

## Jasper Chua (LKK Auto)

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**From:** Bryan Ang (LKKAuto)  
**Sent:** Friday, 25 September 2020 11:57 AM  
**To:** Goh, Jeremy  
**Cc:** Jasper Chua (LKK Auto)  
**Subject:** RE: File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P \*\*\* LKK REF: CC4/AIG19021919/Dbb3

Dear Jeremy

I refer to your email dated 22 Sept 2020. Refer to photo 36 and 37 in Merimen.

The front bumper of the taxi was dismantled in my presence during the inspection and the front right headlamp was found to be crack as per photo 37. Although the contact was at the left side of the taxi, energy (impact force) will dissipate inwards of the taxi. The front right headlamp of the taxi is mounted onto the front support panel and the front support panel was found to be broken (refer to photo 40, 41 and 46 to 53). The energy dissipation along the front support panel had possibly caused the crack. Such damage is commonly referred to as induced damage and not a contact damage. Similar for the damage shown in photo 6 to 8.

Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Wednesday, 23 September 2020 12:08 PM  
**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P \*\*\* LKK REF: CC4/AIG19021919/Dbb3

Dear Bryan,

Kindly assist enquiry from AIG.

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>  
**Sent:** Tuesday, 22 September 2020 11:32 AM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P \*\*\* LKK REF: CC4/AIG19021919/Dbb3

Dear Jasper,

I bring your attention to the case above, can point me to the damaged photo for the below item.

Also the impact happened on the Left side, how did the Right headlamp get damaged?

40	1	*HEADLAMP (RH)	Cracked	1,198.80 FL
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Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, September 15, 2020 9:38 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P \*\*\*  
LKK REF: CC4/AIG19021919/Dbb3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jasper,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

**Sent:** Tuesday, 15 September 2020 5:35 PM

**To:** Admin A

**Subject:** FW: File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P

Dear LKK team,

We have received another reminder from the TPWS.

Please engage the Workshop immediately and request for mandate from us.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Monday, May 18, 2020 3:55 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** File Review: #1122954252SG003#027# || Accident between SMN8352D and SH8121P

Dear LKK team,

We have received a letter from Chunni regarding the above accident case.

Could you help me engage the TP repairer and find out if they are doing direct settlement with AIG or with LKK.

Thanks and let me know their respond.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

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