

ASS. REC. BY:

REF: 05/CTI19021910/Ey d30 Special Instruction:

Assigner: Steve

ASSIGNMENT (Office)

From (Person): Ben Tang of CTI Date/Time: 12/12/19 @ 11:19am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No.: SMP 8654Y Insured: YP 2764K

at Workshop m/s: Performance Tel: 6319 0174.

of 303 Alexandra Road

Policy No: Claim No: SNMIAD205886

Sum Insured: Excess:

Make of Veh: D.O.A. 7/12/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:11pm @ 12/12/19 Person Contacted: Caroline Vehicle: IN / OUT

Date/Time	Action/Instruction
	Following ✓
	SMP 8654Y - X
	YP 2764K - X

ISS. REC. BY: Steve

REF: CTE

ASSIGNMENT

From: _____ Date: 26/12/19

Estimated Cost: _____

OC / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMP 8654Y

at Workshop n/s Performance

of 303 Alexandra Road

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Mr. Han

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
X	X

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{imp}

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMP 8654Y Yr Regn: 18/10/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW X3 c.c. 1998

Colour: Blue A/C: Insured / Std / NI / NA

Sp Reading: 3309 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBATR 12030 L 5 31265

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/SR19

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal. 5 mm Rear R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 7/12/19 D.O.L. 26/12/19

Survey held at Performance Motors

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
10/2/20	MV-188/K Final/1/1. \$15,163.40, 9 days. (Sharon) (Red. 6971.85, 312)
RECEIVED 09 MAR 2020	

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to?

2) 9/3/20 Typist

Report Format: TP

Lump Sum / : 15,163.40

Days Of Repair: 9

Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$)

: Interview (\$)

: Tech. Insp (\$)

: Weekend (\$)

Survey Fee:

Transportation:

3 + PS: \$

Fines:

Others:

TOTAL

270

270

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Thursday, 12 December 2019 11:19 AM
To: assignments
Subject: FW: OUR REF: SNM19D205886/YP2764K/BEN - REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & YP2764K ON 07/12/2019

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SMP8654Y.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, December 11, 2019 3:39 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM19D205886/YP2764K/BEN - REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & YP2764K ON 07/12/2019

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

LKK

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 2:34 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205886/YP2764K/BEN - REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & YP2764K ON 07/12/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.
WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, December 11, 2019 11:24 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: OUR REF: SNM19D205886/YP2764K/BEN - REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & YP2764K ON 07/12/2019

Dear Ben,

Please conduct PRS for SMP8654Y.

Note : officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, December 10, 2019 5:01 PM

To: Claims Dept of CTI

Subject: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & YP2764K ON 07/12/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	783E
Vehicle Details	
Vehicle No.:	SMP8654Y
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Dec 2019
Vehicle Make:	B.M.W.
Vehicle Model:	X3 SDRIVE20I M SPORT
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	H4013313B48B20A
Chassis No.:	WBATR12030LS31265
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$44,544.00
Original Registration Date:	18 Oct 2019
First Registration Date:	18 Oct 2019
Transfer Count:	0
Actual ARF Paid:	\$54,362.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Oct 2029
PARF Rebate Amount:	\$40,771.00
Intended COE Rebate Details	
COE Expiry Date:	17 Oct 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,361.00
COE Rebate Amount:	\$40,561.00
Total Rebate Amount:	\$81,332.00

The information contained herein is correct as at 26 Dec 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/12/2019 16:04
Date Of Accident	07/12/2019 12:45
Exact Location Of Accident	SLIP ROAD NEAR UPPER SERANGOON EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMP8654Y
Insured/Policyholder	
Name Of Registered Owner	YVONNE HENG
NRIC No	SXXXX783E
Email Address	HENGY30@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-94597907
Alternative Phone No	OTHERS-91886144

Vehicle Particulars

Manufacturer	BMW
Model	X3 SDRIVE 20I M SPORT
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN064371
Cover Note Number	

Driver

Name of Driver	YVONNE HENG
NRIC No	SXXXX783E
Date Of Birth	27/03/1974
Occupation	INDOOR
Date Of Driving Pass	27/09/1994
Driving Experience	25 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94597907
Fax Number	
Contact Number	OTHERS-91886144
EMail Address	HENGY30@YAHOO.COM.SG

Address	101 HUDDINGTON AVENUE
Postcode	557656
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO SOUTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 81 ANG MO KIO AVE 3 , POSTCODE: 569929 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4519999 - FAX NO: 65535679
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG-BURN CD
Was there any audio recorded?	NO

Details of Witness 1

Name	TRAFFIC POLICE DANIEL
Phone Number	65476252 EX1243
Email Address	WWW.POLICE.GOV.SG/EPC

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP2764K
Vehicle Make/Model/Colour	FUSO (LORRY)
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	WONG WEI LIE
NRIC/Passport Number	

Contact Number	90885047
Address	BLK 408 CHOA CHU KANG AVE 3 #09-313
Postcode	680408
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	FRONT
No. Of Passenger (Including Driver)	3
Passenger 1	NAME: : GENDER: :
Passenger 2	NAME: : GENDER: :

DETAILS OF INJURED PERSON 1

Name	YVONNE HENG
Approximate Age	45
Injuries Sustain	NECK SPRAIN/SORE LIP
Injured person in which vehicle?	SMP8654Y
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	101 HUDDINGTON AVENUE
Postcode	557656

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

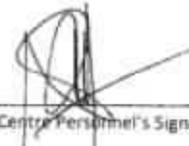
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer [collectively the "Personal Information"] and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



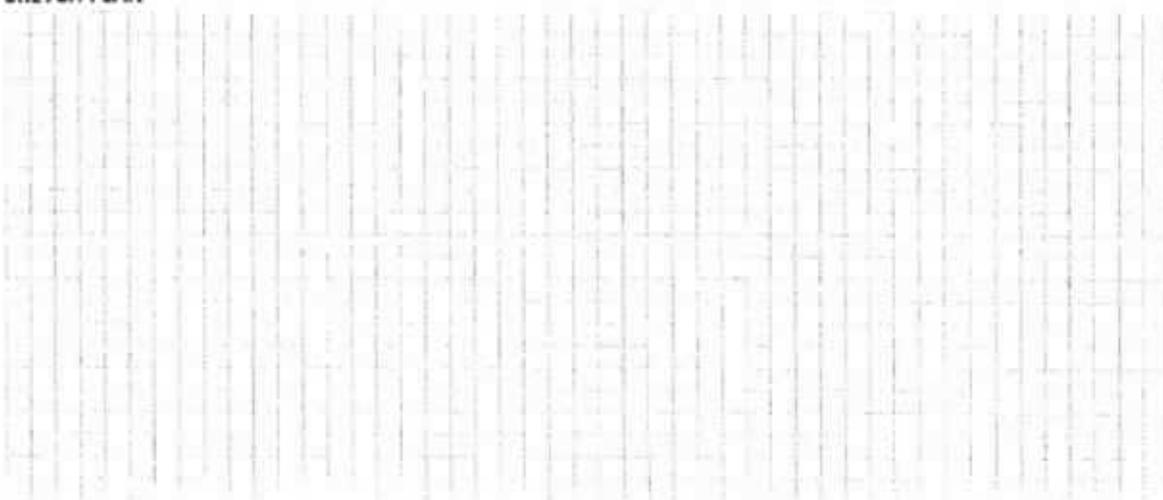
Policyholder's Signature
Date & Time:
YVONNE 9/12/19
(2.17 PM)

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 7/12/19, I was driving my car (SMP 8854 Y) along PIE to towards Changi's direction. When I was travelling on slip road near Upper Serangoon Exit, my car was at a complete stop due to the traffic. Suddenly I felt an abrupt impact and realized a lorry (YP 2764 K) had collided into the rear of of my car. As a result of the collision, my lips were bleeding and my neck was in pain. Traffic police arrived at the scene and I was conveyed to Tan Tock Seng Hospital by ambulance. My husband went to the scene and drove off my car.
I have in-video recording of the accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time: 9/12/19
 (2:17 PM)

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20191207/2028

1 of 3

Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

Report No. T/20191207/2028

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 07/12/2019 22:30	Vide Report No.: E/20191207/0092	Station Diary No.: 40
--	-------------------------------------	--------------------------

Informant's Particulars			
Name of Informant: YVONNE HENG WAN SHANG		Address: 101 HUDDINGTON AVENUE SINGAPORE 557656	
ID Type / ID No.: NRIC NO / S7412783E		Contact No.: Home/Office: Mobile: 94597907	
Nationality: SINGAPORE CITIZEN		Email: hengy30@yahoo.com.sg	
Sex: Female	Age: 45	Date of Birth: 27/03/1974	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: Housewife		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 07/12/2019 12:40	Type of Location:
Location: Along Road 1 PAN-ISLAND EXPRESSWAY				
PIE (AP) slip road near to Upper Serangoon Road Exit.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SMP8654Y	Car	BMW	X3 SDRIVE20I M SPORT	Black	Slightly Damaged	0
YP2764K	Lorry	FUSO		White	Slightly Damaged	2

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMP8654Y	AXA INSURANCE SINGAPORE PTE LTD	GA512891	18/10/2019	17/10/2020



**SINGAPORE
POLICE FORCE**



T/20191207/2028

2 of 3

Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

Report No. T/20191207/2028

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	YVONNE HENG WAN SHANG	ID No.	S7412783E
Related Vehicle	SMP8654Y (Car)	Contact No.	94597907
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	07/12/2019	Date Discharge	07/12/2019
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight

Brief Details.

On 7/12/19, I was driving my car (SMP8654Y) along PIE towards Changi's direction. When I was travelling on the slip road near to Upper Serangoon Exit, my car was at a complete stop due to the traffic. Suddenly, I felt an impact and realized a lorry (YP2764K) had collided into the rear of my car. As a result of the collision, my lips were bleeding and my neck was in pain. Traffic Police arrived at the scene and I was conveyed to Tan Tock Seng Hospital. My husband went to the scene and drove off my car. I have in-vehicle video recording of the incident.



**SINGAPORE
POLICE FORCE**



T/20191207/2028

Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

3 of 3

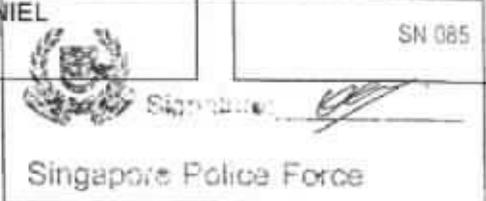
Report No. T/20191207/2028

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Sgt 3 ONG KOK CHUAN 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 07/12/2019 22:30
Officer In Charge Of Case: TP / GIT / Staff Sgt YAN MINGSHENG DANIEL Contact No.: 65476252	Classification Of Case: SN 085
Authentication Stamp NP168	

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPML19161994 Vehicle Registration No: SMP 8654 Y
Name (as shown in NRIC) : Yvonne Heng NRIC/FIN/Passport No : S7412783E
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 101 Huddington Ave Singapore (257656)
Contact (Tel) : - Mobile No. : 94597907
Email Address : hengy30@yahoo.com.sg
Date of Accident : _____ Time of Accident : _____
Place of Accident : _____
Insurance Company : _____

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

I will claim on my own AXA insurance first
and later counter-claim the third party.

[Signature]
Policyholder / Driver's Signature
Date: 24/12/19 (11:22 AM)

[Signature]
Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401359W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

180, Kampong Arang Road
East Coast Centre
Singapore 438100
Fax. 63449773

110, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

10 DEC 2019

E S T I M A T E

Estimate No. : **b1 53722**
Date Estimated : **09/12/2019**
Prepared By : **Han Kwan Yong**

Page No. : **1 of 6**

- ESTIMATE REPAIR FOR -

Yvonne Heng Wan Shang
101 Huddington Ave

Singapore 557656

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

DESCRIPTION

VALUE

To replace rear bumper & attachments, boot lid including to knock out tail panel and dented area caused by the accident <i>850</i>	<i>2550</i>	1700	3,400.00
To respray rear bumper, bumper lower apron cover, boot lid and tail panel <i>- ?</i>	<i>2877</i>	2200	3,197.00
To carry out body cavity preservation. (Per panel).	<i>100</i>	80	118.00
To remove and install boot compartment carpet and garnish to facilitate repairs. <i>271</i>	<i>230</i>	<i>?</i>	271.00
To replace bootlid smart opener control unit, top and bottom sensor lines including program and conduct checks for proper function. <i>561</i>	<i>561</i>	<i>?</i>	661.00
To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.		<i>451</i>	531.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.		<i>150</i>	177.00
To check electrical wiring systems and lightings at the rear section for proper function.		<i>150</i>	177.00
To conduct water leak tests.			75.00
To remove and install rear windscreen glass to transfer from old to new boot lid			574.00
To supply and install rear windscreen solar film.	<i>X</i>	<i>?</i>	531.00
Sundries.	<i>150</i>	<i>?</i>	150.00

GST REG. NO : M2 - 0020081 - X
E S T I M A T E

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 Date Estimated : **09/12/2019**
 Prepared By : **Han Kwan Yong**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

Total Labour 1: **9,862.00**

DESCRIPTION	QTY	PRIC	VALUE
C CLIP FOR PLASTIC NUT HA X MM	20	1.05	21.00
TAILPIPE TRIM CHROME D=90MM (RH) / CAF	21	122.20	2566.20 117.90 244.40
TRUNK LID DD	1	1,973.35	1,973.35
REAR BUMPER CARRIER ? / DD	1	743.50	743.50
LH SIDE GUIDE FOR BUMPER ? / OR	1	58.25	58.25
RH SIDE GUIDE FOR BUMPER ? / MM	1	58.25	58.25
LH BUMPER GUIDE ? / MM	1	70.30	70.30
RH BUMPER GUIDE ? / MM	1	70.30	70.30
REAR BUMPER BOTTOM REINFORCEMENT ? / OR	1	78.85	78.85
REAR BUMPER PANEL PRIMED (M/PMA) / OR	1	1,555.40	1,555.40
REAR BUMPER BOTTOM TRIM PANEL (M) / OR	1	370.35	370.35
EMBLEM GROMMET / MC	2	0.85	1.70
PLAQUE 82MM / MC	1	71.60	71.60
LETTERING X3 / MC	1	64.45	64.45
LETTERING S DRIVE 20i / MC	1	96.65	96.65
# LOCK TRUNK LID ? / MM	1	229.10	229.10
BOOT LID/TAILGATE PUSH BOTTON (BASI) ? / MM	1	48.65	48.65
COUNTER SUPPORT REAR VIEW CAMERA (R) ? / MM	1	4.70	4.70
STRIKER BOOT LID X MM	1	58.90	58.90
BUMP STOP HA X MM	4	4.15	16.60
BUMP STOP HA X MM	10	3.75	37.50
# REAR WINDOW GREEN ? / MM	1	1,121.75	1,121.75
REAR SILENCER HEAT INSULATION X MM	1	70.75	70.75
REAR END UNDERBODY PANELLING ? / MM	1	76.45	76.45
TRUNK LID GASKET HA X MM	1	170.20	170.20
EXPANDING RIVET BLACK / MC	20 10	1.40	280.00 14 / 42.00
SENSOR WIRE FOR SMART OPENER TOP ? / CR4	1	43.15	43.15 46.30 43.15
SENSOR WIRE FOR SMART OPENER BOTTOM ? / MM	1	41.50	41.50
CONTROL UNIT SMART OPENER ? / OR	1	497.05	497.05
LH REFLECTOR X MM	1	38.85	38.85
RH REFLECTOR X MM	1	38.85	38.85
REAR LH LIGHT IN THE SIDE PANEL X MM	1	582.45	582.45
REAR RH LIGHT IN THE SIDE PANEL X MM	1	582.45	582.45
# REAR LH LIGHT IN THE TRUNK L X / CRA	1	407.75	407.75
# REAR RH LIGHT IN THE TRUNK L / OR	1	407.75	407.75
ULTRASONIC SENSOR BLACK ? / SH1	1	249.95	249.95 249.95 999.80
DECOUPLING RING PDC TORQUE CONVERTER X MM	4	5.10	20.40
# Reversing camera X MM	1	722.00	722.00
(DG) CLEANER R1 (100ML) / MC	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) / MC	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) / MC	1	27.85	27.85

Total Parts : **12,054.05**



303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Fax: 64747770

280, Kampong Arang Road
 East Coast Centre
 Singapore 438180
 Fax: 63449773

315, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 64786601 (AfterSales)
 64786624 (Motorrad)

GST REG. NO : M2 - 0020081 - X
E S T I M A T E

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Prepared By : Han Kwan Yong	

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

[Handwritten Signature]
 2/1/2020

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No _____ Claim No. _____
 Date & Time 26/12/19, 11:00 pm Excess S\$ _____
 Surveyor's Name Steve (LKK) Sign _____
 Surveyor's Tel. 8322 8813 Authorised Yes / No
 Authorised Date _____ Time _____
 RESULT BY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No
 Surveyor's E-mail _____
 No. of Working Days Recommend _____

*had PIP
 PIP
 Rg. BCL Spg
 8 days
 9*

22138.40

	Labour 1	:	9,862.00
	Parts	:	12,054.05
	Labour 2	:	0.00
	Excess	:	0.00
	Total GST @ 7%	:	1,534.12
	Grand Total	:	23,450.17

**** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY****
**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

22,135.25



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53722**
Date Estimated : **09/12/2019**
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



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Sime Darby Business Centre
Singapore 159944
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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53722**
Date Estimated : **09/12/2019**
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.
- The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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GST REG. NO : M2 - 0020081 - X

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SMP8654Y	WBATR12030LS31265	18/10/2019	X3 sDrive20i	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 53722
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Prepared By : Han Kwan Yong

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Resurvey

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE
SMP8654Y WBATR12030LS31265 18/10/2019 X3 sDrive20i 0

Total Labour 1: 9,862.00

DESCRIPTION	QTY	PRIC	VALUE
C CLIP FOR PLASTIC NUT / <i>MC</i>	20	1.05	21.00
<i>taken 30/12</i> TAILPIPE TRIM CHROME D=90MM (RH) / <i>CAT</i>	2/1	122.20	244.40
TRUNK LID / <i>DD</i>	1	1,973.35	1,973.35
REAR BUMPER CARRIER ? / <i>DD</i>	1	743.50	743.50
LH SIDE GUIDE FOR BUMPER ? / <i>DR</i>	1	58.25	58.25
RH SIDE GUIDE FOR BUMPER ?	1	58.25	58.25
LH BUMPER GUIDE ?	1	70.30	70.30
RH BUMPER GUIDE ?	1	70.30	70.30
REAR BUMPER BOTTOM REINFORCEMENT ? / <i>DR</i>	1	78.85	78.85
REAR BUMPER PANEL PRIMED (M/PMA) / <i>DR</i>	1	1,555.40	1,555.40
REAR BUMPER BOTTOM TRIM PANEL (M) / <i>DR</i>	1	370.35	370.35
EMBLEM GROMMET / <i>MC</i>	2	0.85	1.70
PLAQUE 82MM / <i>MC</i>	1	71.60	71.60
LETTERING X3 / <i>MC</i>	1	64.45	64.45
LETTERING S DRIVE 20i / <i>MC</i>	1	96.65	96.65
# LOCK TRUNK LID ?	1	229.10	229.10
BOOT LID/TAILGATE PUSH BOTTON (BASI) ?	1	48.65	48.65
COUNTER SUPPORT REAR VIEW CAMERA (R) ?	1	4.70	4.70
STRIKER BOOT LID X	1	58.90	58.90
BUMP STOP / <i>MC</i>	4	4.15	16.60
BUMP STOP / <i>MC</i>	10	3.75	37.50
# REAR WINDOW GREEN ?	1	1,121.75	1,121.75
REAR SILENCER HEAT INSULATION X ?	1	70.75	70.75
REAR END UNDERBODY PANELLING ?	1	76.45	76.45
TRUNK LID GASKET / <i>MC</i>	1	170.20	170.20
EXPANDING RIVET BLACK / <i>MC</i>	30	1.40	42.00
SENSOR WIRE FOR SMART OPENER TOP ? / <i>CRA</i>	1	43.15	43.15
SENSOR WIRE FOR SMART OPENER BOTTOM ?	1	41.50	41.50
CONTROL UNIT SMART OPENER ? / <i>DR</i>	1	497.05	497.05
LH REFLECTOR X	1	38.85	38.85
RH REFLECTOR X	1	38.85	38.85
REAR LH LIGHT IN THE SIDE PANEL X	1	582.45	582.45
REAR RH LIGHT IN THE SIDE PANEL / <i>CAT</i>	1	582.45	582.45
* # REAR LH LIGHT IN THE TRUNK L X / <i>CRA</i>	1	407.75	407.75
* # REAR RH LIGHT IN THE TRUNK L / <i>DR</i>	1	407.75	407.75
* ULTRASONIC SENSOR BLACK ? / <i>SM</i>	4	249.95	999.80
DECOUPLING RING PDC TORQUE CONVERTER / <i>MC</i>	4	5.10	20.40
# Reversing camera X	1	722.00	722.00
(DG) CLEANER R1 (100ML) / <i>MC</i>	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) / <i>MC</i>	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) / <i>MC</i>	1	27.85	27.85

Total Parts : 12,054.05

Steve (LKK) 30/12/19

P&R

DD - Recovery

1143 vns

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401539W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2235265)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
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o/p

GST REG. NO : M2 - 0020081 - X

10 DEC 2019

ESTIMATE

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Prepared By : Han Kwan Yong	

- ESTIMATE REPAIR FOR -
Yvonne Heng Wan Shang
 101 Huddington Ave
 Singapore 557656

- ACCOUNT - 40000
 Cash Sales - Service 6 6
 Singapore 6 [2] 6
 245/50 R19
 Bridgestone
 2001

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y ✓	WBATR12030LS31265	18/10/2019	X3 sDrive20i	3308

DESCRIPTION	VALUE
To replace rear bumper & attachments, boot lid including to knock out tail panel and dented area caused by the accident	2550 1700 ✓ 2400.00
To respray rear bumper, bumper lower apron cover, boot lid and tail panel	2877 2153 ✓ 2197.00
To carry out body cavity preservation. (Per panel).	80 ✓ 148.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	7 230.35 274.00
To replace bootlid smart opener control unit, top and bottom sensor lines including program and conduct checks for proper function.	7 561.85 664.00
To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.	451.35 ✓ 531.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	7 177.00
To check electrical wiring systems and lightings at the rear section for proper function.	150 ✓ 177.00
To conduct water leak tests.	✓ 75.00
To remove and install rear windscreen glass to transfer from old to new boot lid	✓ 574.00
To supply and install rear windscreen solar film.	7 531.00
Sundries.	✓ 150.00

A/R by Nantol
 27/12 (12:36 PM)
 Xcess @ 600/2

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559N, GST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 53722**
Date Estimated : **09/12/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -
Yvonne Heng Wan Shang
101 Huddington Ave

- ACCOUNT - 135
China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Singapore 557656

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS312	18/10/2019	X3 sDrive20i	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments, rear boot lid and both tail lamps etc including to make good tail end panel and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.	2,550.00	0	2,550.00 ✓
To respray rear bumper, bumper lower apron cover, rear boot lid and tail end panel.	2,877.00	0	2,877.00 ✓
To carry out body cavity preservation.	100.00	0	100.00 ✓
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00	0	230.00 ✓
To replace boot lid smart opener control unit and top sensor wire lines including to programme and conduct checks for proper function.	561.00	0	561.00 ✓
To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.	451.00	0	451.00 ✓
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00	0	150.00 ✓
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00 ✓
To conduct water leak tests.	75.00	0	75.00 ✓
To remove and install rear windscreen glass to transfer front old to new boot lid	574.00	0	574.00 ✓
Sundries.	150.00	0	150.00 ✓
# To carry out ULGO 3 years package(by owner)	200.00	0	200.00 ✓ (Supp)

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
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Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg No. M2-000081-X



Final Report

#					
#	BLIND RIVET NUT M6 / MC	2.70	5	0	13.50 / (app)
	TAILPIPE TRIM CHROME D=90MM	122.20	1	0	122.20 /
	TRUNK LID	1,973.35	1	0	1,973.35 /
	REAR BUMPER CARRIER	743.50	1	0	743.50 /
	LH SIDE GUIDE FOR BUMPER	58.25	1	0	58.25 /
	REAR BUMPER BOTTOM REINFORCEMENT	78.85	1	0	78.85 /
	REAR BUMPER PANEL PRIMED (MPMA)	1,555.40	1	0	1,555.40 /
	REAR BUMPER BOTTOM TRIM PANEL (M)	370.35	1	0	370.35 /
	EMBLEM GROMMET	0.85	2	0	1.70 /
	PLAQUE 82MM	71.60	1	0	71.60 /
	LETTERING X3	64.45	1	0	64.45 /
	LETTERING S DRIVE 20i	96.65	1	0	96.65 /
	EXPANDING RIVET BLACK	1.40	10	0	14.00 /
#	PLUG BLACK D=5MM	0.95	6	0	5.70 / (app)
	SENSOR WIRE FOR SMART OPENER TOP	46.30	1	0	46.30 /
	CONTROL UNIT SMART OPENER	497.05	1	0	497.05 /
*	REAR LH LIGHT IN THE TRUNK LID	407.75	1	0	407.75 /
	REAR RH LIGHT IN THE TRUNK LID	407.75	1	0	407.75 /
*	ULTRASONIC SENSOR BLACK	249.95	1	0	249.95 /
	(DG) CLEANER R1 (100ML)	26.15	1	0	26.15 /
	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	131.55	2	0	263.10 /
	(DG/SL)ADHESIVE PRIMER VP 206 (30ML)	27.85	1	0	27.85 /

SUPPLEMENTARY ITEMS

Total Labour :	8,068.00
Total Parts :	7,095.40
Total Labour & Parts :	<u>15,163.40</u> /
GST @7%:	1,061.44
Grand Total :	<u>16,224.84</u>

	Steve	5/2/20	6
	LKK		
	Nanta	5/2/20	
	17M		

LOSS OF USE = \$120 x 9 DAYS
MEDICAL FEE - \$128.00
GIA SEARCH FEE - \$2.00

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M3-002081-2



Supplementary

Estimate No. : **b1 53722**
Date Estimated : **09/12/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -
Yvonne Heng Wan Shang
101 Huddington Ave

- ACCOUNT - 135
China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Singapore 557656

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMP8654Y	WBATR12030LS312	18/10/2019	X3 sDrive20i	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
# To carry out ULGO 3 years package(by owner) / <i>AKC</i>	200.00	0	200.00 /

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# BLIND RIVET NUT M6 / <i>AKC</i>	2.70	5	0	13.50 /
# PLUG BLACK D=5MM / <i>AKC</i>	0.95	6	0	5.70 /

SUPPLEMENTARY ITEMS

Total Labour :	200.00
Total Parts :	19.20
Total Labour & Parts :	219.20

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Dec 2019		06 Mar 2020 18:29 Edit Adj Rpt	S\$15,163.40 Edit Estimates	S\$15,163.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	-, Co. Reg. No.: -								
Main Claimant:	YVONNE HENG								
Vehicle Reg. No.:	SMP8654Y	Date of Loss:	07/12/2019 00:00 - :59 [1 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D205886	Policy/Cover Note No.:	DMCVSN30371019000						
Vehicle Reg. No. (Insured):	YP2764K	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/03/2020]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All	Search Tasks	Create New Task	Complete		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMP8654Y (SNM19D205886)**
[YP2764K]
TP
YVONNE HENG
Dec 7 2019 12:00AM
[-]
Performance Motors Limited

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images								3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print		
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	11/03/20 09:43	Supplementary	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19021910/EYD3E2

Date: 11/03/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN30371019000
 Claimant Vehicle No: SMP8654Y Insured Vehicle No: YP2764K
 Date of Loss: 07/12/2019 Nature of Claim: TP Claim No: SNM19D205886

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMP8654Y
 Make & Model: BMW X3 XDRIVE20I, 2.0 M SPORT HID SR NAV (A) Engine No: H4013313B48B20A
 Reg. Date: 18/10/2019 (Man. Year: 2019) Chassis No: WBATR12030LS31265
 Colour: Blue Odometer: 3309 km
 Engine Capacity: 1998 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/50 R19 Rear Tyre Size: 245/50 R19
 Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5 mm
 Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,226.40	7,245.40	4,981.00	40.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,912.00	7,918.00	1,994.00	20.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,138.40	15,163.40	6,975.00	31.51
+ GST 7.00/7.00% (S\$)	1,549.69	1,061.44	488.25	31.51
Nett Amount (S\$)	23,688.09	16,224.84	7,463.25	31.51

INSPECTION

Date of Assignment: 06/03/2020
 Date Inspected: 26/12/2019 Inspected At: Performance Motors Limited (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941
 Estimated Period of Repair: 9.0 days

Adjuster: CHEN TSUE YEE

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 11 Mar 2020)	
Parts: M1-SUV	BMW X3 XDRIVE20I 2.0 M SPORT HID SR NAV (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SMP8654Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*SUNDRIES	Necessary	150.00 FS	*150.00 FS
2	20	*C CLIP FOR PLASTIC NUT	Not Necessary	21.00 FS	*- FS
3	1	*TAILPIPE TRIM CHROME D=90MM	O/S Cut	244.40 FS	*122.20 FS
4	1	*TRUNK LID	Dented	1,973.35 FS	*1,973.35 FS
5	1	*REAR BUMPER CARRIER	Dented	743.50 FS	*743.50 FS
6	1	*LH SIDE GUIDE FOR BUMPER	Broken	58.25 FS	*58.25 FS
7	1	*RH SIDE GUIDE FOR BUMPER	Not Necessary	58.25 FS	*- FS
8	1	*LH BUMPER GUIDE	Not Necessary	70.30 FS	*- FS
9	1	*RH BUMPER GUIDE	Not Necessary	70.30 FS	*- FS
10	1	*REAR BUMPER BOTTOM REINFORCEMENT	Broken	78.85 FS	*78.85 FS
11	1	*REAR BUMPER PANEL PRIMED (M/PMA)	Broken	1,555.40 FS	*1,555.40 FS
12	1	*REAR BUMPER BOTTOM TRIM PANEL (M)	Broken	370.35 FS	*370.35 FS
13	2	*EMBLEM GROMMET	Necessary	1.70 FS	*1.70 FS
14	1	*PLAQUE 82MM	Necessary	71.60 FS	*71.60 FS
15	1	*LETTERING X3	Necessary	64.45 FS	*64.45 FS
16	1	*LETTERING S DRIVE 20I	Necessary	96.65 FS	*96.65 FS
17	1	*.#LOCK TRUNK LID	Not Necessary	229.10 FS	*- FS
18	1	*BOOT LID/TAILOUT PUSH BOTTON (BASI	Not Necessary	48.65 FS	*- FS
19	1	*COUNTER SUPPORT REAR VIEW CAMERA (R	Not Necessary	4.70 FS	*- FS
20	1	*STRIKER BOOT LID	Not Necessary	58.90 FS	*- FS
21	4	*BUMP STOP	Not Necessary	16.60 FS	*- FS
22	10	*BUMP STOP	Not Necessary	37.50 FS	*- FS
23	1	*#REAR WINDOW GREEN	Not Necessary	1,121.75 FS	*- FS
24	1	*REAR SILENCER HEAT INSULATION	Not Necessary	70.75 FS	*- FS
25	1	*REAR END UNDERBODY PANELLING	Not Necessary	76.45 FS	*- FS
26	1	*TRUNK LID GASKET	Not Necessary	170.20 FS	*- FS
27	1	*EXPANDING RIVET BLACK (30PCS)	Necessary (10Pcs Only)	42.00 FS	*14.00 FS
28	1	*SENSOR WIRE FOR SMART OPENER TOP	Crushed	46.30 FS	*46.30 FS
29	1	*SENSOR WIRE FOR SMART OPENER BOTTOM	Not Necessary	41.50 FS	*- FS
30	1	*CONTROL UNIT SMART OPENER	Broken	497.05 FS	*497.05 FS
31	1	*LH REFLECTOR	Not Necessary	38.85 FS	*- FS
32	1	*RH REFLECTOR	Not Necessary	38.85 FS	*- FS
33	1	*REAR LH LIGHT IN THE SIDE PANEL	Not Necessary	582.45 FS	*- FS
34	1	*REAR RH LIGHT IN THE SIDE PANEL	Not Necessary	582.45 FS	*- FS
35	1	*#REAR LH LIGHT IN THE TRUNK L	Cracked	407.75 FS	*407.75 FS
36	1	*#REAR RH LIGHT IN THE TRUNK L	Broken	407.75 FS	*407.75 FS
37	1	*ULTRASONIC SENSOR BLACK (4PCS)	Shorted (1Pc Only)	999.80 FS	*249.95 FS
38	4	*DECOUPLING RING PDC TORQUE CONVERTER	Not Necessary	20.40 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1		*#REVERSING CAMERA	Not Necessary	722.00 FS	*- FS
40	1		*(DG) CLEANER R1 (100ML)	Necessary	26.15 FS	*26.15 FS
41	2		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Necessary	263.10 FS	*263.10 FS
42	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Necessary	27.85 FS	*27.85 FS
43	5		*BLIND RIVET NUT M6	Necessary	13.50 FS	*13.50 FS
44	6		*PLUG BLACK D=5MM	Necessary	5.70 FS	*5.70 FS

F=Franchise part, S=SpcNett.

Total Parts (S\$) 12,226.40 7,245.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER & ATTACHMENTS, BOOT LID INCLUDING TO KNOCK OUT TAIL PANEL AND DENTED AREA CAUSED BY THE ACCIDENT	New	3,400.00	2,550.00
2	TO RESPRAY REAR BUMPER, BUMPER LOWER APRON COVER, BOOT LID AND TAIL PANEL	New	3,197.00	2,877.00
3	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)	New	118.00	100.00
4	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
5	TO REPLACE BOOTLID SMART OPENER CONTROL UNIT, TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION	New	661.00	561.00
6	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOTLID INCLUDING CONDUCT CHECKS ON NEW BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	531.00	451.00
7	TO REMOVE OLD PDC ASSEMBLY, REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION	New	177.00	150.00
8	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
9	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
10	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO TRANSFER FRONT OLD TO NEW BOOT LID	New	574.00	574.00
11	TO SUPPLY AND INSTALL REAR WINDSCREEN SOLAR FILM	New	531.00	0.00
12	TO CARRY OUT ULGO 3 YEARS PACKAGE (BY OWNER)	New	200.00	200.00
Gross Labour Cost (S\$)			9,912.00	7,918.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >