

HO Winnie
6568804833

CC4/ASM19022007/Hpa3

LKK:
IDAC: 151644

INS. CASE OWNER:

ASSIGNMENT

Surveyor: LEE HOCK ANN

DOI: 13/12/2019

Date/Time: 13/12/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 366D
 Name of Insured : TRANS-CAB AUTO SERVICES PTE LTD
 Insured Tel No. : HP: _____
 Excess Sec II : \$5,000.00 D.O.A : 11/12/2019 23:25
 Is driver the owner? (YES / ☒ NO) Nature of Accident : _____

Claim No. : S9M02A20
 Policy No. : VFX/P1680520
 Make / Model : RENAULT LATITUDE-2.0 D DCI (A)
 Place of Accident : CROSS STREET

If NO, Driver Name / Age : TAN SECK CHUAN

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No. : +65-96248707 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SJK 5476B



INSRS:
WSP: STK AUTO
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time		STAGE	DATE / PIC
	SJK5476B - CC6/AIG13018785/Ksa3y; DOA: 5/10/13	Non-Reporting ltr (1st):	
	SHD 366D - CC3/FCI12018677/Kvn; DOA: 23/7/12	Non-Reporting ltr (2nd):	
	- CS/TP12014977/Kvn; DOA: 10/6/12	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler: Typist
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Migrate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 15/11/2020		Confirm with: Mr Tan	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	15.
Repair Cost:	\$5 2016.00	Email:	Call:
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5 250.00 (95% x 5 days)		
Loss of Income (LOI):	\$5	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)	
GIA/LTA Search:	\$5 7.45		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5 3253.45	Global Sum \$5:	3250.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	\$5 3250.00	Name 1:	STK Auto (S) Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

PLEASE ARRANGE TO SURVEY VEHICLE AT
NO. 8 KAKI BUKIT AVE 4 GATE 2
#03-21
SINGAPORE 415875

Date: 12/12/2019
To: AXA INSURANCE PTE LTD
Attn: Motor Claim Department

Owner: GOLDEN CHARA ENTERPRISE

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Certificate Number: 5096031858-01

Accident Date: 11/12/2019

Vehicle Number: SJK5476B

Make & Model: NISSAN SYLPHY

ESTIMATED REPAIR COST DETAILS

C/N	DESCRIPTION	QTY	REPAIR AMOUNT	SURVEYOR APP.
1	RH HEADLAMP ✓ C.R.A	1	\$ 658.00	558.00 ✓
2	RH HEADLAMP PANEL X (R)	1	\$ 185.60	
3	FRONT GRILLE ✓ (C.R.A)	1	\$ 395.60	355.60 ✓
4	BONNET X (SVC)	1	\$ 985.70	
5	BONNET CHROME X (SVC)	1	\$ 185.60	
6	FRONT SUPPORT PANEL TOP GARNISH X (SVC)	1	\$ 395.60	
7	FRONT SUPPORT PANEL X (SVC)	1	\$ 650.50	
8	RH FRONT FENDER ✓ 0+	1	\$ 685.60	627.80 ✓
9	RH FRONT BUMPER CHROME ✓ new	1	\$ 65.80	✓
10	RH FRONT BUMPER FOG LAMP X (SVC)	1	\$ 450.60	
11	RH FRONT BUMPER FOG LAMP GARNISH X (SVC)	1	\$ 155.70	
12	FRONT BUMPER REINFORCEMENT X (SVC)	1	\$ 558.00	
13	FRONT BUMPER ✓ cut	1	\$ 566.20	✓
14	FRONT BUMPER SPONGE ✓ C.R.A	1	\$ 250.30	210.30 ✓
15	FRONT BUMPER RETAINER RH ✓ C.R.A	1	\$ 35.00	✓
16	FRONT BUMPER RETAINER LH X (SVC)	1	\$ 35.00	✓
	Front Fender inner shield RH ✓ C.R.A		\$ 87.50	✓
	Sub Total		\$ 6,268.80	
	Discount 10% on Parts		\$ 626.88	
			\$ 5,641.92	
Special Nett Item				
1	RH FRONT TYRE X (SVC)	1	\$ 360.00	
2	FRONT BUMPER CLIPS ✓ new	10	\$ 50.00	20 ✓ spe 30
3	FRONT GRILLE CLIPS ✓ new	5	\$ 50.00	10 ✓ labour 1200
4	RH FRONT SPORT RIM X (SVC)	1	\$ 450.00	
			\$ 900.00	
Labour & Misc				
1	LABOUR TO FACILITATE REPAIR		\$ 1200.00	600 ✓ 4/5 hrs 20%
2	R & R REAR FRONT PORTION COMPAREMENT X		\$ 280.00	
4	RUST PROOF ON AFFECTED AREAS X		\$ 160.00	
5	TO SPRAY PAINT BONET X		\$ 260.00	
6	TO SPRAY PAINT FRONT BUMPER		\$ 260.00	
7	TO SPRAY PAINT FRONT FENDER RH		\$ 250.00	
8	TO SPRAY PAINT FRONT SUPPORT PANEL		\$ 260.00	
9	TO SPRAY PAINT FRONT BUMPER REINFORCEMENT X		\$ 250.00	
	Sub Total		\$ 2,850.00	
	Grand Total		\$ 9,391.92	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

85311872 / 17418434

Hand ANN @ lkk auto.com

Parts 2506.20

Parts 10%

2255.58

spe 30

labour 1200

3485.58

4/5 hrs 20%

2788.46

total 4/5 hrs \$2800

PLEASE ARRANGE TO SURVEY VEHICLE AT
NO.8 KAKI BUKIT AVE 4 GATE 2
#03-21
SINGAPORE 415875

LINDA LIAO
STK AUTO (S) PTE LTD

LKK Auto Consultants hereby notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts/condition are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Date : 12/12/2019
To : AXA INSURANCE PTE LTD
Attn : Motor Claim Department

Owner : GOLDEN CHARA ENTERPRISE
NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Certificate Number : 5098031858-01 Accident Date : 11/12/2019

Vehicle Number : SJK5476B

Make & Model : NISSAN SYLPHY

ESTIMATED REPAIR COST DETAILS

C/N	DESCRIPTION	QTY	REPAIR AMOUNT	SURVEYOR APP.
1	RH HEADLAMP ✓ C.R.A	1	\$ 658.00	
2	RH HEADLAMP PANEL X (R)	1	\$ 185.60	
3	FRONT GRILLE ✓ (C.R.A)	1	\$ 395.60	
4	BONNET X (SVC)	1	\$ 985.70	
5	BONNET CHROME X (SVC)	1	\$ 195.60	
6	FRONT SUPPORT PANEL TOP GARNISH X (SVC)	1	\$ 395.60	
7	FRONT SUPPORT PANEL X	1	\$ 650.50	
8	RH FRONT FENDER ✓ ST	1	\$ 885.60	
9	RH FRONT BUMPER CHROME ✓ new	1	\$ 65.80	
10	RH FRONT BUMPER FOG LAMP X (SVC)	1	\$ 450.60	
11	RH FRONT BUMPER FOG LAMP GARNISH X (SVC)	1	\$ 155.70	
12	FRONT BUMPER REINFORCEMENT X	1	\$ 558.00	
13	FRONT BUMPER ✓ int	1	\$ 566.20	
14	FRONT BUMPER SPONGE ✓ C.R.A	1	\$ 250.30	
15	FRONT BUMPER RETAINER RH ✓ C.R.A	1	\$ 35.00	
16	FRONT BUMPER RETAINER LH X (SVC)	1	\$ 35.00	
	Front Fender inner shield RY ✓ C.R.A		\$ 875.50	
	Sub Total		\$ 6,268.80	
	Discount 10% on Parts		\$ 626.88	
			\$ 5,641.92	
Special Nett Item				
1	RH FRONT TYRE X	1	\$ 350.00	
2	FRONT BUMPER CLIPS ✓ new	10	\$ 50.00	20
3	FRONT GRILLE CLIPS ✓ new	5	\$ 10.00	10
4	RH FRONT SPORT RIM X	1	\$ 450.00	
			\$ 900.00	
Labour & Misc				
1	LABOUR TO FACILITATE REPAIR		\$ 1,200.00	600
2	R & R REAR FRONT PORTION COMPAREMENT X		\$ 250.00	
4	RUST PROOF ON AFFECTED AREAS X		\$ 150.00	
5	TO SPRAY PAINT BONET X		\$ 250.00	
6	TO SPRAY PAINT FRONT BUMPER		\$ 250.00	
7	TO SPRAY PAINT FRONT FENDER RH		\$ 250.00	
8	TO SPRAY PAINT FRONT SUPPORT PANEL		\$ 250.00	
9	TO SPRAY PAINT FRONT BUMPER REINFORCEMENT X		\$ 250.00	
	Sub Total		\$ 2,850.00	
	Grand Total		\$ 9,391.92	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business
Owner ID: 286K

Vehicle Details

Vehicle No.: SJK5476B
Vehicle to be Exported: Yes
Intended Deregistration Date: 12 Dec 2019
Vehicle Make: NISSAN
Vehicle Model: SYLPHY 1.5 4AT
Primary Colour: Blue
Manufacturing Year: 2008
Engine No.: HR15040900B
Chassis No.: JN1BAAG11Z0106928
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$17,900.00
Original Registration Date: 24 Oct 2008
First Registration Date: 24 Oct 2008
Transfer Count: 1
Actual ARF Paid: \$17,900.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 23 Oct 2023
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$15,142.00
COE Rebate Amount: \$11,698.00
Total Rebate Amount: \$11,698.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 12 Dec 2019

OK

Best Car Repair Workshops in Singapore

Browse more than 3,000 car workshops in Singapore.

You can read customers' reviews & ratings on their services too.

Nissan Sylphy 1.5A (New 5-yr COE)

Price Range

Depreciation

Year Reg

Vehicle Type

Home » Used Cars » Mutual Concept Motoring Pte Ltd » Nissan Sylphy 1.5A Premium (New 5-yr COE)

Nissan Sylphy 1.5A Premium (New 5-yr COE)

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

PREM

Price \$29,500**Depreciation** \$5,890 /yr**Reg Date** 31-Oct-2009
(5yrs COE left)**Mileage** N.A.**Manufactured** 2009**Road Tax** \$684 /yr**Transmission** Auto**Dereg Value** N.A.**OMV** \$18,049**COE** N.A.**ARF** \$17,768**Engine Cap** 1,498 cc**Power** 80.0 kW (107 bhp)**Curb Weight** 1,175 kg**No. of Owners** 2**Type of Vehicle** Mid-Sized Sedan**Features**

Original Condition. View specs of the Nissan Sylphy (2007-2012)

Accessories

Factory Fitted Interior.

Description

New Arrival! Excellent Choice For Another 5 Years Usage! Very Spacious Unit Especially Rear Passenger Side. Excellent Interior And Exterior Condition! (NO Cracked Dashboard). Purchase Comes With Free Warranty And Servicing. Loan Service Is Available Here! Trade In Is Welcomed! Viewing Arrangement Is Available Till 9PM Daily.

Category

COE Car, Premium Ad Car

Status

Available

Resources**Car Valuation - Free**

Find out the market value of your existing car for free. Get started

**Vehicle Evaluation**

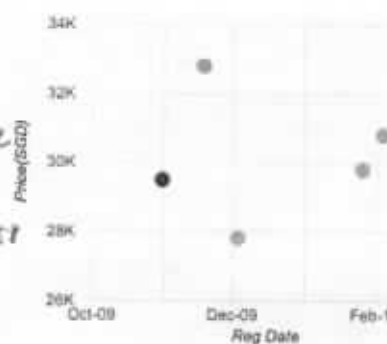
Afraid of lemons? Request to have this car evaluated professionally. Find out more

Posted on: 11-Nov-2019 | Last updated on: 12-Dec-2019

Upd Compare

» more Financial Info

Seller Information

**Price Chart**

Click on the point to view the vehicle

Shortlist

Compare

Add nc

Report Error

More Actions

Hock Ann (LKK Auto)

From: Hock Ann (LKK Auto)
Sent: Friday, 27 December, 2019 11:09 AM
To: STK STK
Cc: Hsiao Tong (LKKAuto)
Subject: RE: SJK 5476B FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 26.12.2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear linda ,

Good day, o.k will be process base on finalized total amount COR \$ 2800 Lump/sump REPAIR and DOR 4 days close.

Noted : All finalized document > LOA ,LOD,DV,LTA need send lkk incharge handle person Hsiao tong (chewht@lkkauto.com)

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK [mailto:stkautosg@gmail.com]
Sent: Thursday, 26 December, 2019 5:55 PM
To: Hock Ann (LKK Auto)
Subject: Re: SJK 5476B FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 26.12.2019

Dear Hock Ann

Ok, we closed at cost of repair lump sum \$ 2800.00 , 4 working days.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hock Ann (LKK Auto) <HockAnn@lkkauto.com> 于2019年12月26日周四 上午10:00写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear linda,

Good day , Kindly attached refer SJK 5476B NISSAN SYLPHY finalized updated calculate adjustment on 26.12.2019 .

COR - \$ 2800

DOR – 4 DAYS

Please refer adjustment updated total LUMP/SUMP amount \$ 2800 if agree total LUMP/SUMP amount and repair days, will be to close case.

Please to updated email back asap.

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

max/p.



Service Request Details

Claim

S9M02A20

Reference

None

Loss Date

December 11, 2019

Report Date

Dec 13, 2019 8:56:56 AM

Request Date

December 13, 2019

Due Date

December 20, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Summary: Hack Am

P: Linda

T: 13.12.19 11.48am

Vi: 14

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJK5476B

Model
NISSAN

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

5

Assessment

Metrics

Notes

New Message

KUMAR Shailendra

From: STK STK <stkautosg@gmail.com>
Sent: Thursday, December 12, 2019 4:59 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Re: SJK5476B Against SHD366D DOA : 11/12/2019
Attachments: SJK5476B GIA REPORT .pdf

Categories: Shailendra

Dear Motor Claim Department

Please arrange survey before repair.

Thank you

Yours sincerely

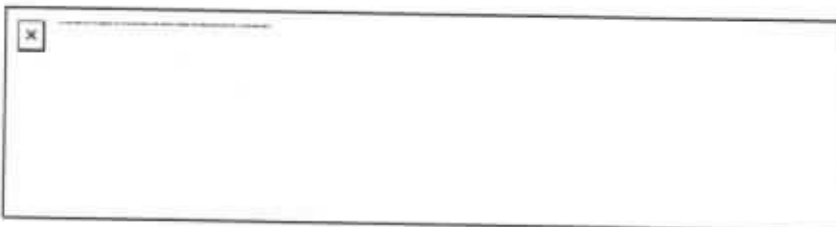
Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 December 2019 12:45 PM
To: stkautosg@gmail.com
Cc: Admin A
Subject: RE: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3

Without Prejudice

Dear Sirs/Mdm,,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Please note that all the finalisation subject to insurer approval.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>
Sent: Friday, 13 December, 2019 4:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3

Dear Meikwan

Please refer to attached video. the video footage very clear show the taxi cut into my lane to pick up the passenger.

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> 于2019年12月13日周五 下午4:30写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

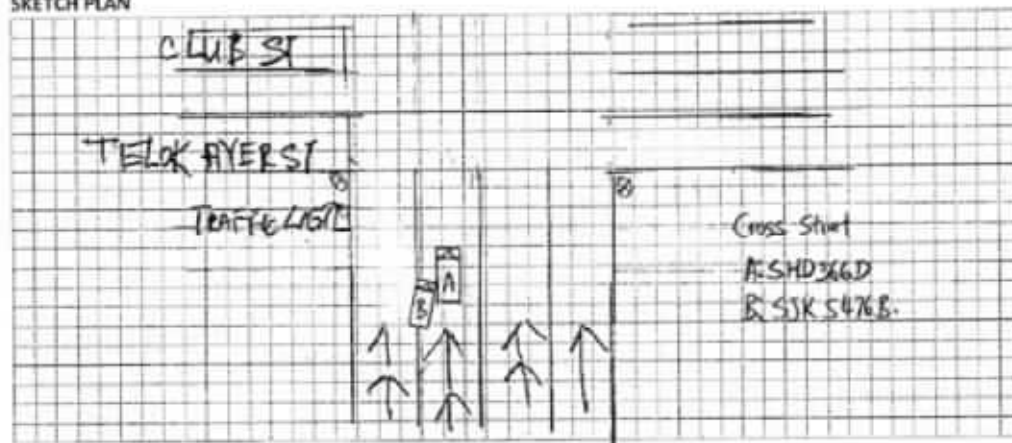
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Circumstances of Accident

ON 11/12/2019 AT ABOUT 2325HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF CROSS STREET. SUDDENLY I FELT AN IMPACT ON THE LEFT SIDE OF MY TAXI, VEHICLE B(SJK5476B) HAS SWERVED ONTO MY LANE AND COLLIDED ONTO THE LEFT SIDE PORTION OF MY TAXI.

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>

Sent: Friday, 13 December, 2019 10:28 AM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO

Dear Kumar

We conduct . LKK Auto Consultants Pte Ltd to pre-inspection.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



KUMAR Shailendra <shailendra.kumar@axa.com.sg> 于2019年12月13日周五 上午9:00写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Infiniti Appraisal Services
3. Priority Services Pte Ltd
4. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards

Shailendra

From: STK STK [<mailto:stkautosg@gmail.com>]

Sent: Thursday, December 12, 2019 4:59 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Re: SJK5476B Against SHD366D DOA : 11/12/2019

Dear Motor Claim Department

Please arrange survey before repair.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



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Hsiao Tong (LKKAuto)

From: STK STK <stkautosg@gmail.com>
Sent: Friday, 27 December 2019 3:43 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3
Attachments: LOD .pdf

Dear Hsiao Tong

Please refer to attached LOD for your reference.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于 2019 年 12 月 18 日周三 下午 12:44 写道:

Without Prejudice

Dear Sirs/Mdm,,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Please note that all the finalisation subject to insurer approval.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>

Sent: Friday, 13 December, 2019 4:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3

Dear Meikwan

Please refer to attached video. the video footage very clear show the taxi cut into my lane to pick up the passenger.

Yours sincerely

Tan Guohua

Chief Executive Officer

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Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> 于 2019 年 12 月 13 日周五 下午 4:30 写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

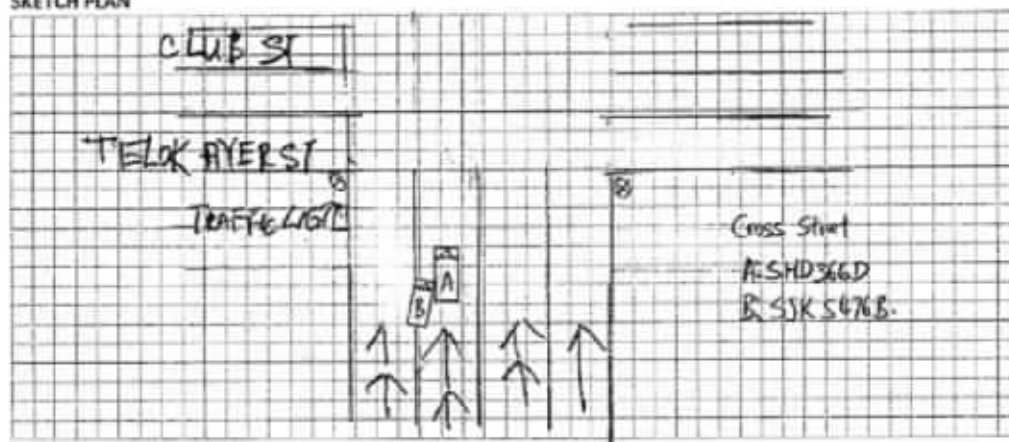
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Circumstances of Accident

ON 11/12/2019 AT ABOUT 2325HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF CROSS STREET. SUDDENLY I FELT AN IMPACT ON THE LEFT SIDE OF MY TAXI. VEHICLE B(SJK5476B) HAS SWERVED ONTO MY LANE AND COLLIDED ONTO THE LEFT SIDE PORTION OF MY TAXI.

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**
- **Estimated cost of repair**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: STK STK <stkautosg@gmail.com>

Sent: Friday, 13 December, 2019 10:28 AM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO

Dear Kumar

We conduct . LKK Auto Consultants Pte Ltd to pre-inspection.

Thank you

Yours sincerely

Tan Guohua

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Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



KUMAR Shailendra <shailendra.kumar@axa.com.sg> 于 2019 年 12 月 13 日周五 上午 9:00 写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Infiniti Appraisal Services
3. Priority Services Pte Ltd
4. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards

Shailendra

From: STK STK [mailto:stkautosg@gmail.com]

Sent: Thursday, December 12, 2019 4:59 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Re: SJK5476B Against SHD366D DOA : 11/12/2019

Dear Motor Claim Department

Please arrange survey before repair.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

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-----Disclaimer-----

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are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5098031858-01

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle
Chassis Number

: SJK5476B

: JN1BAAG11Z0106928

2. Name of Policyholder

: GOLDEN CHARA ENTERPRISE

3. Effective Date of Insurance

: 24 Apr 2019

4. Expiry Date of Insurance

: 23 Apr 2020

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use for the carriage of goods (other than samples) in connection with any trade or business.

(c) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: S\$2,000

EXCESS (SECTION 2)

: S\$1,500

WINDSCREEN EXCESS

: S\$100

ADDITIONAL EXCESS

: N/A

UNNAMED DRIVER EXCESS

: PLEASE REFER OVERLEAF

REPAIR AT OWNER'S PREFERRED WORKSHOP

: NO

INSURE WITH COE

: YES

NCD PROTECTION

: NO

TRANSPORT ALLOWANCE

: NO

EXCESS WAIVER

: NO

PRIMARY DRIVER

: TAN CHIN YEW

NAMED DRIVER (1)

: NG CHENG CHENG

NAMED DRIVER (2)

: N/A

HIRE PURCHASE COMPANY

: N/A

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : AUTOSHIELD PTE. LTD. (00000573469)

Date of issue : 19 Mar 2019 15:26 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

INFORMATION RESOURCES

WHILST EVERY ENDEAVOR IS MADE TO ENSURE THAT INFORMATION PROVIDED IS UPDATED AND CORRECT, THE AUTHORITY DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of GOLDEN CHARA ENTERPRISE (53329286K)

Date: 28/05/2019

The Following Are The Brief Particulars of:

Name of Business	: GOLDEN CHARA ENTERPRISE
Former Name(s) if any	:
Date of Change of Name	:
Registration No.	: 53329286K
Registration Date	: 17/02/2016
Commencement Date	: 17/02/2016
Status of Business	: Live
Status Date	: 18/02/2018
Renewal Date	: 18/02/2018
Expiry Date	: 17/02/2021
Renewal via GIRO	: NO
Constitution of Business	: Partnership
Principal Place of Business	: 37 LORONG 5 TOA PAYOH #23-349 EAST PAYOH SPRING SINGAPORE (310037)
Date of Change of Address	:

Principal Activities

Activities (I)	: PASSENGER LAND TRANSPORT N.E.C. (EG PRIVATE CARS FOR HIRE WITH OPERATOR AND TRISHAWS) (49219)
Description	: PASSENGER LAND TRANSPORT
Activities (II)	:
Description	:

Particulars of Authorised Representative(s)

Name	ID	Nationality	Address	Address Source	Date of Appointment
------	----	-------------	---------	----------------	---------------------

Authentication No. : W19356398J

INFORMATION RESOURCES

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Business Profile (Business) of GOLDEN CHARA ENTERPRISE (53329286K)

Date: 28/05/2019

Existing Sole-Proprietor(s) / Partner(s)

Name	ID	Nationality/Place of Incorporation/Origin	Address	Address Source	Date of Entry Position
NG CHENG CHENG	S7234506A	SINGAPORE CITIZEN	37 LORONG 5 TOA PAYOH #23-349 EAST PAYOH SPRING SINGAPORE (310037)	ACRA	23/01/2017 Owner
TAN CHIN YEW	S6830346Z	SINGAPORE CITIZEN	37 LORONG 5 TOA PAYOH #23-349 EAST PAYOH SPRING SINGAPORE (310037)	ACRA	08/03/2018 Owner

Withdrawn Partner(s)

Name	ID	Nationality/Place of Incorporation/Origin	Address	Address Source	Date of Entry Position	Date of Withdrawal
TAN CHIN YEW	S6830346Z	SINGAPORE CITIZEN	37 LORONG 5 TOA PAYOH #23-349 EAST PAYOH SPRING SINGAPORE (310037)	ACRA	17/02/2016 Owner	31/01/2017

Abbreviation

OSCARS - One Stop change of Address Reporting Service by Immigration & Checkpoint Authority.

Note :

- The information contained in this Business Profile is extracted from lodgements filed by this entity with ACRA.
- The list of officers for this entity is available for online authentication within 30 days from the date of purchase of this Business Profile. Please scan the QR code available on the last page of this profile to access the authentication page. For more information, please visit www.acra.gov.sg.

FOR REGISTRAR OF COMPANIES AND BUSINESS NAMES
SINGAPORE

RECEIPT NO. : ACRA190528156421

DATE : 28/05/2019

Authentication No. : W19356398J

Page 2 of 3

INFORMATION RESOURCES

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DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of GOLDEN CHARA ENTERPRISE (53329286K)

Date: 26/05/2019

This is computer generated. Hence no signature required.



Authentication No. : W19356398J

Page 3 of 3



<TP - Mandate IA> -S9M02A20 [ACCIDENT INVOLVING SHD 366D(OI) & SJK 5476B(TP) ON 11/12/2019]

Type

🔍 Question

Message

Liability: 100%. TP video footage shows that OID changed lane and collided with third party. Inform OI about third party claim. We seek your mandate at \$3,303.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563361 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/12/2019

Survey Details:

Date of loss	11-Dec-19
Date of appointment	13-Dec-19
Date of survey	13-Dec-19
Location of survey	STK AUTO (S) PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJK5476B
Make and Model	NISSAN SYLPHY 1.5 4AT
Date of registration	24-Oct-08
Parf Rebate	
Market Value	\$ 20,000.00
Parf Rebate	\$ 11,698.00
Nett Loss	\$ 8,302.00

Repair details:

Initial Estimate	\$ 9,470.67
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,285.58
Check items (estimate)	\$ -
Labour	\$ 1,200.00
Total	\$ 3,485.58
Lump Sum(if applicable)	\$ 2,800.00

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Remarks:

TP video shows that OID changed lane and caused the collision.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	2,996.00
Loss of use	\$	300.00 (5days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	3,303.45

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 31 December 2019 6:16 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 151644, vehicle number SJK54768

31/12/19 11:34 AM *** Message - Hi Hsiao Tong, pls proceed but LOU propose at lowest benchmark (start from \$50 per day). Tks - HO Winnie

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>
Sent: Tuesday, 31 December, 2019 11:35 AM
To: admin-d@lkkauto.com
Subject: New message for service request 151644, vehicle number SJK54768

AXA Insurance has sent you a message for claim number S9M02A20.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: STK STK <stkautosg@gmail.com>
Sent: Tuesday, 14 January 2020 5:22 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3

Dear Hsiao Tong

OK, We accepted the below offer \$ 3250.00.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



Hsiao Tong (LKKAuto) <chewht@lkkauto.com> 于 2020 年 1 月 6 日周一 上午 9:23 写道:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of \$3,250.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Subject: Re: [EXTERNAL] Re: YOUR REF: SJK5476B OUR REF: S9M02A20MC/HO *** LKK REF: CC4/ASM19022007/pa3

Dear Hsiao Tong

Please follow up the payment .

Happy New Year 2020.

Yours sincerely

Tan Guohua

Chief Executive Officer

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SAVE AS TO COSTS

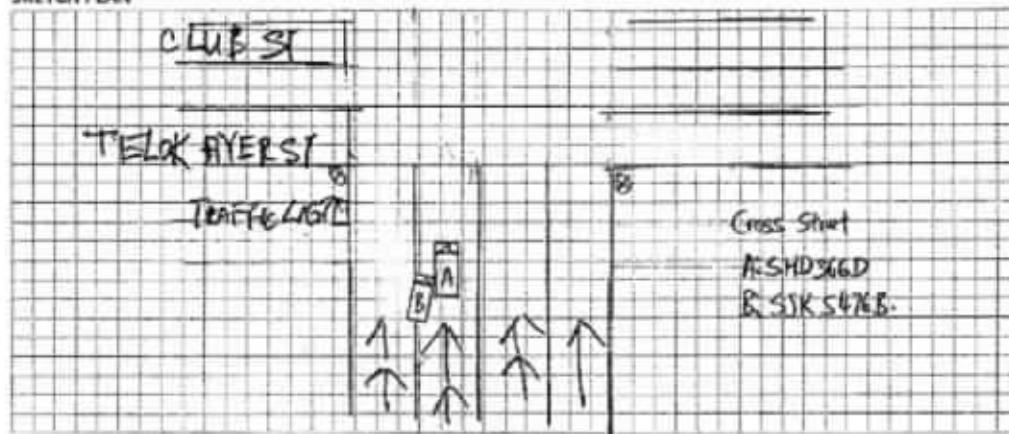
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DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Circumstances of Accident

ON 11/12/2019 AT ABOUT 2325HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF CROSS STREET. SUDDENLY I FELT AN IMPACT ON THE LEFT SIDE OF MY TAXI, VEHICLE B(SJK5476B) HAS SWERVED ONTO MY LANE AND COLLIDED ONTO THE LEFT SIDE PORTION OF MY TAXI.

Please provide us the following and arrange for TP survey.

- *evidence i.e. video and scene photo,*
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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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Dear Kumar

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KUMAR Shailendra <shailendra.kumar@axa.com.sg> 于 2019 年 12 月 13 日周五 上午 9:00 写道 :

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Infiniti Appraisal Services
3.	Priority Services Pte Ltd
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Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards

Shailendra

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Sent: Thursday, December 12, 2019 4:59 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] Re: SJK5476B Against SHD366D DOA : 11/12/2019

Dear Motor Claim Department

Please arrange survey before repair.

Thank you

Yours sincerely

Tan Guohua

Chief Executive Officer

STK AUTO (S) PTE LTD | www.stkauto.com.sg

Mobile: (65) 9123 7949 | Tel: (65) 63860669

8 Kaki Bukit Ave 4 #03-21 Singapore 415875 @PREMIER



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8 KAKI BUKIT AVENUE 4 #03-21
PREMIER @ KAKI BUKIT S415875
TEL: 63860669 | FAX: 63860669Your Ref: SHD366D
Our Ref: SJK5476B

27/12/2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Department

Dear Sirs/Madam

ACCIDENT ON 11/12/2019 INVOLVING SJK5476B & SHD366D AT JUNCTION OF CROSS ST TELOK AYER STREET

We are the authorised repair workshop for the owner of vehicle, SJK5476B, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SHD366D, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	2996.00
2. 0 days Car Rental	-
3. Loss of Use 5 X S\$150	750.00
4. Surveyor Fee	-
5. LTA Fee	7.45
6. TP/GIA Fee	-
7. Medical	-
8. Others	-
(E&OE)	3753.45

We enclose the following documents to support the claims: -

- | | |
|-----------------------------------------------|------------------------------------------------|
| <input type="checkbox"/> Repair/Excess Bill | <input type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report | <input type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Car Rental Bill |
| <input type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

STK AUTO (S) PTE LTD

LINDA LIAO



Date: 27/12/2019

From: Golden Chara Enterprise (Name of Policyholder)

My Vehicle No.: SJ1K5476B Other Vehicles: SHD366D

Accident Date: 11/12/2019 Location: Junc of Cross Street 1 Telok Ayer St

LETTER OF AUTHORISATION

To: AXA Insurance Pte Ltd (Third Party and/or Third Party Insurer)

I have authorised STK AUTO (S) PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As STK AUTO (S) PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to STK AUTO (S) PTE LTD.

I confirm that the payment of any negotiated settlement with and accepted by STK AUTO (S) PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

I further confirmed and accept that:

- i) I will indemnify & keep STK AUTO (S) Pte Ltd indemnified in connection with or arising from the claim and under no circumstances that will hold STK AUTO (S) Pte Ltd liable for any losses or damages of whatever nature arising from or in connection with the claim;
- ii) STK AUTO (S) Pte Ltd does not guarantee and never represented that the Insurer & or Third Party will fully indemnify me for the damage and/or the repair costs and that I shall continue to be liable to STK AUTO (S) PTE LTD for the whole repair costs.



Policyholder's Signature / Company's Stamp (if applicable)

Name: Tan Chin Yew

NRIC No./ROC No.: S6803482

Designation:



Witness's Signature

Name: Linda

NRIC No.: S8188387D

STK Auto (S) Pte Ltd

8, Kaki Bukit Avenue 4, #03-21, Premier @ Kaki Bukit, Singapore 415875

Office/Fax : 6386 0669 24Hrs Hot Line: 8151 7426

Email: stkautosg@gmail.com

INVOICE

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER
#24-01 SINGAPORE 068811

Date of Invoice : 18/01/2020

Invoice : 20200018

Claim Type : Third Party
Vehicle Reg. No : SJK5476B
Vehicle Make/Model : NISSAN SYLPHY

Date of Accident : 11/12/2019

Description	Amount (S\$)
Lump Sum Repairs as per recommendation.	\$ 3,037.38
7 % GST	\$ 212.62
Total	\$ 3,250.00

Singapore Dollar : THREE THOUSAND TWO HUNDRED FIFTY ONLY

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19022007/Hpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:WINNIE

Date : 19-02-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 366D	Veh. Inspected	SJK 5476B
Policy No.	VFX/P1680520	Coverage (\$)	0.00
Claim No.	S9M02A20	Excess (\$)	0.00
Assign From		Assign Date	13/12/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN SYLPHY	c.c	1498
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JN1BAAG11Z0106928	Colour	BLUE
Odometer	342789	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MICHELIN	5 mm
L/H Front Tyre	195/65 R15	MICHELIN	5 mm
R/H Rear Tyre	195/65 R15	KAPSEN	5 mm
L/H Rear Tyre	195/65 R15	KAPSEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/12/2019	Inspection Date	13/12/2019
Survey held at	STK AUTO (S) PTE LTD 8 KAKI BUKIT AVE 4 #03-21 PREMIER@KAKI BUKIT SSINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJK 5476B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RH HEADLAMP (CONSISTENT)	CRACKED	658.00	558.00
1	RH HEADLAMP PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	185.60	-
1	FRONT GRILLE (CONSISTENT)	CRACKED	395.60	355.60
1	BONNET (CONSISTENT)	SERVICEABLE	985.70	-
1	BONNET CHROME (CONSISTENT)	SERVICEABLE	195.60	-
1	FRONT SUPPORT PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	395.60	-
1	FRONT SUPPORT PANEL (CONSISTENT)	SERVICEABLE	650.50	-
1	RH FRONT FENDER (CONSISTENT)	BENT	685.60	627.80
1	RH FRONT BUMPER CHROME (CONSISTENT)	NECESSARY	65.80	65.80
1	RH FRONT BUMPER FOG LAMP (CONSISTENT)	SERVICEABLE	450.60	-
1	RH FRONT BUMPER FOG LAMP GARNISH (CONSISTENT)	SERVICEABLE	155.70	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	558.00	-
1	FRONT BUMPER (CONSISTENT)	CUT	566.20	566.20
1	FRONT BUMPER SPONGE (CONSISTENT)	CRACKED	250.30	210.30
1	FRONT BUMPER RETAINER RH (CONSISTENT)	CRUMPLED	35.00	35.00
1	FRONT BUMPER RETAINER LH (CONSISTENT)	SERVICEABLE	35.00	-
1	FRONT FENDER INNER SHIELD RH (CONSISTENT)	CRACKED	87.50	87.50
	LESS 10% DISCOUNT		-635.63	-250.62
			5,720.67	2,255.58
SPECIAL NETT ITEMS				
1	RH FRONT TYRE (SN) (CONSISTENT)	SERVICEABLE	350.00	-
10	FRONT BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	20.00
10	FRONT GRILLE CLIPS (SN) (CONSISTENT)	NECESSARY (5 PCS ONLY)	50.00	10.00
1	RH FRONT SPORT RIM (SN) (CONSISTENT)	SERVICEABLE	450.00	-
			900.00	30.00
LABOUR				
	LABOUR TO FACILITATE REPAIR.INCLUSIVE OF THE REPAIR OF RH HEADLAMP PANEL .		1,200.00	600.00
	R&R REAR FRONT PORTION COMPARTMENT .	NOT NECESSARY	250.00	-

Report Ref No. CC4/ASM19022007/Hpa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RUST PROOF ON AFFECTED AREAS.	NOT NECESSARY	150.00	-
	TO SPRAY PAINT BONET .	NOT NECESSARY	250.00	-
	TO SPRAY PAINT FRONT BUMPER.)		250.00	600.00
	TO SPRAY PAINT FRONT FENDER RH.)		250.00	-
	TO SPRAY PAINT FRONT SUPPORT PANEL.)		250.00	-
	TO SPRAY PAINT FRONT BUMPER REINFORCEMENT .	NOT NECESSARY	250.00	-
			2,850.00	1,200.00
GRAND TOTAL			9,470.67	3,485.58

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,800.00
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Report Ref No. CC4/ASM19022007/Hpa3q2

LEE HOCK ANN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M02A20

Reference

CCA/ASM19022007/Hpa3u2

Loss Date

11 December 2019

Report Date

13 Dec 2019 8:56:56 AM

Request Date

13 December 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

5JKS476B

Make

TPVD

Model

NISSAN

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

HO Winnie
6568B04833
winnie.ho@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

Document Type

Document SubType

Upload Documents

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
LKK RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
PAIRF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
TP_ESTIMATE-MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
TP-MANDATE IA DO 201219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
LETTER TO OI_.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 December 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	16 December 2019
REPLY FROM TP.mng	Letters and Correspondence	Workshop	KUMAR Shalendra	13 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PRI EMAIL, TFWing	Letters and Correspondence	Workshop	KUMAR Shalendra	13 December 2019
 SHD366D BIS CIA.PDF	Reports & Statement	CIA Report	KUMAR Shalendra	13 December 2019
 SJH5476B TP CIA.pdf	Reports & Statement	CIA Report	KUMAR Shalendra	13 December 2019
 PRI EMAIL, TP PDF.pdf	Letters and Correspondence	Workshop	KUMAR Shalendra	13 December 2019
 TP VIDEO 02.mp4	Evidence	Videos	LHK AUTO CONSULTANTS PTE LTD (TP)	13 December 2019