ASS. REC. BY	-	REF: CS AB	E19021960/C	1403 Pecial In	imetion	
Surveyor:	parcus		ENT (Office)	,	0.00	
From (Person	Jenny To	n of	. QBE	Date	Time:	12/12/19/03:47pm
Estimated Co	st:		Bill to:			
OD HEP-IW	STTP RES / OD R	ES/EVA/INV/MV/	CS		\ /	
	chicle No:			Insured:	Y	M9959K
	ın/s	that Autom	nobilé	Tel:	913	7 8893
of	BIK 3007	- Ubi Road 1.	#01-404	<u> </u>		,
Policy No:			Claim No:	Vco	1326	5
Sum Insured:			Excess:	H		
Make of Veh (Client's Record				D.O.	A	4/12/19
CA / REV	/ REP. / REV 24	HRS		H.C	D. Endor	sement:
Date/Time: 1	0.23am@13/12	Person Contacted;	Tommy	Vehicl	PATO	T
Date/Time	Action/Instruction	n Ishmoty (
	GBG 224	The state of the s		-		
	YM Agg					
**			14			

	(08/11/13) wef ASS. REC. BY: MC/CLS REF:	285/
		GNMENT
	From: Date:	1 - 1 - 1 - 1
	Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
	OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or (A)
	To Inspect Vehicle No: 6862244	Make: - Mg x u S 610 c.c 1850
	at Workshop m/s West And	Colour Gus A/Ć: Insured / Std / NI / NA
	of 21404	Sp.Reading 53254 T/Radio: Insured / Std / NI / NA
	Insured:	Eng/No:
	Policy No.	C/No: LSK646L1XHA04488
	Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
		Steering: Ingreer / Jammed / Leaked / Burnt or
		Brake: Anorder / Jammed / Leaked / Burnt or
	(Client's Record)	Maria (NII) (OID) / OID MID:
	Make of Veh:	Modi: Nil) / S/Rim / STD A/Rim or Tyre Size: F: 215/70 R16
	(Policy Condition)	R:
	Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
	repair at the time of inspection.	TOYO/YOKO or Nankoole,
	Bal. or Market Value:	Front Rear
	IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 6 mm R/Bal. mm
	GIAT PR Seen: 2 Consistent?: Yes or No	L/Bal. 6 mm L/Bal. 6 mm
	Est. Repairs: 3 days Res.: Yes or No	D.O.A. 4/1/18
	Lum Sum: % 3 Val.: Yes or No	Survey held at
	Zum dum	
	CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
	Vehicle: IN / OUT Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
	Date / Time Action / Instruction	The O/C / Chassis frame / Body Structure affected due to comision.
	analy Estimele. LAA 276	B
	headly 1655	
	, , , , , , , , , , , , , , , , , , , ,	
9	11/20 CONFIGURE 1/5 \$ 3200	vile Tamy (Red \$2789-00, 46%)
1	(100) 11.200 0	The ramy
	n'e	- 0 - 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1
	RE	CEIVED 1 3 JAN 2020
	3	•
	Date/Time, File Pass to? Preli Report	0.00
	Tron. Report	Days Of Repair: 3
		Resurvey No. of Trip: Survey Fee: 300
	Date/Time, File Return to?	Transportation:
	9/1/20 Add Fee	
		: Interview (\$) Photos
	Report Format :	: Tech. Invs (\$) Others
	(Lump Sum) I.B.I: (\$ \$3200=)	: Weekend (\$
		TOTAL 300

Nivitha (LKK Auto)

From:

Jenny Toh <jenny.toh@qbe.com>

Sent:

Thursday, 12 December 2019 3:47 PM

To: Cc:

assignments claims-singapore

Subject:

[VC013265] PRE-REPAIR INSPECTION NOTIFICATION - Yr ref: YM 9959K // Our ref:

L.19.1494.lt.ci

10.23am@ 13/12/19 p: 70my

Our ref: VC013265

Hi all

Kindly survey the third party claim.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website

LinkedIn

Twitter



From: Kuru & Co <kurulegal@yahoo.com.sg> Sent: Thursday, 12 December 2019 3:41 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: Re: [VC013265] PRE-REPAIR INSPECTION NOTIFICATION - Yr ref: YM 9959K // Our ref: L.19.1494.lt.cj

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: LKK Auto Consultants Pte Ltd

Please arrange for your surveyor to survey our client's vehicle at the following address:

HUAT AUTOMOBILE AIR CON SERVICE

Blk 3007 Ubi Road 1

#01-404

Singapore 417921

Tel: Tomy Tan 9137 8893

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards Irene Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009

Fax: 6532 2009

On Thursday, 12 December 2019, 2:59:15 pm SGT, Jenny Toh < jenny.toh@qbe.com > wrote:

Our ref : VC013265

Dear Lena

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY	
Appraisal Associates Pte Ltd	
Automobile Inspection Services	
KM Auto Assessors Pte Ltd	
LKK Auto Consultants Pte Ltd	
Priority Services	
Infiniti Appraisal Service	
Quantum Risk Management (S) Pte Ltd	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh Senior Assistant Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583



From: Kuru & Co < kurulegal@yahoo.com.sg Sent: Thursday, 12 December 2019 10:36 AM

To: claims-singapore < claims-singapore@qbe.com >; Jenny Toh < jenny.toh@qbe.com >

Subject: Re: PRE-REPAIR INSPECTION NOTIFICATION - Yr ref: YM 9959K // Our ref: L.19.1494.lt

Dear Sirs,

ACCIDENT INVOLVING GBG 2244P AND YM 9959K ON 04.12.19

AT/ALONG CARPARK ENTRANCE OF 1 YISHUN STREET 23

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Chuan Heng Lee Electrial Company, whose vehicle registration number GBG 2244P was damaged in the above accident.

A copy of the Singapore Accident Statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Lena

Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727

Tel: 6532 2009 Fax: 6532 2007

are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

MPA 160318 / Progressive Car Care Pte Ltd - HQ ENTF: DATE & TIME: 04/12/2019 20:30 SUBMITTED BY: Ng Pei Wen

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

By the lodgement of this report to the insurers, yo aforesaid.	u hereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	04/12/2019 20:30
Date Of Accident	04/12/2019 20:15
Exact Location Of Accident	1YISHUN STREET 23 SINGAPORE 768441
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GBG2244P
Insured/Policyholder	
Name Of Registered Owner	CHUAN HENG LEE ELECTRICAL COMPANY
Co Reg No	26824700E
Email Address	C.H.L.ELECTRICAL.CO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98191314
Alternative Phone No	OFFICE-98191314
Vehicle Particulars	
Manufacturer	MAXUS
Model	G10-1.9 (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

1900101388

Cover Note Number

Driver

Name of Driver

GOH MOH KHOON

NRIC No S0103052C Date Of Birth 17/11/1953 Occupation INDOOR Date Of Driving Pass 29/06/1993

Driving Experience

26 YEARS AND 5 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-98191314

Fax Number

Contact Number

Address

BLK 274 YISHUN STREET 22 #05-156

SINGAPORE

Postcode

760274

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2 NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO WITH OWNER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YM9959K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No Of December (Including Driver)

cle 186222 Ymaqui
Mozercycle
9959
92
MAURU S Ascon

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the Seneral Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapora ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) [nwolved in this accident shall be collectively referred to as the "insurers"], the testirers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/ere permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agenta(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

CHUAN HENG LEE ELECTRICAL CO.

Block 274 Yishun Street 22 #05-156 Singapc > 760274

10321 App 6755 5636 Mobile: 9819 6314's Signature

Date 2 1 Chil electric | conformal contider & solthweet children

Block 274 Yahun Streat 22 #05-166

Singapo. 9 700274

slephone: 8755 5636 Mobile: 9815 1.11-Const. c.h.l.algelricat.co@gmail.com

Reporting Centre Park nnel's Signature HAH HERG LEE ELECTRICADINGO

AMRIC/RIM MOL - IC CAPTURY NO.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Business	
Owner ID: Vehicle Details	700E	
Vehicle No.:	GBG2244P	
Vehicle to be Exported:	No	
Intended Deregistration Date:	26 Dec 2019	
Vehicle Make:	MAXUS	
Vehicle Model:	G10 VAN 6AT	
Primary Colour:	Grey	
Manufacturing Year:	2017	
Engine No.:	19D4N1RYH124K087	
Chassis No.:	LSKG4GL1XHA044488	
Maximum Power Output:		
Open Market Value:	\$20,744.00	
Original Registration Date:	30 Jun 2017	
First Registration Date:	30 Jun 2017	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,038.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	-	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	29 Jun 2027	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$36,879.00	
COE Rebate Amount:	\$27,689.00	
Total Rebate Amount:	\$27,689.00	

The information contained herein is correct as at 26 Dec 2019

OK

HUAT AUTOMOBILE AIR CON SERVICE BLK 3007 Ubi Road 1 #01-404 (408701)

TEL: 67461868 FAX: 67462065

GBG 2244P

S. WETT ITEM

1PC	FRONT BUMPER
1PC	FRONT BUMPER CENTRE GARNISH
1PC	FRONT BUMPER SIDE GARNISH LH
1PC	FRONT BUMPER LOWER CENTRE GRILLE
1PC	FRONT BUMPER SPONGE
1PC	FRONT BUMPER REINFORCEMENT
1SET	FRONT BUMPER CLIPS
1PC	FRONT HEADLAMP LH
1PC	FRONT GRILLE

Not Authorned

1/5 # 3200

20/20	\$909.00	
フッ	\$235.00	_
De	\$68.00	_
11	\$165.00	X
11	\$98.00	X
1	\$617.00	X
m	\$60.00	
cm \$	1,652.00	1
cn	\$685.00	
\$	4,489.00	

TO CHECK WIRING
TO REFILL AIR CON GAS
TO SPRAY RUST PROOFING
LABOUR FOR PANEL BEATING & REPLACING PARTS
TO PUTTY & SPRAY PAINTING

\$50.00 20 11 \$120.00 X 11 \$50.00 X \$600.00 380 \$680.00 380

TOTAL \$5,989.00

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P-3609 107 P-3248-10 1-780-00 4028-10 2-2



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter	nationale Des Experts En Autor	nobile
QBE INSURANCE	(SINGAPORE) PTE LTD	Ref : CS/QBE19021	960/Uyd3e2
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date: 23-01-2020 Code: QBE	
	Policy Particul	lars :- THIRD PARTY CLA	IM
Insured Veh	YM 9959K	Veh. Inspected	GBG 2244P
Policy No.		Coverage (\$)	0.00
Claim No.	VC013265	Excess (\$)	0.00
Assign Fron	JENNY TOH	Assign Date	12/12/2019
2.	Vehicle P	articulars & Condition	
Make & Mod	el MAXUS G10 (A)	c.c	1850
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	LSKG4GL1XHA044488	Colour	GREY
Odometer	53054	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Cor	nditions of Tyres	
	Size	Make	Balance
R/H Front Ty	re 215/70 R16	HANKOOK	6 mm
L/H Front Ty	re 215/70 R16	HANKOOK	6 mm
R/H Rear Ty	re 215/70 R16	HANKOOK	6 mm
L/H Rear Ty	re 215/70 R16	HANKOOK	6 mm
4.	Descr	ription of Damages	
THE VEHICLE	SUSTAINED DAMAGES AT THE	E FRONT PORTION.	
DAMAGES SE	E DETAILS.		
5.	Ger	neral Information	
Accident Da	te 04/12/2019	Inspection Date	13/12/2019
Survey held	at HUAT AUTO-BLK 3007 UB	I ROAD 1# 01-404	
Repairer	<u> </u>		
5a.		Remarks	
A)THE INSPE	CTION WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BAS	SIS.

Estimate Days of Repair

3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 2244P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (N)	DENTED / DEFORMED	909.00	909.00
1	FRONT BUMPER CENTRE GARNISH (N)	DISTORTED	235.00	235.00
1	FRONT BUMPER SIDE GARNISH LH (N)	DEFORMED	68.00	68.00
1	FRONT BUMPER LOWER CENTRE GRILLE (N)	NOT NECESSARY	165.00	-
1	FRONT BUMPER SPONGE (N)	NOT NECESSARY	98.00	
1	FRONT BUMPER REINFORCEMENT (N)	TO REPAIR SEE LABOUR	617.00	-
1	SET FRONT BUMPER CLIPS (N)	NECESSARY	60.00	60.00
1	FRONT HEADLAMP LH (N)	CRACKED	1,652.00	1,652.00
1	FRONT GRILLE (N)	CRACKED	685.00	685.00
	LESS 10% DISCOUNT		-	-360.90
			4,489.00	3,248.10
	LABOUR			
	TO CHECK WIRING.		50.00	20.00
	TO REFILL AIR CON GAS.	NOT NECESSARY	120.00	_
	TO SPRAY RUST PROOFING.	NOT NECESSARY	50.00	_
	LABOUR FOR PANEL BEATING & REPLACING PARTS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT.		600.00	380.00
	TO PUTTY & SPRAY PAINTING.		680.00	380.00
			1,500.00	780.00
	GRAND TOTAL		5,989.00	4,028.10
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,200.00

Report Ref No. CS/QBE19021960/Uyd3e2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.