

00 AIG.

SGY 112911 - CCB/AIG 1902-1625/16063 DOA 07/12/2019

MV: 68K

PV: 483K

Nett: 19.7K.

12/12/19

Revert via merimen

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

20/5 - typist

Days Of Repair: 7

Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

____ S + RS, ____ SI

Photos

Others

TOTAL

200

11

211

Rep. Formet:

Merimen

Lump Sum / L.B. / C

9366.16

View Received Message

This mail is associated with :

***SGY1128U (2938658690SG)**

OD

Dec 7 2019 5:00PM

[PEH CHAI PENG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 01/04/2020 14:27 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9366.16) - SGY1128U - Claim Handler: Chan, Yoke Shi

Approved:9366.16.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 March 2020 3:15 PM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019
Attachments: SUPPLEMENTARY MARKING.pdf

Dear Tony,

Supplementary approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 16 December 2019 1:48 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

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Please take note Before paint photos required for Front Bumper and repaired Bonnet.

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 13 December 2019 5:58 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Aside to Tony,

FYNA

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear Syafiq,

As instructed by our client , please proceed to repair the **insured vehicle SGY 1128U (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC-yokeshi.chan@aig.com

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 10 December 2019 3:04 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 December 2019 10:25 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear All,

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We will forward you the estimate once it is available.

Kindly arrange survey on 12/12/19, 10am.

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/03/2020 14:58 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10185.00) - SGY1128U - Claim Handler: Chan, Yoke Shi

Approved:10185.00:Re-inspection for checked / hidden items require with photos upload in Merimen. Before paint photos required for Front Bumper and repaired Bonnet.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Yoke Shi

Date: 09 Jan 2020

Preliminary Advice

Vehicle No	: SGY1128U	Accident Date	: 07/12/2019
Make	: AUDI A3	Policy No.	: 2100445230
Assignment Date	: 12/12/2019	Excess	: S\$0.00
Date of Inspection	: 12/12/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,311.00	(incl.supplementary \$4747.00)
Revised Amount	:S\$	10,185.00	
Check Items (Estimated)	:S\$	1,225.00	
Total	:S\$	11,410.00	(incl.supplementary \$4747.00)
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	68,000.00
COE / PARF Rebate	:S\$	48,312.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,688.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 16 December 2019 1:48 PM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear Tony,

Please take note Before paint photos required for Front Bumper and repaired Bonnet.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Aside to Tony,

FYNA

Best Regards,
Syafiq
Claims Admin Assistant

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Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear Syafiq,

As instructed by our client, please proceed to repair the **insured vehicle SGY 1128U (Excess S0/-)**.

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All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC-yokeshi.chan@aig.com

Best Regards,

Veron Chen | Case Handler

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Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

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To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

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Subject: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 12/12/19, 10am.

Best Regards,

Syafiq

Claims Admin Assistant

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Dec 7 2019 5:00PM

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Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/12/2019 11:47 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8213.00) - SGY1128U - Claim Handler: Chan, Yoke Shi

Approved:8213.00:Re-inspection for checked / hidden items require with photos upload in Merimen. Before paint photos required for Front Bumper and repaired Bonnet.

DOCUMENTS SUMMARY

There are no documents.

- RE: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

From: Chan, Yoke Shi
To: Claims Dept, 'Veron Chen (LKKAuto)', 'Admin A', 'SUR'
Cc: nora.khai@premiumauto.com.sg
Sent: 16/12/2019 9:18:47 AM

Dear Team,

As per policy, excess is \$0.

EXCESS

Section 1
Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Thank you

Regards,

Chan Yoke Shi
AIG
Express Claim Adjuster,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1012102

yokeshi.chan@aig.com | www.aig.com

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, December 16, 2019 9:07 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yoke Shi,

Kindly assist reconfirm the excess amount for SGY1128U is \$0 ?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323; d. +65 67689911
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
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AIG OIC-yokeshi.chan@aig.com

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Claims Admin Assistant

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 12/12/2019 17:07 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SGY1128U - Claim Handler: Chan, Yoke Shi

Maintained:Main Labour NOT APPROVE, Kindly negotiate and re-seek mandate.

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 December 2019 10:25 AM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SGY 1128 U ON 7/12/2019
Attachments: SGY 1128 U - 07122019.PDF

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51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	12 Dec 2019
<u>Preliminary Advice</u>			

Vehicle No	: SGY1128U	Accident Date	: 07/12/2019
Make	: AUDI A3	Policy No.	: 2100445230
Assignment Date	: 12/12/2019	Excess	: S\$0.00
Date of Inspection	: 12/12/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,564.00
Revised Amount	:S\$	6,988.00
Check Items (Estimated)	:S\$	1,225.00
Total	:S\$	8,213.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	68,000.00
COE / PARF Rebate	:S\$	48,312.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,688.00

Remarks

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	770C
Vehicle Details	
Vehicle No.:	SGY1128U
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	CZC504868
Chassis No.:	WAUZZZ8V5G1052582
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,604.00
Original Registration Date:	30 Dec 2015
First Registration Date:	30 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$20,646.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount:	\$15,484.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,301.00
COE Rebate Amount:	\$32,828.00
Total Rebate Amount:	\$48,312.00

The information contained herein is correct as at 12 Dec 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	770C
Vehicle Details	
Vehicle No.:	SGY1128U
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Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount:	\$15,484.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,301.00
COE Rebate Amount:	\$32,828.00
Total Rebate Amount:	\$48,312.00

The information contained herein is correct as at 12 Dec 2019

OK



New Cars

Used Cars

Sell My Car

Directory

Products

Insurance

Articles

Forum

Resources



Here is a car loan that's got
our green light!



Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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New 5 Years Renewal COE Toyota Altis 1.6A



2.88% P.A. \$0 Down, \$0
Admin, Monthly From \$468, 2 Yrs
Warranty Engine And Gearbox
GV Credit StarAd



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VALUE FOR TIME
A PEACE OF MIND

HOTLINE: 6741 9997

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Audi A3

Advanced Search

Search

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Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection	Audi A3	Any	Any	Any	Any	Any	Any	Available
------------------	---------	-----	-----	-----	-----	-----	-----	-----------



☐ Audi A3 Sedan 1.4A TFSI
Ambiente

\$71,000

\$10,180 /yr

25-Nov-2015

1,395 cc

105,100 km

Luxury

Available

Premium Automobiles Agent Unit. One Owner. Minimum 1 Year Warranty. Grey Metallic Exterior With Black Interior. One Of The Most Popular Sedan In Market. Spacious Leg Room With Comfort Luxury Drive. Deal Not Be Missed! Please Call Our Sales Consultant For Mor...

Inchcape Pre-Owned

★ Posted: 11-Dec-2019 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

PREMIUM AD



☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambiente

\$71,800

\$10,390 /yr

26-Nov-2015

1,395 cc

68,000 km

Hatchback

Available

The White Beauty Is Back! Very Well Kept. Fully Agent Serviced And Maintained. Extended 1 Year Warranty Be Given Upon Purchase. Flexible Loan 100% Loan Available. Test Drive This Beauty Now. Special Price Offer Till This Weekend Only.

Hua Yang Credit Pte Ltd

★ Posted: 06-Nov-2019 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambiente

\$69,800

\$9,950 /yr

21-Dec-2015

1,395 cc

46,000 km

Hatchback

Available

Latest Arrival! Most Valued Buy! Beautiful Blue Unit With Pristine Condition! Peace Of Mind! Fully Serviced By Agent And Warranty Until March 2021! 100% Accident Free! Lowest Genuine Mileage At Only 46000km! Seller Selling Due To Upgrading! Trade-In Welcome. Viewl...

★ Posted: 09-Dec-2019 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambiente

\$68,800

\$9,780 /yr

22-Dec-2015

1,395 cc

66,500 km

Hatchback

Available

Graded B by

Excellent Condition! Low Mileage, Buy With A Peace Of Mind From Award Accredited Company! Attractive Loan Interest Rate And Competitive Trade In Price! Call Now To Find Out More! GST Included In Price!

Autolink Holdings Pte Ltd

★ Posted: 08-Dec-2019 Tags: 2015 Audi A3, 2015 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

PREMIUM AD



BCC Automotive Pte Ltd (Deutsch) - Specialty Workshops

BCC Automotive Pte Ltd specialise in French Automobile servicing and repairs. They are also representatives for multiple motor insurance.

More info about this shop



☐ Audi A3 Sportback 1.4A TFSI
S-tronic Ambiente

\$73,000

\$10,310 /yr

27-Jan-2016

1,395 cc

70,000 km

Hatchback

Available

Consignment Unit. Offer Loan Interest At 2.28%. Extremely Well Maintained And Fully Agent Maintained. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! 80% Financing Of The Car Price Possible! Trade In Welcome! Call/SMS To Arrange...

★ Posted: 22-Nov-2019 Tags: 2016 Audi A3, 2016 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

PREMIUM AD



☐ Audi A3 Sedan 1.4A TFSI
Ambiente

\$79,800

\$11,190 /yr

24-Feb-2016

1,395 cc

25,000 km

Luxury

Available

1 Owner And Agent Unit! Genuine Low Mileage In The Market. Road Tax Renewed In Aug! Servicing Only Done With Premium Automobiles From Day 1 Till Now With Records To Prove. Extremely Well Maintained By Meticulous Owner! Buy With A Peace Of Mind. S...

Car Buyers Automotive Pte Ltd

★ Posted: 10-Oct-2019 Tags: 2016 Audi A3, 2016 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

PREMIUM AD

SHORTLISTED HISTORY

Compare

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PEH CHAI PENG
Period of Insurance : 30 Dec 2018 To 29 Dec 2019
Engine No. : CZC504868
Chassis No. : WAUZZZ8V5G1052582

Vehicle No. : SGY1128U
Policy No. : 2100445230-03
Endorsement No. :
Issued Date : 14 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2015
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PAF** : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PEH CHAI PENG, CRAIG JOHN BRUDENELL

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPGMM

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/12/2019 10:11
Date Of Accident	07/12/2019 17:00
Exact Location Of Accident	SUNTEC EXIT PARKING TO MAIN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY1128U
Insured/Policyholder	
Name Of Registered Owner	PEH CHAI PENG
NRIC No	S8081770C
Email Address	JENNIFERPEH@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-81332230
Alternative Phone No	OFFICE-81332230

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100445230-03
Cover Note Number	

Driver

Name of Driver	PEH CHAI PENG
NRIC No	S8081770C
Date Of Birth	28/11/1980
Occupation	INDOOR
Date Of Driving Pass	01/08/2007
Driving Experience	12 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81332230
Fax Number	
Contact Number	OFFICE-81332230
Email Address	JENNIFERPEH@HOTMAIL.COM

Address	BLK 642A PUNGGOL DRIVE #11-345
Postcode	821642
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

DRIVING OUT TO MAIN ROAD AND A CAR NEXT TO ME ARE DRIVING OUT TOO. BOTH OF US STOP TO WAIT FOR EMPTY ROAD BUT A CAR DROVE PASSED AND IT IS CLEAR I START DRIVING OUT AND HE THEN STOP. HE CLAIMED THAT HE STOPPED DUE TO THE CAR NEXT TO ME STARTED TO DRIVE OUT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT7727T
Vehicle Make/Model/Colour	HONDA VEZEL WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	EDMUND LIM
NRIC/Passport Number	S1478091B
Contact Number	90600909
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 9 Nov 2019
9 Dec 2019
8:30am

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong
NRIC/FIN No.: U7042187X

Sketch Plan #2

SKETCH PLAN



A = SGY1128U

B = SL77727T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving out to main road and a car next to me are driving out too. Both of us stop to wait for empty road but a car drive passed and it is clear. I start driving out and he then stop. He claimed that the car he claimed that he stop due to the car next to me started to drive out.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 4 Dec 2019
8:30am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

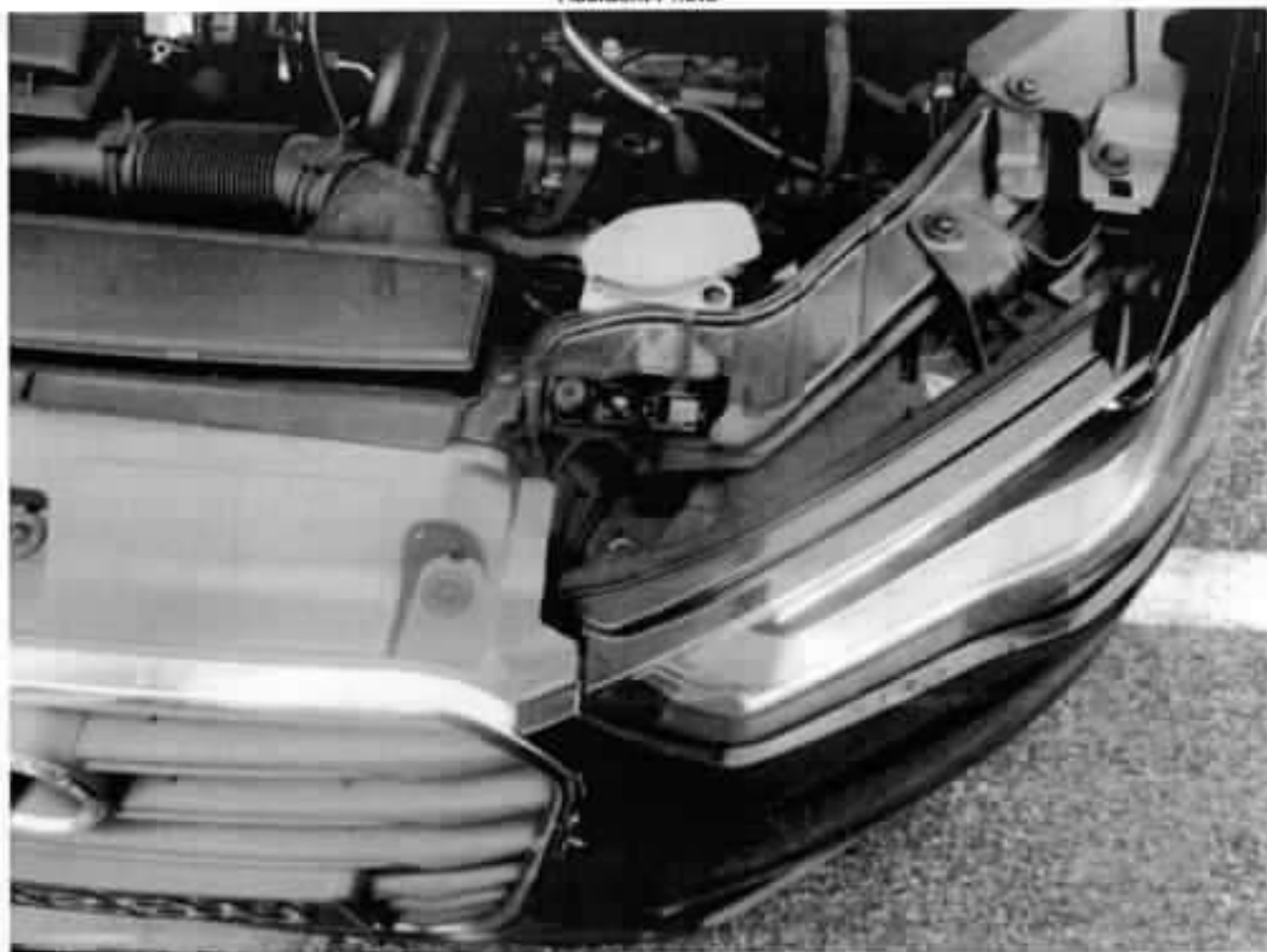


Reporting Centre Personnel's Signature

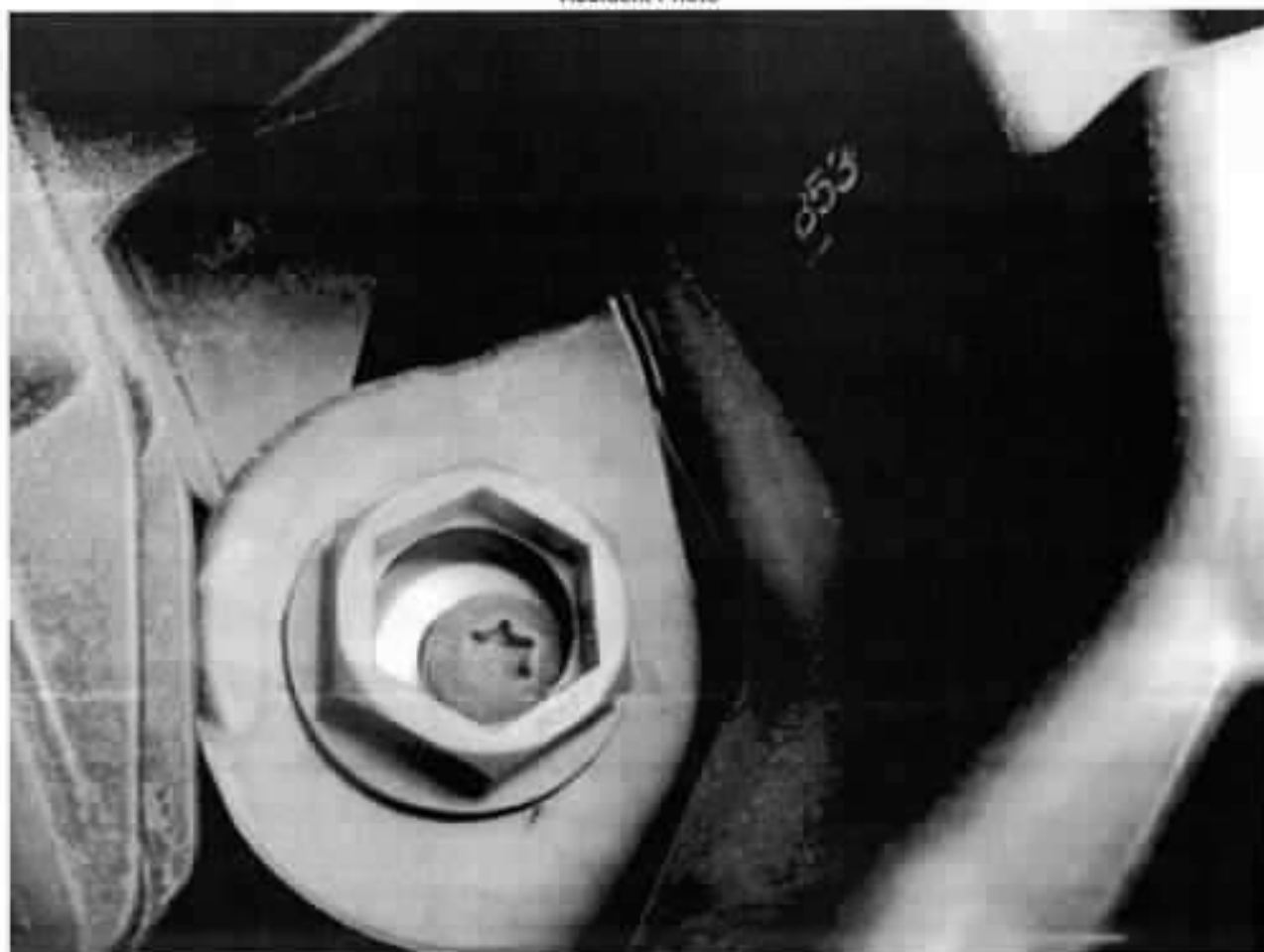
Name: Tony Fong

NRIC/FIN No: 673042107X

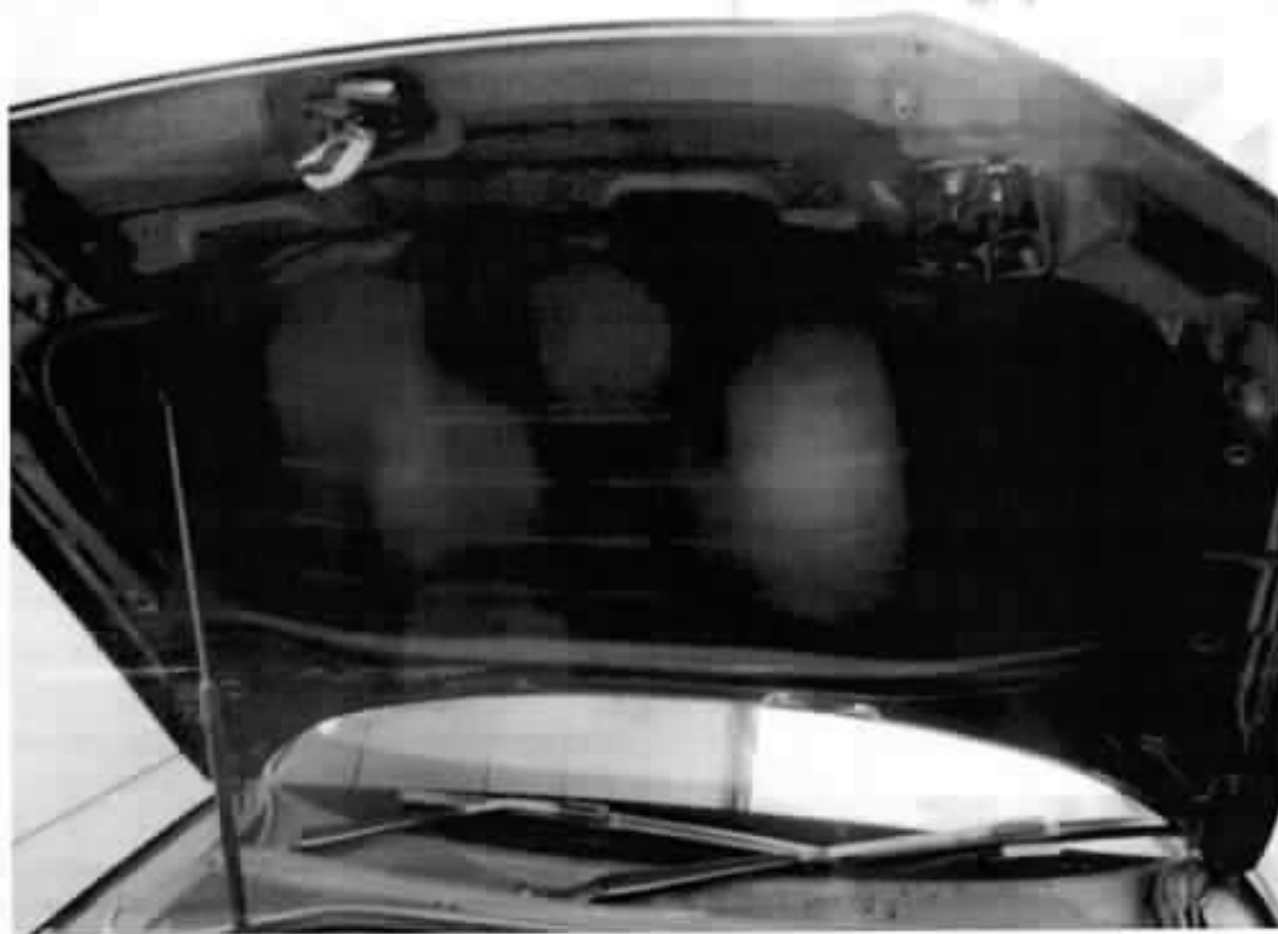
Accident Photo



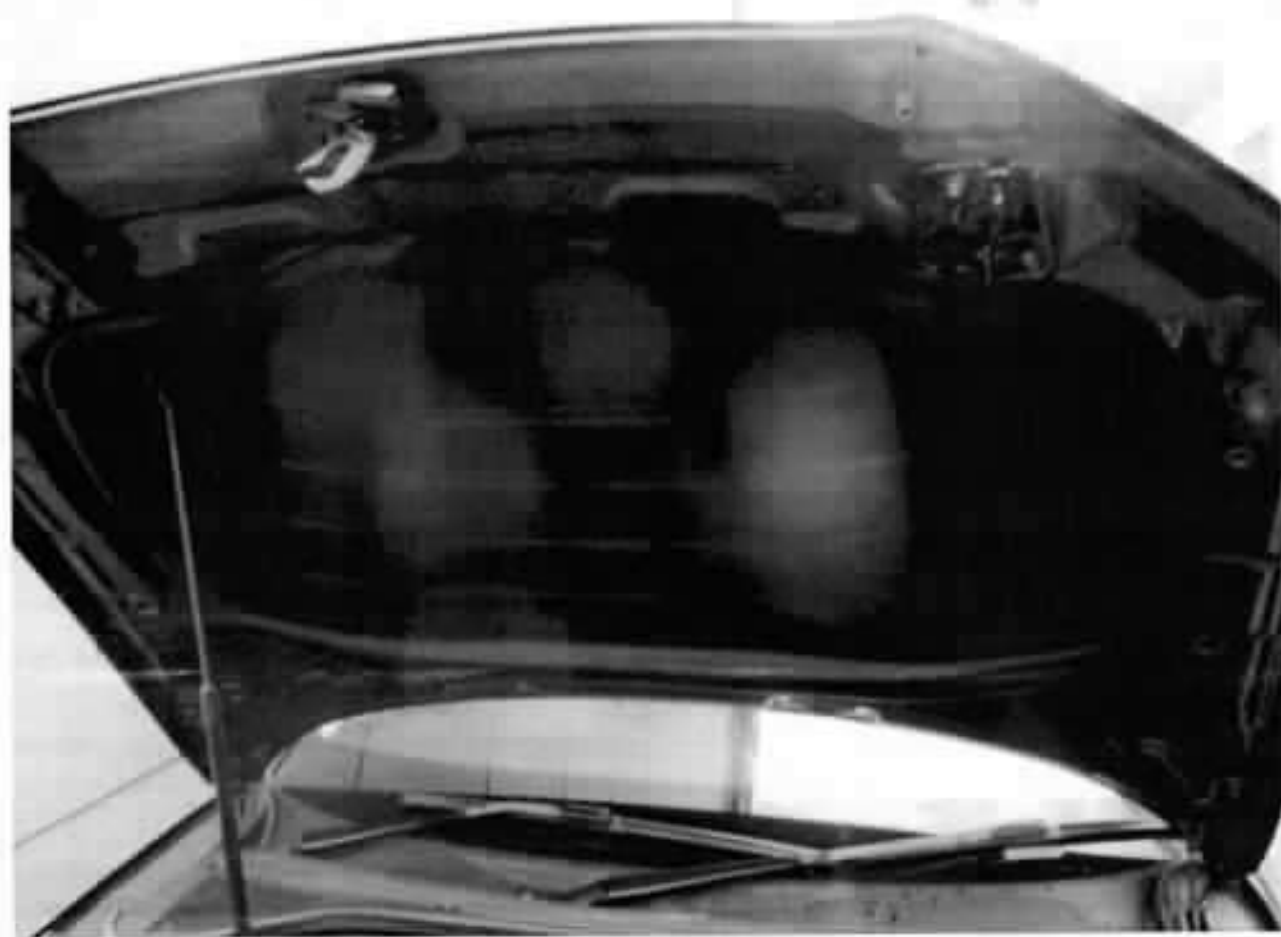
Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22173

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1455/2019/NS
Date : 10-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Peh Chai Peng
Address : Blk 642A Punggol Drive
#11-345
Singapore 821642
Telephone : HP +65 81332230
Type of Claim : Own Damage Claim
Policy No. : 2100445230-03
Vehicle No : **SGY 1128 U**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Dec-15
Engine No : CZC 504868
Chassis No : WAUZZZ8V5G1052582
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Dec-19
Place of Accident : Suntec Exit Parking To Main Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 1128 U

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00 ✓	✓
2	To dismantle and renew front bumper, bonnet and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,450.00 2,450.00 1,000 ✓	
3	To respray front bumper and bonnet.	\$	2,000.00 2,000.00 1,100 ✓	
4	To carry out diagnostic checks.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	\$ 5,002.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
1	FRONT BUMPER <i>del d</i>	\$	1,830.00	<i>1464</i>
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	170.00	+
3	FRONT BUMPER COVER TRIM - LH <i>new</i>	\$	148.00	+
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	148.00	+
5	FRONT BUMPER PULL STRAP - LOWER <i>new</i>	4 \$	187.00	+
6	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$	35.00	+
7	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$	99.00	+
8	RADIATOR GRILLE <i>cracked</i>	\$	637.00	<i>509.20</i>
9	RADIATOR GRILLE - COVER <i>new</i>	\$	89.00	7 X
10	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>new</i>	\$	660.00	7 X
11	FRONT BUMPER FOAM FILLER PIECE <i>new</i>	\$	125.00	7 X
✓ 12	FOAM FILLER PIECE COVER <i>cracked</i>	\$	51.00	7 <i>40.40</i>
13	SIGNAL HORN - LH HIGH TONE <i>new</i>	\$	182.00	+
14	BONNET <i>Regis</i>	\$	2,898.00	+
15	BONNET ATTACHMENT PARTS	\$	149.00	+
16	BONNET CATCH HOOK	\$	81.00	+
17	BONNET STRIKER - LH / RH	2 \$	200.00	+
✓ 18	BONNET EDGE PROTECTION - FRONT <i>new</i>	\$	25.00	<i>19.92</i>
19	BONNET LID LOCK	2 \$	367.00	+
20	BONNET BOWDEN CABLE <i>new</i>	\$	53.00	+
SUB TOTAL SPARE PARTS		:	\$	<u>8,134.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
21	WATER BOX ADAPTER SEAL - LH	\$	12.00	*
22	BONNET CATCH HOOK	\$	58.00	+
23	CAUTION SIGN STICKER	NEC \$	12.00	✓ 9.76
24	AIRCON STICKER	NEC \$	7.00	✓ 5.12
25	HEADLIGHT - LH	\$	1,825.00	✓ 1460
26	LIFT CYLINDER - LH	\$	181.00	✓ 144.80
27	RADIATOR AIR GUIDE - LH / RH	2 \$	22.00	+
28	RADIATOR AIR GUIDE - UPPER CENTRE	\$	11.00	+
29	SUNDRIES	\$	300.00	✓ 23.36
TOTAL SPARE PARTS		:	\$ 10,562.00	
TOTAL LABOUR CHARGES		:	\$ 5,002.00	
GRAND TOTAL		:	\$ 15,564.00	20,311

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

20,351

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 12/12/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22173

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1455/2019/NS
Date : 10-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Peh Chai Peng
Address : Blk 642A Punggol Drive
#11-345
Singapore 821642
Telephone : HP +65 81332230
Type of Claim : Own Damage Claim
Policy No. : 2100445230-03
Vehicle No : **SGY 1128 U**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Dec-15
Engine No : CZC 504868
Chassis No : WAUZZZ8V5G1052582
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Dec-19
Place of Accident : Suntec Exit Parking To Main Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 1128 U

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, bonnet and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00 500 1000	
3	To respray front bumper and bonnet.	\$ 2,000.00 1100	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 5,002.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

		Damage Parts & Prices		REMARKS
S/N	Parts Description	S/NETT		
012 17/12	1 FRONT BUMPER <i>rehd</i>	\$	1,830.00	✓
	2 FRONT BUMPER FIXING PARTS <i>new</i>	\$	170.00	+
	3 FRONT BUMPER COVER TRIM - LH <i>new</i>	\$	148.00	+
	4 FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	148.00	+
	5 FRONT BUMPER PULL STRAP - LOWER <i>new</i>	4 \$	187.00	+
	6 FRONT BUMPER GUIDE SECTION - LH	\$	35.00	+
	7 FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$	99.00	+
APR 20	8 RADIATOR GRILLE <i>cracked</i>	\$	637.00	✓
	9 RADIATOR GRILLE - COVER ?	\$	89.00	?
	10 FRONT BUMPER SIDE REINFORCEMENT BEAM ?	\$	660.00	?
	11 FRONT BUMPER FOAM FILLER PIECE ? X	\$	125.00	?
	12 FOAM FILLER PIECE COVER ? / OR	\$	51.00	?
	13 SIGNAL HORN - LH HIGH TONE <i>new</i>	\$	182.00	+
	14 BONNET <i>Regris</i>	\$	2,898.00	+
	15 BONNET ATTACHMENT PARTS	\$	149.00	+
	16 BONNET CATCH HOOK <i>new</i>	\$	81.00	+
	17 BONNET STRIKER - LH / RH	2 \$	200.00	+
✓ 18	BONNET EDGE PROTECTION - FRONT <i>new</i>	\$	25.00	✓
	19 BONNET LID LOCK <i>new</i>	2 \$	367.00	+
	20 BONNET BOWDEN CABLE <i>new</i>	\$	53.00	+
SUB TOTAL SPARE PARTS		:	\$	8,134.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
21	WATER BOX ADAPTER SEAL - LH	\$	12.00	X
22	BONNET CATCH HOOK	\$	58.00	+
23	CAUTION SIGN STICKER	NEC \$	12.00	✓
24	AIRCON STICKER	NEC \$	7.00	✓
25	HEADLIGHT - LH	\$	1,825.00	✓
26	LIFT CYLINDER - LH	\$	181.00	+
27	RADIATOR AIR GUIDE - LH / RH	2 \$	22.00	+
28	RADIATOR AIR GUIDE - UPPER CENTRE	\$	11.00	+
29	SUNDRIES	\$	300.00	✓
TOTAL SPARE PARTS		:	\$ 10,562.00	
TOTAL LABOUR CHARGES		:	\$ 5,002.00	
GRAND TOTAL		:	\$ 15,564.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *12/12/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 04 Days.*

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

Steve 3/1/20

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1455/2019/NS

Date

3-Jan-20

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SCY 1128 U

Model No

Audi A3 Sedan 1.4 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front lock carrier / DR	\$ 663.00	547.60
2	Mix coolant / MC X nn	\$ 84.00	
			<u>\$ 747.00</u>

Labours

1	To remove and reinstall aircond condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	✓ ✓ refer to vrsu
2	To remove and renew front lock carrier and align to position.	\$ 2,800.00	1250. ✓

Labours total	\$ 4,000.00
Parts total	\$ 747.00
TOTAL	\$ 4,747.00

Adrian L
S/L

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22173

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1455/2019/NS
Date : 10-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian,
7 days - ok - Jy - 30 Mar 20*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Peh Chai Peng
Address : Blk 642A Punggol Drive
#11-345
Singapore 821642
Telephone : HP +65 81332230
Type of Claim : Own Damage Claim
Policy No. : 2100445230-03
Vehicle No : **SGY 1128 U**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Dec-15
Engine No : CZC 504868
Chassis No : WAUZZZ8V5G1052582
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Dec-19
Place of Accident : Suntec Exit Parking To Main Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 1128 U

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,450.00	\$ 1,000.00
3	To respray front bumper and bonnet.	\$	2,000.00	\$ 1,100.00
4	Supplementary	\$	4,000.00	\$ 2,450.00
5	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 9,002.00	\$ 5,102.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,830.00	\$ 1,464.00
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER COVER TRIM - LH	\$ 148.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 148.00	
5	FRONT BUMPER PULL STRAP - LOWER	4 \$ 187.00	
6	FRONT BUMPER GUIDE SECTION - LH	\$ 35.00	
7	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 99.00	
8	RADIATOR GRILLE	\$ 637.00	\$ 509.20
9	RADIATOR GRILLE - COVER	\$ 89.00	
10	FRONT BUMPER SIDE REINFORCEMENT BEAM	\$ 660.00	
11	FRONT BUMPER FOAM FILLER PIECE	\$ 125.00	
12	FOAM FILLER PIECE COVER	\$ 51.00	\$ 40.40
13	SIGNAL HORN - LH HIGH TONE	\$ 182.00	
14	BONNET	\$ 2,898.00	
15	BONNET ATTACHMENT PARTS	\$ 149.00	
16	BONNET CATCH HOOK	\$ 81.00	
17	BONNET STRIKER - LH / RH	2 \$ 200.00	
18	BONNET EDGE PROTECTION - FRONT	\$ 25.00	\$ 19.92
19	BONNET LID LOCK	2 \$ 367.00	
20	BONNET BOWDEN CABLE	\$ 53.00	
SUB TOTAL SPARE PARTS		\$ 8,134.00	\$ 2,033.52

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 2,033.52
21	WATER BOX ADAPTER SEAL - LH		\$ 12.00	
22	BONNET CATCH HOOK		\$ 58.00	
23	CAUTION SIGN STICKER	NEC	\$ 12.00	\$ 9.76
24	AIRCON STICKER	NEC	\$ 7.00	\$ 5.12
25	HEADLIGHT - LH		\$ 1,825.00	\$ 1,460.00
26	LIFT CYLINDER - LH		\$ 181.00	\$ 144.80
27	RADIATOR AIR GUIDE - LH / RH	2	\$ 22.00	
28	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 11.00	
29	SUPPLEMENTARY (NO PLATE) (A) Denied		\$ 40.00	\$ 40.00 ✓
30	SUPPLEMENTARY		\$ 747.00	\$ 547.60
31	SUNDRIES		\$ 300.00	\$ 23.36
TOTAL SPARE PARTS			\$ 11,349.00	\$ 4,264.16
TOTAL LABOUR CHARGES			\$ 9,002.00	\$ 5,102.00
GRAND TOTAL			\$ 20,351.00	\$ 9,366.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1455/2019/NS 3-Jan-20 Glory Tan 1 of 1 SGY 1128 U Audi A3 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	Front lock carrier	\$ 663.00	\$ 547.60
2	Mix coolant	\$ 84.00	
		\$ 747.00	\$ 547.60
Labours			
1	To remove and reinstall aircond condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	\$ 1,200.00
2	To remove and renew front lock carrier and align to position.	\$ 2,800.00	\$ 1,250.00
	Labours total	\$ 4,000.00	\$ 2,450.00
	Parts total	\$ 747.00	\$ 547.60
	TOTAL	\$ 4,747.00	\$2,997.60

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 1 April 2020 3:05 PM
To: jiajee.yap@premiumauto.com.sg; CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SGY1128U - OD AIG - SURVEYED 12 DEC 19

Dear Jia Yee,

Confirm repair cost of \$9366.16 before GST @ 7 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Monday, 30 March 2020 2:57 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SGY1128U - OD AIG - SURVEYED 12 DEC 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9366.16 @ 7 days exclude 1 Sunday.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223