ASS. REC. BY:	REF. CS/CTIN	4887/Ha	F30 Special latter	action;
Surveyor - Hock Ann Moth (Petron): Brn Tang		1		me; 12.12.19 9./64.h
OD/TP WS/TP RES/OD F	SEF 9246 L	Bill to:	Insured:	49 96696
of I tak Bulit Ava	6 # 01-85 /87	Autobay	Tel: 66	542117
Policy No: DM CUSI Sum Insured:	19002419000	Claim No: _ Excess:	SNM141)205	589
Make of Veh: (Client's Record)			D.O.A.	9.12.2019
CA / REV / REP. / REV 24 Date/Time: 12-12 - 10-44	HRS Person Contacted.	Spafirat		Endottement
Date/Time Action/Instruction	n (V) Estimate			
Y1 9009G	- NA MISG HILLED		p. 00 - 24/6	18/2/30
Bearing	photo > 19/n/1	9 /u		
star p	-c + 23/n	-/4		

SS. REC. BY: H-AWN	A.	SSIGNMENT				31
	19.12.2019	Veh No:	SKF 924	6 L YERON	18/0	6/2017
Date	16.15.20.1		M.Cycle / Bus / Van			
slimated Cost:						
DD TP WS I TP RES I OD RES I EVA !		Truck	Trailer or			-0/
ra Inspect Vehicle No: Sk F 93	146 L	Maker:	FORD FO	500	0.0	5 (6
Workshop m/s Z - One Auto	nanve	Golour	white	A/C:	Insured / Sto	IINIINA
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	01-87	Eng/No:				
Policy No.		C/Na:	WF	OMXX	GCBr	16626
Claims No.		Gen. Cond(Good / Fair / Poor / B	urnt		
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Suiti Rission.	Olevin.	Brake: Ino	rder / Jammed / Lea	ked / Burnt or		
(Chent's Record) Make of Veh: 61342112 Sh	ah After 11.000	Modi: Nil	I S/Rim / STD A/Ri	m or		
Make of veri	-14 K 1110 M	Tyre Size:		215/3	1/117	
Tage 18 Common temperature			R:	215/50		
(Policy Condition)	N/S C	DIS BS / DUN / E	EXNOVA / GY / FS / I			UMI7
Remark: The veh had commenced its repair at the time of inspection		TOYOTYO		one of the original of the ori		
repair at the time of mapeone				Desc		
Bal. or Market Value:	Se. 7	Front	-Juil	Rear R/Bal.	5	75/mm
IDAC Accident Rport Const	stent? : Yes or No	R/Bal.	5 / mm		- 5	
GIA / PR Seen: Consi	stent? : Yes or No	L/Bal.	3 mm	L/Bal	101	/ mm
Est Repairs: 3 days	Res.: Yes or No	D.O.A.	1/12/19	D.O.I.	1.9/	2/14
Lum Sum: %	3 Val.: Yes or No	Survey held		Z-out		
and a providence of the parties	nip"	Des. of Dan	nages : Frt / Rear /	OIS I NIS I U	IIC / Roofto	p or
CA / REV / REP. / 24 HRS	Vehicle: IN	OUT				
Date: Person Contacte	d:	The U/O	/ Chassis frame /	Body Structur	re affected du	e to collision
Date / Time Action / Instruction				· 115 6	21111	
# SKF 9246 L	Firland A	Land 2/sun	P **	SKF 9	1412	
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E7.040 (COMPANY CONTINUES	- 11					
Lump Sum / Lump Sum / Lump	00		sellend (S			

Hock Ann (LKK Auto)

Z-One Automotive Pte Ltd

From: Sent: To: Cc: Subject:	Hock Ann (LKK Auto) Monday, 13 January, 2020 6:07 PM Nur Syafirah Shiau Chan (LKKAuto) FW: SKF 9246L FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 2.1.2020
'WITHOUT PREJUDICE' SAVE AS TO COSTS	
Dear nur syafirah ,	
Good day, o.k will be pr close.	ocess base on finalized total amount COR \$ 2800 Lump/sump REPAIR and DOR 3 days
Noted: All finalized doc	rument > LOA ,LOD,DV,LTA need send direct (china taiping ins)claim dept .
Thanks.	
Best Regards, Hock Ann Assistant Aut	omotive Assessor
LKK Auto Consultants	
Phone: 6741 3061 Ema #02-25 S(408933)	il: HockAnn@lkkauto.com fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
Sent: Monday, 13 Januar To: Hock Ann (LKK Auto) Cc: Shiau Chan (LKKAuto	to:service@z-one.com.sg] ry, 2020 4:39 PM
RESEND	
Hi Hock Ann,	
We confirm to agree on	Lump Sum \$2800.00.
Thank you!	
Best Regards,	
Nur Syafirah	

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

From: Nur Syafirah

Sent: Friday, January 3, 2020 10:44 AM

To: Hock Ann (LKK Auto); ENQUIRY@Z-ONE.COM.SG

Cc: Shiau Chan (LKKAuto)

Subject: Re: SKF 9246L FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 2.1.2020

Hi Hock Ann,

We confirm to agree on Lump Sum \$2800.00.

Thank you.

Best Regards,

Nur Syafirah Z-One Automotive Pte Ltd 1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883 Tel: 66342112 Fax: 6634 2122

From: Hock Ann (LKK Auto)

Sent: Thursday, January 2, 2020 10:37 AM

To: SERVICE@Z-ONE.COM.SG; ENQUIRY@Z-ONE.COM.SG

Cc: Shiau Chan (LKKAuto)

Subject: RE: SKF 9246L FINALIZED CALCULATE ADJUSTMENT AMOUNT UPDATED 2.1.2020

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear ah xiong,

Good day , Kindly attached refer SKF 9246L FORD FOCUS finalized updated calculate adjustment on 2.1.2020 .

COR - \$ 2800

DOR - 3 DAYS

Please refer adjustment updated total LUMP/SUMP amount \$ 2800 if agree total LUMP/SUMP amount and repair days, will be to close case.

Please to updated email back asap.

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



43 SIMS DRIVE #09-201 Singapore 380043

LOH ING YING

Contact: 97657570

Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore417483

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg ; enquiry@z-one.com.sg

AUTOMOTIVE O PERFORMANCE Company Registration No. 201118055N

ESTIMATE

Code: C101947

Date in: 18/12/2019

Vehicle Num.: SKF9246L

Model: FORD FOCUS 1.6 TITANIUM

Chassis/Eng#: WF0MXXGCBMCC26715/CC26715

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
Rear bumper 00	1	1525.00	1,825.00
Rear bumper inner garnish V 5+	1	125.00	125.00
Rear bumper lower \(\sum_{SCR}	1	340.00	340.00
Rear bumper reflectors 4/1/ VX A/(4 (SUC)	12	65.00	130.00
Rear bumper reinforcement V 8+	1	626.00	826.00
Rear bumper retainers 414 only Janua 1 144 x C	SV1) /2	37.50	75.00
Rear end panel 🗶 (凡)	1	160.00	160.00
Rear end panel inner gamish χ (5 $ m vc)$	1	201.00	201.00
Rear tailgate X (R)	1	1900.00	1,900.00
Rear tailgate 'FOCUS' emblem ()	1	110.00	_110.00 -
Rear tailgate TITANIUM' emblem (Hec.)	1	125.00	125.00
Rear taligate lock U Jun	1	210.00	210.00
Rear tailgate rubber CRY	1	346.00	846.00
Rear taillamp RH LH V CRA	1	960.00	960.00
Subto	otal before discount		6,833.00
Percentage discount 20%			1,366.60
	Sub-total 1		5,466.40
	Parts-total		5,466.40

page 1



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg; enquiry@z-one.com.sg

AUTOMOTIVE O PERFORMANCE Company Registration No. 201118055N

LABOUR

Description		Price
Diagnose, replace and/or repair to rectify rear por	tion electrical system for proper	58:00
unctioning. To remove, refix / renew reverse sensor assy and	rectify for proper functioning.	120.00
o remove, reinstall roof top trim upholstery, cush	ion seat, trim garnish, trim liner	100:00
arpet. (to FR) To re-spray painting on the change bodyparts, rep	pair portion, and where	900.00
consistent to the accident. Fo remove and change exhaust silencer box with	pipe, re-align where necessary	100.00
onsistent to the accident. To provide labour, workmanship to change the ab	ove damaged bodyparts, repair,	900-00 4
e-construct and re-align body structure, body alig consistent to the accident.	gnments and damaged	
o apply anti-rust chemical (Tuff-Kote) on repaired	d and replaced panel.	150.00
1	Labour Total	2,320.00
×4	Parts & Labour Total	7,786.40
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Mr. Story		
1 4.1	page 2	
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wild you part	13 100	
permy las	Parts	3248.10
300	Ports	
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The alle boy		2598.48
By Hyle a Can		0.0
Hour I'M'S	14600	880
Hode ANN @ Hale Port		3478.48
	7474	200%
Auto Consultants hence notify Repairer of the following:	Us less	10.10
survey beforelatter spray painting splay damaged part(s) during resurvey		2782,78
prices are subject to confirmation		1-
party survey is on a "Without Prejudice" basis agail modification(s) is allowed	Tole 1	, *
ementary item(s) must be resurveyed and lect to final approval from insurance Company	LIS A+	\$ 2800
fledged by Repairer		
IR:		

Date:

Nivitha (LKK Auto)

From:

Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent:

Thursday, 12 December 2019 9:16 AM

To:

assignments

Subject:

FW: OUR REF: SNM19D205891/YP9669G/BEN - PRS TO BE ARRANGE @ Z-ONE /

ACCIDENT INVOLVING SKF9246L & YP9669G ON 09/12/2019 AT 1345HRS

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SKF9246L.

Thank you.

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Yvonne Yong <service@z-one.com.sg> Sent: Wednesday, December 11, 2019 6:58 PM To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM19D205891/YP9669G/BEN - PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING

SKF9246L & YP9669G ON 09/12/2019 AT 1345HRS

Dear Ben Tang,

Kindly appoint Marcus Chua for the PRS.

Thank you!

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

From: Ben Tang

Sent: Wednesday, December 11, 2019 5:28 PM

To: service@z-one.com.sg Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM19D205891/YP9669G/BEN - PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING

SKF9246L & YP9669G ON 09/12/2019 AT 1345HRS

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert,

LKK / LBS / STA

ADRIAN LING	
Kelvin Ang	
SEE CHEW SENG	
MOHD FADHILAH BIN	
OSMAN	
XING QUO QIANG	
KENNETH KONG	
SIMON HO	
CHUA WEIJIE	
MARCUS CHUA	
HENRY NG	

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, December 11, 2019 4:03 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; service@z-

one.com.sg

Subject: OUR REF: SNM19D205891/YP9669G/BEN - PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING SKF9246L & YP9669G ON 09/12/2019 AT 1345HRS

Dear Ben.

Please conduct PRS for SKF92461

Note: officer in charge - Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Regards.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Yvonne Yong [mailto:service@z-one.com.sg] Sent: Wednesday, 11 December, 2019 10:51 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Sya Z1 <enquiry@z-one.com.sg>

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING SKF9246L & YP9669G ON 09/12/2019 AT

1345HRS

Dear Sir /Mdm.

Kindly find the attached PRS Request & GIA Report for your kind attention.

Please do send us the list of your 10 surveyor for us to choose.

Our customer's vehicle is already in our workshop.

Do revert back to us at the soonest.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

Best Regards,

Nur Syafirah Z-One Automotive Pte Ltd 1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883 Tel: 66342112 Fax: 6634 2122

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	933E
Vehicle No.:	SKF9246L
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Dec 2019
Vehicle Make:	FORD
Vehicle Model:	FOCUS 1.6 TITANIUM 4-DR C346
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	CC26715
Chassis No.:	WF0MXXGCBMCC26715
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$15,981.00
Original Registration Date:	18 Jul 2012
First Registration Date:	18 Jul 2012
Transfer Count:	6
Actual ARF Paid: Intended PARF Rebate Details	\$15,981.00 7771
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jul 2022
PARF Rebate Amount: Intended COE Rebate Details	\$9,588.00
COE Expiry Date:	17 Jul 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$62,600.00
COE Rebate Amount:	\$16,127.00
Total Rebate Amount:	\$25,715.00

The information contained herein is correct as at 19 Dec 2019

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Ford Focus 1.6A

Price Range

▼ Depreciation ▼ Year Reg ▼ Vehicle Type

up at put will up. Home * Used Cars * Cosmo Automobiles * Ford Focus Wagon 1.6A Trend

Ford Focus Wagon 1.6A Trend Financial

Insurance

Similar Accessories

Research

Photos

Map

condition.

STA Evaluation





Price

\$57,800

Depreciation

View models with similar depre

Reg Date

20-Oct-2015

(5yrs 10mths COE left)

Mileage

36,339 km (8.7k /yr)

Manufactured

Road Tax

\$742 /VT

Transmission

Auto

Dereg Value

\$44,671 as of today (change)

OMV

\$15,968 \$15,968

Engine Cap

COE

\$56,001 1,596 cc ARF Power

92.0 kW (123 bhp)

Curb Weight

1,433 kg

No. of Owners 1

Type of Vehicle

Stationwagon

Features

Powerful And Responsive DOHC Engine, Smooth 6 Speed Auto Transmission, Multi Function Steering, 6 Airbags, ESP. View specs of the Ford Focus Wagon (2012-2015)

Accessories

16" Alloy Rims, Powershift, Audio System, Tanned Leather Seats, Premium 3M Solar Film, Reverse Sensors.

Description

Offer 1.98% Interest Rate! Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident Free Quality Pre-Owned With Low Mileage For Peace Of Mind. 100% Loan Approval With Our Flexible In House Financing, View Today!

Category

Status Available

DOA = 9/n/19 Subm 2y 6 d 37 verticles for sale. 76 sold in past 3 mitrs.

DOA = 9/n/19 Subm 2y 6 d 37 verticles for sale. 76 sold in past 3 mitrs.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any witful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

oforesald.	
建筑是16年到北京 山村的市场	ACCIDENT STATEMENT
Date Of Report	10/12/2019 09:50
Date Of Accident	09/12/2019 13:45
Exact Location Of Accident	CTE TWDS AYE BEFORE PIE (CHANGI) EXIT
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SKF9246L
Insured/Policyholder	
Name Of Registered Owner	LOH ING YIING
NRIC No	S7681933E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97657570
Alternative Phone No	OFFICE-97657570
Vehicle Particulars	
Manufacturer	FORD
Model	FOCUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800082859-01
Cover Note Number	
Driver	
Name of Driver	LOH ING YIING
NRIC No	S7681933E
Date Of Birth	07/12/1976
Occupation	OUTDOOR
Date Of Driving Pass	04/07/2008
Driving Experience	11 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97657570
Fax Number	
Contact Number	OFFICE-97657570

NOEMAIL

Address

BLK 43 SIMS DRIVE #09-201

Postcode

380043

Was driver an employee of the Insured's Company NO.

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

ON THE STATED DATE AND TIME, AT THE STATED VENUE, MY VEHICLE A (SKF9246L) WAS TRAVELLING STRAIGHT ON MY RIGHTFUL LANE, VEHICLE IN FRONT OF ME STOPPED SO I FOLLOWED SUIT, MOMENTS LATER, I FELT AN IMPACT ON THE REAR PORTION OF MY STATIONARY VEHICLE. VEHICLE B (YP9669G) FAILED TO STOP, HENCE, COLLIDED ONTO THE REAR PORTION OF MY STATIONARY VEHICLE, DUE TO THE IMAPCT, I FELT PAIN ON THE BACK OF MY HEAD AND DIZZINESS.

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YP9669G

18424

Vehicle Make/Model/Colour

Details Of Properties

VEHICLE B

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

LOH ING YIING

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SKF9246L

Were seat belts wom?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy flability.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any faise reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (III) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. [collectively the "Purposes"]
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

×

Z THE

Sketch Plan #2 Pg. 1

SKETCHPLAN CTE +Owards ATE before PIE Changi Exit rehicleA: SKF9246L vehicles: 4P96699 OF OB DESCRIBE CIRCUMSTANCES OF THE ACCIDENT date time stated and at. Stated 8KF 9346L travelling Was Straight Dus la lucle rightful 19mg Vont rue Stopped followed Suit Homends later an impact StahonaM PEGT notion my vehicle. Vehicle Stop collided onto +0 the rear portion Leuce Stationaly vehicle. Due impact. no nigo Haz 440 dizziness head and DECLARATION I/We declare the foregoing particulars are true in every respect. Policyholder's Signature Driver's Signature Reporting Centre Personnel's Signature

(If driver is not the policyholder)

NRIC/FIN No.:

Date & Time:

Date & Time:

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBI	OLDER TRA	CKING			-				
Case	Natified	Est Submitted	Adj Assigned	Adj Rpt	Adj:	Submitted	Ins Auth'ed	Status	
Main	09 Dec 2019		28 Jan 2020 16:11 Edit Adj Rpt	5\$2,800.00 Edit Estimates	6	,800.00 ew Rpt		Pending for Report Cancel Case	
	Main	R	eference	Claim D	etails		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]		
Insured:	-, Co. Re	g. No.: -							
Main Claimant:	LOH IING	YING							
Vehicle Reg No.:	SKF924	6L		Date o	f Lass:		9 13:00 - :59 s and 21 Days From	LTA Reg Date	(Man Yr)]
Claim Type:	TP / SN	419D205891		Policy Note I	Cover lo.:	DMCVSN19	0002419000		
Vehicle Reg No. (Insured):	YP9669G			Policy (Claim					
				Exces		S\$0.00			
Repairer:	Z One Au	tomotive Pte Ltd	(HQ) 1 Kaki Bukit	Avenue 6,, Blk D	01-87,	Autobay @	Kaki Bukit,, 417883	Caki Bukit - Tel	1
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	td. (HQ) - Tel: 63	89 611	1 [Handle	d by Ben Tang]		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Hand	ed by L	EE HOCK A	NN] [Final Rpt	due 06/02/2	2020]
ASSOCIAT	ED MAIL RE	CEIVED	1 (PP 241)				View /	di Compos	e Case Mail
There are n	mail for this	case.							
ALL ASSO	CIATED TAS	iks⊟			113	View All 5	Search Tasks Crea	te New Task	Complete
Due Date	Priority	Type Task	Group Subject	t Handler	Assign	ned By	Completed On	Created On	Done

Claim Documents

Pho	otos/Images		3 per page 💟	▽
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	II Print
1	30/01/20 11:11	General View	Load JPG	1
2	30/01/20 11:11	General View	Load 3PG	V
3	30/01/20 11:11	General View	£ Load 3PG	Z
4	30/01/20 11:11	General View	Load JPG	V
5	30/01/20 11:11	General View	■ Load JPG	V
6	30/01/20 11:11	General View	Load 3PG	V
7	30/01/20 11:11	General View	Load JPG	V
8	30/01/20 11:11	General View	■ Load JPG	☑
9	30/01/20 11:11	General View	Load JPG	V
10	30/01/20 11:11	General View	1 Load JPG	12
11	30/01/20 11:14	General View	1 Load JPG	V
12	30/01/20 11:14	Odometer Reading	Load JPG	4
13	30/01/20 11:14	Chassis Number	Load 3PG	1
14	30/01/20 11:14	General View	1 Load JPG	Y
15	30/01/20 11:14	General View	1 Load 3PG	V
16	30/01/20 11:14	General View	1 Load 3PG	V
17	30/01/20 11:14	General View	1 Load JPG	2
18	30/01/20 11:14	General View	1 Load JPG	V
19	30/01/20 11:14	General View	Load JPG	V
20	30/01/20 11:14	General View	1 Load JPG	V
21	30/01/20 11:14	General View	1 Load 3PG	Y
22	30/01/20 11:14	General View	■ Load 3PG	V
23	30/01/20 11:14	General View	1 Load 3PG	2
24	30/01/20 11:14	General View	1 Load JPG	8
25	30/01/20 11:14	General View	1 Load 3PG	V
26	30/01/20 11:14	General View	B Load JPG	7
27	30/01/20 11:14	General View	1 Load 3PG	V
28	30/01/20 11:14	General View	1 Load JPG	V
29	30/01/20 11:14	General View	 Load JPG 	V
30	30/01/20 11:14	General View	1 Load JPG	2
31	30/01/20 11:14	General View	1 Load JPC	V
32	30/01/20 11:14	General View	1 Load 3PG	V
33	30/01/20 11:14	General View	1 Load JPG	Y
34	30/01/20 11:14	General View	1 Load 3PG	V
35	30/01/20 11:14	General View	1 Load JPC	12
36	30/01/20 11:14	General View	■ Load 3PG	V
37	30/01/20 11:14	General View	● Load JPG	V

Photos/Images 3 per p		age 🗸	V		
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	and a description
38	30/01/20 11:14	General View	0	Load JPG	N
39	30/01/20 11:14	General View	0	Load JPG	Z
40	30/01/20 11:14	General View	0	Load JPG	₩.
41	30/01/20 11:14	General View	0	Load JPG	V
42	30/01/20 11:14	General View	0	Load JPG	N.
43.	30/01/20 11:14	General View	0	Load JPG	N
44	30/01/20 11:14	General View	0	Load JPG	20
45	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
46	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	N.
47.	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	3
48	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
49	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
50	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
51	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	1
52	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
53	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
54	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	8
55	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	~
56	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	1
57	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	V
58	30/01/20 11:15	DISMANTLE PHOTOS	0	Load JPG	1
59	30/01/20 11:15	Photo After Spray	0	Load JPG	V
60	30/01/20 11:15	Photo After Spray	0	Load 3PG	V
61	30/01/20 11:15	Photo After Spray	0	Load JPG	1
62	30/01/20 11:15	Photo After Spray	0	Load JPG	V
63	30/01/20 11:15	Photo After Spray	0	Load JPG	2
64	30/01/20 11:15	Photo After Spray	0	Load JPG	V

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19021887/HQF3E2

Date:

05/02/2020

REFERENCE

Handling Insurer: Pte. Ltd.

China Taiping Insurance (Singapore)

Policy No:

No:

DMCVSN19002419000

Claimant Vehicle

SKF9246L

Insured Vehicle

YP9669G

Date of Loss:

09/12/2019

Nature of Claim: TF

Claim No:

CC26715

238674 km

SNM19D205891

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SKF9246L

Make & Model:

FORD FOCUS,

18/07/2012 (Man. Year: 2012)

Reg. Date: Colour:

White

Chassis No: Odometer:

Engine No:

WF0MXXGCBMCC26715

Colour:

1596 cc

Engine Capacity: Market Value/New Car

N/A

Price:

DICH

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification: Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

215/50 R17

Rear Tyre Size:

215/50 R17

Front Tyre Size: Front Left Side:

Michelin 5 mm Michelin 5 mm Rear Left Side: Rear Right Side: Yokohama 5 mm Yokohama 5 mm

Front Right Side: Michelin 5 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,466.40	2,628.48	2,837.92	51.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,320.00	880.00	1,440.00	62.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,786.40	3,508.48	4,277.92	54.94
Approved Total (Overridden) (S\$)		2,800.00		
(S\$)	7,786.40	2,800.00	4,986.40	64.04
+ GST 7.00/7.00% (S\$)	545.05	196.00	349.05	64.04
Nett Amount (S\$)	8,331.45	2,996.00	5,335.45	64.04

INSPECTION

Date of Assignment:

28/01/2020

Date Inspected:

18/12/2019 Inspected At:

Z-One Automotive Pte Ltd (HQ)

1 Kaki Bukit Avenue 6,, Blk D #01-87,

Autobay @ Kaki Bukit, Singapore 417883 Estimated Period of Repair:

3.0 days

Adjuster: LEE HOCK ANN Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Feb 2020)
Parts:	143	FORD FOCUS (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info	: Items/values no	t in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Dented	1,525.00 FL	*1,300.50 FL
2	1	*REAR BUMPER INNER GARNISH	Bent	125.00 FL	*100.50 FL
3	1	*REAR BUMPER LOWER	Scratched	340.00 FL	*300.80 FL
4	1	*REAR BUMPER REFLECTORS	N/S Crumpled / O/S Serviceable	130.00 FL	*55.00 FL
5	1	*REAR BUMPER REINFORCEMENT	Bent	626.00 FL	*497.70 FL
6	1	*REAR BUMPER RETAINERS	N/S Crumpled / O/S Serviceable	75.00 FL	*37.50 FL
7	1	*REAR END PANEL	Repair	160.00 FL	*- FL
8	1	*REAR END PANEL INNER GARNISH	Serviceable	201.00 FL	*-FL
9	1	*REAR TAILGATE	Repair	1,900.00 FL	*- FL
10	1	*REAR TAILGATE FOCUS EMBLEM	Necessary	110.00 FL	*75.80 FL
11	1	*REAR TAILGATE TITANIUM EMBLEM	Necessary	125.00 FL	*75.80 FL
12	1	*REAR TAILGATE LOCK	Jammed	210.00 FL	*210.00 FL
13	1	*REAR TAILGATE RUBBER	Crumpled	346.00 FL	*189.20 FL
14	1	*REAR TAILLAMP LH	Cracked	960.00 FL	*442.80 FL
F=Fn	anchise	part. L=ListItemDisc.		V UNITARIA DE NAME.	terre de const
			Sub Total (S\$)	6,833.00	3,285.60
		- List item Disco	ount on L Items 20.00/20.00% (S\$)	1,366.60	657,12
			Total Parts (S\$)	5,466.40	2,628.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	DIAGNOSE, REPLACE AND/OR REPAIR TO RECTIFY REAR PORTION ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	50.00	20.00
2	TO REMOVE, REFIX / RENEW REVERSE SENSOR ASSY AND RECTIFY FOR PROPER FUNCTIONING	New	120.00	30.00
3	TO REMOVE, REINSTALL ROOF TOP TRIM UPHOLSTERY, CUSHION SEAT, TRIM GARNISH, TRIM LINER CARPET. (TO FR)	New	100.00	0.00
4	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT	New	900.00	400.00
5	TO REMOVE AND CHANGE EXHAUST SILENCER BOX WITH PIPE, RE-ALIGN WHERE NECESSARY CONSISTENT TO THE ACCIDENT	New	100.00	0.00
6	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	900.00	400.00
7	TO APPLY ANTI-RUST CHEMICAL (TUFF-KOTE) ON REPAIRED AND REPLACED PANEL	New	150.00	30.00
	Gross Labour	Cost (S\$)	2,320.00	880.00

< END OF ESTIMATES >