

ASS. REC. BY:

REF:

CS3/CTI19021841/Gqd362

Special Instruction:

Singer: Quo DiditASSIGNMENT (Office)From (Person): Chong Boon Senof CTIDate/Time: 11/12/19 @ 10:50am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGF 4532R

Insured:

YN 5322T

at Workshop m/s

D's Graphics Concepts

Tel:

9632 7928

of

10 Amk Ind. Park 2A # 03-13

Policy No:

PNCVSN30363719011

Claim No:

SNM19D205802COR

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

4/12/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:17pm @ 11/12/19

Person Contacted:

JackyVehicle IN / OUT

Date/Time	Action/Instruction	Column 2 (X)
11/12/19	Vehicle already dismantle due to more than 48 hours. Told them we will still go down and take photo	
	SGF 4532R - (C4) AXAIS019741/GHVV392	DOA: 16/11/2015
	YN 5322T - NBA / 4P170132251/x	DOA: 5/7/2017
	After paint - 16/12/19	

PR5

ASSIGNMENT

(-2021)

From

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGF4532R

Vr Regn:

11 Apr 2006

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Rav 4 24 c.c 2362

Colour:

Grey.

A/C:

Insured / Std / NI / NA

Sp. Reading

198061

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ACA365003538

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/65 R17

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

11-12-19

Survey held at

w/s

3pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s wt.

The ~~U/C~~ Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$3000 - \$4000

* TP WSP didn't provide us GIA report.

According to XRA, the vehicle already assembled at the time of his inspection.

Date/Time, File Pass to?

☐

Prel. Report

11/3/12 10:15

☐

Final Report

Date/Time, File Return to?

9

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Final Insp (\$

Survey Fee:

140

Transportation:

S + RS: \$

Parking:

Other:

TOTAL

140

Report Formed: MER-PR5.

Long Form ID: 12

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 10:50 AM
To: Dorothy Dylegal
Cc: David Yong; assignments
Subject: RE: OUR REF: SNM19D205802/YN5322T/CBS- Pre-Repair Survey - Notification of Inspection

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Dorothy Dylegal [<mailto:admin@dylegal.asia>]
Sent: Friday, December 6, 2019 6:05 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: David Yong <dy@dylegal.asia>
Subject: Re: OUR REF: SNM19D205802/YN5322T/CBS- Pre-Repair Survey - Notification of Inspection

Dear Sirs,

1. We refer to your email of this instant.

2. Pursuant to the State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Fong Kok Heng (Automax Survey).

3. Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

Workshop	M/s D's Graffiti Concepts Pte Ltd
Address	10 Ang Mo Kio Industrial Park 2A #03-13 AMK Autopoint Singapore 568047
Contact Person	Mr Jacky
Contact No.	9632 7928

4. Thank you.

Regards,

Dorothy Chang

(Secretary to Mr David Yong)

DY & Associates

83 Kim Yam Road

#03-01

Singapore 239378

Tel: 6292 2388

Fax: 6292 2088

Email: admin@dylegal.asia

UEN No. 53388398M

On Fri, 6 Dec 2019, 17:54 Chong Boon Sen, <boonsen.chong@sg.entaiping.com> wrote:

Without prejudice

Dear Sir,

LKK

STA

LBS

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Friday, December 6, 2019 4:41 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;
admin@dylegal.asia

Subject: OUR REF: SNM19D205802/YN5322T/CBS- Pre-Repair Survey - Notification of Inspection

Dear Boon Sen,

Please conduct PRS for SGF4532R.

Note: officer in charge – Boon Sen 63896171.

**** Kindly quote our reference number when replying.*

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Dorothy Dylegal [<mailto:admin@dylegal.asia>]
Sent: Friday, December 06, 2019 11:58 AM
To: Claims Dept of CTI
Cc: David Yong
Subject: Pre-Repair Survey - Notification of Inspection

Re: Accident involving SGF 4532R and YN 5322T At Blk 738 Pasir Ris Drive 10 on 04.12.2019

Dear Sirs,

We are instructed by M/s D's Graffiti Concepts Pte Ltd to notify you of a road traffic accident on 4 December 2019 At Blk 738 Pasir Ris Drive 10 involving our client's vehicle registration number SGF 4532R and vehicle registration number YN 5322T driven by your insured at the material time. A copy of the Singapore Accident Statement is enclosed herewith.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know **within two (2) working days of your receipt of this notice** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Dorothy Chang

(Secretary to Mr David Yong)

DY & Associates

83 Kim Yam Road

#03-01

Singapore 239378

Tel: 6292 2388

Fax: 6292 2088

Email: admin@dylegal.asia

UEN No. 53388398M

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	602Z
Vehicle Details	
Vehicle No.:	SGF4532R
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	RAV4 2.4 A
Primary Colour:	Blue
Manufacturing Year:	2006
Engine No.:	2AZC015755
Chassis No.:	ACA365003538
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$27,775.00
Original Registration Date:	11 Apr 2006
First Registration Date:	11 Apr 2006
Transfer Count:	0
Actual ARF Paid:	\$30,553.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	10 Apr 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$23,725.00
COE Rebate Amount:	\$6,318.00
Total Rebate Amount:	\$6,318.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 11 Dec 2019

► Toyota Rav4 Used Vehicle List (3 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabl
Toyota Rav4 2.4A (COE till 05/2026)	\$48,500	\$7,490 /yr	31-May-2006	2,362 cc	112,400 km	RPM Automobile Pte Ltd	Availabl

Only 2 Owners! High Body Value. Call Now For More Enquirers. In House And Bank Loan Available. Excellent And Original Condition, Well Maintained Interior And Exterior, Smooth Driving. Consignment Car,...

Office No. - 67790012

Sb Chia - 91825555

Toyota Rav4 2.4A (COE till 08/2022)	\$24,000	\$8,810 /yr	03-Dec-2007	2,362 cc	-		Availabl
--	-----------------	--------------------	--------------------	-----------------	----------	--	-----------------

Immediate Transfer No Problem! COE Till 31 Aug 2022!

Office No. - -

Jason - 90011007

Toyota Rav4 2.4A (COE till 08/2029)	\$66,800	\$6,900 /yr	17-Aug-2009	2,362 cc	138,800 km	ABWIN (1994) Pte Ltd	Availabl
--	-----------------	--------------------	--------------------	-----------------	-------------------	-----------------------------	-----------------

100% Loan Available. Bank And In House Loan Available! Accident Free, Low Mileage, Sunroof! Good For Family Usage. A Well Maintained S Engine And Gearbox In Excellent Conditions! No Gimmicks! Trade...

Office No. - 68416666

Yeo - 81859555 | Dennis - 93868400

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or station wagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorized car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/12/2019 13:32
Date Of Accident	04/12/2019 11:00
Exact Location Of Accident	BLK 738 PASIR RIS DRIVE 10
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGF4532R
Insured/Policyholder	
Name Of Registered Owner	AHMAD BIN IBRAHIM
NRIC No	S0076602Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98896401
Alternative Phone No	OFFICE-98896401

Vehicle Particulars

Manufacturer	TOYOTA
Model	RAV 4
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	19-MX002635-R05
Cover Note Number	

Driver

Name of Driver	NOR ZAHRA BINTE AHMAD
NRIC No	S8221433Z
Date Of Birth	29/07/1982
Occupation	INDOOR
Date Of Driving Pass	17/05/2005
Driving Experience	14 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97850944
Fax Number	
Contact Number	
Email Address	HEARTPICTURES@GMAIL.COM

Address	BLK 424 PASIR RIS DRIVE 6 #03-105
Postcode	510424
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER --
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS SITTING IN MY PARKED CAR WAITING FOR MY FRIEND. VEHICLE B SUDDENLY TURNED LEFT AND HIT MY CAR ON THE RIGHT. HE REVERSED BACK AND WE BOTH CAME OUT FROM OUR VEHICLES TO EXCHANGE OUR PARTICULARS. AS VEHICLE B IS THE COMPANY VEHICLE OF CHEN DYNASTY MARKETING. I CALLED THE PERSON IN CHARGE, MR JEFFREY LIM AT 67620680 AND HE TOLD ME TO PROCEED WITH THE INSURANCE CLAIM AND TO LET THE INSURANCE COMPANY TO HANDLE THE MATTER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN5322T
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/TIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was sitting in my parked car, waiting for my friend. Vehicle B suddenly turned left and hit my car on the right. He reversed back and we both came out of our vehicles to exchange our particulars. As vehicle B is the company vehicle of Chen Dynasty Marketing, I called the person in charge, Mr. Jeffrey Lim at 67620680 and he told me to proceed with the insurance claim and to let the insurance companies handle the matter.

NORAD

DECLARATION

(We declare the foregoing particulars are true in every respect.)

[Signature]
 Policyholder's Signature
 Date & Time:

[Signature]
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

[Signature]
 Reporting Centre Personnel's Signature
 Name:
 NRIC/PPN No.:

Tokio Marine Insurance Singapore Ltd.

(Company Reg. No: 192300014M) (GST Reg No: M5-0000073-8)

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T: (65) 6221 6111 F: (65) 6221 4355 / (65) 6224 0895 E: tmes@tokiomarine.com.sg W: www.tokiomarine.com

A member of the
Tokio Marine Group



TOKIO MARINE
INSURANCE GROUP
ORIGINAL
RENEWAL

POLICY SCHEDULE

INSURED / ADDRESS
AHMAD BIN IBRAHIM

BLK 424 PASIR RIS DRIVE 6
#03-105
SINGAPORE 510424

POLICY NO : 19-MX002635-R05
POLICY TYPE : PRIVATE MOTOR CAR
POLICY PERIOD : 11/04/2019 TO 10/04/2020
DATE OF ISSUE : 26/03/2019
ACCEPT DATE : 26/03/2019
PREMIUM DUE : SGD 744.48
(inclusive of GST)

ACCOUNT : 2259DDA

RISK NUMBER : 0001 Private Motor Car
BUSINESS/PROFESSION OF INSURED : OTHERS INDOOR
REGISTRATION NO : BGF4532R
MAKE : TOYOTA RAV4 5DR
TYPE OF BODY : SUV
CUBIC CAPACITY : 2362
YEAR OF MANUFACTURE : 2006
YEAR OF REGISTRATION : 2006
SEATING CAPACITY (INCLUDING DRIVER): 5
ENGINE NUMBER : 2AZC015755
CHASSIS NUMBER : ACA365003538
TYPE OF COVER : Third Party, Fire & Theft
SUM INSURED : Prevailing Market Value
FINANCIAL INTEREST : MAYBANK SINGAPORE LIMITED

ANNUAL PREMIUM (SGD)

Basic Premium	1,464.80
Less NCD (50.00%)	732.40
Less Safe Driver Discount	36.62
TOTAL PREMIUM BEFORE GST	695.78

DRIVER'S PARTICULARS

NAME	NRIC/PASSPORT NO	AGE	MARITAL STATUS	DRIVING EXPERIENCE
AHMAD BIN IBRAHIM	S00766022	69	M	39 YEARS
LEE BOON LAN @ KAMILAH ABDULLAH	S1081861C	67	M	34 YEARS
NOR ZAHRA BINTE AHMAD	S82214332	36	S	13 YEARS

The above policy is subject to the following Clauses, Warranties, Endorsement, Exclusions as printed herein and/or attached hereto :-

MC32 THIRD PARTY FIRE AND THEFT

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)




































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Dec 2019		23 Dec 2019 13:28 Edit Adj Rpt	\$50.00 Edit Estimates	\$50.00 View Rpt		Pending for Survey Report Cancel Case
















































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: AHMAD BIN IBRAHIM , ID: S0076602Z									
Vehicle Reg. No.: SGF4532R		Date of Loss: 04/12/2019 11:00 - :59 [163 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D205802C02		Policy/Cover Note No.: DMCVSN30363219011							
Vehicle Reg. No. (Insured): YN5322T		Policy No. (Claimant): 19-MX002635-R05							
		Excess: \$40.00							
Repairer: D's Graffiti Concepts (HQ) 25 Kaki bt Road 4 #06-26 Synergy @ KB, 417800 Kaki Bukit - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd, (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]									
Claimant's Insurer: Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 03/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGF4532R (SNM19D205802C02)
[YN5322T]

















TP
AHMAD BIN IBRAHIM
Dec 4 2019 11:00AM
[-]
D's Graffiti Concepts

Upload Documents		Upload Photos	Compose New Letter	View view in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print	
1	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
2	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
3	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
4	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
5	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
6	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
7	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
8	05/12/19 13:39	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
2	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
3	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
4	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
5	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
6	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
7	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
8	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
9	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
10	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
11	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
12	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
13	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
14	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
15	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
16	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
17	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
18	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
19	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
20	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
21	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
22	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
23	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
24	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
25	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
26	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
27	23/12/19 15:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
28	23/12/19 15:13	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>	
29	23/12/19 15:13	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>	
30	23/12/19 15:13	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>	
31	23/12/19 15:13	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
32	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
33	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
34	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
35	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
36	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
37	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
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49	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
50	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
51	23/12/19 15:13	Dismantled Parts		<input checked="" type="checkbox"/>
52	23/12/19 15:13	Odometer Reading		<input checked="" type="checkbox"/>
53	23/12/19 15:13	Chassis Number		<input checked="" type="checkbox"/>
54	23/12/19 15:13	After Repair Photo		<input checked="" type="checkbox"/>
55	23/12/19 15:13	After Repair Photo		<input checked="" type="checkbox"/>
56	23/12/19 15:13	After Repair Photo		<input checked="" type="checkbox"/>
57	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
58	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
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63	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
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66	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
67	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
68	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
69	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
70	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
71	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
72	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
73	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
74	23/12/19 15:14	After Repair Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	05/12/19 13:38	Sketch Plan <small>[Linked Accident Report Documents]</small>		<input type="checkbox"/>
2	05/12/19 13:38	Sketch Plan #2 <small>[Linked Accident Report Documents]</small>		<input type="checkbox"/>
3	05/12/19 13:39	Driving License <small>[Linked Accident Report Documents]</small>		<input type="checkbox"/>
4	05/12/19 13:39	CI <small>[Linked Accident Report Documents]</small>		<input type="checkbox"/>

Linked Accident Report Documents

View

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	06/12/19 19:31	Accident Statement		Load HTM	<input type="checkbox"/>
2	06/12/19 19:35	Accident Statement		Load HTM	<input type="checkbox"/>
3	06/12/19 19:41	Accident Statement		Load HTM	<input type="checkbox"/>
4	06/12/19 19:42	Accident Statement		Load HTM	<input type="checkbox"/>
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
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6	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	05/12/19 13:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	05/12/19 13:38	Sketch Plan		Load TIF	<input type="checkbox"/>
2	05/12/19 13:38	Sketch Plan #2		Load TIF	<input type="checkbox"/>
3	05/12/19 13:39	Driving License		Load TIF	<input type="checkbox"/>
4	05/12/19 13:39	CI		Load TIF	<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div> <div></div> <div> <div></div> <div></div> </div> </div> </div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </div>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CT119021841/GQD3E2

Date: 26/12/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMCVSN30363219011

Claimant
Vehicle No : SGF4532RInsured
Vehicle No : YN5322T

Date of Loss: 04/12/2019

Nature of Claim: TP

Claim
No: SNM19D205802C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGF4532R

Make & Model: TOYOTA RAV4, 2.4 (A)

Engine No: 2AZC015755

Reg. Date: 11/04/2006 (Man. Year: 2006)

Chassis No: ACA365003538

Colour: Grey

Odometer: 198061 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/65 R17

Rear Tyre Size: 225/65 R17

Front Left Side: Bridgestone 5 mm

Rear Left Side: Bridgestone 5 mm

Front Right Side: Bridgestone 5 mm

Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 23/12/2019

Date Inspected: 11/12/2019 Inspected At:

Repairer : 10 AMK IND.PARK 2A# 03-13

D's Graffiti Concepts (HQ)

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Dec 2019)
Parts:	M1-SUV	TOYOTA RAV4 2.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGF4532R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >