

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** 11 August 2020 3:53 PM  
**To:** motor\_claims@msfirstcapital.com.sg  
**Cc:** Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D19007792MFSH/1

**YOUR REF: D19007792MFSH/1**  
**LKK REF: CC4/FCI19021926/Hkb3**

Dear Sirs,

We refer to the above matter.

We have requested for supporting evidence from Third party workshop but they did not provide them to us.

As such, we will proceed to submit WP and invoice as the liability is unclear.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Yong <Joanneyong@msfirstcapital.com.sg>  
**Sent:** 26 December 2019 4:21 PM  
**To:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D19007792MFSH/1

Dear Sir,

We refer to the above matter.

The liability is unclear as such we are unable to do direct settlement.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**

[joanneying@msfirstcapital.com.sg](mailto:joanneying@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

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**From:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>

**Sent:** Tuesday, December 24, 2019 5:31 PM

**To:** Joanne Yong <[joanneying@msfirstcapital.com.sg](mailto:joanneying@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D19007792MFSH/1

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGU 8385T at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 11 December 2019 1:48 PM

**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Joanne Yong' <[joanneying@msfirstcapital.com.sg](mailto:joanneying@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D19007792MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



**Wishes you a Merry Christmas & Happy New Year 2020**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 10 December 2019 5:09 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19007792MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

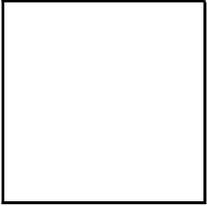
MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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