

**Vic (LKKAUTO)**

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 30 March, 2020 11:45 AM  
**To:** karentan@msfirstcapital.com.sg  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D19007839MFSH/1 - LKK REF CC4/FCI19021924/Fhb3  
**Attachments:** Jobsheet-SHD1291D.pdf; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.PDF

**Your Ref: D19007839MFSH/1**  
**Our Ref: CC4/FCI19021924/Fhb3**

Dear Karen,

ACCIDENT INVOLVING VEHICLES SHA 3206D AND SHD 1291D ON 10/12/2019

We refer further to your below email.

It was reported that Insured vehicle passenger opened door and hit TP vehicle that passed by.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,616.77	\$ 1,016.50
Loss of Rental (\$93.97 x 7 days)	\$ 657.79	\$ 469.85 (\$93.97 x 5 days)
Loss of Income (\$100 x 7 days)	\$ 700.00	\$ 200.00 (\$40 x 5 days)
<b>TOTAL</b>	<b>\$ 2,974.56</b>	<b>\$ 1,686.35</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Saturday, 11 January, 2020 3:16 PM

**To:** karentan@msfirstcapital.com.sg

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEY ASSESSMENT - D19007839MFSH/1 - LKK REF CC4/FCI19021924/Fhb3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 22)

Remarks: Insured Passenger opened door and hit TP vehicle

Kindly let us have your approval on liability.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 24 December, 2019 4:07 PM

**To:** 'Karen Tan'

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEY ASSESSMENT - D19007839MFSH/1

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1291D at M/s remier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Wednesday, 11 December 2019 4:54 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19007839MFSH/1

Dear Sir/Mdm,

We refer to the above reference.  
Please find attached the necessary documents for survey.  
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



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