

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G



06-MAR-2020

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #09-16 SINGAPORE 079120
SINGAPORE 079120

Dear Sirs,

ACCIDENT ON 08-Dec-2019 INVOLVING SLF9893G & SDU7789D AT JOHOR BAHRU TOWARDS MALAYSIA CUSTOMS

We are authorised repair workshop for the owner of vehicle, SLF9893G, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SDU7789D, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$856.00
2. Car Rental	-
3. Loss of Use (4 x \$80.00)	\$320.00
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$2.00
7. Medical Fees	-
8. Others	-
<hr/>	
(E&OE)	\$1,178.00

We enclosed the following documents to support the claims:-

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Power of Attorney	<input type="checkbox"/> Medical Bill
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Car Rental Bill	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Insurance Certificate	<input checked="" type="checkbox"/> Others : <u>signed 20A</u>	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

ABWIN SERVICE PTE LTD

GERINE

Claim Department

Email : gerine@abwinm9.com





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19021918/Ueb3

22 JAN 2020

LIM FEOK LOONG
250 BISHAN STREET 22
#02-380
SINGAPORE 570250

Dear Sir/Madam,

ACCIDENT INVOLVING SDU 7789D AND SLF 9893G ON 08/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

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Date : 09-Dec-2019

From : ONG LI PING (Name of **Policyholder**)

My Vehicle No. : SLF9893G

Other Vehicles : SDU7789D

Accident Date : 08-Dec-2019

Location : JOHOR BAHRU TOWARDS MALAYSIA
CUSTOMS

LETTER OF AUTHORISATION

To : AIG ASIA PACIFIC INSURANCE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD.**

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

Policyholder's Signature / Company's Stamp (if applicable)

Name : ONG LI PING

NRIC No. / ROC No. :

Designation :



Witness's Signature

Name : GERINE

NRIC No. :

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ABWIN SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$856.00 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLF 9893G that was damaged pursuant to the accident which occurred on 08/12/2019 (date) along JOHOR BAHRU TOWARDS MALAYSIA CUSTOMS (location) involving vehicle no/s SDU 7789D.

This is pursuant to the inspection conducted on 12/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG LI PING ("the third party claimant") of vehicle no. SLF 9893G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLF 9893G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of April (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ABWIN SERVICE PTE LTD

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**INVOICE: HQPI00093****AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 SHENTON WAY
#09-16 SINGAPORE 079120079120
CONTACT : 64193000

DATE : 29-FEB-2020
JOB SHEET NO : HQJS02997
SERVICE ADVISOR : GERINE

VEHICLE NO : **SLF9893G**
MAKE : TOYOTA
MODEL : SIENTA 1.5 DICE 2WD

PAGE : 1 OF 1

NO	STOCK CODE	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CLAIM	COST OF REPAIR FOR VEHICLE SLF9893G (THIRD PARTY CLAIM) DOA: 08/12/2019 CLAIM AGAINST AIG ASIA PACIFIC INSURANCE PTE LTD / SDU7789D	1	800.00	800.00

SGD : EIGHT HUNDRED AND FIFTY-SIX ONLY

SUB-TOTAL : 800.00
GST - 7 % : 56.00
TOTAL : 856.00

Third Party Insurer Enquiry

Our Ref No: GR-19-203460

Date of Request: 10/12/2019

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 10/12/2019
Enquiry By Cheng Siew Keng
TP Vehicle No. SDU7789D
Accident Date 08/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDU7789D	AIG Asia Pacific Insurance Pte. Ltd.	19/08/2019-18/08/2020	65-6419-3000
SDU7789D	AIG Asia Pacific Insurance Pte. Ltd.	23/08/2019-22/08/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-203460

Date of Request: 10/12/2019

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 10/12/2019
Enquiry By Cheng Siew Keng
TP Vehicle No. SDU7789D
Accident Date 08/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Print Received Message

This mail is associated with :

***SLF9893G (2007083664SG)**
[SDU7789D]

TP

ONG LI PING

Dec 8 2019 8:30PM

[LIM FEOK LOONG]

Abwin Service Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/04/2020 13:11 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1098.00) - SLF9893G - Claim Handler: Syed-Yusoff, Saliha

Approved:1098.00:pls proceed with settlement @ \$1098.00 [COR-\$856 LOU(\$60 X 4 days)-\$240 LTA-\$2] **
subject to final repair bill & ATA