

ASS. REC. BY:

REF: CS/CTI 19021975/K14f302

Special Instruction:

Surveyor: Rosal

ASSIGNMENT (Office)

From (Person): Ben Tang

of CTI

Date/Time: 13.12.19 11.34am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: XD 8499L

Insured:

at Workshop m/s Sm Ah Tee

Reputor: Seania Singapore

Tel: 62696183

97202043

of B1C 3 Pioneer Rd North #01-18

Policy No: DMVSN 1510291704

Claim No: SVM190205703

Sum Insured:

Excess: \$ 3000.00

Make of Veh:

D.O.A. 25.11.2019

(Client's Branch)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 13.12.19 12pm

Person Contacted: Samantha

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	XD 8499L - CC31CTI 20190219/K14f302 NDA - 24/10/2018
16/12/19	Revert via merimen
18/12/19	Recd approved \$16,078.71 from Alfred by merimen
18/12/19	Informed Samantha c/A ex \$3000 by email
31/1/2020	@ 251pm Sharon said vehicle still in Sng Ah Tee

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: XD 8499L
 at Workshop m/s Sng Ah Tee
 of Pioneer Rd North
 Insured CTI
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: 3000
 (Client's Record)
 Make of Veh: _____

Veh No: XD 8499L yr Regn: 2014 MAR
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: SCANIA P400 CB5X4MHZ c.c. 12742
 Colour: blue A/C: Insured / Std / NI / NA
 Sp. Reading: _____ T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 4S2P8X40005338353
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: ND / S/Rim / STD A/Rim or
 Tyre Size: F: 315/80R22-5
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hankook

Front	Rear
R/Bal. <u>8</u> mm	R/Bal. <u>8/8</u> mm
L/Bal. <u>8</u> mm	L/Bal. <u>8/8</u> mm
D.O.A. <u>25/11/19</u>	D.O.I. <u>13/12/19</u>

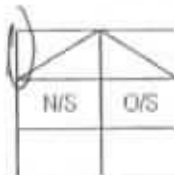
Survey held at Sng Ah Tee

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
N/S Fnt

The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 110K
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Date / Time	Action / Instruction
31/1/2020	@309pm Informed Eddie vehicle still in Sng Ah Tee
5/2/20	Rcve email from Ben Teng vehicle tow to Scania
10/2/20	Revert by merimen (Scania)
10/2/20	Informed Victor c/A ex \$3000 by email
11/2/20	@351pm Ben call up to check why prices is different
13/2/20	@213pm Rasul spoken to Ben, and explaint to him, about the parts prices
18/2/20	@403pm Spoken to Ben, we are abk to use our system to type report and upload in merimen

19/2/20 Final ing \$32,193.62 (ced 559, 2%) confirmed
 (Date/Time, File Path in?) ☐ : Prol. Report by email

Days Of Repair: 3

ii ☐ : Final Report

Resurvey No. of Trip: 11

Date/Time, File Return in?

3 Kp2 - tipist

Arid Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Insp (\$

☐ (Max) (1/15) =

Report Format: View System upload in merimen

Final Sum / Fee: \$32,193.62

Survey Fee:

Transportation:

5 x \$30 = \$150

Flares

Other:

(Total)

220

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Dec 2019 Sendback Est	12 Dec 2019 12:54 S\$16,458.71	13 Dec 2019 11:34 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	ALY ENERGY SINGAPORE PTE LTD, Co. Reg. No.: 200810919G								
Vehicle Reg. No.:	XD8499L	Date of Loss:	25/11/2019 17:00 - :59 [67 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D205703/XD8499L/BE N	Policy/Cover Note No.:	DMCVSN1510291904 (Comprehensive)						
		Excess:	S\$3,000.00						
Repairer:	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer) Blk 3 Pioneer Road North, #01-18, 628457 Pioneer - Tel: 6268 6183								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/12/2019]								
Driver/Custodian:	CHEONG BAN LAK (63 / Male), NRIC: S2590221A, Tel: +6598429963 Email: NOEMAIL								
Adj Asp. Remarks:	Please arrange for OD survey of insured vehicle XD8499L								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 14 February 2020 12:22 PM
To: Phua Victor; Rasul (LKKAUTO); SUR
Subject: RE: New ECU ICL for XD8499L Aly Energy

Dear Victor,

Insurance approved supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phua Victor <victor.phua@scania.com>
Sent: Wednesday, 12 February 2020 3:57 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: New ECU ICL for XD8499L Aly Energy

Dear Rasul,

Attached is the new ECU ICL install on the truck that your colleague miss.

The new ECU ICL show 0.3km & emissionhigh warning light on.

I will submit a supplementary quotation as below:

ECU VIS which your colleague took photos of the fault code shown on our computer scanner high voltage supply (short circuit).

Nox sensor ECU ICL shown emission high warning light.

Thank you.

Best Regards,

Victor Phua

Customer Service Advisor | Scania Singapore

Phone: +65 68619181 ext 507; Fax: +65 6861 1650

HP: +65 9720 2043

Address: 40, Senoko Road, 758112 Singapore

Victor.phua@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup



View Received Message

This mail is associated with :

XD8499L (SNM19D205703/XD8499L/BEN)

OD

Nov 25 2019 5:00PM

[ALY ENERGY SINGAPORE PTE LTD]

Sng Ah Tee Motor & Panel Service Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **14/02/2020 12:13 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$32693.62) - XD8499L - Claim Handler: Ben Tang

Approved:32693.62:Please proceed to authorize repairs UP TO \$32,693.62 BEFORE Excess of \$3,000.00. RE-INSPECTION OF VEHICLE REQUIRED.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Ben Tang	Date:	13 Feb 2020
<u>Preliminary Advice</u>			

Vehicle No	: XD8499L	Accident Date	: 25/11/2019
Make	: SCANIA P400CB8X4MHZ	Policy No.	: DMCVSN1510291904
Assignment Date	: 13/12/2019	Excess	: S\$3,000.00
Date of Inspection	: 13/12/2019	Est. Duration of Repair	: 3
Inspection At	: 3 PIONEER ROAD NORTH #01-18 REPAIRER: SCANIA SINGAPORE PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,743.62	(incl.supplementary \$6330.66)
Revised Amount	:S\$	32,193.62	
Check Items (Estimated)	:S\$	500.00	
Total	:S\$	32,693.62	(incl.supplementary \$6330.66)
Lump Sum Repair	:S\$		
Total Loss Consideration			
New for Old Value	:S\$		
Pre-Accident Value	:S\$	110,000.00	
COE / PARF Rebate	:S\$	18,666.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	91,334.00	

Remarks

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 10 February 2020 11:49 AM
To: Phua Victor; SUR
Cc: Cheng Zoe; Chua Kelvin; Drysdale Marc Corey; Anwar Khairul; Gill SalvinderSingh
Subject: RE: XD 8499L-DOA: 25/11/2029 (CHINA TAIPING OD, REF NO: SNM19D205703C01)
)
Attachments: MARK EST (SCANIA).pdf

Dear Victor,

As instructed by our client , please proceed to repair the **insured vehicle XD 8499L, (Excess \$3000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Phua Victor <victor.phua@scania.com>
Sent: Wednesday, 5 February 2020 4:56 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheng Zoe <zoe.cheng@scania.com>; Chua Kelvin <Kelvin.Chua@scania.com>; Drysdale Marc Corey <marccorey.drysdale@scania.com>; Anwar Khairul <khairul.anwar@scania.com>; Gill SalvinderSingh <salvindarsingh.gill@scania.com>
Subject: XD 8499L-DOA: 25/11/2029 (CHINA TAIPING OD, REF NO: SNM19D205703C01/

Dear Vernon,

Attached file is the repairs quotation for subject vehicle.

As spoken, kindly assist to arrange for survey as soon as possible to prevent and storage charges due unnecessary delay.

Please also take note & inform surveyor that spare parts need to place order.

Hope to hear from you soon.

Thank you.

Best Regards,



Victor Phua

Customer Service Advisor | Scania Singapore

Phone: +65 68619181 ext 507; Fax: +65 6861 1650

HP: +65 9720 2043

Address: 40, Senoko Road, 758112 Singapore Victor.phua@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup

View Received Message

This mail is associated with :

XD8499L (SNM19D205703/XD8499L/BEN)
OD
Nov 25 2019 5:00PM
[ALY ENERGY SINGAPORE PTE LTD]
Sng Ah Tee Motor & Panel Service Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 10/02/2020 10:07 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$26362.96) - XD8499L - Claim Handler: Ben Tang

Approved:26362.96:Please proceed to authorize repairs UP TO \$26,362.96 BEFORE Excess of \$3,000.00. RE-INSPECTION OF VEHICLE REQUIRED.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 4:16 PM
To: victor.phua@scania.com; SUR
Subject: XD 8499L-DOA: 25/11/2029 (CHINA TAIPING OD, REF NO: SNM19D205703C01/)

Dear Victor,

We refer to the above mentioned.

According to China Taiping Insurance OIC , that the vehicle has tow to your premises for repair.

Kindly arrange for resurvey and provides us the repair estimates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 4:17 PM
To: Ben Tang; SUR
Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Dear Ben,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 5 February 2020 3:57 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Veron

We refer to this OD case surveyed by your side.

As authorized workshop Sng Ah Tee was unable to repair this vehicle, we have allowed insured vehicle to be repair at Scania Singapore.

Please liaise with Mr Victor Phua from Scania to arrange for resurvey and the repair estimates.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: darren@sngahtee.com <darren@sngahtee.com>

Sent: Monday, February 3, 2020 10:20 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Ben,

Sorry for the inconvenience of the above case.

I am just back from my leave and will settle this promptly.

I have spoken to Scania Singapore.

They will be towing out the vehicle today.

And they will be dealing directly with Insurance for the repair.

May I know any contact for them to liaise?

Or should I ask him to contact surveyor?

The counterpart to contact at Scania Singapore is Victor Phua (email victor.phua@scania.com, HP 97202043).

Thank you

Best Regards

Darren Sng

SNG AH TEE, MOTOR & PANEL SERVICE PTE LTD
3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429

Find us at <http://www.sngahtee.com>



LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Ben Tang	Date:	10 Feb 2020
Preliminary Advice			

Vehicle No	: XD8499L	Accident Date	: 25/11/2019
Make	: SCANIA P400CB8X4MHZ	Policy No.	: DMCVSN1510291904
Assignment Date	: 13/12/2019	Excess	: S\$3,000.00
Date of Inspection	: 13/12/2019	Est. Duration of Repair	: 3
Inspection At	: 3 PIONEER ROAD NORTH #01-18 REPAIRER: SCANIA SINGAPORE PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,412.96
Revised Amount	:S\$	25,862.96
Check Items (Estimated)	:S\$	500.00
Total	:S\$	26,362.96
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	18,666.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,334.00

Remarks

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :



Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 4:16 PM
To: victor.phua@scania.com; SUR
Subject: XD 8499L-DOA: 25/11/2029 (CHINA TAIPING OD, REF NO: SNM19D205703C01/)

Dear Victor,

We refer to the above mentioned.

According to China Taiping Insurance OIC , that the vehicle has tow to your premises for repair.

Kindly arrange for resurvey and provides us the repair estimates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 5 February 2020 3:57 PM
To: Veron Chen (LKKAUTO)
Subject: FW: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Veron

We refer to this OD case surveyed by your side.

As authorized workshop Sng Ah Tee was unable to repair this vehicle, we have allowed insured vehicle to be repair at Scania Singapore.

Please liaise with Mr Victor Phua from Scania to arrange for resurvey and the repair estimates.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: darren@sngahtee.com <darren@sngahtee.com>
Sent: Monday, February 3, 2020 10:20 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Ben,
Sorry for the inconvenience of the above case.
I am just back from my leave and will settle this promptly.

I have spoken to Scania Singapore.
They will be towing out the vehicle today.
And they will be dealing directly with Insurance for the repair.
May I know any contact for them to liaise?
Or should I ask him to contact surveyor?
The counterpart to contact at Scania Singapore is Victor Phua (email victor.phua@scania.com, HP 97202043).
Thank you

Best Regards

Darren Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429

Find us at <http://www.sngahtee.com>





Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 December 2019 11:32 AM
To: SAMANTHA TAN; SUR
Cc: Janice Chang (janice@sngahtee.com); Sharon Sng
Subject: XD 8499L-DOA: 25/11/2019 (CHINA TAIPIING OD)

Dear Samantha,

As instructed by our client , please proceed to repair the **insured vehicle XD 8499L, based on surveyor's marking or whichever lower (Excess S3000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



View Received Message

This mail is associated with :

XD8499L (SNM19D205703/XD8499L/BEN)

OD

Nov 25 2019 5:00PM

[ALY ENERGY SINGAPORE PTE LTD]

Sng Ah Tee Motor & Panel Service Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 18/12/2019 10:38 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16078.71) - XD8499L - Claim Handler: Ben Tang

Approved:16078.71:Please proceed to authorize repairs UP TO \$16,078.71 BEFORE Excess of \$3,000.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Ben Tang	Date:	16 Dec 2019

Preliminary Advice

Vehicle No	: XD8499L	Accident Date	: 25/11/2019
Make	: SCANIA P400CB8X4MHZ	Policy No.	: DMCVSN1510291904
Assignment Date	: 13/12/2019	Excess	: S\$3,000.00
Date of Inspection	: 13/12/2019	Est. Duration of Repair	: 4
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,458.71
Revised Amount	:S\$	500.00
Check Items (Estimated)	:S\$	15,578.71
Total	:S\$	16,078.71

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	18,666.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,334.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Vehicle repair on part by part

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

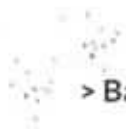
Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	919G
Vehicle Details	
Vehicle No.:	XD8499L
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Dec 2019
Vehicle Make:	SCANIA
Vehicle Model:	P400CB8X4MHZ
Primary Colour:	Multicolor
Manufacturing Year:	2013
Engine No.:	6793390
Chassis No.:	YS2PBX40005338353
Maximum Power Output:	-
Open Market Value:	\$135,597.00
Original Registration Date:	26 Mar 2014
First Registration Date:	26 Mar 2014
Transfer Count:	0
Actual ARF Paid:	\$6,780.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	25 Mar 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$43,673.00
COE Rebate Amount:	\$18,666.00
Total Rebate Amount:	\$18,666.00

The information contained herein is correct as at 16 Dec 2019

OK

110,000
18,666

91,334



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	919G

Vehicle Details

Vehicle No.:	XD8499L
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jan 2020
Vehicle Make:	SCANIA
Vehicle Model:	P400CB8X4MHZ
Primary Colour:	Multicolor
Manufacturing Year:	2013
Engine No.:	6793390
Chassis No.:	YS2P8X40005338353
Maximum Power Output:	-
Open Market Value:	\$135,597.00
Original Registration Date:	26 Mar 2014
First Registration Date:	26 Mar 2014
Transfer Count:	0
Actual ARF Paid:	\$6,780.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	25 Mar 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$43,673.00
COE Rebate Amount:	\$18,361.00
Total Rebate Amount:	\$18,361.00

The information contained herein is correct as at 12 Dec 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/11/2019 11:37
Date Of Accident	25/11/2019 17:00
Exact Location Of Accident	TUAS AVE 6 (NEAR HUP JOO EATING HOUSE)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	XD8499L
Insured/Policyholder	
Name Of Registered Owner	ALY ENERGY SINGAPORE PTE LTD
Co Reg No	200810919G
Email Address	VERALYNN.CHING@ALY.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-62668558

Vehicle Particulars

Manufacturer	SCANIA
Model	P400CB8X4MHZ-12.7 D (M)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCVSN1510291904
Cover Note Number	

Driver

Name of Driver	CHEONG BAN LAK
NRIC No	S2590221A
Date Of Birth	05/10/1956
Occupation	OUTDOOR
Date Of Driving Pass	01/09/2015
Driving Experience	4 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98429963
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 421 FAJAR ROAD #05-481
 Postcode 670421
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident FIRE, EXPLOSION OR LIGHTNING
 Weather Conditions RAINING
 Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 1
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? NO
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



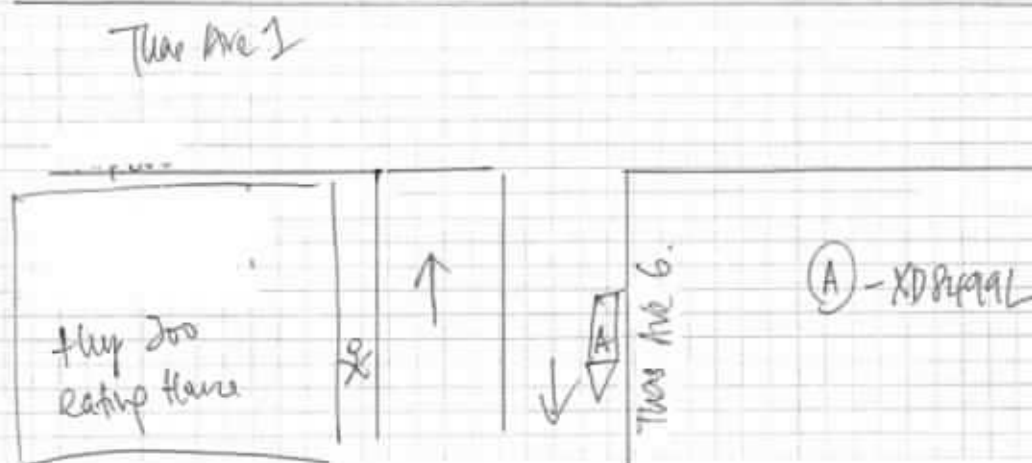
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Sham
NRIC/FIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I parked my vehicle at Thar Ave 6 on 25/11/2018 at 1700 hours. I was at Thup Joo Eating House eating. Suddenly I heard a loud sound. After a while, someone informed me that my vehicle was struck by lightning and I went to check on my vehicle. I realised my vehicle's side mirror LH was damaged and there was a burnt smell. I tried to start the vehicle but it cannot be start. I then informed my office and they arranged towing.

☒ Claim own policy
☐ Claim third party
☐ Claim OD / TP at other works hop
☐ For record purpose
 Policy No. DMCV3N1510291904
 Insurer Chinn Veh No XD8499L

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name: Shawn
 NRIC/FIN No.:

Sng Ah Tee Motor & Panel Service Pte Ltd (Co.Reg.No 200810440N)

Blk 3 Pioneer Road North, #01-18

Singapore 628457

Tel: 6268 6183 Fax: 6268 1429 Email: sngahtee@singnet.com.sg; darren@sngahtee.com; janice@sngahtee.com

INSURER: China Taiping Insurance (Singapore) Pte. Ltd. (HQ)**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	DMCVSN1510291904	Date of Loss:	25/11/2019
Vehicle Reg. No.:	XD8499L	Driveable?	
Driver Age/Info:	63 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	NO
Insured/Claimant:	ALY ENERGY SINGAPORE PTE LTD		
Driver:	CHEONG BAN LAK		
Make/Model:	SCANIA P400CB8X4MHZ, 12.7 D (M)	Vehicle Reg. Date:	26/03/2014
Vehicle Colour:	MULTI-COLOUR		
Engine No:	6793390	Chassis No:	YS2P8X40005338353
Odometer:	6 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	30		
Description of Accident/Loss	REFER TO SKETCH		
Present Location:	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER)		

COST OF CLAIMS	Amount
Parts	14,578.71
Miscellaneous Items	0.00
Labour	1,880.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	16,458.71
+ GST 7.00% (S\$)	1,152.11
Nett Amount (S\$)	17,610.82

This claim is handled by: JOYCE TAN LAI CHIN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 12 Dec 2019)

Parts: N/A SCANIA P400CB8X4MHZ 12.7 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Sng Ah Tee Motor & Panel Service Pte Ltd/XD8499L/12/12/2019 12:54

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*EMS ECU ?	0.00	0.00	*3,284.55 F
2	1		*COO ECU ?	0.00	0.00	*2,040.88 F
3	1		*GMS ECU ?	0.00	0.00	*3,083.20 F
4	1		*BMS ECU ?	0.00	0.00	*2,561.05 F
5	1		*ICL ECU ?	0.00	0.00	*3,609.03 F
Total Parts (S\$)						14,578.71

F=Franchise part.

Sng Ah Tee Motor & Panel Service Pte Ltd/XD8499L/12/12/2019 12:54. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REMOVE & REFIX FRT DASHBOARD (photo)	New	200 280.00
2	TO DIAGNOSE VEHICLE AND DO ELETRICAL TROUBLESHOOTING	New	200 308.00
3	TO DO WIRING	New	100 308.00
4	TO REPLACE ECUS, TO PROGRAM AND RUN ECU SYSTEMS FOR ROAD USE	New	500? 1,080.00
Gross Labour Cost (S\$)			1,880.00

Sng Ah Tee Motor & Panel Service Pte Ltd/XD8499L/12/12/2019 12:54. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Signature]
18/12/19

Rasul

4p 900 100 68

4 days

P/P

13/12/19 @ 1540

EXCESS: 3000

Revert

Resy before repair

**SCANIA**

Scania Singapore Pte Ltd

Official

Quotation 136515
 Document Date: 05/02/2020
 Terms of Payment:
 Page 1
 Reference: ALY ENERGY (CHINA TAIPING INSURANCE)

Invoice Name & Address Customer No:10536

CASH SALES - SERVICE

Singapore

Customer Name & Address Customer No:

QUOTATION

Make: SCANIA TRUCK	Fleet No:	Work Order No: 125686
Registration No: XD8499L	Mileage:	Delivery Note No: 125686
Chassis Type: P400	Engine number: 6793390	Our Ref: Victor Phua
Chassis No: YS2P8X40005338353	Service Date: 28/11/2019	Cust.Purch.Order No:
First Reg. Date: 10/04/2014	Service Ready Date: 03/02/2020	Scania Assist.Case No:

Code/PartNo. Description	Qty	Unit Price	Row Total
To check vehicle cannot start after thunder hit ** Check & found COO, EMS, GMS, BMS & ICL faulty - Need to be replace ** After replacement of the spare part as quoted need to plug in SDP 3 to continue further check on sensor ** To download SOP file for the new ECU			
16005012 TROUBLESHOOT ELECTRICAL CIRCUIT ON VEHICLE. INCL. USE MULTIM GENERAL	1.00	189.00	189.00 ✓
16155058 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, INCL. CLEAR FAULT CODE COO / BWE	1.00	182.95	182.95 ✓
16155126 RENEW ENGINE MANAGEMENT SYSTEM, 1 OFF, INCL. PROGRAM USING S DC9-DC13 PDE/HPI	1.00	320.17	320.17 ✓
05655041 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR GEARBOX WITH OPTIC GMS	1.00	182.95	182.95 ✓
10605022 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR EBS OR ELC. INCL. ABS	1.00	94.50	94.50 ✓
17155025 RENEW INSTRUMENT CLUSTER, 1 OFF, INCL. PROGRAM USING SCANIA	1.00	145.53	145.53 ✓
SUBLET TO REQUEST & DOWNLOAD SOPS FILE FOR NEW ECU	1.00	500.00	500.00 M X ?

For Scania Singapore Pte Ltd

Scania Singapore Pte Ltd
 40, Senoko Road
 Singapore 758112
 Co. Reg. No: 200309593R
 GST Reg. No: 20-0309593-R

Phone: +65 686 191 81
 Fax: +65 686 116 50
 Bank: HSBC Collyer Quay
 Account No: 141-238402-001 (SGD)
 260-557095-178 (USD)
 Website: <http://www.scania.com.sg>
 Email: ssgenquiries@scania.com





SCANIA
Scania Singapore Pte Ltd

Official

Quotation 136515
Document Date: 05/02/2020
Terms of Payment:
Page 2

Invoice Name & Address

Customer No: 10536

CASH SALES - SERVICE

Singapore

Customer Name & Address

Customer No:

QUOTATION

Code/PartNo.	Description	Qty	Unit Price	Row Total
SUBLET	TO PROVIDE TOWING SERVICE (LORRY CRANE)	1.00	500.00	500.00
2753529	ECU COO	1.00	3,401.47	3,401.47
2559113	ECU GMS	1.00	5,138.67	5,138.67
2002787	ECU BMS	1.00	4,268.42	4,268.42
2627462	ECU ICL - msc	1.00	6,015.05	6,015.05
2781893	ECU EMS - engine side	1.00	5,474.25	5,474.25

Terms and conditions:

Please take note all spare parts need to place order. Estimated ETA 1-15 working days.

Intermediate Job Sum: 26,412.96

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Note: 1) Parts subject to availability upon confirmation of order.

2) Payment by cheque should be crossed and payable to "Scania Singapore Pte Ltd" and reference invoice must be clearly indicated.

If no payment instructions are provided, Scania reserves the right to disburse payment at our discretion.

3) Interest charge of 1.5% per month will be calculated on a daily basis if the payment amount is not received by the due date. (30 days from invoice date)

Quote:

PLEASE APPROVE THE QUOTATION BY SIGNING AND AFFIX WITH YOUR COMPANY STAMP

Approved By:

Signature: _____

Name: _____

Date: _____

Net 26,412.96
GST (7%) 1,848.91
Total 28,261.87
Currency SGD

Scania Singapore Pte Ltd
40, Senoko Road
Singapore 758112
Co. Reg. No: 200308593R
GST Reg. No: 20-0309593-R

Phone: +65 686 191 81
Fax: +65 686 116 50
Bank: HSBC Collyer Quay
Account No: 141-238402-001 (SGD)
260-557095-178 (USD)
Website: http://www.scania.com.sg
Email: ssgenquiries@scania.com

For Scania Singapore Pte Ltd



**SCANIA**

Scania Singapore Pte Ltd

Official

Quotation 136576
 Document Date: 12/02/2020
 Terms of Payment:
 Page 1
 Reference: ALY ENERGY (CHINA TAIPING)
 INSURANCE)

Invoice Name & Address Customer No:10536

CASH SALES - SERVICE

Singapore

Customer Name & Address Customer No:

Supplementary QUOTATION

Make: SCANIA TRUCK	Fleet No:	Work Order No: 126346
Registration No: XD8499L	Mileage:	Delivery Note No: 126346
Chassis Type: P400	Engine number: 6793390	Our Ref: Victor Phua
Chassis No: YS2P8X40005338353	Service Date: 12/02/2020	Cust.Purch.Order No:
First Reg. Date: 10/04/2014	Service Ready Date: 12/02/2020	Scania Assist.Case No:

Code/PartNo. Description	Qty	Unit Price	Row Total
T check vehicle cannot start after thunder hit ** Need to replace NOx sensore - due to emission high warning light on ** Need to replace ECU VIS due to computer scan & pop up high voltage supply (short circuit) ** Supplementary spare parts:			
16155060 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR VIS (CUV). INCL. C VIS (CUV)	1.00	144.07	144.07
03265152 RENEW NOX SENSOR, 2 OFF, ON THE CATALYTIC CONVERTER. INCL. U EURO 4, EURO 5, EEV, PROCONVE P7 SCR	1.00	545.75	545.75
1943668 ECU VIS	1.00	4,035.00	4,035.00
2296799 NOX SENSOR } short	1.00	1,605.84	1,605.84
Intermediate Job Sum:			6,330.66

Note : 1) Parts subject to availability upon confirmation of order.
 2) Payment by cheque should be crossed and payable to "Scania Singapore Pte Ltd" and reference invoice must be clearly indicated.
 If no payment instructions are provided, Scania reserves the right to disburse payment at our discretion.
 3) Interest charge of 1.5% per month will be calculated on a daily basis if the payment amount is not received by the due date. (30 days from invoice date)

PLEASE APPROVE THE QUOTATION BY SIGNING AND AFFIX WITH YOUR COMPANY STAMP

Approved By:

Signature: _____

Name: _____

Date: _____

Net 6,330.66
 GST (7%) 443.15
Total 6,773.81
 Currency SGD

Scania Singapore Pte Ltd
 40, Senoko Road
 Singapore 758112
 Co. Reg. No: 200309593R
 GST Reg. No: 20-0309593-R

Phone: +65 686 101 81
 Fax: +65 686 110 50
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 260-557095-178 (USD)
 Website: http://www.scania.com.sg
 Email: ssgenquiries@scania.com

For Scania Singapore Pte Ltd



Veron Chen (LKKAUTO)

From: Phua Victor <victor.phua@scania.com>
Sent: Wednesday, 12 February 2020 3:57 PM
To: Rasul (LKKAUTO)
Subject: New ECU ICL for XD8499L Aly Energy
Attachments: 20200212_150705_resized.jpg; 20200212_150732_resized.jpg; 20200212_150740_resized.jpg

Dear Rasul,

Attached is the new ECU ICL install on the truck that your colleague miss.

The new ECU ICL show 0.3km & emissionhigh warning light on.

I will submit a supplementary quotation as berlow:

ECU VIS which your colleague took photos of the fault code shown on our computer scanner high voltage supply (short circuit).

Nox senor ECU ICL shown emission high warning light.

Thank you.

Best Regards,

Victor Phua

Customer Service Advisor | Scania Singapore
Phone: +65 68619181 ext 507; Fax: +65 6861 1650
HP: +65 9720 2043
Address: 40, Senoko Road, 758112 Singapore
Victor.phua@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup





SCANIA
Scania Singapore Pte Ltd

Copy

Preview
Document Date: 18/02/2020
Terms of Payment: 0 DAYS NET
Page: 1
Reference: ALY ENERGY (CHINA TAIPING INSURANCE)

Invoice Name & Address Customer No:10535

CASH SALES - SERVICE

Singapore

Customer Name & Address Customer No:

Make: SCANIA TRUCK	Fleet No:	Work Order No: 1078365
Registration No: XD8499L	Mileage: 173480	Delivery Note No: 1078365
Chassis Type: P400	Engine number: 5793390	Our Ref: Victor Phua
Chassis No: YS2P8X40005338353	Service Date: 28/11/2019	Cust.Purch.Order No:
First Reg. Date: 10/04/2014	Service Ready Date: 10/02/2020	Scania Assist.Case No:

Code/PartNo. Description	Qty	Unit Price	Row Total
To check vehicle cannot start after thunder hit			
** Check & found COO, EMS, GMS, BMS & ICL faulty - Need to be replace			
** After replacement of the spare part as quoted need to plug in SDP 3 to continue further check on sensor			
** To download SOP file for the new ECU			
16005012 TROUBLESHOOT ELECTRICAL CIRCUIT ON VEHICLE. INCL. USE MULTIM GENERAL	1.00	189.00	189.00
16155058 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, INCL. CLEAR FAULT CODE COO / BWE	1.00	182.95	182.95
16155126 RENEW ENGINE MANAGEMENT SYSTEM, 1 OFF, INCL. PROGRAM USING S DC9-DC13 PDE/HPI	1.00	320.17	320.17
05655041 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR GEARBOX WITH OPTIC GMS	1.00	182.95	182.95
10605022 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR EBS OR ELC. INCL. ABS	1.00	94.50	94.50
17155025 RENEW INSTRUMENT CLUSTER, 1 OFF, INCL. PROGRAM USING SCANIA	1.00	145.53	145.53
16155060 RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR VIS (CUV). INCL. C VIS (CUV)	1.00	144.07	144.07
03265152 RENEW NOX SENSOR, 2 OFF, ON THE CATALYTIC CONVERTER. INCL. U EURO 4, EURO 5,	1.00	545.75	545.75
S EEV, PROCONVE P7 SCR TOWING SERVICE	1.00	450.00	450.00

Scania Singapore Pte Ltd
40, Senoko Road
Singapore 758112
Co. Reg. No: 200309593R
GST Reg. No: 20-0309593-R

Phone: +65 686 191 81
Fax: +65 686 116 50
Bank: HSBC Collyer Quay
Account No: 141-238402-001 (SGD)
260-557095-178 (USD)

Website: <http://www.scania.com.sg>
Email: ssgenquiries@scania.com

**SCANIA**

Scania Singapore Pte Ltd

Copy

Preview

Document Date:

18/02/2020

Terms of Payment:

0 DAYS NET

Page

2

Invoice Name & Address

Customer No:10538

CASH SALES - SERVICE

Singapore

Customer Name & Address

Customer No:

Code/PartNo. Description

Qty

Unit Price

Row Total

MISC INSURANCE POLICY EXCESS

1.00

-3,000.00

-3,000.00

2753529 ECU COO

1.00

3,401.47

3,401.47

2559113 ECU GMS

1.00

5,138.67

5,138.67

2002787 ECU BMS

1.00

4,268.42

4,268.42

2627462 ECU ICL

1.00

6,015.05

6,015.05

2781893 ECU EMS

1.00

5,474.25

5,474.25

1943668 ECU VIS

1.00

4,035.00

4,035.00

2296799 NOX SENSOR

1.00

1,605.84

1,605.84

Intermediate Job Sum:**29,193.62**

Note : 1) Any dispute of these charges, parts or services must be made within 10 days from invoice date, otherwise the invoice is deemed to be correct.
 2) Payment by cheque should be crossed and payable to "Scania Singapore Pte Ltd" and reference invoice must be clearly indicated.
 If no payment instructions are provided, Scania reserves the right to disburse payment at our discretion.
 3) Interest charge of 1.5% per month will be calculated on a daily basis if the payment amount is not received by the due date. (30 days from invoice date)

**** THIS IS A COMPUTER GENERATED INVOICE , NO SIGNATURE REQUIRED. ****

Net	29,193.62
GST (7%)	2,043.55
Total	31,237.17
Currency	SGD

Scania Singapore Pte Ltd
 40, Senoko Road
 Singapore 758112
 Co. Reg. No: 200309593R
 GST Reg. No: 20-0309593-R

Phone: +65 686 191 81
 Fax: +65 686 118 50
 Bank: HSBC Collyer Quay
 Account No: 141-238402-001 (SGD)
 260-557095-178 (USD)

Website: <http://www.scania.com.sg>
 Email: ssgenquiries@scania.com

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 19 February 2020 3:17 PM
To: Phua Victor; Rasul (LKKAUTO); SUR
Cc: Drysdale Marc Corey; Anwar Khairul; Gill SalvinderSingh
Subject: RE: Preview invoice for XD8499L Aly Energy (China Taiping Insurance)

Dear Victor,

Confirmed amount \$32,193.62 before excess \$3000 and GST @ 3 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Phua Victor <victor.phua@scania.com>
Sent: Tuesday, 18 February 2020 2:59 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Drysdale Marc Corey <marccorey.drysdale@scania.com>; Anwar Khairul <khairul.anwar@scania.com>; Gill SalvinderSingh <salvindersingh.gill@scania.com>
Subject: Preview invoice for XD8499L Aly Energy (China Taiping Insurance)

Dear Veron & Rasul,

Attached is the preview invoice for the mentioned truck.

Lease assist to finalised & submit to insurance.

Please also keep us posted for the payment from insurance.

Hope to hear from you soon.

Thank you.

Best Regards,
Victor Phua

Customer Service Advisor | Scania Singapore
Phone: +65 68619181 ext 507; Fax: +65 6861 1650
Address: 40, Senoko Road, 758112 Singapore Victor.phua@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CS/CT119021975/R1vf3e2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 20-02-2020	
			Code : CTI	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		XD 8499L
Policy No.	DMCVSN1510291904	Coverage (\$)	0.00	
Claim No.	SNM19D205703/XD8499L/BEN	Excess (\$)	3,000.00	
Assign From	BEN TANG	Assign Date	13/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	SCANIA P400CB8X4MHZ	c.c	12742	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	YS2P8X40005338353	Colour	BLUE	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	315/80 R22.5	HANKOOK	8 mm	
L/H Front Tyre	315/80 R22.5	HANKOOK	8 mm	
R/H Rear Tyre	315/80 R22.5 (D)	HANKOOK	8/8 mm	
L/H Rear Tyre	315/80 R22.5 (D)	HANKOOK	8/8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/11/2019	Inspection Date	13/12/2019	
Survey held at	BLK 3, PIONEER ROAD NORTH, #01-18 SINGAPORE 628457			
Repairer	SCANIA SINGAPORE PTE LTD			
5a. Remarks				
A) THE MARKET VALUE IS S\$110,000.00 (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 8499L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	ECU COO (SN)	SHORTED	3,401.47	3,401.47
1	ECU GMS (SN)	SHORTED	5,138.67	5,138.67
1	ECU BMS (SN)	SHORTED	4,268.42	4,268.42
1	ECU ICL (SN)	SHORTED	6,015.05	6,015.05
1	ECU EMS (SN)	SHORTED	5,474.25	5,474.25
1	ECU VIS (SN) (ADDITIONAL)	SHORTED	4,035.00	4,035.00
1	NOX SENSOR (SN) (ADDITIONAL)	SHORTED	1,605.84	1,605.84
			29,938.70	29,938.70
	LABOUR			
	TROUBLESHOOT ELECTRICAL CIRCUIT ON VEHICLE. INCL. USE MULTIM GENERAL.		189.00	189.00
	RENEW ELECTRONIC CONTROL UNIT, 1 OFF, INCL. CLEAR FAULT CODE COO / BWE.		182.95	182.95
	RENEW ENGINE MANAGEMENT SYSTEM, 1 OFF, INCL. PROGRAM USING S DC9-DC13 PDE / HPI.		320.17	320.17
	RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR GEARBOX WITH OPTIC GMS.		182.95	182.95
	RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR EBS OR ELC. INCL. ABS.		94.50	94.50
	RENEW INSTRUMENT CLUSTER, 1 OFF, INCL. PROGRAM USING SCANIA.		145.53	145.53
	TO REQUEST & DOWNLOAD SOPS FILE FOR NEW ECU.	NOT NECESSARY	500.00	-
	TO PROVIDE TOWING SERVICE (LORRY CRANE).		500.00	450.00
	RENEW ELECTRONIC CONTROL UNIT, 1 OFF, FOR VIS (CUV. INCL. C VIS (CUV). (ADDITIONAL)		144.07	144.07
	RENEW NOX SENSOR, 2 OFF, ON THE CATALYTIC CONVERTER, INCL. U EURO 4, EURO 5, EEV, PROCONVE P7 SCR. (ADDITIONAL)		545.75	545.75
			2,804.92	2,254.92
	GRAND TOTAL		32,743.62	32,193.62
	RECOMMENDED COST OF REPAIRS			32,193.62
	LESS EXCESS			-3,000.00

Report Ref No. CS/CTI19021975/R1vf3e2



NETT LIABILITY

29,193.62

Report Ref No. CS/CTI19021975/R1vf3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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