



Your Reference: **SMM4554U**

Our Reference: **SLM8718A**

Contact person: [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)

Date: **25/06/2020**

Dear sirs

AIG Asia Pacific Insurance Pte Ltd  
78, Shenton Way #07-16 AIG Building  
Singapore 079120

**Accident involving SLM8718A/SMM4554U dated on 20/09/2019**

Your insured driving vehicle no: **SMM4554U** had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 2,140.00 (Inclusive GST)
Search Fee	\$ 2.00
Loss of use \$80 x 4 days	\$ 320.00
Pre-Repair Inspection \$80x 2 days	\$ 160.00
Grand Total	\$ 2,622.00

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

**S.T. Sim**

Manager

Accident Reporting Centre

Lion City Rentals Pte Ltd

1090 Lower Delta Road  
#05-12 Singapore 169201

LCR Hotline : 3138 1884  
[www.lioncityrentals.com.sg](http://www.lioncityrentals.com.sg)  
[rentals@lioncityrentals.com.sg](mailto:rentals@lioncityrentals.com.sg)

## RELEASE

Claim No: 1332732668SG

Policy No: 1900093374-00000

I/We, SLM 8718A - LION CITY RENTALS PTE LTD, hereby agree to accept the sum of ( SINGAPORE DOLLARS ONE THOUSAND TWO HUNDRED AND FIFTY TWO ONLY) (\$1,252.00 to be paid to LION CITY RENTALS PTE LTD) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving SLM 8718A and SMM 4554U on the 20<sup>th</sup> day of SEP 2019 along SCOTTS ROAD and I/we agree that the said sum is paid with a denial of liability on the part of AIG Asia Pacific Insurance Pte. Ltd. being the insurer, insured and the driver of vehicle No SMM 4554U respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said AIG Asia Pacific Insurance Pte. Ltd. and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify AIG Asia Pacific Insurance Pte. Ltd. against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 5<sup>th</sup> day of February 2021

### WITNESS

Signature: \_\_\_\_\_

Name : \_\_\_\_\_

Address : \_\_\_\_\_

### CLAIMANT

Signature: \_\_\_\_\_

Name : \_\_\_\_\_

Address : \_\_\_\_\_

NRIC No: \_\_\_\_\_



SLM 8718A - LION CITY RENTALS  
PTE LTD

60 Jalan Lan Huat #04-35/36  
Cause Centre Singapore 737869

826 J

**Tax Invoice****AIG ASIA PACIFIC INSURANCE PTE LTD**

Tel: 64191026

**Inv No.** : AIN200600450**Invoice Date** : 25 Jun 2020**Ref** : WWJ19121130**Terms** : 10 Days**Veh. No.** : SLM8718A**Current Mileage**: 143119 km

#	Description	Qty	UOM	U/P	Tax Amt	Tax Type	Taxable Amt
1	Lump sum repairs (SLM8718A)	1		2,000.00	140.00	GST (SR) (7%)	2,000.00

9/24/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-156866  
Date of Request: 24/09/2019

Your Ref No: Online Purchase

Lion City Rentals Pte Ltd  
60 Jalan Lam Huat  
#04-01 Carros Centre  
Singapore 737869

Dear Sir/Madam,

Enquiry Date 24/09/2019  
Enquiry By Choy Wai Kay  
TP Vehicle No. SMM4554U  
Accident Date 20/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19021982/Qda3

13 OCTOBER 2020

**ONG WOON AI**  
8 JALAN MUTIARA  
#11-03  
SINGAPORE 249188

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 4554U AND SLM 8718A ON 20/09/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLM 8718A against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **22/10/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Dec 2019 15:00	<b>Clim Dtl Modified</b>	Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] HOW MEI KWAN
2	13 Dec 2019 15:00	<b>Clim Veh Model Changed</b>	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
3	13 Dec 2019 15:00	<b>Clim Created</b>	Reg No: SLM8718A. Acct Date: 2019/09/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Lion City Rentals Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Dec 2019 15:00	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Dec 2019 15:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/24	[A] HOW MEI KWAN
6	13 Dec 2019 15:00	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Dec 2019 15:00	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (LC R)	[I] Merimen Administrator
8	13 Dec 2019 15:01	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	13 Dec 2019 15:01	<b>Adj Adjuster Assigned</b>	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	11 Mar 2020 17:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] MdNoor, Norsiah
11	11 Mar 2020 17:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
12	11 Mar 2020 17:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
13	11 Mar 2020 17:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
14	11 Mar 2020 17:09	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
15	20 May 2020 09:29	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
16	04 Dec 2020 10:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	04 Dec 2020 10:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
18	04 Dec 2020 10:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
19	04 Dec 2020 10:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
20	22 Dec 2020 16:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] MdNoor, Norsiah
21	22 Dec 2020 16:09	<b>Video Downloaded</b>	Downloaded TP - SMM4554U VIDEO	[I] MdNoor, Norsiah
22	22 Dec 2020 16:14	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] MdNoor, Norsiah
23	22 Dec 2020 16:16	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] MdNoor, Norsiah

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	22 Dec 2020 16:16	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] MdNoor, Norsiah
25	22 Dec 2020 16:18	<b>Video Downloaded</b>	Downloaded TP - SMM4554U VIDEO	[I] MdNoor, Norsiah
26	29 Jan 2021 11:54	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
27	29 Jan 2021 11:54	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
28	29 Jan 2021 11:54	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/04/17.	[A] JOANNE LEE KHANG MIN
29	29 Jan 2021 11:54	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
30	02 Feb 2021 14:02	<b>Adj Mandate Request</b>	Cur.Req:1365.50:Lia:50%*Quantum:(a)CORw/GST:\$2,247+(b)LOU(6days x \$80):\$480=\$1,363.50(50%)+(c)LTA/GIA search fee : \$2=Total:\$1,365.50 *Vehicle Model: KIA FORTE K3 1.6A*Recommend 4 r	[A] Jaslin Kok Chin Yi
31	03 Feb 2021 10:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/24	[I] MdNoor, Norsiah
32	03 Feb 2021 10:23	<b>Adj Mandate Set</b>	Approved:1365.50.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

#### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2665826	29 Jan 2021 11:54:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM8718A	SMM4554U	11.00