REP CS MSG 18001617 / Kg & Kennuth 25/1/18 B1.30pm MK Ind. Prk 2A # 03-11 Autopoin-MSC/V/18-000143 22/01/2018 CA REV REF. REV MINES WP 8-13amo 26/118 01/10/18 - vehicle not in yet. 2/11/12- VILL VC FB199+6 K-x 19/12/14 - Temperary Close case. - Reverted through mariner 24/8/18- VNI 5/9/18- vehicle still not In vehicle not in (pending liability) 12/14/9@ 23/p confirmed with & Cerin from from (Red \$ 1090.96, 85%) 12/11/19 @ 2/35/14 vertsed to Catherine This VIL

190

ASSI	GNMENT
From Date: (1/12/19	Veh No: SLE 8392 Yr Regn: Of 16
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD/TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
	Make: Volkswagen Poloco 1197
To Inspect Vehicle No: SLE 83 92 Y at Workshop m/s ACLORD AUTO	Colour White A/C: Insured / Std / NI / NA
of 10 AMK Ind. Park 24 Autopoint	Sp.Reading 50585 T/Radio: Insured / Std / NI / NA
Insured: # 03-(1	Eng/No:
Policy No.	C/No: WVW 2326R3G-4045173
Claims No.	Gen. Cond: Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Ingrider / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STP A/Rim or
1-2M	Tyre Size: F: 215/65R16
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Continental
Bal. or Market Value:	Front O Rear O
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. R/Bal. mm
GIA / PR Seen: Consistent?: Yes or No	L/Bal. P mm L/Bal. P mm
Est. Repairs: O/ days Res.: Yes or No	D.O.A. 22/1 /18 D.O.I. 11/12/19
Lum Sum: /-/3.1 % 3 Val.: Yes or No	'Survey held at
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
8 2 od	
Date Time, File Pass to? : Prefit, Report	Days Of Repair:
F1 15 15	Resurvey No. of Trip: Survey Fee:
Date/Time. File Return to?	Transportation:
add Fee	
	: Interview (\$) Photos
Report Format :	lance I
	: Tech, Invs (3) ones
Lump Sum / LB.F. Ca	: Tech, Invs (3) ones

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Pava Ubi Industrial Park Singapore 408933

Attn: Catherine Thia Shi Yi Date: 12 Dec 2019

Preliminary Advice

Insured Vehicle No : FBJ9946K

TP Vehicle No

: SLE8392Y

Accident Date

: 22/01/2018

Make

: VOLKSWAGEN POLO

Assignment Date

: 25/01/2018

Date of Inspection : 11/12/2019

Est. Duration of Repair

: 1.00

Inspection At

: ACCORD AUTO SERVICES PTE LTD (HQ)

10 ANG MO KIO IND PARK 2A #03-11, AMK AUTO POINT

SINGAPORE 568047

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,290.96
Revised Amount	:S\$	200.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	200.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() Th	e vehicle	is economical/not	economical	for rep	air.
---	------	-----------	-------------------	------------	---------	------

(X) The above survey was conducted on a 'without prejudice' basis.

View Sent Message

This mail is associated with :

"SLE8392Y (MSC/V/18-000143) [F839946K]

TP
TEO SIEW SUAN
Jan 22 2018 12:00AM
[LIM WYE WAH]
Accord Auto Services Pte Ltd TP

Resend View Recipients | Print Message | Delete Message | Forward

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/12/2018 15:01 PM. From

catherine.thla@sg.cntalping.com Subject SLE 8392Y

Dear Sir/Mdm.

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

BEST REGARDS,

G.Nivitha | Admin LKK Auto Consultants Pte Ltd Phone: 6841-1972 | email: assignments pikkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents,

...CLAIM SUBFOLDER...(New Assignment)

1,000	Notified	Est Sobwitted	Adj Assigned	Adv. Rive.	Adl Suprets	DA FRANCISCO	- 7:
Main	24 Jan 2018		25 Jan 2018 13:30 Assign		Pag Stames	ed Ins Authied	New Assignment
	tain	Refere	nce	Claim De	ails	Documents	Show All
CLAIM SU	BFOLDER DETA	AILS	A STATE OF THE PARTY OF THE PAR		-	IVA	The same of the sa
Insured:		LIM WYE WA	H, ID: 592074	98F		[Created by	insurer]
Main Claim	ent:	TEO SIEW SU					
Vehicle Reg	. No.:	SLE8392Y		Date of	Loss	22/01/2018 0	0.00 .00
Claim Type		TP / MSC/V	/18-000143		Cover Note No.:	MSD/VMFT/16 Theft)	5-978980 (TP, Fine &
Vehicle Reg	No. (Insured):	FBJ9946K		Deline t	o (Plateaust)	Coverage: 30/	/01/2017 - 29/01/2018
		10.3377.3377		Excess	o. (Claimant):		
Repairer:		Accord Auto ! Klo - Tel: 6481	Services Pte Lt 9517/85715140	1 (HO) 10 Ann	Mo Kio Ind Park :	2A #03-11, AMK Auto	Point, 568047 Ang Mo
Handling In	surer:) - Tel: +65 682	7 7888 [Handled by	Catherine Thia Shi Y
Adjuster:		LKK Auto Con	sultants Pte Li	d (HQ) - Tel: 6:	56-3561 (In	nm.Advice due 26,	/01/20101
Adj Asg. Re	marks:	pts assign Kenr	neth, PRI	-	and the same of the same	minderice due 20.	/41/2010]
ASSOCIAT	ED MAIL RECE	IVED				11.00	
There are n	mail for this cas	e.				View All	Compose Case Mail
ALL ASSO	CIATED TASKS	8			[Ver. 2 is 1]	and the second second	To the other transfer
Dire Date	Priority Ty	pe Tasa Group	p Subject	MACHINE MINISTRA	View All	the state of the s	New Task Complete
lo results		ye rake drings	b subject	Handler A	signed By	Completed the	Created On Done?

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	23/01/2018 17:29
Date Of Accident	22/01/2018 18:10
Exact Location Of Accident	PIE(CHANGI) EXIT OF LORNIE ROAD
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLE8392Y
Insured/Policyholder	
Name Of Registered Owner	TEO SIEW SUAN
NRIC No	S1474175E
Email Address	CHARMAINEHAILEY078@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96559009
Alternative Phone No	OFFICE-96559009
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	POLO GP 1.2 TSI A/T 6C13EZ SR LED
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	ETIQA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	M0008344
Cover Note Number	
Driver	
Name of Driver	CHARMAINE KWOK SHU HUI
NRIC No	S9127854E
Date Of Birth	07/08/1991

 NRIC No
 S9127854E

 Date Of Birth
 07/08/1991

 Occupation
 INDOOR

 Date Of Driving Pass
 22/05/2010

Driving Experience 7 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96512292

Fax Number Contact Number

EMail Address CKWOK.SERENA@GMAIL.COM

Address 138 SERANGOON GARDEN WAY

Postcode 556040

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

_

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

NO

1

NO

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

ON PIE(CHANGI AIRPORT) EXITING TO LORNIE ROAD, TRAFFIC WAS HEAVY AND MOVING SLOW. AS 2 LANES WERE MERGING INTO ONE, A BIKE ON THE LEFT (WITH A MAN IN ARMY UNIFORM) BUMPED ONTO THE LEFT BACK-SIDE OF MY CAR RESULTING IN A MINOR SCRATCH. HE STOOPED FOR A BRIEF MOMENT AND LOOKED AT ME, THEN TURNED AND RODE OFF.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FBJ9946K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

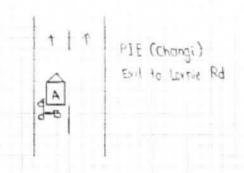
Nature Of Damage

No. Of Passenger (Including Driver)

1

Accident Sketch Plan

SKETCH PLAN Vehicle A: SLE 8390 Y Vehicle B: FB3 4946 K



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date of Accident: 22/01/2018	Time of Accident: 6-12pm
on PIE (Changi Aliport) esitting to Lov	me Road , traffic was beauty and morning slow. As also
1.44	on the left litth a man in army implicing bamped anto by in a minor screech. He supped for a both moment
and looked at me, then turned i	
name de la composition della c	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Bolinsholder's Signatur

Policyholder's Signature Date & Time: 23 | 1 | 5.10 pm Driver's Signature

(If driver is not the policyholder)
Date & Time: 23/(118, 5-lopm

ACCORD AUTO SERVICES PTE. LIG.
10 Ang Mo Kit Miduathal Per 24
203-11 AMA Autocom
Singscomposed47

Reporting Centre Personnel's Signature Name: Jessy Soe NRIC/FIN No.: G2031077W

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Attn: Accident Claims Department

MSIG Insurance (Singapore) Pte Ltd Raffles Quay

#24-01 Hong Leong Building
Singapore 048581

Annual Acident Claims December 1

24/01/2018

Veh Make/Model: Volk. Polo GP 1.2 TSI A/T

SLE8392Y

2016

Chassis No:

WVWZZZ6RZGU045173

Date of Accident: 22/01/2018

No	Qty	Description	(BE)	An	nount \$
+		List Items:-			
1	1	Rear bumper		S	A 734.40
		Total - List I	tem	S	734.40
7		Less 2	9%	\$ 10	73.44
4			otal	\$	660.96
1		Labour Charges:-			
1		Spray painting on all affected area.		\$	250.00
2		Labour remove/refix accident damages parts to knock, jack, cut wel realign accident affected area.	d and	s	مر 300.00
3		To apply anti rust treatment.		\$	~~ 80.00
		Total -	L/C	\$	630.00
		LKK Ante			
\dashv		the Repa	irer ni	Itania henue he Inllowing:	notify
			by helor	at the storay being	ting
		Partie reso	1.03		resurvey
		* 1865 pa-	iliro _u	n el a la lipur	of Udice" hasis
		*Supplement		963	
		15 \$11/35 [1	(Karaj	The Time	rance Company
		Acknowledge	d by fee	Likar	2. 2
		Signature: Date:			
		Delta.			
		I and the second			
		Sub-	Total	\$	1,290.96

1,381.33

Total \$

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	Submitted	Ins Auth'ed	Status	
Main	24 Jan 2018		25 Jan 2018 13:30 Edit Adj Rpt	S\$200.00 Edit Estimate	1	00.00 ew Rpt		Pending for Report Cancel Ca	
	Main	R	eference	Claim	Details		Documents		Show All
CLAIM S	UBFOLDER DI	ETAILS				[Created	by insurer]		
Insured:	LIM WYE	WAH, ID: S920	7498F						
Main Claimant:	TEO SIEV	SUAN, ID: S1	474175E						
Vehicle Re No.:	g. SLE839	2Y		Date	of Loss:		3 00:00 - :59 and 20 Days From	LTA Reg Dat	e (Man Yr)]
Claim Typ	e: TP / MS	C/V/18-000143			y/Cover No.:		/16-978980 (TP, Fir 30/01/2017 - 29/01		
Vehicle Re No. (Insured):	FBJ9946	K			y No. mant):				
				Exce	ss:				
Repairer:		uto Services Pte /85715140	Ltd (HQ) 10 Ang N	to Kio Ind Park 2/	#03-11,	, AMK Auto P	oint, 568047 Ang M	o Kio - Tel:	
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 6827	7888	[Handled by	Catherine Thia Sh	I YI - 6594 2	545]
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Han	dled by K	ENNETH KO	NG] [Final Rp	t due 24/0	2/2018]
Adj Asg. Remarks:	pls assign	Kenneth. PRI							
ASSOCIA	TED MAIL RE	CEIVED					View	All Comp	ose Case Mail
There are	no mail for this	case.							
ALL ASS	OCIATED TAS	SKS⊡			1	View All S	Search Tasks Cre	ate New Task	Complete
Due Da		Type Task	Group Subject	ct Handler	Assign	ned By	Completed On	Created	On Done

Claim Documents

U	oload Documents U	pload Photos Compose New Letter	View	View in Brow	ser v
Ass	essment Reports		1 per j	page [V]	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	L. L.	Thumbnail	-
1	12/12/19 14:35	Adjuster Immediate Advice	0	Load HTM	
Pho	otos/Images		3 per p	page V	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	La Pari	Thumbnail	
1	23/12/19 13:51	General View	0	Load JPG	V
2	23/12/19 13:51	General View	0	Load JPG	Ø
3	23/12/19 13:51	General View	0	Load JPG	V
4	23/12/19 13:51	General View	O	Load JPG	V
5	23/12/19 13:51	General View	0	Load JPG	V
6	23/12/19 13:51	General View	6	Load JPG	V
7	23/12/19 13:51	General View	0	Load JPG	V
8	23/12/19 13:51	Odometer Reading	0	Load JPG	V
9	23/12/19 13:51	Chassis Number	0	Load JPG	V
Doc	umentation		1 per p	age V	V
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1 501 5	Thumbnail	-
1	25/01/18 13:32	TP GIA REPORT	0	Load PDF	
2	25/01/18 13:32	TP WORKHSOP NOMINATE KENNETH FROM LKK TO BE THE SJE	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

Page 1 of 4 Adjuster Report

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18001617/KQF3E2-1

23/12/2019 Date:

REFERENCE

MSIG Insurance (Singapore) Pte. Policy No: Handling Insurer:

MSD/VMFT/16-978980

Claimant Vehicle No:

SLE8392Y

Insured Vehicle No:

FBJ9946K

TP

Date of Loss:

22/01/2018

Nature of Claim:

Claim No:

MSC/V/18-000143

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Price:

SLE8392Y

Make & Model:

VOLKSWAGEN POLO, 1.2 TSI (A) 02/08/2016 (Man. Year: 2016)

Engine No:

CJZA21216

Reg. Date: Colour:

White 1197 cc

Chassis No: Odometer:

WWWZZZ6RZGU045173 50585 km

Engine Capacity:

Market Value/New Car

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable): Yes

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

215/45 R16 Continental 8 mm Rear Tyre Size: Rear Left Side:

No

215/45 R16 Continental 8 mm

Front Left Side: Front Right Side:

Front Tyre Size:

Continental 8 mm

Rear Right Side:

Continental 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	660.96	0.00	660.96	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	630.00	200.00	430.00	68.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,290.96	200.00	1,090.96	84.51
+ GST 7.00/7.00% (S\$)	90.37	14.00	76.37	84.51
Nett Amount (S\$)	1,381.33	214.00	1,167.33	84.51

INSPECTION

Date of Assignment:

25/01/2018

Date Inspected:

11/12/2019 Inspected At:

Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11,

AMK Auto Point Singapore 568047

Estimated Period of Repair:

1.0 days

Adjuster: KENNETH KONG Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Refere	ererence					
Part Source: MRM-SG		Version: 1.0 (Last Synchronised: 23 Dec 2019)				
Parts:	144	VOLKSWAGEN POLO 1.2 TSI (A) (Catalogue:Merimen Singapore 1.0)				
Labour	Renairer's	(Price-denominated Standard List)				

Print Code: (Unsubmitted, no print-code for SLE8392Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	734.40 FL	*- FL
F=Fra	nchise	part. L=ListItemI	Disc.			
		72		Sub Total (S\$)	734.40	0.00
			- List Item Discount on L	73.44	0.00	
				Total Parts (S\$)	660.96	0.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	SPRAY PAINTING ON ALL AFFECTED AREA	New	250.00	200.00
2	LABOUR REMOVE / REFIX ACCIDENT DAMAGES PARTS TO KNOCK, JACK, CUT, WELD AND REALIGN ACCIDEN AFFECTED AREA		300.00	0.00
3	TO APPLY ANTI RUST TREATMENT	New	80.00	0.00
	Gross Labo	630.00	200.00	
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >