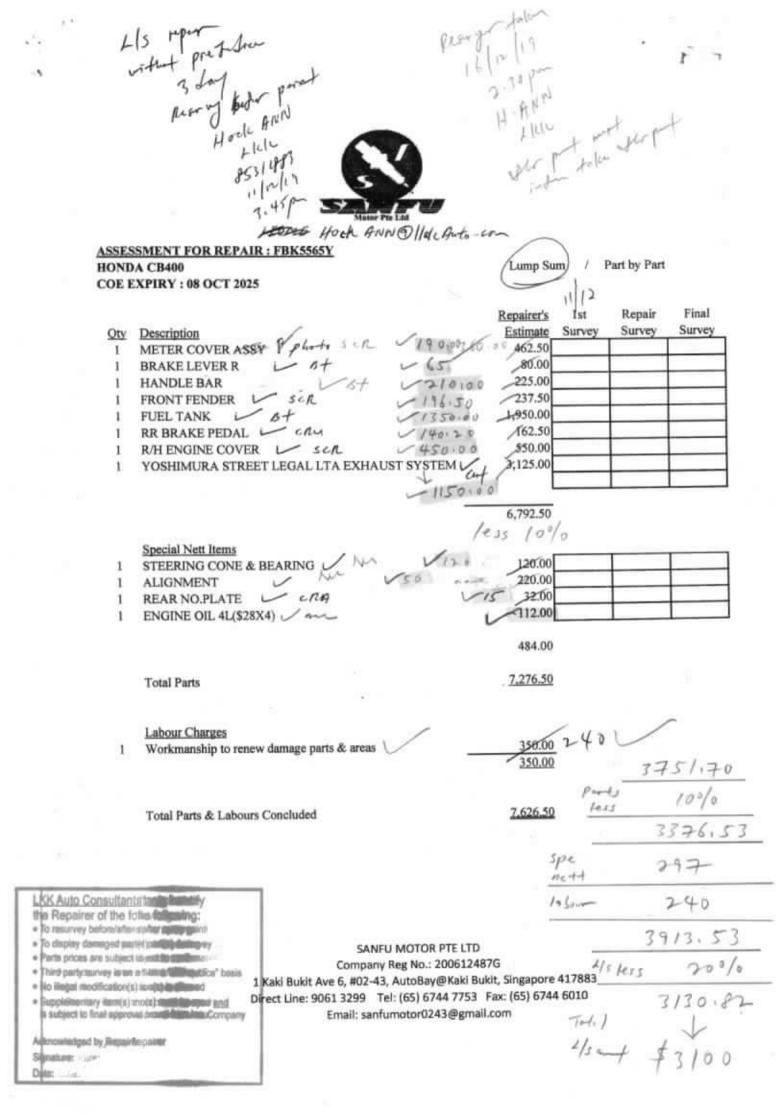
14.1		CC 4/FWD190	1	JANA JUKK	1
* INS. CASE OWNE	1 Lionel	CC 4/FWD190 T	21847,	T DEA , IDAC	
Surveyor	H. Ann	DOI: ASSIGN	MENT	Date / Time :	h der-
Pre-assign / CCI Insured Vehicle S Name of Insured Insured Tel No. Excess Sec II :SS Is driver the own	SJP 43  WELLEMMED  (YES / NO.)	IAC  IBERTUM BW HAMED  HP:  D.O.A: TIMU  Nature of Accident:  W HAMED	Make / Model Place of Accide	PWPUTON - 000 HYLNOM THIMPINES M	00055 UT 17 THUS
P&K 55	1 Na :	(V/L: YES / NO )	Insured Liabilit	LIDC INSE	
WSP C/IN Tel: Liability: RMKS:	WSP: Tel: Liabili RMKS	1,6 -1,7	WSP: Tel: Liability: RMKS:	WSF Tel: Liability: RMKS:	i
Date/Time	SAL ALERA S	545 VAIQE	-F	STAGE I	DATE/PIC
	FINE ALERIAL X	0124111	1	Non-Reporting ltr (1st):	JATE/PIC
				Non-Reporting ltr (2nd):	
201.12.21	E10 > 4000	mandate		Non-Reporting & (Final):	
28/1/2020	- File -> type	munuace		Notification ltr (if non-pickup):	
24/1202-	- DV cerr			Call Of:	
24 1100	DV Sery			After call fir to OI:	W. 1.4
24/2/7021-	FLY-) MK.	t. classe		Documentation Check List: Handler	r Typist
24/2/2021-	HOC.	HI CIU V		Notification ltr (if non-pickup)	
				After call ltr to OI:	
				Authorisation To Act:	
				Release Voucher:	
				Final Repair Bill:	_
				Car Rental Invoice:	
				Towing Invoice	
				LTA/GIA:	
				Medical Hill:	= =
				Mandale/Reject Instruction:	
				LOD	
				Payment Breakdown Form:	
PRELIMINARY ADVICE	E Date/Time:	Sent By:		Post-Repair Photos:	
				Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	S\$ (	days) Reduction:	%	Email Call	
FINAL SETTLEMENT	Date/Time: 24/2/2020	Confirm with		Email Cal	
Final Liability:	5 (W) Kypett/	Assessed) BOLA S/N No.: V	4-	If NO or B 28, Ass. Liu:	
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Loss of Use (LOU):		4 days)		GRADOW SE	-
Loss of Income (LOI):		— days)		1121121 818	CITI -
LOR only LOU onl		LOR + LO Tick only on	ne]	24 7 7021	
GIA/LTA Search	SS 2.00				13 T 14 T 11 A T
Medical:	53 —	granusanian and	4.5	Claim status: Normal/Reject/Priv     Report Hormat: 12	ate Settle
Disbursement:	SS	(e.g. Tow/ Independen	п)	ay response totaline.	-
Legal Cost Total:	SS 3222.00	Global Sum SS: 32W-W		3) Survey fee:	
FINAL PAYMENT	Date/Time:	Confirm with:		Email Cal	
Payer 1:	55 32m.W	Name 1: SONFU NOT	w Polestel		
Payee 2: (Strike if N.A.)	55	Name 2:	1 0 010		
Payer 3: (Strike if N.A.)	SS	Name 3:			
THE RESERVE OF TAXABLE PARTY.	14.00	A CONTRACTOR OF THE PARTY OF TH			

memen	Venessa chen	ASSIGNA	MENT (Office	) D	ste/Tune:	1/12/100	1.50p
Estimated Cos		- 100	Bill to:				
To Inspect Ve	TTP RES / OD RES /	EVA/INV/MV	168 56.54	Insured;	SIP	4319C	
at Workshop r	n/sS	infu Motor	5654 r	Tel:	9157	2386	)
of	1 Kerki Buk	it Ave 6	# 02-43	144			
Policy No:			Claim No				
Sum Insured:			Excess				
Make of Veh: (Client's Record				I	.O.A	7/12/19	
CA / REV	REP. / REV 24 HR	S			H.O.D. Endos	nement:	
	2.17pmg 11/12/19		d: Yee	Doo v	hicle IV	TH	
	Action/Instruction 1	shmall (Mr	1				
Date/Time	The second section of the second section of the second section						
Date/Time		X					
Date/Time	FBK 55654-	×. ×					

772	SIGNMENT
From Crate.	Veh No. Este 5565 / Yr Rogn: 9/19/2015
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
QD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No: FBR 5565 Y	Make: Honal (8400 cc 399ch
at Workshop m/s SANFY motor	Colour Pud A/C: Insured / Std / NI / NA
of I linker Bufut Du 6	Sp.Reading 38044/4 T/Radio: Insured / Std / NI / NA
Insured: # 07-43/44	Eng/No:
Policy No.	CNO: NC42/102778
Claims No.	Gen, Cond: Good / Fair / Poor / Burnt
Sum insured: Excess:	Steering Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inprder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: NII / S/Rim / STD A/Rim or
	Tyre Size: F: 120/70/2717
(Policy Condition)	R: //0/60/2017
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	ΤΟΥΟΙΥΟΚΟ οι
Bal. or Market Value:	Front PIN Rear 771
IDAC Accident Rport Consistent? : Yes or No	R/Bal, 5 mm - R/Bal, 5 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. mm L/Bal. mm
Est Repairs. 03 days Res.: Yes or No	DOA 7/2/17 D.D. 11/12/19
Lum Sum: 2U- % 3 Val.: Yes or No	'Survey held at
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
110 # 21000	Red\$ 4526.545941, +00 Junt by tre
1 3 7 5100 0	Ce d(\$) 4566.59399, +00 Sind by tre
mv-14000	
PV - 3584	

				_
mv-14000				_
PV - 3584				_
NV- 10400	3		Jec Joo > 9157	7
Prell. Report	Day	s Of Repair:		
: Final Report	Res	urvey No. of Trip:	Survey Fee:	
inse, File Rature to?			Transportation.	
	Add Fee:	: Site Insp (\$	)S + ASSI	
		: Interview (\$	Floks	_
opt France4:		Tech, Invs (3)	) Gilvert	
	- Lance	: Weel end /=		



HOCK ANNO MIL Auto -com

ASSESSMENT FOR REPAIR: FBK5565Y

HONDA CB400

COE EXPIRY: 08 OCT 2025

Lump Sum / Part by Part

Oty	Description	Repairer's Estimate	1st Survey	Repair Survey	Final Survey
1	METER COVER ASSY	462.50			
1	BRAKE LEVER R L #+	80.00			
1	HANDLE BAR X (SVC)	225.00			
1	FRONT FENDER SEA	237.50			
1	FUEL TANK L	1,950.00			
1	RR BRAKE PEDAL LA CREA	162.50			
1	BALENCINE COVER 1 - 518	550.00			
1	YOSHIMURA STREET LEGAL LTA EXHAUST SYSTEM	3,125.00			
1 1 1	STEERING CONE & BEARING	6,792.50 120.00 220.00 32.00			
*	Littling Oil Highway	484.00			
	Total Parts	7,276.50			
	Labour Charges		SUX		
1	Workmanship to renew damage parts & areas	350.00 350.00	240		
	Total Parts & Labours Concluded	7,626,50			

#### LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

- Company Reg No.: 200612487G

SANFU MOTOR PTE LTD

Third party survey is on a "Without Prejudice" basis

1 Kaki Bukit Ave 6, #02-43, AutoBay@Kaki Bukit, Singapore 417883 \* Supplementary item(s) must be resurveyed irect Line 9061 3299 Tel: (65) 6744 7753 Fax: (65) 6744 6010 is subject to final approval from Insurance Company

Email: sanfumotor0243@gmail.com

Acknowledged by Repairer

Signature:

Date:

#### Hock Ann (LKK Auto)

From:

Hock Ann (LKK Auto)

Sent:

Monday, 20 January, 2020 11:50 AM

To:

'Yee doo'

Cc:

Hsiao Tong (LKKAuto)

Subject:

RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear yee doo,

Good day, o.k will be process base on finalized total amount COR \$ 3100 L/SUMP REPAIR and DOR 3 days close.

Noted: All finalized document > LOA ,LOD,DV,LTA need send direct LKK incharge person Hsiao tong claim dept ( <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>)

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

**LKK Auto Consultants** 

Phone: 6741 3061 | Email: <u>HockAnn@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee doo [mailto:yeedoo@sanfumotor.com.sg]

Sent: Monday, 20 January, 2020 11:37 AM

To: Hock Ann (LKK Auto)

Cc: Hsiao Tong (LKKAuto); sanfumotor0243

Subject: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019// LKK REF:

CC4/FWD19021847/Hpb3

Dear,

We have confirm this offer

COR - \$ 3100 (L/sump)

DOR - 3 DAYS

Thank you

## Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	617G
Vehicle No.:	FBK5565Y
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	CB400 SUPER FOUR M
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	NC42E1202776
Chassis No.:	NC421602778
Maximum Power Output:	
Open Market Value:	\$7,013.00
Original Registration Date:	09 Oct 2015
First Registration Date:	09 Oct 2015
Fransfer Count:	(1)
Actual ARF Paid: ntended PARF Rebate Details	\$1,052.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	
PARF Rebate Amount: ntended COE Rebate Details	\$0.00
COE Expiry Date:	08 Oct 2025
OE Category:	D - Motorcycle
OE Period(Years):	10
QP Paid:	\$6,158.00
OE Rebate Amount:	\$3,584.00
otal Rebate Amount:	\$3,584.00

The information contained herein is correct as at 12 Dec 2019

OK

#### Nivitha (LKK Auto)

From:

venessa.chan@fwd.com

Sent:

Wednesday, 11 December 2019 1:50 PM

To:

'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc:

motorclaims.sg@fwd.com; lionel.tan@fwd.com ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

Subject: ACCIDENT 07.12.2019

Attachments:

AUTHORIZATION TO ACT.pdf; INSURANCE.pdf; WhatsApp Image 2019-12-10 at 13.45.15.jpeg; WhatsApp Image 2019-12-10 at 13.45.17.jpeg; WhatsApp Image 2019-12-10 at 13.45.19.jpeg; WhatsApp Image 2019-12-10 at 13.45.21.jpeg; WhatsApp Image 2019-12-10 at 13.45.23.jpeg; WhatsApp Image 2019-12-10 at

13.45.26.jpeg; ASSESSMENT FOR REPAIR.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

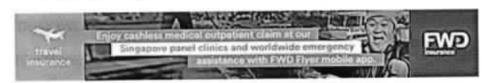


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Yee doo [mailto:yeedoo@sanfumotor.com.sg]
Sent: Wednesday, December 11, 2019 12:04 PM

To: Motor Claims SG - SG Common

Cc: sanfumotor0243

Subject: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019

Dear,

Need to help my client make a claim.

We would hope that you can arrange a PRE-Survey for the bike FBK5565Y The bike is already here in workshop. I have attach some documents for your information

Thank you

Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### Hsiao Tong (LKKAuto)

From:

lionel.tan@fwd.com

Sent:

Monday, 16 December 2019 6:47 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A: motorclaims.sq@fwd.com

Subject:

RE: YOUR REF: 1201900038858// LKK REF: CS3/FWD19021847 [ACCIDENT

INVOLVING SJP4319C(FWD) AND FBK5565Y ON 07/12/2019]

Hi Hsiao Tong,

Agree to proceed DS.

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, December 16, 2019 11:01 AM

To: Lionel Tan Tian Pei - SGUser

Cc: Admin A

Subject: RE: YOUR REF: 1201900038858// LKK REF: CS3/FWD19021847 [ACCIDENT INVOLVING SJP4319C(FWD) AND

FBK5565Y ON 07/12/2019]

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if we can proceed DS with third party repairer.

\*Best Wishes for Merry Christmas, and Happy New Year 2020\*

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto)

Sent: Thursday, 12 December 2019 3:41 PM

To: lionel.tan@fwd.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: YOUR REF: 1201900038858// LKK REF: CS3/FWD19021847 [ACCIDENT INVOLVING SJP4319C(FWD) AND

FBK5565Y ON 07/12/2019]

Dear Sirs/Mdm,

We refer to the above matter.

Our insured driver rear-ended third party.

Third party repairer would like to do Direct Settlement with FWD.

Kindly advise if there is any policy issue and whether we can proceed DS.

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 17 December 2019 7:42 AM

To:

yeedoo@sanfumotor.com.sg

Cc:

sanfumotor0243@gmail.com; Admin A

Subject:

RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

#### Without Prejudice

Dear Sirs/Mdm,,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

\*Best Wishes for Merry Christmas, and Happy New Year 2020\*

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com <venessa.chan@fwd.com>

Sent: Wednesday, 11 December, 2019 4:20 PM

To: yeedoo@sanfumotor.com.sg; 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: sanfumotor0243@gmail.com; motorclaims.sg@fwd.com; lionel.tan@fwd.com

Subject: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019

Hi Nivitha.

Please assist.

. ..

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

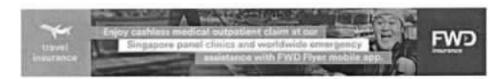


#### FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E yenessa.chan@fwd.com

W www.fwd.com.sg



From: Yee doo [mailto:yeedoo@sanfumotor.com.sg]

Sent: Wednesday, December 11, 2019 3:51 PM

To: Motor Claims SG - SG Common

Cc: sanfumotor0243

Subject: Re: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019

Dear,

Surveyor have already come for Pre-survey for the bike ,may i know if the liability is clear?

Thank you

Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



---- On Wed, 11 Dec 2019 12:04:04 +0800 Yee doo < yeedoo@sanfumotor.com.sq > wrote ----

Dear.

Need to help my client make a claim. We would hope that you can arrange a **PRE-Survey for the bike FBK5565Y**The bike is already here in workshop. I have attach some documents for your information

Thank you

Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### Hsiao Tong (LKKAuto)

From:

Yee doo <yeedoo@sanfumotor.com.sg>

Sent:

Monday, 20 January 2020 12:45 PM

To:

Hsiao Tong (LKKAuto)

Cc:

sanfumotor0243

Subject:

RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

Attachments:

2020.01.18-DV.pdf; 2020.01.20-LOD.pdf; 2020.01.20-REPAIR BILL.pdf;

AUTHORIZATION TO ACT.pdf; LTA SEARCH.pdf

Dear,

Have attach for your info , LOA, LOD, DV, LTA Hope to receive settlement soon

Thank you

Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



---- On Mon, 20 Jan 2020 11:50:18 +0800 Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote

#### 'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear yee doo,

Good day, o.k will be process base on finalized total amount COR \$ 3100 L/SUMP REPAIR and DOR 3 days close.

Noted: All finalized document > LOA ,LOD,DV,LTA need send direct LKK incharge person Hsiao tong claim dept ( <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> )
Thanks.
Best Regards,
Hock Ann   Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061   Email: HockAnn@lkkauto.com   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Yee doo [mailto:yeedoo@sanfumotor.com.sg] Sent: Monday, 20 January, 2020 11:37 AM
To: Hock Ann (LKK Auto)  Cc: Hsiao Tong (LKKAuto); sanfumotor0243
Subject: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019// LKK REF: CC4/FWD19021847/Hpb3
Dear,
We have confirm this offer
COR - \$ 3100 (L/sump)
DOR - 3 DAYS

Thank you

Yee Doo I 9157 2386

#### Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



SANFU MOTOR PTE LTD 1 KAKI BUKIT AVE 6, #02-43/44 AUTOBAY@KAKI BUKIT SINGAPORE 417883

## SATISFACTION DISCHARGE VOUCHER & HANDING OVER

IWe, HASA	N BIN SIDIK	
(NRIC NO	6146176	) hereby acknowledge that
satisfactory repai	rs have been effected	by SANFU MOTOR PTE LTD to my
motorcycle bearing	ng registration number	FBK5565Y
in respect of the	damage sustained by	the same arising out of the road traffic
accident on	07/12/2019	and I/We hereby confirm taking
delivery of the sa	id motorcycle. I hereby	y authorize, M/s SANFU MOTOR PTE
LTD to received	any and all payment of	on my behalf. Kindly issue the total
motorcycle repai	r bill settlement cheque	e in favour of "SANFU MOTOR PTE LTD".
10		#
"Policyholder's"	Signature	"Driver's" Signature
Date & Time: /	8/01/2020 1045hB	

### Claim Audit

	UDIT	450.65	Recorded to	By
lo.		Audit	Remarks	
1	11 Dec 2019 16:11	Clm Dtl Modified	Claimant's Name: -> -,	[A] Nivitha Govindasam
2	11 Dec 2019 16:11	Clm Veh Model Changed	(202682) NISSAN ALMERA 1.5 (A).	[A] Nivitha Govindasam
3	11 Dec 2019 16:11	Clm Created	Reg No: FBK5565Y, Acct Date: 2019/12/07. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Sanfu Motor Pte Ltd (Kaki Bukit)	[A] Nivitha Govindasam
4	11 Dec 2019 16:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.	[A] Nivitha Govindasam
5	11 Dec 2019 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/20	[A] Nivitha Govindasam
6	11 Dec 2019 16:11		Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasam
7	11 Dec 2019 16:11	Label Added	(20002):PRI.	[A] Nivitha Govindasam
8	11 Dec 2019 16:11	Adj Adjuster Assigned	[None] -> LEE HOCK ANN	[A] Nivitha Govindasam
9	11 Dec 2019 16:15		Pol No:->PNPV2019-00005655;	[I] Venessa Chan
10	13 Dec 2019 15:11	Label Removed	(20002):PR1.	(A) Lau Sho Pei
11	13 Dec 2019 15:11	Label Added	(20005):Direct Settlement .	[A] Lau Shi Pei
12	13 Dec 2019 15:14	Cim Veh Model Changed	(202682) -> (204899) HONDA CB400 399cc.	[A] Lau Shi Pei
13	13 Dec 2019 15:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/12/20	[A] Lau Shi Pei
14	30 Jan 2020 15:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	30 Jan 2020 15:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Jan 2020 15:46	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/09.	[A] JOANNE LEE KHANG MIN
17	30 Jan 2020 15:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	04 Feb 2020 08:33	Adj Mandate Request	Cur.Req: $3222.00$ : LIABILITY: $100\%$ (BOLA 27) QUANTUM: (a) COR: $$3,100.00 +$ (b) LOU: $$120.00$ (4day s x $$30.00$ ) + (c) DISBURSEMENT: $$2.00$ Total: $a+b+c = $3,222.00$ *VEH MODEL: Honda CB400 (399c c). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TON

ACTIVITY No record

terimen Bill	ing for this cas	e - Transactio	n History					
Bill Ref No	Bill Date	БІІ Туре	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2376541	13 Dec 2019 15:18:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBK5565Y	SJP4319C	11.77

## **Print Received Message**

This mail is associated with:

\*FBK5565Y (1201900038858) [SJP4319C] TP HASAN BIN SIDIK Dec 7 2019 12:00AM [Mohammad Ibrahim Bin Hamad] Sanfu Motor Pte Ltd

FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 04/02/2020 13:13 PM. From

To

Subject Alert - Adj Mandate Approved (S\$3222.00) - FBK5565Y - Claim Handler: Lionel Tan

Approved:3222.00.

## Hsiao Tong (LKKAuto)

From: Sent: To: Cc: Subject:	Yee doo <yeedoo@sanfumotor.com.sg> Wednesday, 19 February 2020 4:16 PM Hsiao Tong (LKKAuto) sanfumotor0243; motorclaims.sg RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON 07.12.2019// LKK REF: CC4/FWD19021847/Hpb3</yeedoo@sanfumotor.com.sg>
Dear,	
We accept this offer \$3,200.	00
Thank you	
Yee Doo I 9157 2386	
Sanfu Motor Pte Ltd	
1 Kaki Bukit Ave 6, #02-43/	44, Autobay@Kaki Bukit, Singapore 417883
Tel: (65) 6744 7753 I Fa	x: (65) 6744 6010   Co.Reg.No. 200612487G
Business Hours : Mon-Fri: 9	am to 7pm   Sat: 9am to 6pm   Sun & Public Holidays Closed
On Wed, 19 Feb 2020 1	5:16:56 +0800 Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote</chewht@lkkauto.com>
Without Prejudice	
Dear Sirs/Mdm,	
Thank you for your patience	<b>3.</b>
We propose settlement at a	global sum of \$3,200.00(all-in).
Please confirm acceptance.	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee doo <<u>yeedoo@sanfumotor.com.sq</u>>
Sent: Thursday, 13 February 2020 12:38 PM
To: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

Cc: sanfumotor0243 <sanfumotor0243@gmail.com>; motorclaims.sg <motorclaims.sg@fwd.com>

Subject: RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

Dear,

Hope to receive settlement soon

Kindly let us know if you need any other documents.

Thank you

Yee Doo I 9157 2386

Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



---- On Wed, 05 Feb 2020 12:13:05 +0800 Yee doo < yeedoo@sanfumotor.com.sq > wrote ----

Dear,

Have attach for your info , LOA, LOD, DV, LTA & Repair bill

Hope to receive settlement soon

Kindly let us know if you need any other documents.

Thank you

Yee Doo I 9157 2386

Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed



---- On Mon, 20 Jan 2020 12:44:31 +0800 Yee doo < veedoo@sanfumotor.com.sq > wrote ----

Dear,

Have attach for your info , LOA, LOD, DV, LTA Hope to receive settlement soon

Thank you

Yee Doo I 9157 2386

Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883





Best Regards,

SAME OF BUILDING	
On Mon, 20 Jan 2020 11:50:18 +0800 Hock Ann (LKK Auto) < HockAnn@lkkauto.co	<u>om</u> >
'WITHOUT PREJUDICE'	
SAVE AS TO COSTS	
Dear yee doo,	
Good day, o.k will be process base on finalized total amount COR \$ 3100 L/SUMP REPAIR DOR 3 days close.	₹ and
Noted: All finalized document > LOA ,LOD,DV,LTA need send direct LKK incharge person tong claim dept ( <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> )	Hsiao
Thanks.	

#### Hock Ann| Assistant Automotive Assessor

#### **LKK Auto Consultants**

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee doo [mailto:yeedoo@sanfumotor.com.sg]

Sent: Monday, 20 January, 2020 11:37 AM

To: Hock Ann (LKK Auto)

Cc: Hsiao Tong (LKKAuto); sanfumotor0243

Subject: ACCIDENT INVOLVING OUR INSURED VEHICLE FBK5565Y AND SJP4319C ON

07.12.2019// LKK REF: CC4/FWD19021847/Hpb3

Dear,

We have confirm this offer

COR - \$ 3100 (L/sump)

DOR - 3 DAYS

Thank you

Yee Doo I 9157 2386

Sanfu Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Business Hours: Mon-Fri: 9am to 7pm | Sat: 9am to 6pm | Sun & Public Holidays Closed

Page 1 of 1 Merimen e-Claims

## ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj S	Submitted	Ins Auth'ed	Statu		
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	Main	R	eference	( c	laim Det	ails		Documen	ts	1_	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created	by adjuster]			
Insured:	Hohamm	ad Ibrahim Bin I	Hamad, ID: 57517	0443							
Main Claimant:	HASAN B	IN SIDIK, ID:	58614617G								
Vehicle Reg No.:	FBK556	FBK5565Y						9 00:00 - :59 s and <b>28</b> Days Fr	rom LTA Re	g Date (I	Man Yr)]
Claim Type	TP / 120	1900038858			Policy/Co Note No.		PNPV2019-00005655 (Comprehensive) Coverage: 25/03/2019 - 24/03/2020				
Vehicle Reg No. (Insured):	\$394319C   5104281946-01										
					Excess:						
Repairer:	Sanfu Mo	tor Pte Ltd (Kak	i Bukit) 1 Kaki Bukit	t Ave 6, #0	2-43 Auto	bay 0	Kaki Bukit	. 417883 Kaki Bi	ukit - Tel: 6	7447753	12
Handling Insurer:	FWD Sing	apore Pte. Ltd.	(HQ) - Tel: 6727 57	00 [Han	dled by Li	onel 1	Tan]				
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (	HQ) - Tel:							
Adjuster:	LKK Auto	Consultants Pte	e Ltd (HQ) - Tel: 62!	56-3561	[Handled	by LE	E HOCK AN	NN] [Final F	Rpt due 2	0/12/2	019]
ASSOCIA	TED MAIL RE	CEIVED						v	Sew All	Compose	Case Mail
<ul> <li>FWD_St</li> </ul>	5 (04/02/2020	): Alert - Adj Ma	indate Approved (S	\$3222.00	) - FBK55	65Y -	- Claim Har	ndler: Lionel Ta	ın		
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Due Dat No results.		Type Task	k Group Subjec	t Hand	ier A	ssign	ed By	Completed On	r Cre	ated On	Done

#### Claim Documents

\*FBK5565Y (1201900038858)
[SJP4319C]
TP
HASAN BIN SIDIK
Dec 7 2019 12:00AM
[Mohammad Ibrahim Bin Hamad]
Sanfu Motor Pte Ltd

Lett	ers/Corresponder	nces	1 per	page 🔻	V
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1	13/12/19 09:42	Chassis Number	0	Load JPG	12
2	13/12/19 09:42	Odometer Reading	0	Load JPG	2
3	13/12/19 09:43	General View	0	Load 3PG	8
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15	13/12/19 09:43	General View	0	Load JPG	2
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Merimen e-Claims Page 3 of 3

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97	20/01/20 10:57	After Repair Photo	0	Load JPG	80
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2	13/12/19 15:11	FWD TO 01 DD 11122019	0	Load PDF	
3	13/12/19 16:48	TP ESTIMATE- MARKED	0	Load PDF	
4	28/01/20 11:34	TP ESTIMATE_MARKED(FINAL)	0	Load PDF	
5	03/02/20 16:31	WORKSHOP INVOICE	0	Load PDF	
6	03/02/20 16:31	GIA SEARCH	0	Load PDF	
7	03/02/20 16:31	LOD	0	Load PDF	
8	26/02/20 08:59	AUTHORISATION TO ACT FORM	ō	Load PDF	
9	26/02/20 08:59	Release Voucher	0	Load PDF	
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2	11/12/19 16:14	FBK5565Y TP GIA	ŏ	Load PDF	

#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save Prin
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: Handling Insurer Note: Remarks are private unious you show it to other porties.		

NOTE: TO BE COMP	LETED BY	SURVEYOR
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ľΕ	д	n	л

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJP4319C (Insd ve		Model:	HONDA CB400 399CC		
	FBK5565Y (TP veh)			SUPER FOUR		
Date of Accident:	07/12/2019					
Global Sum Settlen	nent : [X] Yes		I I No			
Repair Estimate	mont of the tree	: \$	7,626.50			
Final Repair Cost		\$	3,200.00			
Loss of Use		: \$	0,200.00	4.00 days at \$30.00 per day		
Rental (if any)		: \$		days		
LTA / GIA Search F	ee	: \$		VALUE AND ADDRESS OF THE PARTY		
Others:		: \$				
		: \$				
Final Settlement Su	ım (Global Sum)	: \$	3,200.00			
B) For GIA Regis	tered Workshop:  (%)			100(%) a: Yes/ No BOLA Scenario No: by (*):(%)		
* Assessed Lie Remarks	bility to be filled only	for chair	n collisions and for o	cases where BOLA does not apply		
	on: Payee's Breakdo	own		3,200.0		
Sanfu Motor F	rie Ltd		: \$ : \$	3,200.0		
3)			: \$			
outrour.	LEE KHANG MIN		26 Feb 2020			
LKK Auto C	onsultants Pte Ltd		Date			

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Adjuster Report Page 1 of 4

#### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19021847/HPS3Q2

Date: 26/02/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00005655

Claimant Vehicle No :

FBK5565Y Insured Vehicle No: SJP4319C

Date of Loss: 07/12/2019 Nature of Claim: TP Claim No: 1201900038858

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBK5565Y

 Make & Model:
 HONDA CB400, 399cc Super Four
 Engine No:
 NC42E1202776

 Reg. Date:
 09/10/2015 (Man. Year: 2014)
 Chassis No:
 NC42I602778

 Colour:
 Red
 Odometer:
 38044 km

Engine Capacity: 399 cc Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

 Front Tyre Size:
 120/70Z R17
 Rear Tyre Size:
 160/60Z R17

 Front Left Side:
 Pirelli 5 mm
 Rear Left Side:
 Pirelli 5 mm

 Front Right Side:
 0 mm
 Rear Right Side:
 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,276.50	3,673.53	3,602.97	49.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	350.00	240.00	110.00	31.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,626.50	3,913.53	3,712.97	48.69
Approved Total (Overridden) (S\$)		3,100.00		
Nett Amount (S\$)	0.00     0.00       350.00     240.00       0.00     0.00       0.00     0.00       0.00     0.00       0.00     0.00       7,626.50     3,913.53       3,100.00       7,626.50     3,100.00       4,526.50     56	59.35		
+ Loss of Use (4.0 x S\$3	30.00/day) (S\$)	120.00		
+ Doc/Se	earch Fee (S\$)	2.00		
Net	t Liability (S\$)	3,222.00		
Global Sum S	ettlement (S\$)	3,200.00	3,602.97 0.00 110.00 0.00 0.00 3,712.97	

INSPECTION

Date of Assignment: 11/12/2019

Date Inspected: 11/12/2019 Inspected At: Sanfu Motor Pte Ltd (Kaki Bukit)

1 Kaki Bukit Ave 6, #02-43 Autobay @

Kaki Bukit

Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: LEE HOCK ANN Manager: CHEW HSIAO TONG

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

## REPAIR DETAILS

Referen	ce				
Part Source	:	(Last Synchronised: 03 Feb 2020)			
Parts:	N/A	HONDA CB400 399cc Super Four (Model not available in database)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for FBK5565Y)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running pagnumbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values r	not in reference catalogue are prefixed with an asterisk *.			

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*METER COVER	Scratched	462.50 F	*190.00 FL
2	1		*BRAKE LEVER R	Bent	80.00 F	*65.00 FL
3	1		*HANDLE BAR	Bent	225.00 F	*210.00 FL
4	:1		*FRONT FENDER	Scratched	237.50 F	*196.50 FL
5	1		*FUEL TANK	Bent	1,950.00 F	*1,350.00 FL
6	1		*RR BRAKE PEDAL	Crumpled	162.50 F	*140.20 FL
7	1		*R/H ENGINE COVER	Scratched	550.00 F	*450.00 FL
8	1		<b>*YOSHIMURA STREET LEGAL LTA EXHAUST SYSTEM</b>	Cut	3,125.00 F	*1,150.00 FL
9	1		*STEERING CONE & BEARING	Necessary	120.00 FS	*120.00 FS
10	1		*ALIGNMENT	Necessary	220.00 FS	*50.00 FS
11	1		*REAR NO.PLATE	Cracked	32.00 FS	*15.00 FS
12	4		*ENGINE OIL 4L	Necessary	112.00 FS	*112.00 FS
F=Fra	nchise	part S=Spc	Nett. L=ListItemDisc.			and the services
			Su	b Total (S\$)	7,276.50	4,048.70
			- List Item Discount on L Items 0.00/	10.00% (S\$)	0.00	375.17
			Tota	al Parts (S\$)	7,276.50	3,673.53

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			200-200
1	WORKMANSHIP TO RENEW DAMAGE PARTS & AREAS	New	350.00	240.00
	Gross Labou	r Cost (S\$)	350.00	240.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >