ASSIGNMENT

*		
Frain Date	Veh No. SHD 4463E	
Estimated Cost:	Type M.Car / M.Cycle / Bus / Van	/ Lorry Taxi Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No	Make: Hyondail 10	nig(53) 00 1580
at Workshop rn/s	Colour HUE	A/G: Insured / Std / NI / NA
ud	Sp.Reading 23352	T/Radio: Insured / Std / NI / NA
Insured FBH 36HC	Eng/No: —	
Policy No 5113387040 (15/10/2011-14/10/200)	CINO: KMHC851C	VLV187369
Claims No. MT/1075237 -002	Gen. Cond Good/ Fair / Poor / B	urnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leak	ked / Burnt or
(Client's Record)	Brake: (Inorder / Jammed / Leak	ked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / (STD A/Rin	n or
	Tyre Size: F: [9]	SESRIS
(Policy Condition)	R:	-
	DIS BS / DUN / EXNOVA / GY / FS / LI	IZA MIC OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal, or Market Value:	Front	Rear
IDAC Accident Rport. Consistent? : Yes or No	R/Bal. & mm	R/Bal. % mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 8 mm	L/Bal. 8 mm
Est. Repairs: days Res.: Yes or No	D.O.A. 10/12/19	D.O.L 11/12/19
Lum Sum: % 3 Val.: Yes or No		ortdelso (copping)
	Des. of Damages : Frt / Rear / C	A
CA / REV / REP. / 24 HRS Vehicle: IN /	110 -001	
Date: Person Contacted:		Body Structure affected due to collision.
Date / Time Action / Instruction		
FBH 3671C: X		10c /8/8)
SHO HAGSE NEAVING 13000067/Y	DOP 09/12/2018	
107 505 4 10	· · · · · ·	
P/P:\$702.00/= with 2 repair confirm on 14/1/2020 with 2 re	mingo	
Continuon 1911/2020 my 27	year cans	
(\$ 130,00 Red - 16%		120
RECEIVED 1 5 JAI	1 2020	
Caleffine, File Pass 107 : Prell. Report	Days Of Repair: 2	
Typica : Final Report	Resurvey No. of Trip:	Survey Fee: 160
Loate/Time. File Petum to?		Transportation
a Add	Land 1	3+R8_SI
	: Interview +5	Photos
Per on February	T4 h, h, s (2)	- Alpea
\$ 702.00 /-	Meshaya -	
		160

eBao Tech										Genera	lClaim
Hello, NAC_PAYA_UBI_80	0601						• Change	e Language	• Chan	ge Password	+ Log Out
My Desktop	Polic	cy Query									
Notice of Loss	Policy N	io.				Date o	of Accident	1	0/12/2019 0	8:59	
	Vehicle	No.(For Motor)	FBH367	10		Certifi	cate Number				
					1	Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5113387040		LUTFI BIN SAHIB	S9018424E	GMC	Third Party	FBH36710	FBH3671C	15/10/2019	14/10/2020
						Continue					

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Fload Singapore 579701 Mainline - 65 6383 6280 Fabsimile - 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun industrial Park A Singapore 768732

Date/Time 10 17 12 2019 18:00

Page: 1

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305366134
OMER		REGN NO.: SHD4463E	MILEAGE
S COMFORT TRANSPORTATION PTE OMER NO. 7010045	LTD	MAKE: HYUNDAI	FUELF
Singapore SINGAPORE 575717		MODEL IONIQ(G3)	10.12.2019 14:55
(B) 65508755 (O) (P)	NTUC	YR OF MANU. 25.10.2019	TARGET DATE
DUNT CARD NO.	. 10 100	CHASSIS CODE KMHC851CVLU18736	COMPLETION DATE/TIME:
Accident Date: 10.12.2019 NATURE: 3P 10.12.2019	JOB DESCRIPTION		
S/NO LABOR CODE	DESCI	RIPTION	FRONT
		REAR THE REA	TO THOMAS SIDE
	K	<i>x</i>	
KED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S:	SIGNATURE
edgement Slip lo.: SHD4463E LKE	Exit Pass Vehicle No.:	SHD4463E	

urned to Service Reception upon collection

Service Advisor

Name of Service Advisor

Signature/Date

Date

To be kept by Security Guard

Shirley Hiew (LKK Auto)

From:

MTCL@income.com.sg

Sent:

Wednesday, 15 January 2020 2:30 pm

To:

Shirley Hiew (LKK Auto)

Subject:

FW: REQUEST CLAIMS NUMBER

Attachments:

Claims Form (NTUC) - i-motor.xls

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1075237-002

Best regards

Diana Tay

Senior Admin Assistant www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 15 January 2020 9:02 AM

To: MTCL@income.com.sg; 'mtreg' <mtreg@income.com.sg>

Subject: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please provide us the claim number.

ar"

Wishing you a Happy and Prosperous Lunar New Year"

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI	DENT	г стл		I - MT
ACC	DEN	T STA	I E IV	

Date Of Report 10/12/2019 16:01

Date Of Accident 10/12/2019 14:15

Exact Location Of Accident OUTSIDE BLK 771 PASIR RIS ST 71

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHD4463E

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI Model IONIQ

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company INDIA INTERNATIONAL INSURANCE PTE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number MCOM0015

Cover Note Number

Driver

 Name of Driver
 MAH KOK TONG

 NRIC No
 \$1722043H

 Date Of Birth
 26/10/1965

 Occupation
 OUTDOOR

 Date Of Driving Pass
 28/03/1985

Driving Experience 34 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-93831489

Fax Number

Contact Number

EMail Address JENSENMAH69@YAHOO.COM.SG

Address

BLK 425 PASIR RIS DRIVE 6 #10-89

Postcode

510425

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBH3671C

Vehicle Make/Model/Colour

Details Of Properties

MOTORCYCLE

Vehicle Category Name of Driver

LUTFI BIN SAHIB

NRIC/Passport Number

Contact Number

81397926

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

NOT SURE

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

. Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

LUTFI BIN SAHIB

ON LEFT LEG

FBH3671C

NO

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTU

CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

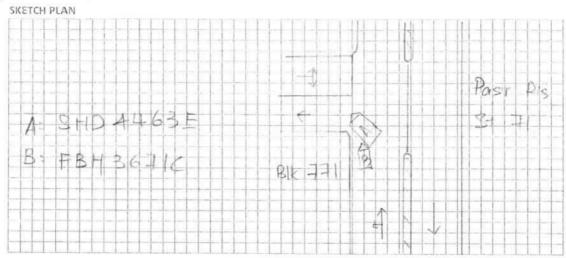
Loke Wei Yieng

GIARRAC SketchPlanFerm, V3

4 . .

6-3

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Travelling	along Pasir Ris St 71 (ON CALL) to block 769, about to
turn i	nto the carpark of block 766 - 771 the notorbike
léfe	F/OI -
FBH	3671 C knock into the taxi on the lift A side of
	passerger side
70	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION (TELT) CC. REC. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Loke Wei Yieng

GMEDIC SErickFlankown, Vo.

Sketch Plan Pg. 3 Laffi Bin Schib S9018424E FBH3671C 81397926

TROPICAL INN

a hotel division of HARN LEN CORPORATION BERHAD (502606-H)

> 15, Jalan Gereja, 80100 Johor Bahru, Johor, Malaysia. Tel: 07-2247888 Fax: 07-2241544 Website: www.tropicalinn.com.my

I. Luthi Bin Sahib

agree not to call police

ambulance. Get in

accident with taxi

SKIP 4463 E Satt

10/12/19 14:25.

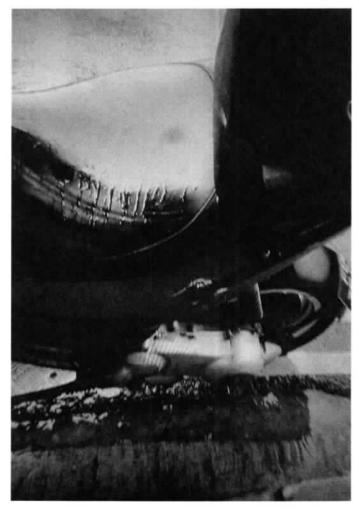
a hotel division of HARN LEN CORPORATION BERHAD (502608-H)

15, Jalan Gereja, 80100 Johor Bahru, Johor, Maraysia. Tel: 07-2247888 Fax: 07-2241544 Website: www.tropicalinn.com.my









COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 4463E

MAKE

MODEL : HYUNDALIONIQ

DATE 10/12/2019 17:00 \

NTAC

DEL	: HYUNDAFIONIQ				j ···	-
Qty	Parts Description/ Labour	Type	Unit Price	Aı	nount	
	Rocker Panel Outer Garnish (LH)			\$	290.00	
	SUB TOTAL			\$	290.00	1
	LESS 20%			\$	58.00	l
	DISCOUNTED TOTAL			\$	232.00	1
	ats .					
	Labour Charge					-450
	Panel Beating		\$320	\$	350.00	
	Spray Painting Charge			\$	250.00	V
	TOTAL LABOUR			\$	600.00	1
	ESTIMATE TOTAL			\$	832.00	1
	Roun CLKK) Roun CLKK) Roun CLKK) Roun CLKK) Round CLK		LKK Auto Consults the Repairer of the To resurvey before/af To display damaged p Parts prices are subje Third party survey is o No illegal modification Supplementary item(s) is subject to final appro Acknowledged by Repair Signature: Date:	rollowing art(s) during the confinence of the co	ng: painting ring resurvey irmation out Prejudice	
	This is an initial estimate based on a visual inspection of th		ì			

Our	Job R	ef No	30536613	34			ENGINEERING
Date		:_	13.01.20)		59 L	nfortDelGro Engineering Pte Ltd Loyang Drive Singapore 508969 : 6546 8156
FINA	ALIZAT	ION FORM	0404040				
То	: -					Fax:	
Attn	: 1	Ar	RAM				
	cle Re	TO 0000	SHD4463E	CTPL	_		10.12.19
			ates of the repairs	of the above-m	entioned vehicl	e are as follows	s:-
1.	The	repair job s	hall bill to:		NTUC		FBH3671C
2.	The	finalized an	nount shall be:				
	(a)	Spare Pa	rts after List disco	unt			\$232.00
	(b)	Labour C	harges				\$470.00
		Total for	Part-By-Part Rep	air Cost			\$702.00
	(c.)	Total for I	n Repair (if applica Lumpsum repair co npsum Repair co	ost after Less:	20%	<u>.</u>	
3. 4.	We s		al period for repair			orking days.	ply from you within 7
5.	Than	k yau for ya	our assistance.	4-		e confirm the e	
	Signa	ture :	(1	Si	gnature:	
	Name		KWOK ENG		_	ame :	Ram
	Tel		48316			ate :	14/1/2020
	Fax		68156		_		1 1111-00
For O	fficial	Use Only			_		
		Item	A	mount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Re	ntal Ra	ate P/Day			YES		
2. Los	ss of In	come Paid			NO		
3. Su	rvey Fe	ees					
		ch Fee		7.49			
of c	dical F driver, i	ees (on bet f applicable	naif				
6 Ove	errun						
Remar	ks.						

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 4463E

MAKE

MODEL : HYUNDAFTONIQ

DATE 10/12/2019 17:00

LICO 17:00

	HYUNDAFIONIQ			_	
Qty	Parts Description/ Labour	Type	Unit Price	I	Amount
	Rocker Panel Outer Garnish (LH)			\$	290.0
	SUB TOTAL			\$	290.0
	LESS 20%			\$	58.0
	DISCOUNTED TOTAL			\$	232.0
- 1	Labour Charge Panel Beating		ארירוא		250.0
			\$320	\$	350.0
	Spray Painting Charge		8150	\$	250.0
	TOTAL LABOUR			\$	600.0
	ESTIMATE TOTAL			\$	832.0
	Rain (CLEK) 11/12/19 1400ms 11/12/19 1400ms Raivesuram Queronto cert 80002/178/18 (Pla) 80002/18 (P				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD

Date: 20.12.2019 Time: 19:27:26

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

: 305366134 REGN NO : SHD4463E

MILEAGE

: 0000000000

MAKE

HYUNDAI

MODEL

: IONIQ(G3)

DATE OF REGN

: 25.10.2019

DATE/TIME IN

: 10.12.2019 14:55

ACCIDENT DATE

: 10.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-0920-G IONIQ MOULDING ASSY-SIDE 1 L 290.00 20.00 232.00 C

SUB-TOTAL: 232.00

JOB NATURE

0000 L

DATE:

PANEL BEATING

320.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

150.00

SUB-TOTAL : 470.00

TOTAL : 702.00

MVA NAME & SIGNATURE

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

DATE:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



					POR STATE
NTU	C INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1902187	7/Fsf3e2
		D UNION HOUSESINGAPORE	Date:	23-01-2020	
			Code:	INC4	
1.		Policy Particulars			
	Insured Veh.	FBH 3671C	_	nspected	SHD 4463E
	Policy No.	5113387040	Cover	age (\$)	0.00
	Claim No.	MT/1075237-002	Exces	s (\$)	0.00
	Assign From		Assig	n Date	11/12/2019
2.		Vehicle Parti	culars &	& Condition	
	Make & Model	HYUNDAI IONIQ	c.c		1580
	Engine No.	HIDDEN	Year o	of Reg.	2019
	Chassis No.	KMHC851CVLU187369	Colou	r	BLUE
	Odometer	23352	Steering		IN ORDER
	Brakes	IN ORDER	Modif	ication	STANDARD ALLOY RIM
	General	GOOD			
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	195/65 R15	MICHE	LIN	8 mm
	L/H Front Tyre	195/65 R15	MICHE	LIN	8 mm
	R/H Rear Tyre	195/65 R15	MICHE	LIN	8 mm
	L/H Rear Tyre	195/65 R15	MICHE	LIN	8 mm
4.	Temperature of	Descripti	on of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S	SREAR	PORTION.	
	DAMAGES SEE D	ETAILS.			
5.		Genera	I Inform	nation	
	Accident Date	10/12/2019	Inspe	ction Date	11/12/2019
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A"WITCE TO YOUR INSTRUCTIONS, V			
5b.		Estimate	Days o	f Repair	

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4463E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	ROCKER PANEL OUTER GARNISH (LH)	сит	290.00	290.00
	LESS 20% DISCOUNT		-58.00	-58.00
			232.00	232.00
	LABOUR			
	PANEL BEATING.		350.00	320.00
	SPRAY PAINTING CHARGE.		250.00	150.00
			600.00	470.00
	GRAND TOTAL		832.00	702.00

RE	COMMENDED COST OF REPAIRS (CONFIRMED)	702.00

Report Ref No. NS/INC19021877/Fsf3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.