

2/12/2019

ASS. REC. BY:

REF:

CS/MSG19021906/R19d3

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Ong Zi Hui

of

MS14

Date/Time: 12/12/19 @ 12:13pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBJ 716S

Insured:

SLS 75584

at Workshop m/s

Mova Automotive

Tel:

6262 3377.

of

15 Fan Young Road

Policy No:

29114756

Claim No:

614254

Sum Insured:

Excess:

Make of Veh:

D.O.A.

10/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:37pm @ 12/12/19

Person Contacted:

Nabilah

Vehicle:

IN / OUT

Date/Time	Action/Instruction	Johny
	GBJ 716S - CS/CTF19021815/Kvf3	DOA: 10/12/2019
	SLS 75584 - CS/CTF19021815/Kvf3	DOA: 10/12/19
13/12/19 @ 12:14pm	revised to Zi Hui by email.	
02/07/20	Rasul finalised with Alan Chng final fig \$6113.75, 4 days (Red \$4903, 45%)	

Page

Table 1

6113.75

[The page contains several horizontal lines, likely for writing or scanning artifacts.]

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Thursday, 12 December 2019 12:13 PM
To: assignments; Admin-D (LKKAuto)
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: GIA Report.PDF

TP Claim - GBJ716S - DOA : 10/12/2019 SLS7558U (GRAB)

Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Thursday, 12 December 2019 12:01 PM
To: nabilah@mova.com.sg
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: TP Claim - GBJ716S - DOA : 10/12/2019 SLS7558U (GRAB) Car in @ Mova Fan Yoong Liab?

Dear Nabilah,

As spoken, the car is in.

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Nabilah [<mailto:nabilah@mova.com.sg>]

Sent: Thursday, 12 December 2019 11:19 AM

To: Claims <claims@sg.msig-asia.com>; Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: 'Mova - Alan (Fan Yoong)' <tuckmeng@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>

Subject: TP Claim - GBJ716S - DOA : 10/12/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Your Ref : SLS7558U

Dear Sir/Mdm,

Kindly assist to arrange survey on 12/12/2019 (Thursday) before 5PM, if possible.
Vehicle is in since 10/12/2019 currently at 15 Fan Yoong Road.

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



Connect with us on



CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 13 December 2019 12:14 PM
To: 'Ong Zi Hui'; assignments
Cc: 'Crystal Lee'; SUR
Subject: RE: Survey Request - Manual Assigned
Attachments: CSMMSG19021906R1qd3.pdf-.pdf

Dear Zi Hui,

Enclosed herewith preliminary advice of GBJ 716S.

Kindly create claim in Merimen System.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 12 December 2019 1:52 PM
To: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Zi Hui [mailto:zihui_ong@sg.msig-asia.com]
Sent: Thursday, 12 December 2019 12:13 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 13th December 2019

Our Ref: CS/MSG19021906/R1qd3

The Motor Claims Department
MSIG Insurance

Attn: Ong Zi Hui

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. GBJ 716S .

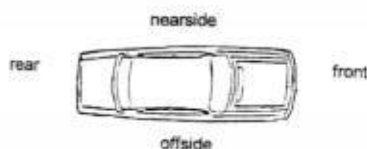
We thank you for the instruction on 12/12/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/12/2019 at the premises of M/s: MOVA AUTOMOTIVE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>11,016.75</u> .
Revised Estimate Amount	: S\$ <u>6,250.00</u> .
"Check" Items Amount	: S\$ <u>2,013.00</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:

Damages consistent.

Recommend days of repair: 4 days.

We have not authorized repair.

Yours faithfully

Rasul
Automotive Assessor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 869M

Vehicle Details

Vehicle No.: GBJ716S

Vehicle to be Exported: Yes

Intended Deregistration Date: 11 Dec 2019

Vehicle Make: TOYOTA

Vehicle Model: HIACE DX 2.8 AUTO

Primary Colour: Silver

Manufacturing Year: 2018

Engine No.: 1GD8346182

Chassis No.: GDH2012003595

Maximum Power Output: -

Open Market Value: \$34,788.00

Original Registration Date: 14 Dec 2018

First Registration Date: 14 Dec 2018

Transfer Count: 0

Actual ARF Paid: \$1,740.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 13 Dec 2028

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$27,509.00

COE Rebate Amount: \$22,007.00

Total Rebate Amount: \$22,007.00

The information contained herein is correct as at 11 Dec 2019

OK

TPMS167

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/12/2019 17:02
Date Of Accident	10/12/2019 14:20
Exact Location Of Accident	ALONG PENJURU RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ716S
Insured/Policyholder	
Name Of Registered Owner	ONE LOVE FC
Co Reg No	53326869M
Email Address	MAMANEYQAH27@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-98597360

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	60014102
Cover Note Number	

Driver

Name of Driver	ABDUL RAHMAN BIN RAHIM
NRIC No	S8920827J
Date Of Birth	22/06/1989
Occupation	OUTDOOR
Date Of Driving Pass	15/12/2009
Driving Experience	9 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98597360
Fax Number	
Contact Number	
Email Address	MAMANEYQAH27@GMAIL.COM

Address	BLK 785B WOODLANDS RISE #04-86
Postcode	732785
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLS7558U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WOON JAN SIANG
NRIC/Passport Number	S7864478H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 10/12/19
1650

Policyholder's Signature
Date & Time:



 10/12/19
1650

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

SKETCH PLAN

PLAN

A GBJ 716 S

B SLS 7558 V

STOP LINE

Penjuru Rd

lamp post

I was driving Car A from main Rd penjurong Road and Car B from Penjurong Lane come out straight without stopping. I couldn't stop in time and collided onto right side of vehicle B. After that vehicle B turn and reverse hit onto the lamp post.

Policy No. 60014102
Insurer China Veh. No. GBJ716S

I/We declare the foregoing particulars are true in every respect.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

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Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 188904033G
GST Reg. M2-0088864-2

Estimate

12/12/2019

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1

Veh # :- GBJ716S

Veh Model :- TOYOTA HIACE

Estimate# :- CK420096

Claim # :-

ACC. Date :- 10/12/19

Terms :- C.O.D Days

Remarks :-

Alan 96889276

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

LIST ITEMS :

1.	FRONT BUMPER <i>torn</i>	1	PC	495.00	495.00
2.	FRONT BUMPER SIDE BRACKET <i>X sur</i>	2	PCS	150.00	300.00
3.	FRONT FOG LAMP COVER <i>sur</i>	1	PCS	55.00	110.00
4.	FRONT TOWING COVER <i>sur</i>	1	PC	35.00	35.00
5.	FRONT GRILLE ASSY <i>sur</i>	1	PC	1,190.00	1,190.00
6.	FRONT BUMPER LOWER GRILLE <i>sur</i>	1	PC	215.00	215.00
7.	FRONT BUMPER REINFORCEMENT <i>bt</i>	1	PC	345.00	345.00
8.	FRONT BUMPER TOP REINFORCEMENT <i>?</i>	1	PC	160.00	160.00
9.	FRONT BUMPER CLIPS <i>rec</i>	10	PCS	5.00	50.00
10.	HEADLAMP HID <i>rec</i>	1	PCS	2,150.00	4,300.00
11.	HEADLAMP HID CONTROL MOULD LH <i>X sur</i>	1	PC	485.00	485.00
12.	BONNET <i>bt</i>	1	PC	845.00	845.00
13.	BONNET LOGO <i>rec</i>	1	PC	75.00	75.00
14.	BONNET LOCK <i>X sur</i>	1	PC	215.00	215.00
15.	CONDENSER <i>bt</i>	1	PC	1,445.00	1,445.00
16.	RADIATOR <i>?</i>	1	PC	1,455.00	1,455.00
17.	ADBLUE TANK ASSY <i>?</i>	1	PC	989.00	989.00

LIST TOTAL S\$

12,709.00

25% DISCOUNT S\$

-3,177.25

9,531.75

SPECIAL NET ITEMS :

1.	RAD COOLANT <i>rec</i>	1	PC	30.00	30.00
2.	FRONT NUMBER PLATE <i>bt</i>	1	PC	45.00	45.00

SPECIAL NET TOTAL S\$

75.00

LABOUR :

TO INSPECT FRONT LIGHTING WATER & LEAKAGE
TEST

40.00

TO REMOVE & INSTALL AIR CON CONDENSER,
RADIATOR IN ORDER TO STRAIGHTEN SUPPORT PANEL

160.00 / 20

TO STRAIGHTEN FRONT SUPPORT PANEL AND RENEW
DAMAGED PARTS

500 700.00

TO APPLY RUST PROOF ON AFFECTED AREAS

60.00

TO SPRAY PAINT ON REPLACED, REPAIRED AREAS

350 450.00

LABOUR TOTAL S\$

1,410.00

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
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Estimate

12/12/2019

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16, RAFFLES QUAY
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Attention :- XA013

Page # :- 1 137012

Veh # :- GBJ716S

Veh Model :- TOYOTA HIACE

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Claim # :-

ACC. Date :- 10/12/19

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 11,016.75

GST @ 7 % 771.17

AMOUNT DUE S\$ 11,787.92

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**
Resul
13/12/19
Hp 90010068

4 days

P/P

12/12/19 @ 1610

Resul before paint