

2/10/2001

ASS. REC. BY:

REF: CS/CTI19021845/ d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of

CTI

Date/Time: 11/12/19 @ 11:46am

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH 9307Y

Insured:

SMD1188K

at Workshop m/s

Hack with motor

Tel:

64415655

of Blk 9006, Tampines Ind. Park A #01-204

Policy No:

Claim No: SNM19D205863

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 9/12/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:13pm @ 11/12/19

Person Contacted:

Michelle Ang 169

Vehicle IN/OUT

(OUT)

Date/Time

Action/Instruction

Schmidt / wait liability

SLH 9307Y - X

SMD 1188K - NA / FMEI 8017002 / 19

2019.26/9/2019

27/12/2020

Called wesp Anyisia said still claiming pending for liability.

Called 12/11/2020

10/11/2020

unable talk to Omar, Anyisia.

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 11:46 AM
To: Hock Wah Motor Pte Ltd
Cc: assignments
Subject: RE: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Wednesday, December 11, 2019 11:16 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

Hi chong,

LKK.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Wednesday, December 11, 2019 11:08 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

Without prejudice

Dear Sir,
LKK
STA
LBS

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI
Sent: Tuesday, December 10, 2019 3:29 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow
<sochow.chee@sg.cntaiping.com>; motor@hockwah.com.sg
Subject: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K
DOA:09/12/2019

Dear Boon Sen,

Please conduct PRS for SLH9307Y.

Note: officer in charge – Boon Sen 63896171.

***** Kindly quote our reference number when replying.**

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Tuesday, 10 December, 2019 10:28 AM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

Dear sir/madam

Attached here with our client's GIA report with estimate bill that is filing a claim against your insured SMD1188K.

Please make necessary arrangement with Tampines workshop.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

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Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 10 November, 2020 2:46 PM
To: 'Chong Boon Sen'; 'SUR'; 'assignments'
Subject: RE: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SLH 9307Y after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 11 December, 2019 11:46 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM19D205863/SMD1188K/CBS - TP Claim_SLH9307Y AGAINST SMD1188K DOA:09/12/2019

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Chong Boon Sen

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