Mei Kwan (LKKAuto)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 19 March, 2021 2:18 PM

To: Swee Sun Tay
Cc: Admin A

Subject: RE: Ref: CC4/AIG19021982/Qda3 **Attachments:** GIA-addendumform3.pdf

Dear Mr Tay

We refer to our conversation in February.

Kindly assist to amend the Accident date to 20/09/2020 with the attached form.

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Swee Sun Tay <taysweesun@me.com>
Sent: Wednesday, 3 February 2021 4:22 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Ref: CC4/AIG19021982/Qda3

Hi Jaslin,

I refer to your email and would like to clarify the matter before submitting the attached form. Can you advise when is a good time to speak?

Regards Swee Sun

Sent from my iPhone

On 18 Jan 2021, at 2:44 PM, Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>> wrote:

Dear Mr Tay

We refer to our email on 23/12/2020.

Kindly assist to amend the Accident date to 20/09/2020 with the attached form.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 23 December 2020 3:02 PM

To: taysweesun@me.com

Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Ref: CC4/AIG19021982/Qda3

Dear Mr Tay

We have reviewed the matter.

Based on the available information on hand, We are of the view that both parties should exercise caution when changing lanes. The case would be resolved at equal liability. Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

Meanwhile, we notice your reported date of accident is 21/09/2019, which is different from the actual accident date.

Kindly assist to amend the Accident date to 20/09/2020 with the attached form.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: $\underline{JaslinKok@lkkauto.com}$ | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 4 December 2020 11:16 AM

To: taysweesun@me.com

Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Ref: CC4/AIG19021982/Qda3

Dear Mr Tay

Thank you for your email.

We will highlight your concern to AIG and seek further instructions from them, shall revert to you once we gotten any instructions from AIG.

Meanwhile, we notice your reported date of accident is 21/09/2019, which is different from the actual accident date.

Kindly assist to amend the Accident date to 20/09/2020 with the attached form.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: taysweesun@me.com [mailto:taysweesun@me.com]

Sent: Sunday, 18 October 2020 10:03 PM

To: Jia Le (LKK Auto)
Cc: 'Faith Wang'

Subject: Ref: CC4/AIG19021982/Qda3

Hi Mr. Chan,

We receive your letter dated 13th October 2020 regarding the accident involving SMM4554U and SLM8718A on 20th September 2019.

My wife - Ms. Ong Woon Ai is the registered owner of SMM4554U.

We reject the claims made by SLM8718A based on the following reasons:

1. SLM8718A was filtering right across two lanes from the left most lane from behind. They have a clear view of our car filtering left yet the driver continue with the filtering to collide with us.

<image001.jpg>

<image002.jpg>

- 2. Based on the video (which we will attached separately due to the file size), we have already started signaling and made our intentions very clear to SLM8718A unless the driver of SLM8718A is not watching the road traffic.
 - I understand the driver of SLM8718A is a private hire driver and she could be pre-occupied with the hire-riding apps with potential bookings at hand and is distracted from the roads.
- 3. My car has already filtered more than half way into the left lane before SLM8718A came in to collide with my car as seen in the picture below.

<image003.jpg>

<image004.jpg>

4. SLM8718A has a front view camera installed. If they feel that they have a legitimate claim, I would like to request for a copy of their front cam video prior to collision which I am confident will show that SLM8718A has a full view of my car's signaling and making the filtering.

<image005.jpg>

Should you need more details, please feel free to call either myself or my wife at the following contacts:

Tay Swee Sun – 9622 2829 Faith Ong Woon Ai – 8228 2306

Regards

Tay Swee Sun

Mobile: +65 9622 2829

<GIA-addendumform3.pdf>