

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 9 April 2020 11:38 AM  
**To:** Ye, Yong Kang Melvin  
**Cc:** SUR; Reports (LKKAUTO)  
**Subject:** RE: CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS  
**Attachments:** SLT2366 Adjustment.pdf; SLT2366 Inspection.pdf; SLT2366 Invoice.pdf; SLT2366 Photos 2.pdf; SLT2366 Photos 3.pdf; SLT2366 Photos.pdf

Dear Melvin,

Enclosed herewith SLT 2366J report.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 8 April 2020 4:15 PM  
**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>  
**Subject:** RE: CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

Dear Melvin,

Thank you for the email.

Please be informed that we are in the midst of preparing report.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]  
**Sent:** Wednesday, 8 April 2020 4:09 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

**Importance:** High

Hi Shiau Chan,

We received LOD from TP Lawyer.

Please advise if the survey report is ready?

Thank you.

**Working From Home with effect from 06 April 2020 till further notice**

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, 13 December, 2019 2:43 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

Dear Grace,

Enclosed herewith preliminary advice of SLT 2366J.

*Best Wishes for Merry Christmas & Happy New Year 2020*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 13 December 2019 10:38 AM

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

Dear Sir/Mdm,

Thank you for the assignment.



*Wishes you a Merry Christmas & Happy New Year 2020*

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Thursday, 12 December 2019 4:14 PM

**To:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** CMTD1905764/MYE - LKK/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

Our Reference: CMTD1905764/MYE

Your Reference: SLT2366J (et)

Date: 12/12/2019

**Without Prejudice**

EMAIL ONLY

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S VISION LAW LLC**

Dear Elaine,

**ACCIDENT INVOLVING XE1498E & SLT2366J ON 10.12.2019**

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto Consultants to conduct the survey.

Hi **LKK Auto**,

Please refer to the email below and make the arrangement to survey for **SLT2366J** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Mr. Melvin.

Thank You.

**Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.**

**We wish you a Merry Christmas and a Happy New Year!**

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Thursday, December 12, 2019 3:05 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** RE: CMTD1905764/MYE - PRI/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

**Importance:** High

**Our Ref: SLT 2366 J (et)  
WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK Auto Consultants Pte Ltd – Kenneth Kong (North Area)** as the Single Joint Expert for this matter.

**Venue:** H C Auto Pte Ltd  
160 Sin Ming Drive  
#05-09 Sin Ming Auto City  
Singapore 575722  
**Contact:** Mr. Joe @ 9457-0678 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 65342811 (Ext. 122) / Fax: 65356802



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

cc: SLT 2366 J – By fax: 64578287 only

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**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Thursday, 12 December, 2019 11:16 AM

**To:** Elaine Toh; Ye, Yong Kang Melvin

**Cc:** Henry, Irene James

**Subject:** CMTD1905764/MYE - PRI/ XE1498E --- ACCIDENT INVOLVING SLT2366J AND XE1498E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

Our Reference: CMTD1905764/MYE

Your Reference: SLT2366J (et)

**Without Prejudice**

EMAIL ONLY

Date: 12/12/2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S VISION LAW LLC**

Dear Elaine,

**ACCIDENT INVOLVING XE1498E & SLT2366J ON 10.12.2019**

We refer to your Notice of Accident dated 12/12/2019.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|   | <b>Motor Surveyor</b> | <b>Surveyor</b>           | <b>Selection (Indicate as tick)</b> |
|---|-----------------------|---------------------------|-------------------------------------|
| 1 | Raleigh Services      | Andrew Ow Yong            |                                     |
|   |                       | Vincent Ng                |                                     |
| 2 | LKK Auto Consultants  | Kenneth Kong (North area) |                                     |
|   |                       | Marcus Chua (East area)   |                                     |
|   |                       | Mohd Rasul (West area)    |                                     |
|   |                       | Mohd Taufikh (West area)  |                                     |
| 3 | Priority Services     | Jimmy Lee                 |                                     |
|   |                       | Lawrence Ng               |                                     |
|   |                       | Jeffrey Ong               |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Thursday, December 12, 2019 10:43 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** PRE REPAIR INSPECTION --- YOUR REF: XE 1498 E --- ACCIDENT INVOLVING SLT 2366 J AND XE 1498 E ON 10 DECEMBER 2019 ALONG TUAS AVENUE 2 AT ABOUT 1030 HOURS

**Importance:** High

**Our Ref: SLT 2366 J (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **SH AUTO RENTAL AND LEASING PTE LTD** to notify you of a road traffic accident on 10 December 2019 along Tuas Avenue 2 at about 1030 hours involving our client's vehicle registration number SLT 2366 J and vehicle registration number XE 1498 E driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct

a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
*VISION LAW LLC*  
*133 New Bridge Road*  
*#18-01/02 Chinatown Point*  
*Singapore 059413*  
Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLT 2366 J – By fax: 64578287 only

---

VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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Advocates & Solicitors  
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Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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