

Vic (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, 30 March, 2020 11:53 AM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D19007839MFSH/1 - LKK REF CC4/FCI19021924/Fhb3

Dear Vic,

This is not Express Settlement case.

We will handle at our end.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, March 30, 2020 11:45 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D19007839MFSH/1 - LKK REF CC4/FCI19021924/Fhb3

Your Ref: D19007839MFSH/1

Our Ref: CC4/FCI19021924/Fhb3

Dear Karen,

ACCIDENT INVOLVING VEHICLES SHA 3206D AND SHD 1291D ON 10/12/2019

We refer further to your below email.

It was reported that Insured vehicle passenger opened door and hit TP vehicle that passed by.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,616.77	\$ 1,016.50
Loss of Rental (\$93.97 x 7 days)	\$ 657.79	\$ 469.85 (\$93.97 x 5 days)
Loss of Income (\$100 x 7 days)	\$ 700.00	\$ 200.00 (\$40 x 5 days)
TOTAL	\$ 2,974.56	\$ 1,686.35

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Saturday, 11 January, 2020 3:16 PM

To: karentan@msfirstcapital.com.sg

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19007839MFSH/1 - LKK REF CC4/FCI19021924/Fhb3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 22)

Remarks: Insured Passenger opened door and hit TP vehicle

Kindly let us have your approval on liability.

Thank you.

«Wishing you a Happy and Prosperous Lunar New Year»



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 December, 2019 4:07 PM

To: 'Karen Tan'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19007839MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1291D at M/s remier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 11 December 2019 4:54 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007839MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com