

ASS. REC. BY:

REF:

ES/CTI/9021845/Qy d302

Special Instruction:

Survey:

Steve Surpin

## ASSIGNMENT (Office)

From (Person):

Bentang

of

CTI

Date/Time:

11/11/10 @ 4:26pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

PC 4484E

Insured:

SLP 927A

at Workshop m/s

SMRT

Tel:

8858 3566

of

60 woodlands Ind. Park E4

Policy No:

Claim No:

SNM1A0205786

Sum Insured:

Excess:

Make of Veh:

(Chassis Record)

D.O.A.

29/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:26am @ 12/12/19

Person Contacted:

Mr peh

Vehicle IN/OUT

Date/Time	Action/Instruction	Signature	Inspector
	PC 4484E - NBA / INC 17015507 / Y		insp: Khoo Teck Phuat Hospital (Yishun)
	SLP 927A - X		D.O.A. 15/05/2017

ASS. REC. BY: Sun Pin

REF:

CTI

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: PC4484E Yr Regn: 22/Feb/2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Asa Rosa c.c. 2498Colour: White A/C: Insured / Std / NI / NASp. Reading: 181622 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: BE641JK30136Gen. Cond: Good / Enr / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModl: Nil / S/Rlm / STD / Rlm orTyre Size: F: 7.00 R16R: 7.00 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Linglong

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 29/11/2019 D.O.I. 12/12/2019Survey held at SMRTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 18 FEB 2020

(confirm with Mr pen)

Finalize \$ 350 @ 1day, (L/S) (Red \$618-84, 63%)

Date/Time, File Pass to?

☐ : Prel. ReportDays Of Repair: 1

1)

☐ : Final ReportResurvey No. of Trip: 1

Date/Time, File Return to?

2) 17/2/20 TypistAdd Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Wash and (\$Survey Fee: 220

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

220

Report Format:

A. Imp. Sum. M.P.:

\$350/c

**Nivitha (LKK Auto)**

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Wednesday, 11 December 2019 4:26 PM  
**To:** assignments  
**Subject:** FW: OUR REF: SNM19D205786/SLP927A/BEN- PC4484E, SAS Report, Accident's Photos, Repair Estimate

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle PC4484E.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <PehEngHock@smrt.com.sg>  
**Sent:** Friday, December 6, 2019 8:27 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D205786/SLP927A/BEN- PC4484E, SAS Report, Accident's Photos, Repair Estimate

Hi Claim Dept,

SMRT prefer Kelvin Ang to conduct pre-repair survey.

Thank you

Regards  
Peh Eng Hock

---

**From:** Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]  
**Sent:** 05 December 2019 18:03  
**To:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis)

Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM19D205786/SLP927A/BEN- PC4484E, SAS Report, Accident's Photos, Repair Estimate

**WITHOUT PREJUDICE**

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI

Sent: Thursday, December 5, 2019 5:54 PM

To: Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>;  
[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)

Subject: OUR REF: SNM19D205786/SLP927A/BEN- PC4484E, SAS Report, Accident's Photos, Repair Estimate

Dear Ben,

Please conduct PRS for PC4484E.

Note : officer in charge – Ben Tang 63896175.

\*\*\* Kindly quote our reference number when replying.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) [mailto:PehEngHock@smrt.com.sg]  
Sent: Thursday, 5 December, 2019 2:32 PM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Cc: Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <tanchweehock@smrt.com.sg>; Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <TeyChorKeng@smrt.com.sg>  
Subject: Re: PC4484E, SAS Report, Accident's Photos, Repair Estimate

Hi Attention Motor Claim Dept,

Your Ref : SLP927A  
Our Ref : PC4484E    MSR119159445  
D.O.A : 29.11.2019

Re: 3rd Party Claims Against Your Insured's Vehicle : SLP927A SUNGAI ROAD

Attached is our client's SAS report for our client's vehicle PC4484E for your perusal.

Kindly arrange to survey to conduct the PRI as the vehicle is currently with owner please let us know in advance so that we can make arrangement with the vehicle owner

Vehicle to be survey : PC4484E  
Date of Accident : 29.11.2019  
Date of survey please call me at Tel No: 68662673 ( 88583566 ) or 65555556 ( Esther ) to confirm the date & time .  
Workshop : SMRT Automotive Services Pte Ltd ( ARC )  
60, Woodlands Industrial Park E4  
Singapore 757705 P I C : Peh Eng Hock

We thank you in advance for your assistance in this matter.

## Oi Sun Pin (LKK Auto)

---

**From:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <PehEngHock@smrt.com.sg>  
**Sent:** Friday, 14 February, 2020 2:56 PM  
**To:** Oi Sun Pin (LKK Auto)  
**Cc:** Yvonne Wong (LKK Auto)  
**Subject:** Re: PC4484E

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Sun Pin,  
Ok noted, the finalize amount \$350.00 with repair 1 day under lump sum.

Thank you

Regards  
Peh Eng Hock  
SMRT Automotive Services Pte Ltd ( ARC )  
Direct : +65 68662673  
Mobile : +65 88583566  
E-mail : [PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)

---

**From:** Oi Sun Pin (LKK Auto) <[sunpin@lkkauto.com](mailto:sunpin@lkkauto.com)>  
**Sent:** Tuesday, February 11, 2020 6:38 PM  
**To:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) <[PehEngHock@smrt.com.sg](mailto:PehEngHock@smrt.com.sg)>  
**Cc:** Yvonne Wong (LKK Auto) <[yvonne.wong@lkkauto.com](mailto:yvonne.wong@lkkauto.com)>  
**Subject:** RE: PC4484E

Hi Mr Peh,

Kindly refer the finalize amount \$350. Repair day 1 day under lump sum repair.

Thank you.

Best Regards,

**Oi Sun Pin** | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [Sunpin@lkkauto.com](mailto:Sunpin@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Peh Eng Hock (Auto Svcs/ARC/ARC/Taxis) [<mailto:PehEngHock@smrt.com.sg>]  
**Sent:** Thursday, 6 February, 2020 5:05 PM  
**To:** Oi Sun Pin (LKK Auto)  
**Cc:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv); Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses)  
**Subject:** Re: PC4484E

Hi Sun Pin,  
We spoke please find file attached.

Thank you

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/12/2019 13:38
Date Of Accident	29/11/2019 13:25
Exact Location Of Accident	SUNGAI RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC4484E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	MITSUBISHI ROSA BE641JRMDEB
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

### Driver

Name of Driver	KONG KIM HOCK
Passport No/FIN	G2236812K
Date Of Birth	29/10/1979
Occupation	OUTDOOR
Date Of Driving Pass	07/05/2013
Driving Experience	6 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	NO ADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

While my bus PC4484E was travelling along Sungai Road on lane 3, suddenly a private car ( SLP927A ) at lane 4 filter into my lane and the left front portion of the private car had hit onto the right rear portion of my bus. There were 5 pax onboard my bus and no injuries reported. After exchanging details with third party, i continue revenue service. That's all.

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP927A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SOON SWEE KIAN, LEON ( SUN RUIJIAN )
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Address	NO ADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
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Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5

#### Details of Police Action

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#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP927A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SOON SWEE KIAN, LEON ( SUN RUIJIAN )
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

(TP case)

PC 4484 E

part-5

BPS/11/19/3003

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:



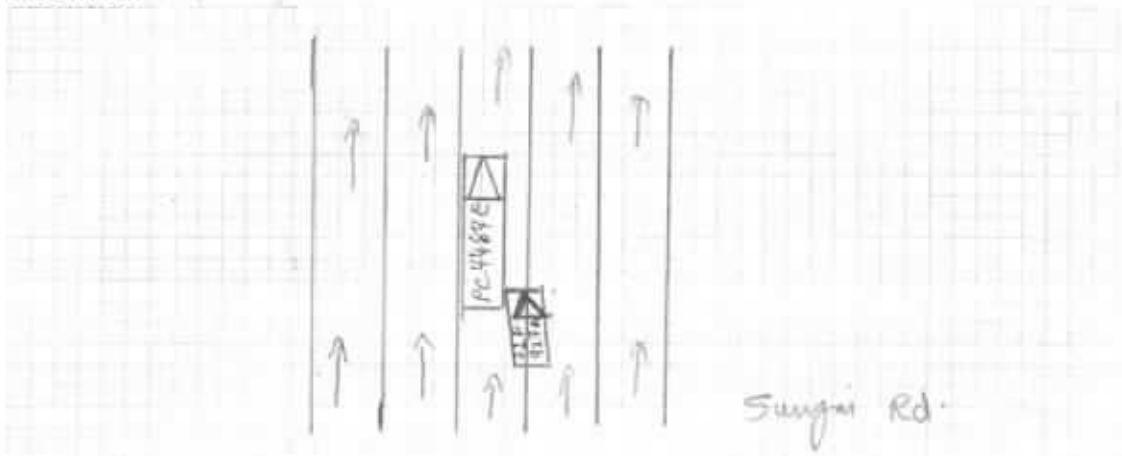
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

kong

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

**Date & Times:**

Driver's Signature

(If driver is not the policyholder)

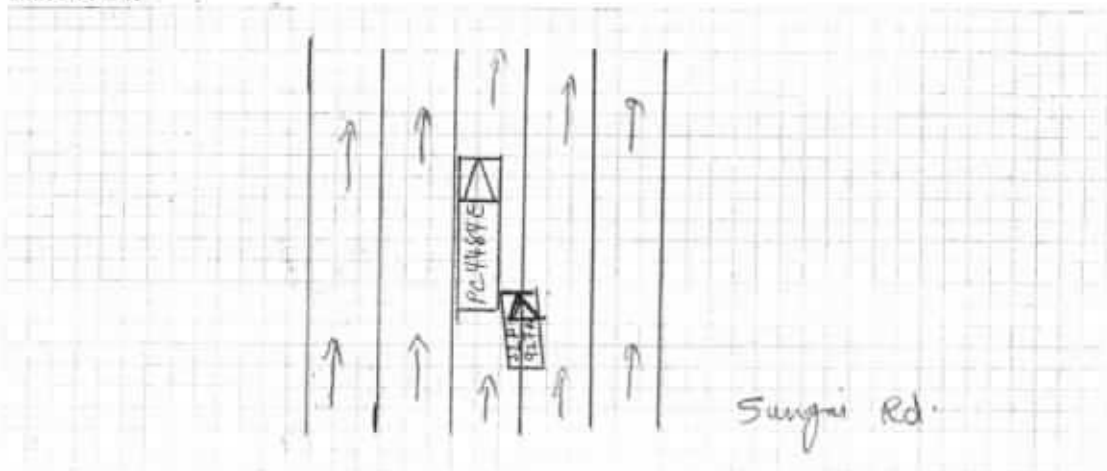
Date &amp; Time:

Reporting Centre Personnel's Signature

Name: \_\_\_\_\_

NRJC/FIN No.3

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_

Date & Time:

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)

Date &amp; Time:



Reporting Centre Personnel's Signature

Name: \_\_\_\_\_

NRIC/FIN No.:

## Enquire Vehicle Registration Details

### Owner Particulars

NRIC/Passport /Company Cert No.: 199403524H

Owner ID Type: Company

Owner Name: BUS-PLUS SERVICES PTE LTD

Registered Address: 2 TANJONG KATONG ROAD #08-01 SINGAPORE 437161

Mailing Address: -

Birth Date: -

### Vehicle Particulars

Vehicle No.: PC4484E

Previous Vehicle No.: -

Effective Date of Ownership: 22 Feb 2016

Original Regn Date: 22 Feb 2016

Registration Date: 22 Feb 2016

Year of Manufacture: 2015

Vehicle Type: Private Hire (Chauffeur) Bus/Coach/Minibus

Vehicle Scheme: Public Service Vehicle (Others)

Vehicle Attachment 1: Air-Conditioned

Vehicle Attachment 2: -

Vehicle Attachment 3: -

Vehicle Make: MITSUBISHI

Vehicle Model: ROSA BUS BE641JRMDEB

Primary Colour: White

Secondary Colour: -

Passenger Capacity: 24

Chassis No.: BE641JK30136

Engine No.: 4P10C02073

Engine Capacity /Power Rating: 2998 cc / -

Maximum Power Output: -

Propellant: Diesel

Max Unladen Weight:	4040 kg
Maximum Laden Weight:	6040 kg
Open Market Value:	\$65,163.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
Minimum PARF Benefit:	-
No. of Transfers:	0
IU Label No.:	1550281124
COE No.:	2016030105000028R
COE Expiry Date:	21 Feb 2026
COE Category:	C - Goods Vehicle & Bus
COE Registration Category:	C - Goods Vehicle & Bus
Quota Premium (QP) / Prevailing Quota Premium:	\$45,036.00 / -
Actual QP Paid:	\$45,036.00
QP (Regn Cat):	\$45,036.00
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$45,036.00
Additional Registration Fee Rate:	5.00 %
Actual ARF Paid:	\$3,259.00
Vehicle Lifespan Expiry Date:	21 Feb 2036
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message:	This is a public service vehicle.



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63655592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 05/12/2018

User ID : PehEngHock

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$100.00	50
Total Labour	\$100.00	

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ALL AFFECTED AREA	\$600.00	170
Total Spray Painting & Panel Beating	\$600.00	

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	20
Total Other Costs	\$60.00	

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			REAR SIGNAL LAMP RH	1.00	\$208.84	0.00 25%	\$208.84	Replace	/ Chu
Total					\$208.84		\$208.84	156	

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

968.84  
208.84  
- 25%  
156.63  
- 20%  
P. - 125.30  
L - 240  
365.3

L/S = \$350

1 days



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757725
FAX Number : 63685582
Estimator Telephone Number : 88662623
Accident Reporting Number : 88662672

Date Generated : 05/12/2019

User ID : PehEngHock

### Section A - Accident Details


Registration Number	PC4484E
Case Reference Number	BPS/11/19/0003
Registration Date	2/22/2016
Company Type	Bus-Plus Services Pte Ltd
Make	MITSUBISHI
Model	MITSUBISHI ROSA BE641JRMDEB
Name of Driver	Kang Kim Hock
Type of Accident	Side Swipe
Accident Date and Time	11/29/2019 1:27 PM
Accident Reported Date and Time	12/2/2019 3:10 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24104718
Special Instruction to ARC, if any	PC4484E-RIGHT REAR PORTION SLP927A ( TP ) INSURED WITH CHINA TAIPING
Prepared Date and Time	12/5/2019 3:21 PM
Chassis Number	BE641JK30135
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$100.00	\$0.00
Total Spray Cost	\$500.00	\$0.00
Total Spare Part Cost	\$208.64	\$0.00
Total Other Cost	\$60.00	\$0.00
<b>TOTAL COST</b>	<b>\$968.64</b>	<b>\$0.00</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	1.0
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	05/12/2019 4:11 PM	
Signature	*	*
Remarks		

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

  
2/1/2020  
Repair day - 1 days  
Lump Sum Repair  
After paint photo.  
Sun Pm (Lklc)  
12/12/2019  
TP without prejudice

## SMRT Accident Vehicle Repair Estimate

### Section A - Accident Details

Registration Number	PC4484E
Case Reference Number	BPS/11/19/3003
Registration Date	2/22/2016
Company Type	Bus-Plus Services Pte Ltd
Make	MITSUBISHI
Model	MITSUBISHI ROSA BE641JRMDEB
Name of Driver	Kong Kim Hock
Type of Accident	Side Swipe
Accident Date and Time	11/29/2019 1:27 PM
Accident Reported Date and Time	12/2/2019 5:10 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104718
Special Instruction to ARC, if any	PC4484E-RIGHT REAR PORTION SLP927A ( TP ) INSURED WITH CHINA TAIPING
Prepared Date and Time	12/5/2019 3:21 PM
Chassis Number	BE641JK30136
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

#### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$100.00	\$50.00 /
Total Spray Cost	\$600.00	\$170.00 /
Total Spare Part Cost	\$156.63	\$156.63 /
Total Other Cost	\$60.00	\$20.00 /
<b>TOTAL COST</b>	<b>\$916.63</b>	<b>\$396.63</b>

## SMRT Accident Vehicle Repair Estimate

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$100.00
<b>Total Labour</b>	<b>\$100.00</b>

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC
TO RESPRAY ALL AFFECTED AREA	\$600.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$600.00</b>

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00
<b>Total Other Costs</b>	<b>\$60.00</b>

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)
			REAR SIGNAL LAMP RH	1.00	\$208.84	25.00
<b>Total</b>					<b>\$208.84</b>	

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)
<b>Total</b>						

Thank you

Regards

Peh Eng Hock

SMRT Automotive Services Pte Ltd ( ARC ) Direct : +65 68662673 Mobile : +65 88583566 E-mail :  
PehEngHock@smrt.com

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)



























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2019		18 Feb 2020 15:07 <a href="#">Edit Adj Rpt</a>	<b>S\$350.00</b> <a href="#">Edit Estimates</a>	<b>S\$350.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	Co. Reg. No.: -								
Main Claimant:	<b>SMRT BUSES LTD</b>								
Vehicle Reg. No.:	<b>PC4484E</b>	Date of Loss:	29/11/2019 13:00 - :59 [45 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM19D205786</b>	Policy/Cover Note No.:	DMHCSN19309619000						
Vehicle Reg. No. (Insured):	<b>SLP927A</b>	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	<b>Smrt Automotive Services Pte Ltd (HQ)</b> No. 61 Woodlands Industrial Park E9, #04-04 Premium Building, 757047 Woodlands - Tel:								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Ben Tang</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>OI SUN PIN</b> ] ... [Final Rpt due 27/02/2020]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*PC4484E (SNM19D205786)  
[SLP927A]  
TP  
SMRT BUSES LTD  
Nov 29 2019 1:00PM  
[-]  
Smrt Automotive Services Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
2	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
3	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
4	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
5	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
6	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
7	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
8	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
9	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
10	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
11	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
12	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
13	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
14	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
15	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
16	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
17	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
18	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
19	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
20	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
21	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
22	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
23	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
24	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
25	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
26	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
27	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	
28	18/02/20 15:47	General View						Load JPG	<input checked="" type="checkbox"/>	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19021895/QYD3E2

Date: 19/02/2020

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMHCSN19309619000

Claimant Vehicle No: PC4484E Insured Vehicle No: SLP927A

Date of Loss: 29/11/2019 Nature of Claim: TP Claim No: SNM19D205786

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: PC4484E

Make & Model: MITSUBISHI ROSA, 3.0 D BE641JRMDEB (A) Engine No: 4P10C02073

Reg. Date: 22/02/2016 (Man. Year: 2015) Chassis No: BE641JK30136

Colour: White Odometer: 181622 km

Engine Capacity: 2998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 7.00 R16 Rear Tyre Size: 7.00 R16

Front Left Side: Linglong 5 mm Rear Left Side: Linglong 5 mm

Front Right Side: Linglong 5 mm Rear Right Side: Linglong 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	208.84	156.63	52.21	25.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	760.00	240.00	520.00	68.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>968.84</b>	<b>396.63</b>	<b>572.21</b>	<b>59.06</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>350.00</b>		
<b>Nett Amount (S\$)</b>	<b>968.84</b>	<b>350.00</b>	<b>618.84</b>	<b>63.87</b>

## INSPECTION

Date of Assignment: 18/02/2020

Date Inspected: 12/12/2019 Inspected At: Repairer : KHOO TECK PHUAT HOSPITAL  
Smrt Automotive Services Pte Ltd (HQ)

Estimated Period of Repair: 1.0 days

Adjuster: OI SUN PIN

Manager: YVONNE WONG YIN CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 19 Feb 2020)	
<b>Parts:</b>	N/A	MITSUBISHI ROSA 3.0 D BE641JRMDEB (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for PC4484E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR SIGNAL LAMP RH	Crumpled	208.84 F	*208.84 FL
						F=Franchise part. L=ListItemDisc.
					<b>Sub Total (\$\$)</b>	<b>208.84</b>
					<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>
					<b>Total Parts (\$\$)</b>	<b>208.84</b>
						<b>156.63</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	100.00	50.00
2	TO RESPRAY ALL AFFECTED AREA	New	600.00	170.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	60.00	20.00
Gross Labour Cost (S\$)			<b>760.00</b>	<b>240.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >