

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 21 February 2020 9:44 AM
To: Ben Tang; SUR; Claims Dept of CTI
Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Dear Ben,

Survey report and invoice uploaded in merimen for your necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 4:17 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Dear Ben,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 5 February 2020 3:57 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Veron

We refer to this OD case surveyed by your side.

As authorized workshop Sng Ah Tee was unable to repair this vehicle, we have allowed insured vehicle to be repair at Scania Singapore.

Please liaise with Mr Victor Phua from Scania to arrange for resurvey and the repair estimates.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: darren@sngahtee.com <darren@sngahtee.com>
Sent: Monday, February 3, 2020 10:20 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205703C01/XD8499L/BEN - URGENT : Claim on Lorry Crane - XD8499L

Hi Ben,
Sorry for the inconvenience of the above case.
I am just back from my leave and will settle this promptly.

I have spoken to Scania Singapore.
They will be towing out the vehicle today.
And they will be dealing directly with Insurance for the repair.
May I know any contact for them to liaise?
Or should I ask him to contact surveyor?
The counterpart to contact at Scania Singapore is Victor Phua (email victor.phua@scania.com, HP 97202043).
Thank you

Best Regards

Darren Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429

Find us at <http://www.sngahtee.com>

