | Bridgestone 5 mm |
| Front Right Side: | Bridgestone 5 mm | Rear Right Side: | Bridgestone 5 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 2,596.76 | 2,083.54 | 513.22 | 19.76 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,850.00 | 1,240.00 | 610.00 | 32.97 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 4,446.76 | 3,323.54 | 1,123.22 | 25.26 |
| Approved Total (Overridden) (S\$) | | 2,650.00 | | |
| (S\$) | 4,446.76 | 2,650.00 | 1,796.76 | 40.41 |
| + GST 7.00/7.00% (S\$) | 311.27 | 185.50 | 125.77 | 40.41 |
| Nett Amount (S\$) | 4,758.03 | 2,835.50 | 1,922.53 | 40.41 |
| + Car Rental (5.0 x S\$100.00/day) (S\$) | | 500.00 | | |
| + Doc/Search Fee (S\$) | | 7.45 | | |
| Nett Liability (S\$) | | 3,342.95 | | |
| Global Sum Settlement (S\$) | | 3,340.00 | | |

INSPECTION

Date of Assignment: 13/12/2019

Date Inspected: 17/12/2019 Inspected At:

Carz Auto Services Pte Ltd -
Woodlands (HQ)
NO 61, WOODLANDS INDUSTRIAL
PARK E9, #04-04 E9 PREMIUM

SINGAPORE 757047
Singapore 757047

Estimated Period of Repair: 4.0 days

Adjuster: OI SUN PIN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 04 Mar 2020) |
| Parts: | 213 | TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for GBH8376Y) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------|-------------|---|-----------------|
| 1 | 1 | | *SLIDING DOOR LH | Dented | 1,615.40 FL | *1,615.40 FL |
| 2 | 1 | | *SLIDING DOOR HINGE LH | Serviceable | 174.90 FL | *- FL |
| 3 | 1 | | *SLIDING DOOR LOCK LH | Serviceable | 509.40 FL | *- FL |
| 4 | 1 | | *REAR FENDER LH | Dented | 1,162.65 FL | *1,162.65 FL |
| | | | | | Sub Total (S\$) | 2,778.05 |
| | | | | | - List Item Discount on L Items 25.00/25.00% (S\$) | 694.51 |
| | | | | | Total Parts (S\$) | 2,083.54 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|--|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE AND RENEW REAR DAMAGED PARTS REPLACE REALIGNED ALL AFFECTED PARTS | New | 800.00 | 800.00 |
| 2 | TO RESPRAY AFFECTED AREAS | New | 700.00 | 500.00 |
| 3 | TO TUFFCOAT AFFECTED AREA | New | 150.00 | 40.00 |
| 4 | TO REMOVE/REFIX INTERIOR UPHOLSTERY | New | 100.00 | 50.00 |
| 5 | TO REMOVE AND REPLACE SLIDING DOOR MECHANISM | New | 100.00 | 50.00 |
| Gross Labour Cost (\$\$) | | | 1,850.00 | 1,240.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >