

Hsiao Tong (LKKAUTO)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Tuesday, 30 June 2020 1:03 PM
To: Hsiao Tong (LKKAUTO)
Cc: claims; Hock Ann (LKK Auto); Admin A
Subject: Re: First Reminder: Our ref : SLK7707Z ; Your ref : S9M029UWMC/LK *** LKK REF: CC4/ASM19021995/Hpb3

Without Prejudice,

Dear Sir/Ma'am,

We wish to accept your offer of \$1,800.00(all-in).
Please send me the DV.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237

On Tue, 26 May 2020 at 16:11, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,800.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 23 May 2020 5:41 PM

To: Claims Dept <claims_rar@bifrotauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims <claims@bifrotauto.com>; Hock Ann (LKK Auto) <HockAnn@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: First Reminder: Our ref : SLK7707Z ; Your ref : S9M029UWMC/LK *** LKK REF: CC4/ASM19021995/Hpb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims_rar@bifrotauto.com]

Sent: Saturday, 23 May 2020 3:39 PM

To: motor.survey@axa.com.sg; Hock Ann (LKK Auto); Admin A

Cc: claims

Subject: First Reminder: Our ref : SLK7707Z ; Your ref : S9M029UWMC/LK

Without Prejudice,

Dear Sir/Maam,

The physical copy of the LOD was mailed to you on 22/02/2020.

It has been 3 months and I have yet to receive any replies regarding the offer.

Please look through the files attached.

Please update me with an offer as soon as possible.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237