

INS. CASE OWNER:

KARON

CC

4

/FCI190

22000,

K

K

K

K

K

K

K

K

K

K

K

K

K

K

K

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

m/1/19

Date / Time :

12/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SHA 2706E

Name of Insured :

UTPL

Insured Tel No. :

HP:

Excess Sec II :S\$

D.O.A :

2/1/19

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

FOU YONG WEE

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

D19007675 MFSH

Policy No. :

018088770W/PSH

Make / Model :

1440001

Place of Accident :

TUN S RYE TUNNEL

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHA 2706E

SHA 2706E

SLN 6471J

INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

01

INSRS:
WSP:
Tel :
Liability :
RMKS:Esterm
TPINSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: 24/12/19 Sent By: b3		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: \$1100 S\$ 786.95 (2 days) Reduction: 79 % Email: Call:		
FINAL SETTLEMENT Date/Time: Confirm with: Email: Call:		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28		
Repair Cost: S\$ -		
Loss of Rental (LOR): S\$ - (days)		
Loss of Use (LOU): S\$ - (\$ x days)		
Loss of Income (LOI): S\$ - (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search S\$ -		
Medical: S\$ -		
Disbursement: S\$ - (e.g. Tow/ Independent)		
Legal Cost S\$ -		
Total: S\$ - Global Sum S\$:		
FINAL PAYMENT Date/Time: Confirm with: Email: Call:		
Payee 1: S\$ - Name 1: -		
Payee 2: (Strike if N.A.) S\$ - Name 2: -		
Payee 3: (Strike if N.A.) S\$ - Name 3: -		

26/3/2020

ASS: REC. BY:

REF: FC1

ASSIGNMENT

From:

Date: 23.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLN 6431J

at Workshop m/s Estem Performance

of 385 sin ming Drive

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh: 11.000.000

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 883k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLN 6431J Yr Regn: 05 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius

C.C.

1788

Colour:

M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

164640

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDK1331-UX 03557933

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal.

3

mm

R/Bal.

6

mm

L/Bal.

3

mm

L/Bal.

6

mm

D.O.A.

2/12/19

D.O.I.

23/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$786.95

(CRP: \$2,973.63/79%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

\$130.00

Transportation:

\$ 50.00 (x1)

S + RS. SI

Photos (10x4)

\$10.00

Others

TOTAL

\$190.00

Rep. Form:

Lump Sum / F.B.:

MOTOR SURVEY ASSIGNMENT

Date	04-12-2019	Our Ref No. D19007675MFSH
Accident Date	02-12-2019	Claim Type. Third Party
Insured Vehicle	SHA2306E	Third Party Vehicle. SLN6431J
Survey Location	385, SIN MING DRIVE (INSIDE VICOM)	
Contact Person.	JENNY CHONG	
Contact No.	65662112/ 87990066	Fax No. 62593326
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ESTEEM PERFORMANCE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

P: Jenny
 T: 3.30pm 4.12.19
 V: Ont
 E: ✓

First AP-191-LKK 23/12/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 6431 J

Parts	(a) Cost / List Price Items	\$	1,894.10
	Plus/Less 25%	\$	473.53
	Total of Cost / List	\$	1,420.58
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	1,620.58
Labour		\$	2,140.00
Total		\$	3,760.58

Not Authorized
Resurvey After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before filler spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental lay Assmt(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 23/12/19 at 11.50am

Remarks By Surveyor

(a) The repair of this vehicle is ☒ authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required ☒

(d) Excess : \$

(e) Signature of surveyor : Le Date: 23/12/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLN 6431 J
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FUX03557933

Submit By : JENNY
Year Manufacture : 2017
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>PL</i>	1	\$200.00	S.N	X
2	Rear bumper <i>ENC</i>	1	\$497.50		?X
3	Rear bumper clip <i>ENC</i>	10	\$40.00		?X
4	Rear bumper side retainer LH <i>PL</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>PL</i>	1	\$112.70		X
6	Rear bumper reinforcement <i>ENC</i>	1	\$398.90		?X
7	Rear bumper lower garnish centre <i>PL/LH</i>	1	\$582.60		✓
8	Rear bumper lower garnish RH <i>PL</i>	1	\$149.70		X
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Labour

Vehicle No. : **SLN 6431 J**

Submit By : Carmen Lim

Make & Model : TOYOTA PRIUS

Year of Manufacture : 2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,TAIL DOOR,END PANEL)	\$800.00	1500
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,TAIL DOOR,END PANEL)	\$800.00	2000
3	To Check wiring ~~~~	\$50.00	X
4	To remove & refit reverse sensor	\$120.00	? X
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. ~~~~	\$150.00	X
6	To conduct water leakage tests to ensure proper air and sealing ~~~~	\$120.00	X
7	To tuff coat. ~~~~	\$100.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Vic (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, 30 December, 2019 10:31 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SURVEY ASSESSMENT - D19007675MFSH/1
Attachments: TP ESTIMATE- MARKED.pdf, Preliminary_Advice.pdf

Dear Sirs/Madam,

We agreed to direct settlement.

Please proceed accordingly.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Tuesday, December 24, 2019 3:28 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007675MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 6431J at M/s Esteem Performance Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 12 December 2019 3:34 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D19007675MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 12 December, 2019 3:24 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007675MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Vic (LKKAuto)

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: Thursday, 26 March, 2020 4:13 PM
To: Admin A
Cc: Shu Pei (LKKAuto); Jia Le (LKK Auto)
Subject: Request for Final Survey Report - D20000720MFSH & D19007675MFSH

Sir/Mdm,

I would like to request for the final survey report for this 2 case asap as they are nearing the deadline. Much Appreciated.

Ref: D20000720MFSH
Vehicle: SHB6626X
DOA: 30.01.2020
Location: Along Changi Airport T3 Arrival Pickup

Ref: D19007675MFSH
Vehicle: SHA2306E
DOA: 2.12.2019
Location: Along Merchant Road

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 19 March 2020 9:04 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000720MFSH/1

Dear Sir/Madam,

Enclosed preliminary advice of vehicle SLL 1467A.
Date of survey : 04/02/2020
Number of days : 6 days

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 4 February, 2020 2:25 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20000720MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 4 February, 2020 2:14 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000720MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CC4/FCI19022000/Kha3s2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 27-03-2020	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 2306E	Veh. Inspected	SLN 6431J
Policy No.	D-18088936MFSH	Coverage (\$)	0.00
Claim No.	D19007675MFSH	Excess (\$)	0.00
Assign From	KAREN	Assign Date	12/12/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FUX03557933	Colour	METALLIC SILVER
Odometer	164640	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	ROVELO	3 mm
L/H Front Tyre	195/65 R15	ROVELO	3 mm
R/H Rear Tyre	195/65 R15	ROVELO	6 mm
L/H Rear Tyre	195/65 R15	ROVELO	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	02/12/2019	Inspection Date	23/12/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD 385 SIN MING DRIVE SINGAPORE 575718		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 6431J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	SERVICEABLE	497.50	-
10	REAR BUMPER CLIP	SERVICEABLE	40.00	-
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	112.70	-
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE	DENTED / CUT	582.60	582.60
1	REAR BUMPER LOWER GARNISH RH	SERVICEABLE	149.70	-
	LESS 25% DISCOUNT		-473.52	-145.65
			1,420.58	436.95
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN)	SERVICEABLE	200.00	-
			200.00	-
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL)		800.00	150.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL)		800.00	200.00
	TO CHECK WIRING.	NOT NECESSARY	50.00	-
	TO REMOVE & REFIT REVERSE SENSOR.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
	TO TUFF COAT.	NOT NECESSARY	100.00	-
			2,140.00	350.00
GRAND TOTAL			3,760.58	786.95
RECOMMENDED COST OF REPAIRS				786.95

Report Ref No. CC4/FCI19022000/Kha3s2

KONG SENG CHEONG

Licensed Appraiser

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