

- RE: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

From: Chan, Yoke Shi
To: Claims Dept, 'Veron Chen (LKKAuto)', 'Admin A', 'SUR'
Cc: nora.khai@premiumauto.com.sg
Sent: 16/12/2019 9:18:47 AM

Dear Team,

As per policy, excess is \$0.

EXCESS

Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Thank you

Regards,

Chan Yoke Shi
AIG

Express Claim Adjuster,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1012102

yokeshi.chan@aig.com | www.aig.com

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, December 16, 2019 9:07 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yoke Shi,

Kindly assist reconfirm the excess amount for SGY1128U is \$0 ?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 13 December 2019 5:01 PM
To: Claims; Admin A; SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear Syafiq,

As instructed by our client , please proceed to repair the **insured vehicle SGY 1128U (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC-yokeshi.chan@aig.com

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 10 December 2019 3:04 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 December 2019 10:25 AM
To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SGY 1128 U ON 7/12/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 12/12/19, 10am.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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