

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Apr 2019 16:05	Clm Dtl Modified	Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 199001196N.	[A] Lau Shu Pei
2	08 Apr 2019 16:05	Clm Veh Model Changed	(202374) MITSUBISHI ROSA 4.9 D BE63DJRMDA (M).	[A] Lau Shu Pei
3	08 Apr 2019 16:05	Clm Created	Reg No: PC2197Y. Acct Date: 2019/04/03. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Sin Sheng Engineering Ser vices (HQ)	[A] Lau Shu Pei
4	08 Apr 2019 16:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	08 Apr 2019 16:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/17	[A] Lau Shu Pei
6	08 Apr 2019 16:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	08 Apr 2019 16:05	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	08 Apr 2019 16:05	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	11 Apr 2019 09:20	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	11 Apr 2019 14:59	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 50% REMARKS: BOLA NIL - Both vehicles turning at the junction - OID got video footage as per GIA report	[A] VIC ALPEH
11	12 Apr 2019 08:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/17. Mandate Remarks: Will KIV video from CTPL	[I] Sherini Pillai
12	12 Apr 2019 08:58	Adj Mandate Set	Maintained:Will KIV video from CTPL	[I] Sherini Pillai
13	15 May 2019 10:39	Adj Mandate Request	Cur.Reg:0.00:PODS PENDING OI VIDEO FOOTAGE LIABILITY: TBA	[A] VIC ALPEH
14	16 May 2019 08:53	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/17. Mandate Remarks: Please reject. TP encroached into OI D's lane. Video uploaded.	[I] Sherini Pillai
15	16 May 2019 08:53	Adj Mandate Set	Maintained:Please reject. TP encroached into OID's lane. Video uploaded.	[I] Sherini Pillai
16	16 May 2019 16:24	Video Downloaded	Downloaded Video - OID	[A] VIC ALPEH
17	20 Jun 2019 15:28	Clm Cancelled	Withdrawn by Claimant:160519 III instructed to reject TP claim. Send email to TP to reject claim.-Vic	[A] Lau Shu Pei
18	04 Dec 2019 15:14	Video Downloaded	Downloaded Video - OID	[A] VIC ALPEH
19	11 Dec 2019 16:24	Video Downloaded	Downloaded Video - OID	[I] Sherini Pillai
20	12 Dec 2019 16:29	Video Downloaded	Downloaded Video - OID	[I] Zuhaidah Bte Samsuri
21	12 Dec 2019 16:36	Video Downloaded	Downloaded Video - TP1	[I] Zuhaidah Bte Samsuri
22	12 Dec 2019 16:37	Video Downloaded	Downloaded Video - TP2	[I] Zuhaidah Bte Samsuri
23	12 Dec 2019 16:37	Video Downloaded	Downloaded Video - OID	[I] Zuhaidah Bte Samsuri
24	12 Dec 2019 17:35	Clm Cancelled Reopened		[I] Sherini Pillai
25	13 Dec 2019 14:03	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
26	13 Dec 2019 14:03	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] Lau Shu Pei

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	07 Jan 2020 15:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28	07 Jan 2020 15:54	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
29	07 Jan 2020 15:54	Clm Dtl Modified	JPJ Reg. Date: -> 2013/12/23.	[A] JOANNE LEE KHANG MIN
30	07 Jan 2020 15:54	Clm Details Notified		[A] JOANNE LEE KHANG MIN
31	21 Jan 2020 17:16	Adj Mandate Request	Cur Req:574.95:PODS LIABILITY: 50% COR(w/gst): \$535.00 LOU : \$600.00 (\$150 x 2 recommended days + 2 days downtime/weekend) LTA : \$ 7.45 Subtotal : \$1,142.45 @50% : \$574.95 REMARKS : BO LA NIL - Both Turning	[A] VIC ALPEH
32	22 Jan 2020 09:19	Adj Mandate Set	Approved:574.95.	[I] Sherini Pillai

Date From    Date To    Audit Type

ACTIVITY

[11/02/2020 11:38] VIC ALPEH:
SETTLED @ 50% \$574.95 payable to SIN SHENG ENGINEERING SERVICES
[23/01/2020 15:39] VIC ALPEH:
Alert - Adj Mandate Approved (S\$574.95) - PC2197Y - Claim Handler: Sherini Pillai
Approved:574.95.
[21/01/2020 17:16] VIC ALPEH:
PENDING MANDATE APPROVAL AS BELOW:
PODS
LIABILITY: 50%
COR(w/gst): \$535.00
LOU : \$600.00 (\$150 x 2 recommended days + 2 days downtime/weekend)
LTA : \$ 7.45
Subtotal : \$1,142.45
@50% : \$574.95
REMARKS : BOLA NIL - Both Turning
[16/12/2019 15:56] VIC ALPEH:
TP LOD IN. PREPARING REPORT FOR MANDATE APPROVAL
[16/05/2019 16:22] VIC ALPEH:
Alert - Adj Mandate Maintained - PC2197Y - Claim Handler: Sherini Pillai
Maintained:Please reject. TP encroached into OID's lane. Video uploaded.
[11/04/2019 14:59] VIC ALPEH:
Adj Mandate Request Cur Req:0.00:PODS LIABILITY: 50% REMARKS: BOLA NIL - Both vehicles turning at the junction - OID got video footage as per GIA report
[11/04/2019 14:58] VIC ALPEH:
FILE REVIEWED. OID Mr Tan Kai Soon Victor reported that both vehicles making a right turn at the junction. OID got video footage. Seek liability mandate to III by merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2147779	16 May 2019 08:52:18	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	PC2197Y	Sherini Pillai	xx.xx
2375266	12 Dec 2019 16:10:32	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	PC2197Y	Sherini Pillai	xx.xx
2375267	12 Dec 2019 16:10:32	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	PC2197Y	Sherini Pillai	xx.xx
2398875	07 Jan 2020 15:54:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC2197Y	SHD3202Z	11.77

