P19/7777/CCPL/RW

1 Kampong Ampat S(368314)

LETTER OF DEMAND

Your Ref: SLA3606K

Our Ref: SHB3969E

To: MS first cap

Dear Sirs,

ACCIDENT INVOLVING SLA3606K **&** SHB3969E **ON** 6/12/2019

RECEIVED 14 FEB 2020 MS FIRST CAPITAL INSURANCE LIMITED

We are claiming on behalf of our client Tan Soo Boon, Sharon.

owner of vehicle number SLA3606K involved in accident on 6/12/20

with vehicle SHB3969E along/at Raffles Boulevard.

Description of claims:

Cost of Repairs	$ 5,392.68	(incl 7% GST)
Loss of Use/Rental	$ 100 X 4 Days = $ 400	(incl 7% GST)
Search Fee	$ 7.45	(incl 7% GST)
Miscellaneous Fee	$	(incl 7% GST)
TOTAL	$ 5,800.13	(incl 7% GST)

We are claiming in full and final settlement of $ 5,800.13
payable to **Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg / steven.chee@vw.com.sg.

VOLKSWAGEN GROUP SINGAPORE 810

Dated this 06 FEB 2020

Volkswagen Centre Singapore

LETTER OF AUTHORITY

Biz Reg. No. 53103069E
GST No. M20098505-2

ACCIDENT INVOLVING SLA 3606K (Own vehicle's number) and SHB 3969E (Other vehicle's number) on 6.12.2019 (Date of accident)
along Rattles Boulevard (Accident location)

BY THE LETTER OF AUTHORITY, I/we, Tan Soo Boon, Shavon (Name of Policy Holder & IC / Passport number)
of S XXXX 971 I owner of Vehicle Registration

Number SLA3606K (Own vehicle's number) hereby irrevocable appoint **Volkswagen Centre Singapore** (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.

2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.

3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.

4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 17 of the month 1 Year 2020.

Signed & Delivered By:

_____
Policy Holder

Witness By:

_____

VOLKSWAGEN GROUP SINGAPORE
81030002

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE	:	D19007777MFSH/1
ACCIDENT DATE	:	06/12/2019
ACCIDENT LOCATION	:	ALONG REPUBLIC BOULEVARD
INSURED	:	CITYCAB PTE LTD
INSURED DRIVER	:	MUHAMAD ALHADI BIN MOHAMED YUSOFF
INSURED VEHICLE	:	SHB 3969E
INVOLVED PARTY	:	SLA 3606K
SETTLEMENT SUM	:	$5,720.13

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TAN SOO BOON, SHARON Signature and Date : 9 APR 2020

WITNESS : MARK THOMPSON Signature and Date : 9/4/20

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Volkswagen ŠKODA Commercial Vehicles

Tax invoice

Page 1/2

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFKES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
TAN
SOO BOON SHARON
21 PALM GROVE AVENUE
#02-20 (moved)
Singapore 547320

Document no.	12333000112
Document date	17-01-2020
Customer no.	5211041856
Customer GST-ID	195000106C
Dealer	39999
Job order number	2019003103/ 1
Job order date	23-12-2019
Service Advisor	TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLA3606K	3G24MY	26-02-2016	WVWZZZ3CZGE071562	Passat Exclusiveline 2.0 I TSI 162kW DSG	31,458

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G5807417 GRU	Cover Primed REAR BUMPER*XR-271219	1	pcs.	1,530.46	#1	1,530.46	1,637.59
3G0998491	1 Set Sensor Brackets XR-271219	1	pcs.	39.84	#1	39.84	42.63
D 180KU2A1	2k-Plastic Adhesive XR-271219	1	pcs.	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic XR-271219	1	pcs.	56.90	#1	56.90	60.88
3G0807521M GRU	Spoiler Primed AO-271219	1	pcs.	240.11	#1	240.11	256.92
3G0853835 2ZZ	Decorative Moulding Brigh RR CTR CHROME*XR-271219	1	pcs.	195.49	#1	195.49	209.17
N 90346302	Pop-Rivet XR-271219	20	pcs.	1.14	#1	22.80	24.40
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1.5	pcs.	800.00	#1	1,200.00	1,284.00
	Number plate	1	pcs.	80.00	#1	80.00	85.60
	MS FIRST CAPITAL DIRECT SETTLEMENT DOA : 06/12/2019 TP VEH : SHB3969E SURVEY BY : GUO QIANG (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,279.89	7%	352.79	5,039.89	5,392.68
Total	760.00	4,279.89		352.79	5,039.89	5,392.68

06 FEB 2020

VOLKSWAGEN GROUP SINGAPORE
8103002Z

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE
17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.. M200985052

Volkswagen ŠKODA Commercial Vehicles

Tax invoice

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFKES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
TAN
SOO BOON SHARON
21 PALM GROVE AVENUE
#02-20 (moved)
Singapore 547320

Document no.	12333000112
Document date	17-01-2020
Customer no.	5211041856
Customer GST-ID	195000106C
Dealer	39999
Job order number	2019003103/ 1
Job order date	23-12-2019
Service Advisor	TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLA3606K	3G24MY	26-02-2016	WVWZZZ3CZGE071562	Passat Exclusiveline 2.0 l TSI 162kW DSG	31,458

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

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All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Dec 2019 / 18:30:03
Type text here
Receipt Date/Time : 16 Dec 2019 / 18:30:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191216-003373

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S$)	GST Amount (S$)	Amount After GST (S$)
Result of Insurance Enquiry - SHB3969E					
As at 06 Dec 2019/11:50:00					
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED					
1	Insurance Enquiry - SHB3969E Enquiry Fee 20191216182359015540		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		xxxxxxxxxxxx3684 Credit Card: Visa/MasterCard			7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, March 18, 2020 4:37 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM- [Express Settlement via LKK] - Claim No: D19007777MFSH // LKK REF: CC4/FCI19021946/ka3 [ACCIDENT INVOLVING SLA3606K & SHB3969E [OI- FCI] ON 06/12/2019]

Dear Khanchna,

Please offer as per below:

COR : $5,392.68
LOU : $320 - $400 ($80 - $100 x 04 days)
LTA/GIA : $7.45
Total : $5,720.13 - $5,800.13

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, March 6, 2020 3:20 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM- [Express Settlement via LKK] - Claim No: D19007777MFSH // LKK REF: CC4/FCI19021946/ka3 [ACCIDENT INVOLVING SLA3606K & SHB3969E [OI- FCI] ON 06/12/2019]

YOUR REF: D19007777MFSH
LKK REF: CC4/FCI19021946/ka3

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision (BOLA 27).

We seek your approval to offer third party repairer "**VOLKSWAGEN CENTRE SINGAPORE**" at **$5,800.13(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	$ 9,544.59	$ 5,392.68
2. Loss of Use(4 days x $100)	$ 400.00	$ 400.00 (4 days x $100)
3. LTA Search Fee	$ 7.45	$ 7.45
Total	$ 9,952.04	**$ 5,800.13**

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 9 January 2020 12:32 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007777MFSH // LKK REF: CC4/FCI19021946/ka3 [ACCIDENT INVOLVING SLA3606K & SHB3969E [OI- FCI] ON 06/12/2019]

WITHOUT PREJUDICE

Dear Khanchna,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, December 27, 2019 4:27 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007777MFSH // LKK REF: CC4/FCI19021946/ka3 [ACCIDENT INVOLVING SLA3606K & SHB3969E [OI- FCI] ON 06/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear end collision

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 December 2019 1:00 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019 *** LKK REF: CC4/FCI19021946/ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler, Khanchna will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 19 December, 2019 12:51 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

WITHOUT PREJUDICE

Dear Steven,

We can agree to Direct Settlement.
Please proceed to finalise the COR with our appointed surveyor who is also copied herein.

Dear Lkk,

Please take note of the above.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
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From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Thursday, December 19, 2019 11:57 AM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

Dear Rachel,

Please assist if I may proceed with direct settlement.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
https://www.volkswagen.com.sg/

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 18 December 2019 12:47 PM
To: Aini Binte <Aini@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

Hi,

Vehicle had been survey, may we proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
https://www.volkswagen.com.sg/

From: Tang Shu Shi (VGS - SG/Singapore)
Sent: Tuesday, 17 December 2019 11:39 AM
To: Aini Binte <Aini@msfirstcapital.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

Hi,

Pleas use LKK.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
https://www.volkswagen.com.sg/

Internal

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Tuesday, 17 December 2019 11:20 AM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: [EXT] FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

Dear Sirs

O/REF: D19007777MFSH

We refer to your survey request dated 17.12.19.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849| Company Reg. No. 195000106C

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From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, December 17, 2019 10:42 AM
To: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: FW: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHB3969E DOA : 06/12/2019

PRI

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]
Sent: Monday, December 16, 2019 4:10 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLA3606K & SHD3969E DOA : 06/12/2019

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear claims,

Please revert on liability & arrange for survey

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
https://www.volkswagen.com.sg/

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Monday, 16 December 2019 6:36 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: Scan Image

Internal
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