

ASM Automotive Services Pte Ltd

No 13, Pioneer Sector 1, Singapore 628424
Main Line: 6265 0980 Fax: 6265 6068
Email: enquiry@asmauto.com.sg
Co. / GST Reg. No.: 201203813C



10th January 2020

Our Ref : asm/AC19108/JL
Your Ref : D19005789MFSH

POSTED
13 JAN 2020

MS First Capital Insurance Limited

36, Robinson Road
#16-01 City House
Singapore 068877

Dear Motor Claims Department,

Subject: Accident Involving YP6573T and SHC2028Y on 05.09.2019.

We are instructed by our client to file claims for the damages sustained, against you/your insured in connection with the above-mentioned accident. The said accident took place along PIE Changi before Exit 15 on 05.09.2019, involving our client's vehicle YP6573T and your insured under vehicle registration SHC2028Y.

We were given notice that the accident was caused by your insured's negligent driving and/or poor management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, details of which are as follows:

1.	Repair Cost	S\$	2,012.67	(Include GST)
2.	Loss Of Use	S\$	540.00	(S\$180 x 3 Days)
3.	Search Fee	S\$	7.45	
Total		S\$	2,560.12	

We hereby append the following relevant documents for your perusal:

1. SAS Report of YP 6573 T
2. Letter of Authority & Indemnity
3. Repair Bill (Ref.: 20010018)
4. Search Bill

Kindly let us hear from you 14 days from the date hereof.

Please feel free to contact us should you require further information. We look forward to your fast settlement.
Thank you.

Best Regards,

Yandy Ang
Motor Claims and Safety Officer
Tel : 6265 0026
Fax : 6265 6068
Email : yandy@asmauto.com.sg

CC: Alex Sim
CC: Sin Guan Lee Trading

LETTER OF AUTHORITY & INDEMNITY

To: ASM AUTOMOTIVE SERVICES PTE LTD
NO 13, PIONEER SECTOR 1
SINGAPORE 628424

ACCIDENT INVOLVING YP6573T AND SHC2028Y ALONG PIE CHANGI BEFORE EXIT
15 ON 05.09.2019

1. I/We, the owner of vehicle no. YP 6573 T hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms, as you deem fit.
4. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
5. I/we understand that if my vehicle was driven by my/our authorised driver/employee at the time of accident, it is important that I/we procure his/her attendance at the solicitors' office or in Court whenever so required.
6. I/We shall keep you informed of any correspondence and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.
7. I/We agree that the settlement payment is to be paid to ASM Automotive Services Pte Ltd and shall be full satisfaction liquidation and discharge of all claims.

Dated this 05 day of September 2019

Signature : 

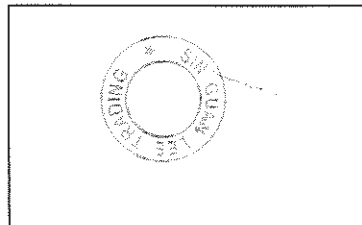
(Company stamp, if applicable)

Name : Joelyn

Designation : ADMIN

Address : 71 Woodlands Ave 10

#09-12 S(737743)



DISCHARGE RECEIPT

CLAIM REFERENCE : D19005789MFSH
ACCIDENT DATE : 05/09/2019
ACCIDENT LOCATION : PIE CHANGI BEFORE EXIT 15
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUEK KIM SENG
INSURED VEHICLE : SHC 2028Y
INVOLVED PARTY : YP 6573T
SETTLEMENT SUM : \$2,470.12

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : *Sin Guan Lee Trading*

Signature and Date :

Soh  31/3/20.

WITNESS : *Yandy Ang*

Signature and Date :

[Signature] 31/3/20.



ASM Automotive Services Pte Ltd

No 13, Pioneer Sector 1, Singapore 628424
Main Line: 6265 0980 Fax: 6265 6068
Email: enquiry@asmauto.com.sg
Co. / GST Reg. No.: 201203813C



Tax Invoice

MS First Capital Insurance Limited
36, Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507-3848
Fax: 6507-3849
Attn: Motor Claims Dept.

No. : 20010018
Date : 10/01/2020
Ref. : 27502-YP6573T-200102
Staff : Yandy
Terms : 30 Days
Job : 27502-YP6573T-200102

YP6573T - MERZ ATEGO

SNo	Description	Quantity	Unit Price	Amount
	<p>Veh. Owner Name : Sin Guan Lee Trading Make & Model : Mercedes Benz Atego Chassis No. : WDB97007820117556 Engine No. : 902916C1127039 LTA Reg. Date : 06.07.2017</p> <p>Date Of Accident : 05.09.2019</p> <p>Claim Type : Third Party Claim - SHC 2028 Y Our Ref : asm/AC19118/JL Your Ref : D19005789MFSH</p> <p>*part-by-part repair as per below breakdown*</p>			
1	To remove and replace damaged parts, check lamp wiring etc.	1	875.00	875.00
	Spare Parts for the above job :			
1.1	Front bumper, LH [\$450 - 20%]	1 pc	360.00	360.00
1.2	Bumper bracket, LH [\$70 - 20%]	1 pc	56.00	56.00
1.3	Headlamp, LH [\$700 - 20%]	1 pc	560.00	560.00
1.4	Side signal lamp, LH [\$37.50 - 20%]	1 pc	30.00	30.00
Sum of Singapore Dollars Two Thousand Twelve And Cents Sixty Seven Only			<p>Amt S\$ 1,881.00 7% GST 131.67 Total S\$ 2,012.67</p>	

Terms & Conditions:

- Any discrepancy in amount must be notified in writing within 14 days upon receiving of the invoice or will not be entertained.
- All cheques should be crossed and made payable to ASM AUTOMOTIVE SERVICES PTE LTD, please write the invoice no. on the reverse of your cheque.

Authorised Signature



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Dec 2019 / 11:46:21

Receipt Date/Time : 09 Dec 2019 / 11:46:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191209-001175

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC2028Y				
As at 05 Sep 2019/12:30:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC2028Y Enquiry Fee 20191209114526306790	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7631	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] EXPRESS SETTLEMENT VIA LKK RE: SURVEY ASSESSMENT - D19005789MFSH/1/SHC2028Y. DOA 05-09-2019

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Tue 3/3/2020 3:17 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Asher,

Please proceed as per your recommendation of \$2,470.12 .

COR : \$2,012.67

LOU : \$ 450.00 (\$150 X 03 DAYS)

LTA : \$ 7.45

Total : \$2,470.12

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, February 24, 2020 11:39 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] EXPRESS SETTLEMENT VIA LKK RE: SURVEY ASSESSMENT - D19005789MFSH/1/SHC2028Y. DOA 05-09-2019

Your ref : **D19005789MFSH**

Our ref : CC4/FCI19021998/R1eb3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 2028Y (OI) AND YP 6573T (TP) ON 05/09/2019

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **ASM AUTOMOTIVE SERVICES PTE LTD** " at **\$ 2,779.12 (all-in)**.

-
The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 3,248.52	\$ 2,012.67
2. Loss of Use (3days x \$180)	\$ 540.00	\$ 750.00 (3days x \$150)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total		<u>\$ 2,779.12</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, 24 February 2020 11:32 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19005789MFSH/1/SHC2028Y. DOA 05-09-2019

WITHOUT PREJUDICE

Dear LKK,

Please send us your survey report and survey invoice.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Rachel Wu

Sent: Thursday, January 9, 2020 9:38 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19005789MFSH/1/SHC2028Y

WITHOUT PREJUDICE

-
Dear Sir/Mdm,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Thursday, December 26, 2019 4:01 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19005789MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 6573T at M/s ASM Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 12 December 2019 4:52 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19005789MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 12 December 2019 3:57 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19005789MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com