	3700	ASSIGNM	MENT (Office)		1-11-22-2500
From (Person	: Gruce too	of	OMS	Date/Time:	13/12/19@9.250m
Pannied Co			Bill to:	72.1	
/	STTP RES / OD R	the state of the s	SANTANIA MARINA		
To Inspect V	hicle No:	The state of the s	STORESTON AND ADDRESS OF THE PARTY AND ADDRESS	Insured:	
at Workshop	m/s	Tan chong	Motor ,	Tel: 670	38916
of		913 Bukittir	nah Road		Aller and the second second
Policy No:			Claim No:	CM10190	5642/AGC
Sum Insured:		,	Excess:	TBA WA	
Make of Veh			Excess.		29/11/2019
(Client's Recer				D.O.A	24/11/2010
CA / REV	/ REP. / REV 24	нье	, 0	HODE	ndorsement:
Date/Time:	7.400mm 1312	Person Contacted	zuhn		
National India.	1 10011 6 012	Person Contacted	d:	Vehicle_IX	LOUT
Date/Time	Action/Justmetic	n Estimate	-		
	8KA 326				
			C 1 .	. ()	
11.01.00	4.00pm var	out to agree	Chan by e	rui 1.	
6/12/19		una Clas T	and clas	EX; WAVED	my enem!
16/12/191 1/12/14 C	4-30pe Ag	ned Zuhri /			

Nivitha (LKK Auto)	
From: Sent: To:	Teo, Grace <grace.teo@sompo.com.sg> Friday, 13 December 2019 9:25 AM Muhammad Zuhri; Chan, Shu Hui Agnes; 'assignments@lkkauto.com'; 'admind@lkkauto.com' Ye, Yong Kang Melvin; Henry, Irene James</grace.teo@sompo.com.sg>
Subject: Attachments:	CMTD1905642/AGC - OD SKA326A ACC ON 29.11.19 \ - PLS ARR SUV ON MONDAY 16/12/19 (OWNER WAITING) Est.pdf; SAS2711933.PDF; SKA326A COI.pdf; DL.pdf
Importance:	High
Our Reference: CMTD1 Your Reference: SKA326	AND 100 CO. AND
Hi Zuhri,	
We acknowledged recei	ipt of your claim documents.
Kindly re-direct your f	future motor claims survey request to motorsurvey@sompo.com.sg
Please be informed that agnes.chan@sompo.com	Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/m.sg.
Please be informed, we	have appointed LKK AUTO to survey the above vehicle.
Aside to LKK AUTO,	
Please assist to conduct	motor survey on Own Damage basis.
Please <u>revert</u> with your p	preliminary report upon completion of survey to my colleague, Ms. Agnes for authorisation
CATALOGIC	
Aside to Agnes,	
Please advise on the Exc	ess and Authorisation.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards
Grace Teo
Claims Division

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Thursday, December 12, 2019 5:17 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>; Chan, Shu Hui Agnes

<agnes.chan@sompo.com.sg>

Subject: FW: Survey SKA326A OD Recovery Claim

Importance: High

Hi Colleagues,

For your attention and necessary action please.

Best Regards Raba'ah Mohd Ali Claims Division T: 6461 6555 | F: 6221 3147



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From: Muhammad Zuhri < <u>zuhri@tanchong.com</u> > Sent: Thursday, December 12, 2019 5:10 PM
To: claimsreport < <u>claimsreport@sompo.com.sg</u> > Subject: Survey SKA326A OD Recovery Claim

Importance: High

Hi,

Kindly assist to arrange survey as follows:

Date : 16/12/2019 Day : Monday

Time: 2.30PM -4.30PM(Waiting)

Please revert with confirmation.

Best Regards, M.ZUHRI Tan Chong Motor Sales Pte Ltd 913 Bukit Timah Road Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 16 December 2019 6:00 PM

To:

Muhammad Zuhri

Cc:

Lawrence Teo; SUR

Subject:

OD VEHICLE SKA 326A (DOA: 16/12/2019)

Dear Zuhri,

As instructed by our client, please proceed to repair the insured vehicle SKA 326A (Excess WAIVED).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From:

Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent:

Monday, 16 December 2019 4:30 PM

To:

Shiau Chan (LKKAuto); assignments

Cc:

SUR; Teo, Grace

Subject:

RE: CMTD1905642/AGC - OD SKA326A ACC ON 29.11.19 \ - PLS ARR SUV ON

MONDAY 16/12/19 (OWNER WAITING)

Dear Shiau

Please authorise OD repair of SKA326A and the excess is waived.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 T: 6461 6555 F: 6221 3147



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 16 December, 2019 4:08 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>;

assignments <assignments@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James

<irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CMTD1905642/AGC - OD SKA326A ACC ON 29.11.19 \ - PLS ARR SUV ON MONDAY

16/12/19 (OWNER WAITING)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 16 December 2019 4:08 PM

To:

'Teo, Grace'; 'Chan, Shu Hui Agnes'; assignments

'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR

Subject:

RE: CMTD1905642/AGC - OD SKA326A ACC ON 29.11.19 \ - PLS ARR SUV ON

MONDAY 16/12/19 (OWNER WAITING)

Attachments:

CSSMO19022006Eqd3.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SKA 326A. We have not authorise repair.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 13 December 2019 4:15 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>;

assignments <assignments@lkkauto.com>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James'

<irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CMTD1905642/AGC - OD SKA326A ACC ON 29.11.19 \ - PLS ARR SUV ON MONDAY

16/12/19 (OWNER WAITING)

Dear Sir/Mdm.

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 16/12/2019.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: CMTD1905642/AGC

Date: 16th December 2019

Our Ref: CS/SMO19022006/Eqd3

Without Prejudice

The Motor Claims Department Sompo Insurance

Attn: Grace

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SKA 326A.

We thank you for the instruction on _13/12/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 16/12/2019 at the premises of M/s _____ TAN CHONG MOTOR ____ and have the following to report:-

Workshop Estimate Amount	: <u>S\$</u>	2,323.08	
Revised Estimate Amount	: <u>S\$</u>	1,346.90	
"Check" Items Amount	: <u>S</u> \$	\$ = 71	- 2
Market Value	: S\$	60,000.00	
LTA Reimbursement Value	: <u>S\$</u>	34,764.00	
Nett Value	: <u>S\$</u>	25,236.00	

Description of Damage:

<u>The vehicle sustained damages at the front portion.</u>

Comments/ Present Status:

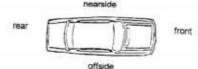
<u>Damages consistent.</u>

<u>Days of repair: 4 days.</u>

<u>We have not authorized repair.</u>

Yours faithfully

Steve Automobile Assessor



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	Cinconoro NDIC
Owner ID Type:	Singapore NRIC
Owner ID:	661Z
Vehicle Details	01/400/4
Vehicle No.:	SKA326A
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Dec 2019
Vehicle Make:	NISSAN
Vehicle Model:	NOTE 1.2 CVT
Primary Colour:	Pink
Manufacturing Year:	2019
Engine No.:	HR12022737K
Chassis No.:	JN1TAAE12Z0983121
Maximum Power Output:	58.0 kW (77 bhp)
Open Market Value:	\$13,467.00
Original Registration Date:	20 Sep 2019
First Registration Date:	20 Sep 2019
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Sep 2029
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	Contraction Systems on
COE Expiry Date:	19 Sep 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,783.00
COE Rebate Amount:	\$31,014.00
Total Rebate Amount:	\$34,764.00

The information contained herein is correct as at 16 Dec 2019

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Available

Nissan Note 1.2A

\$58,600

\$6,160 /yr

21-Jan-2019

1,198 cc

12,000 km

Hatchback

Veh Type

Available

A Model, Navigation System, Reverse Camera, Leather Seat, 6.9" Capacitive Touch Screen Interface, Agent Car, Regular Service At Tan Chong, Next Servicing Due On 20328Km, 5 Years Warranty Till Jan 2024, Accident Free, Selling Due Low Utilities Of Vehicle, 1 Owner, O...

PERMITTER IN

Posted: 16-Dec-2019 Tags: 2019 Nissan Note, 2019 nissan note, Nissan Note, nissan note, Nissan, Note, note, Used Nissan



Nissan Note 1.2A

\$59,800

\$6,170 /yr

26-Mar-2019

1,198 cc

13.000 km

Hatchback

Available

(100% Loan Available) Full Tan Chong Servicing. Low Mileage Done, 1 Owner Only! Free Leather Seats, No Repair Needed, Super Sporty, Powerful Drive And Fuel Efficiency, Act Now To Test Drive This Beauty Now.

Posted: 07-Dec-2019 Tags: 2019 Nissan Note, 2019 nissan note, Nissan Note, nissan note, Nissan, Note, note, Used Nissan



Nissan Note 1.2A

\$60,800

\$6,280 /vr

26-Mar-2019

1.198 cc

4.200 km

Hatchback

Available

3 Year Warranty By Tan Chong Motor, As Good As New! Fuel Efficient And Economical! Call To View Now Before It Is Too Late! Instant In House Loan Approval, Immediate Transfer Of Ownership Upon Collection, Hassle Free Transaction! Call Now To Enquire!

Hui Hua Credit Pte Ltd

Posted: 11-Nov-2019 Tags: 2019 Nissan Note, 2019 nissan note, Nissan Note, nissan note, Nissan, Note, note, Used Nissan

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Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No / Policy No.

: D19MTPV01013672

Insured

: CHARLES ONG JIT TENG

Motor Car (Registration No.) : SKA326A

: Comprehensive - ExcelDrive GOLD

Policy Commencement Date : 20 SEPTEMBER 2019 14:53

Policy Expiry Date

: 19 SEPTEMBER 2020 23:59

Maximum Liability (Section I): Market value at time of loss

: \$400 - Section I (Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim

per policy year)

Voluntary Excess* : N.A
Windscreen Excess* : S\$100.00 - Waived if Repair at ExcelDrive Workshop
Loss of Use : Per Policy Schedule

Persons or Classes of Persons entitled to drive*

- 1. The Insured.
- 2. Any other person who is driving on the Insured's order or with his permission.

3. In the event of the death of the insured,

- a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
- b, any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been

withdrawn by the insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enscriment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Venicine (Third-Party Risks and Compensation) Act (Chapter 159) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Pointy terms, conditions and exceptions of the Private Car Pointy of MTP-27

Sompo Insurance Singapore Pte. Ltd.



Authorised Signatory

Date/Time of Issue: 20 SEPTEMBER 2019 09:04

IMPORTANT NOTICE

Keep the Centificate in your Moter Car:
Under the Moter Veneries (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a moter vehicle without a valid policy of insurance under the Act.

On the sale of the Moter Car or if for any reason the insurance is terminated during its currency, the Insurance must sumender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a stell-tray declaration to that effect must be made. Failure to comply with this obligation is no offered under the Moter Car or in three Party Resists and Compensation) Act (Chapter 189).

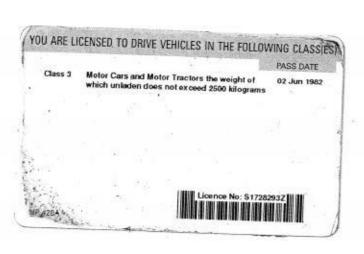
This Policy will cease to be said unce the Moter Car has been said to another person. The Policy is not transferable to the new owner of the Moter Car.

Intermediary Code & Name: 11N05905 & NANYANG PLASTICS PTE LTD CI Code: 22A RJ_DS204RPFLYKZA

^{*} Subject to GST wherever applicable









TAN CHONG MOTOR SALES PTE, LTD. 911, BUKIT TIMAH ROAD SINGAPORE 589623

ESTIMATE

: ACCIDENT/BODY REPAIRS

WORKSHOP CONTACT NO : BUKIT TIMAH

: 4694091 REPERENCE : INS/IC/ZHR/0573/2019

: 12-DEC-2019

M/S SOMPO INSURANCE SINGAPORE PTE LTD

50 RAFFLES PLACE

#05-01/06 SINGAPORE LAND TOWER

S(048623)

TEL : 64616555

FAX : 62213147

ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME

: DR CHARLES ONG JIT TENG

ADDRESS

: 99 CLUNY PARK ROAD

#02-09

\$(257496)

TELEPHONE NO

: 97826695

OD focovery asm 1612.2019 weedings- 220pm-

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM

POLICY NO

: D19MTPV01013672

VEHICLE NO

: SKA326A

MODEL CODE : TDWARDZE12EDAY520Z

MODEL/YEAR : NISSAN NOTE 1.2 (V) MY 2018

ENGINE NO CHASSIS NO : HR12022737K

MILEAGE

: JN1TAAE12Z0983121 : 1 KM

1 12/12/2019

DATE IN

: 0.00

LIABILITY

EXCESS CLAUSE :

0.00

ESTIMATE BY : MUHAMMAD ZUHRI ACCIDENT DATE : 29/11/2019

> Steve (LKK) 83228813

16/12/19, J. Japan OD - Not Authorize (Revert) EXOSI - ?

My Be L SMy 4 days

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKA326A

			ESTIMATED	SURVEYOR'S
S/NO	JOB CODE	NATURE OF JOB	CHARGES	RECOMMENDATION
1	FHI	R/INSTALL HEADLAMP	48.00	/
2	NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	/
3	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	×
4	SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X
5	22/001	REPAIR FRONT UPPER BUMPER & FRONT RH SIDE FENDER RENEW FRONT BUMPER COVER (ρ \rightarrow) / 190 \times /. \bigcirc	570.00	194 185
6	ZZ/002	S/PAINT FRT BUMPER, FRT UPPER BUMPER & FRT RH SIDE FENDER - 7 85 × 1.5	555.00	# 277-50
		TOTAL LABOUR CHARGES	1453.00	

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKA326A

DAMAGED PARTS & PRICES S/NO PARTS DESCRIPTION PARTS NUMBER LIST S/NETT REMARKS ----20 30.00 1 SUNDRIES NPN 32.00 / 2 CLIP(8X4) 01554-00070 13.00 / 3 CLIP(1.3X10) 01553-10501 4 CLIP(1.3X10) /K 01553-05933 13.00 5 EMBLEM RAD GRIL (RA 64.90 / 62890-3VA2A 6 GRILLE-RADIATOR X 204.80 X 62320-3VA1A 7 GRILLE-RADIATOR / 276.70 62310-5WJ0B 8 BRACKET-BUMPER X 62225-3VA0B 24.80 🗶 9 BRACKET-BUMPER RH / 26.60 62224-3VA0B 10 FACE-FR BUMPER / 394.30 62022-5WJOH -----SUB TOTAL 1050.10 0.00 30.00 210.02 0.00 0.00 LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) _____ OVERALL TOTAL RH HEADERP / OR 0.00 30.00 840.08 _____

870.08 _____

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SKA326A

TOTAL LABOUR CHARGES 1453.00
TOTAL SPARE PARTS CHARGES 870.08

GRAND TOTAL

2323.08 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME :
SURVEYED DATE :
AUTHORIZED DATE :
EXCESS CLAUSE : 0.00
LIABILITY : 0.00
REMARKS :

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.