

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 21 January 2020 2:10 PM  
**To:** Gerine  
**Cc:** Marcus Chua (LKKAuto); Admin A; Admin-D (LKKAuto)  
**Subject:** RE: Accident Involving SLF9893G & SDU7789D on 08/12/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 9 January 2020 2:13 PM  
**To:** Gerine <gerine@abwinm9.com>

**Cc:** Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Subject:** RE: Accident Involving SLF9893G & SDU7789D on 08/12/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 16 December 2019 8:58 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>

**Cc:** Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: Accident Involving SLF9893G & SDU7789D on 08/12/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Gerine,

We refer to the email earlier.

Our insured yet to file the GIA report shall revert to you once our insured reported.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, 16 December 2019 8:55 AM

**To:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>

**Cc:** Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** FW: Accident Involving SLF9893G & SDU7789D on 08/12/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG19021918/Ueb3	Asher

*To check availability of the case handler, you may contact the undersigned*

**"Best Wishes for Merry Christmas & Happy New Year 2020"**

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>

**Sent:** Friday, 13 December 2019 8:22 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>

**Subject:** Accident Involving SLF9893G & SDU7789D on 08/12/2019

WITHOUT PREJUDICE

Dear Admin team,

Please find attached the marked estimate for your kind perusal.

Kindly confirm the liability soonest.

Thank you and regards,

Gerine Cheng

Claims Department

DID +65 6713 9416

Mobile +65 9234 6445

Abwin Service Pte Ltd

17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre

Singapore 417809

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**From:** Gerine [<mailto:gerine@abwinm9.com>]

**Sent:** Tuesday, 10 December, 2019 6:40 PM

**To:** 'aigsgp\_claimssurvey@aig.com' <[aigsgp\\_claimssurvey@aig.com](mailto:aigsgp_claimssurvey@aig.com)>

**Subject:** PRI - Accident Involving SLF9893G & SDU7789D on 08/12/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by Ms Ong Li Ping, the registered owner of vehicle no. **SLF9893G** to claim damages against you in connection with a road traffic accident involving SLF9893G & SDU7789D on 08/12/2019 at around 2100hrs along Johor Bahru towards Malaysia Customs.

Please arrange for your surveyor to conduct the Pre-repair Inspection on **Thursday 12/12/2019** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

**Abwin Service Pte Ltd**

17 Kaki Bukit Road 4

#01-58/59/60/61/62

Bartley Biz Centre

Singapore 417809

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809