

## Vic (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 12 March, 2020 10:29 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: <SEEK MANDATE> RE: OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019

Dear Vic,

We refer to the above matter.

Please proceed to settle the third party property claim at \$11,088.00.

Please keep us posted on your payment advice for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Friday, February 7, 2020 12:10 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019

**CTI REF – SNM19D205932/GBG9324X/TKL**  
**LKK REF – CC6/CTI19021949/Aha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 9324X(OI) AND SLH 7020L (TP) ON 10/12/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended TP vehicle. We had spoken to the Insured and informed of the TP claim and NCD issues an a letter was sent out to the Insured.

As such under BOLA scenario 27, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **NEW HOCK TECK MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 22,458.02	\$ 10,486.00
Loss of Use (\$60 x 10 days)	\$ 600.00	\$ 600.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 23,060.02</b>	<b>\$ 11,088.00</b>

**TP VEHICLE DETAILS:**

MARKET VALUE : \$ 66,000.00 (est)

LTA REBATE : \$ 42,600.00 (est)

NETT VALUE : \$ 23,400.00 (est)

Breakdown of days is as follows:

Recommended Days	8 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 5 February, 2020 4:26 PM  
**To:** Tan Kah Leong  
**Cc:** Admin A; Vic (LKKAuto); Alfred Toh; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019

**WITHOUT PREJUDICE**

**CTI REF – SNM19D205932/GBG9324X/TKL**  
**LKK REF – CC6/CTI19021949/Aha3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair - marked
- Preliminary advice

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]  
**Sent:** Friday, 13 December, 2019 12:00 PM  
**To:** Mei Kwan (LKKAuto); Vic (LKKAuto)  
**Subject:** RE: OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019

**Without Prejudice**

Der Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Friday, December 13, 2019 11:46 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Chee So Chow  
<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto)  
<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong

**\*\*\* Kindly quote our reference number when replying.**

Thank You.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, 13 December, 2019 9:17 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin nht <admin@nhtmotor.com>  
**Subject:** Direct Settlement - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK  
REF - CC6/CTI19021949/Aha3) on 10/12/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLH 7020L at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2020"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Vic (LKKAUTO)**

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 7 February, 2020 12:10 PM  
**To:** Tan Kah Leong  
**Cc:** Admin A; Alfred Toh; Claims Dept of CTI; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D205932/GBG9324X/TKL - Accident Involving GBG9324X (OI : CTI - TBA) AND SLH7020L (TP : LKK REF - CC6/CTI19021949/Aha3) on 10/12/2019  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – SNM19D205932/GBG9324X/TKL  
LKK REF – CC6/CTI19021949/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 9324X(OI) AND SLH 7020L (TP) ON 10/12/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended TP vehicle. We had spoken to the Insured and informed of the TP claim and NCD issues and a letter was sent out to the Insured.

As such under BOLA scenario 27, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **NEW HOCK TECK MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 22,458.02	\$ 10,486.00
Loss of Use (\$60 x 10 days)	\$ 600.00	\$ 600.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 23,060.02</b>	<b>\$ 11,088.00</b>

**TP VEHICLE DETAILS:**

MARKET VALUE : \$ 66,000.00 (est)  
LTA REBATE : \$ 42,600.00 (est)  
NETT VALUE : \$ 23,400.00 (est)

Breakdown of days is as follows:

Recommended Days	8 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

# NEW HOCK TECK MOTOR PTE LTD

LKL

Our Ref : NPL201-0008 / SLH7020L

Your Ref : GBG9324X

Date : 20th Jan 2020

Block 1 Kaki Bukit Avenue 6 #01-43  
Singapore 417883  
Tel: (65) 6747 9241  
Fax: (65) 67417276

China Taiping Insurance (Singapore) Pte Ltd

Without Prejudice

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sirs,

**RE : Accident Involving SLH7020L & GBG9324X ON 10.12.2019 Along Admiralty Road West X Senoko Ave 14:40HRS**

We are instructed by **LIM THIAN CHAI** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLH7020L** was damaged by vehicle **GBG9324X** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1) Repair Costs (included 7% GST)	\$ 10,486.00
2) Loss of Use for 10 days (8 + 2 weekends)	\$ 600.00
3) LTA Fee	\$ 2.00
	<u>\$ 11,088.00</u>

A copy each of the following supporting documents is enclosed: -

- 1) Tax Invoice
- 2) LTA Receipt
- 3) Letter of Authorisation / Assignment

Please let us have your cheque for the sum of **\$ 11,088.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days

Yours faithfully,



New Hock Teck Motor Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19021949/Aha3**

03 FEBRUARY 2020

**MANCON ENGINEERING & TRADING PTE LTD  
167 MACPHERSON ROAD  
SENNETT ESTATE  
SINGAPORE 348534**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 9324X AND SLH 7020L ON 10/12/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLH 7020L against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

**Accident on**

10-12-2019 @ 1440hrs

**Involving Vehicles**

SLH 7020L & 6B69324X

**Along**

Admiralty Rd West x Senoko Ave

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SLH 7020L

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Lim Thiam Chai

NRIC No.:

S2592393F

Date:

10-12-2019

**Assignment**

To: New Hock Teck Motor Pte Ltd (Workshop)

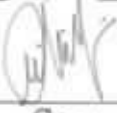
In consideration for your agreement to repair my motor vehicle registration no. SLH7026L and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).


I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 10 day of 12 2019.

Signature :   
Name : Lim Thian Chai  
ID No. : S2592393F  
Address : 44 Cashew Terrace Singapore 679596

Witness Signature :   
Witness Name : Chew Yue Yin  
Witness ID : S8826618H  
Witness Address : 1 Kaki Bukit Avenue 6 #01-43  
Singapore 417883



**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

(Note: This Notice supersedes any inconsistencies found in the Discharge Voucher)

**MOTOR CLAIMS DISCHARGE VOUCHER**

Policy No : DMCVEN1769701902

Claim No : SNHLSDE05932/GBG9324X/TKL

Claimant : LIM THIAN CHAI

Amount : S\$11,088.00

SINGAPORE DOLLARS ELEVEN THOUSAND EIGHTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLH 70201

Insured Vehicle No. : GBG 9224X

Date of Loss : 10.12.2019

Place of Accident : JUNCTION OF ADMIRALTY STREET AND SENKOKU AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MANCON ENGINEERING &amp; TRADING PTE LTD

Driver Name : SHEIKH MD SHARIF

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	10,486.00
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GLA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	11,088.00
		=====

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Claimant Name : Lim Thian Chai NRIC No : S2592393FSignature :  Date : 13.3.2020



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: LIM THIAN CHAI

Invoice No : NPL201-0008

Date : 20-Jan-20

Date of Accident : 10-Dec-19

Vehicle No. : SLH7020L

Model Type : HONDA VEZEL

Descriptions		Amount
Lump Sum Repair Cost		9,800.00
GST 7%		686.00
Total		10,486.00

SIN DOLLARS: TEN THOUSAND FOUR HUNDRED AND EIGHTY SIX ONLY



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-203668

Date of Request: 10/12/2019

Your Ref No:

Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/12/2019

Enquiry By Chong Siok Ling

TP Vehicle No. GBG9324X

Accident Date 10/12/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG9324X	China Taiping Insurance (Singapore) Pte. Ltd.	01/12/2019-30/11/2020	6389 6111

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-203668

Date of Request: 10/12/2019

Your Ref No: Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/12/2019  
Enquiry By Chong Siok Ling  
TP Vehicle No. GBG9324X  
Accident Date 10/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use;

Date:

☒ GIRO ☐ Cash ☐ Cheque