



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

Your Ref : SMK 2206 Z

Our Ref : CIV1302941 / SLJ 3084 T

Date : 05-03-20

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING **SLJ 3084 T & SMK 2206 Z**  
ACCIDENT DATE **02.12.2019**  
ACCIDENT ALONG **PIE (TUAS)**

We are the workshop for the owner of motor vehicle no : **SLJ 3084 T** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SMK 2206 Z** we are submitting these claims for your consideration.

1	Cost of repair	S \$	842.54
2	Loss of rental <u>4</u> days @ \$ <b>69.95</b> / day	S \$	279.80
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>1,129.79</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG19021986/Kea3**

31 DEC 2019

**LEE THIAM HOCK**  
BLK 23 HUME AVE  
#02-05  
SINGAPORE 598729

Dear Sir/Madam,

**ACCIDENT INVOLVING SMK 2206Z AND SLJ 3084T ON 02/12/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLJ3084T & SMK22062 along PIE (Tuas)  
on 2/12/19 @ 22:10

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLJ3084T do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$842.54** (Repair Cost), **S\$279.80** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SLJ 3084T** that was damaged pursuant to the accident which occurred on **02/12/2019** (date) along **PIE (TUAS)** (location) involving vehicle no/s **SMK 2206Z**.

This is pursuant to the inspection conducted on **23/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (“the third party claimant”) of vehicle no. **SLJ 3084T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ 3084T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of April (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

Claim No: CER1302237  
Final No: CIV1302941  
Date: 24 Feb 2020  
Policy No: A29114756MKF  
Veh Reg No: SLJ3084T  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU803538717  
Engine No: 2ZRR969293  
Reg. Date: 05/12/2016

ATTN: Motor Claim Department

Your Ref No: SMK2206Z  
Claim Type: Third Party  
Accident Date: 02/12/2019  
TP Veh Reg No: SMK2206Z

## Tax Invoice to Vehicle No :SLJ3084T

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	787.42	
		787.42	787.42
Total			S\$ 787.42
Add GST @ 7%			55.12
Total Amount Payable			<u>S\$ 842.54</u>

TOTAL: SINGAPORE DOLLAR EIGHT HUNDRED FORTY TWO AND CENTS FIFTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 23/12/2019

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE



## CONFIDENTIAL

## SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	25 Sep 2019	Vehicle Rental Agreement No	1633
<b>Rental Details</b>		<b>Additional Driver (if any)</b>	
Name	Pandurangan S/O P Balakrishnan	Name	
Address	Blk 768 Yishun Avenue 3 #03-335	Address	
Date of Birth	28 Oct 1964	Date of Birth	
NRIC/Passport No.	S1639202B	NRIC No.	
Driving License No.	S1639202B	Driving License No.	
Telephone No.	6590669367	Telephone No.	
Mobile No.	6590669367	Mobile No.	
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
Vehicle No.	SLJ3084T	Name	
Make/Model	Toyota Prius	Address	
<b>Rental Period</b>		<b>Additional Driver (if any)</b>	
Minimum Rental Period	728	Date Of Birth	
Date/ Time Checked Out	25 Sep 2019	NRIC No.	
No. of Days	728	Driving License No.	
Expected Date/Time of Return	22 Sep 2021	Telephone No.	
Actual Date/ Time of Return		Mobile No.	
<b>Rental Charges* &amp; Deposit</b>			
( ) Open Rental Charges/Day	Per day @ S\$69.95 Per week @ S\$489.65	Deposit Received	S\$500.00
( X ) ER Promotion Rental Charges/Day	Per day @ S\$69.95 Per week @ S\$489.65		
( X ) CDW Charges/Day	Per day @ S\$5.35 Per week @ S\$37.45	*Inclusive GST	
Rental Period	728 days/104 weeks	Total Rental Charges	

**\* Note: ER Promotion Rentals Charges applicable till end of Minimum Rental Period, Grab Rentals reserves the right to apply Open Rental Charges thereafter**

Insurance Matters Accident/Theft				
Liability Assessment/Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 <sup>rd</sup> Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age & / or < 1 year driving experience	
3 <sup>rd</sup> Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 <sup>rd</sup> parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

\* excess payable is accumulative & inclusive of GST

<b>Payment Method</b>			
( X ) Driver Wallet	S\$	( ) Cash	S\$
( ) Credit Card	S\$	( ) Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

**CONFIDENTIAL**

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing); &
- (i) for the Lessor to comply with its obligations under law.

☐ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$428.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.


The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

*[insert description of promotion(s) &/or refer to relevant section above if already described above]*

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.




Renter's Signature/Stamp

Date:

Authorised Signatory/Stamp

Date:



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Dec 2019 / 15:40:08

Receipt Date/Time : 03 Dec 2019 / 15:40:07

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-191203-002234

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMK2206Z As at 02 Dec 2019/22:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMK2206Z Enquiry Fee 20191203153925018555	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20191203153933192	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Print Received Message

This mail is associated with :

**\*SLJ3084T (4457129398SG)**  
**[SMK2206Z]**

TP

GRAB RENTALS PTE LTD

Dec 2 2019 10:00PM

[LEE THIAM HOCK]

Esteem Performance Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 30/03/2020 18:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1129.79) - SLJ3084T - Claim Handler: Loh, Chee-Heng

Approved:1129.79.