

Vic (LKKAuto)

From: Edmund Teh <edmund@v2d.com.sg>
Sent: Monday, 11 May, 2020 10:57 AM
To: Vic (LKKAuto); Accident consolidation accident
Subject: PJV2DMPL - MA424 (CNTP) - SKG9209P & SKZ880J, 07 Dec 2019, 1810Hrs
Attachments: LOD MA76424-SKG9209P COR1800 LOR390.pdf

Without Prejudice Basics

vicalpeh@lkkauto.com

LOD

Our Reference : MA76424-SKG9209P
Your Insured Vehicle No.: SKZ880J
Your Claim Number :

Date: 11-MAY-2020

To:

LKK AUTO CONSULTANTS PTE LTD

Blk 51, Ubi avenue 1, #01-25, Paya Ubi industrial Park, 408933.

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road, #16-00 Springleaf Tower, Singapore 079909.

Dear Sir/Madam

ACCIDENT INVOLVING SKG9209P & SKZ880J ON 07-DEC-2020 ON 1810HRS AT/ALONG ORCHARD ROAD

We are instructed by Mr **MARIZAN BIN ZAINAL** to claim damages and losses against you, connection with the above captioned road traffic accident which our client's vehicle SKG9209P was damaged by vehicle SKZ880J driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense. Particulars of our client's uninsured losses claim as below:

Cost of Repair (Direct + Estimates)	: SGD \$ 1,800.00
Loss of Rental 09-12 DEC 2019 - 03days x \$130	: SGD \$ 390.00
LTA Search	: SGD \$ 7.49
TOTAL	: SGD \$ 2,197.49

A copy each of the following supporting documents is enclosed in the attachment:-

- Repair bill – INV MA76424-SKG9209P = \$1,800
- LTA Search = \$7.49
- Loss of Rental 03 Days = \$390
- Letter of Authority from our client
- GIA Report

Please note that you should send us an acknowledgement of receipt of this email within fourteen (14) days of your receipt of this email, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you.

Please let us know whether you require us to send in any of these Original Hardcopy Documents.

Thank you.

Thank you & best regards,
Edmund - [8668-7666](tel:86687666)

PRO-JEX V2D MOTOR PTE. LTD. SYNERGY @ KB, No 25 Kaki Bukit Road 4, #03-93 Singapore 417800 www.v2d.com.sg **RECOVERY SERVICE HOTLINE 6100-7676**

CONFIDENTIALITY NOTICE

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Virus-free. www.avast.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19021829/Ahb3

04 FEBRUARY 2020

**TAY KONG SHING (ZHENG GUANGXUN)
10 JALAN LEKUB
SINGAPORE 808731**

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ 880J AND SKG 9209P ON 07/12/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKG 209P against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: yicalpeh@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

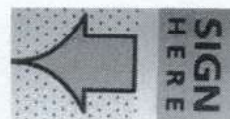
ACCIDENT ON 07 DEC 2019 AT 1810 HRS INVOLVING
VEHICLES NOS. SKG9209P & SKZ880J
AT/ALONG ORCHARD ROAD

I, MARIZAN BIN ZAINAL of NRIC No. S7932494i, owner of vehicle
Reg. No. SKG9209P insured by CNTA under
Policy No. DMPCSN/3010461900 do hereby authorise M/S **PRO-JEX V2D MOTOR PTE LTD**
as my representative to claim, write, negotiate, act & settle for me to claim for uninsured
loss to the property damages and/or loss of usage from the owner/driver or the insurer
of vehicle no. SKZ880J arising from the above mentioned accident. I/we also authorise
M/S **PRO-JEX V2D MOTOR PTE LTD** to replace any damaged parts with original, new, oem, used,
reconditioned, scraped, and/or customised parts.

I also authorise that the agreed settlement sum be made in favour of my representative M/S
PRO-JEX V2D MOTOR PTE LTD and the said payment be forwarded to them as full and final discharge
of my claim.

Dated this 09 day of DEC, 2019.

Signature : 



Name : MARIZAN BIN ZAINAL

Address : BLK 893B WOODLANDS DRIVE 50
: # 02-113 STORE 731893.

NRIC : S7932494i

Contact No. : 92477270

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN30269819000 Claim No : SNM19D205879/SKZ880J/BEN
Claimant : MARIZAN BIN ZAINAL
Amount : **S\$ 2,197.49**
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED NINETY SEVEN AND
FORTY NINE CENTS Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKG 9209P
Insured Vehicle No. : SKZ 880J

Date of Loss : 07/12/2019
Place of Accident : BRAS BASAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY KONG SHING (ZHENG GUANGXUN)
Driver Name : LEE SOO CHEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	1,800.00
(3) Loss of Use/Rental/Earning	S\$	390.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,197.49

Claimant Name : MARIZAN NRIC No : S7939492

Signature : [Signature] Date : 27/7/2020

SIGNED WITHOUT PREJUDICE FOR
ANY CLAIM FOR PERSONAL INJURY

PRO-JEX V2D MOTOR PTE LTD

Reg. No.: 201600429G

SYNERGY @ KB

25 KAKI BUKIT ROAD 4 #03-94

SINGAPORE 417800

HOTLINE: 6100 7676

FAX : 6841 9698

PRO-JEX V2D MOTOR PTE LTD

PRO-JEX V2D MOTOR PTE. LTD.

SYNERGY@KB. 25 KAKI BUKIT ROAD 4, #03-93 SINGAPORE 417800

TEL/FAX : (65) 6841 9698 WEB : www.v2d.com.sg

RECOVERY HOTLINE : (65) 8668 7676

Co. Reg. No.: 201600429G

To.

Mr MARIZAN BIN ZAINAL

(3rd Party SKZ880J = CNTP)

DATE	Invoice No.
11 May 2020	MA76424-SKG9209P
TERMS	DUE DATE
Due On Receipt	18 May 2020

VEHICLE NO.	DATE OF ACCIDENT	VEHICLE MODEL
SKG 9209 P	7 December 2019	TOYOTA FORTUNER 2.7L
No.	Description / Activity	Total
1	To contract lump sum repair as recommended via LKK surveyor - ADRIAN	SGD 1,800.00
Total:		SGD 1,800.00

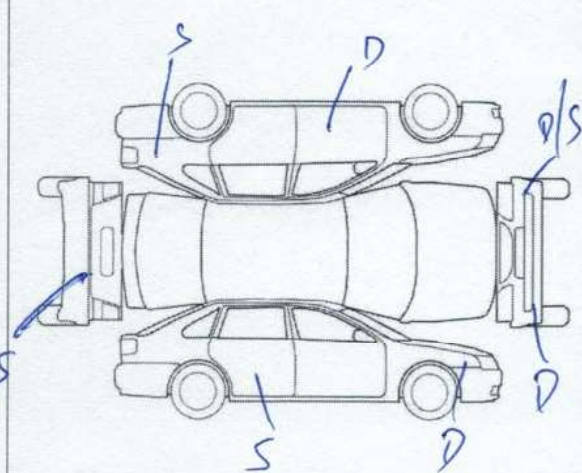


PRO-JEX V2D MOTOR PTE LTD

PRO-JEX V2D MOTOR PTE. LTD. Co. Reg. No.: 201600429G

SYNERGY@KB. 25 KAKI BUKIT ROAD 4, #03-83 SINGAPORE 417800 TEL/FAX : (65) 6841 9698 WEB : www.v2d.com.sg RECOVERY HOTLINE : (65) 8668 7676

Vehicle Rental Agreement

Hirer's Particulars Name: <u>MARIZAN BN ZAINAL</u> NIRC/ FIN No: <u>S7932494i</u> Address: <u>BLK 893B WOODLANDS DRIVE 50</u> <u>#02-113 SPORE 731893</u> Singapore Driving Licence No: _____ DOB: _____ Driving Exp: <u>14 YRS</u> Tel(O): _____ (R) _____ HP: <u>92477270</u>		Vehicle No: <u>SJA6208T</u> Replace Vehicle No: _____ Mileage Out: <u>165.894 km</u> Mileage In: _____ Make and Model: <u>HONDA FIT 1-3 A</u> <input checked="" type="radio"/> Auto <input type="radio"/> Manual OUT: Date <u>09 DEC 2019</u> Time: <u>12 00 pm</u> Hire/Period Expiry _____ Time: _____ NON-Waiver (Accident) Excess=\$ <u>2,500 f</u>																					
Additional Driver Particulars Name: _____ NIRC/ FIN No: _____ Address: _____ Singapore Driving Licence No: _____ DOB: _____ Driving Exp: _____ Tel(O): _____ (R) _____ HP: _____		Charges <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>Daily \$130</td> <td>Per Day \$ 130 X 3 DAYS</td> <td>\$ 390 f</td> </tr> <tr> <td>Weekly</td> <td>Per Week \$</td> <td>\$</td> </tr> <tr> <td>Monthly</td> <td>Per Month \$</td> <td>\$</td> </tr> <tr> <td colspan="2">Sub Total \$</td> <td></td> </tr> </table>		Daily \$130	Per Day \$ 130 X 3 DAYS	\$ 390 f	Weekly	Per Week \$	\$	Monthly	Per Month \$	\$	Sub Total \$										
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Petrol Level <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>Out</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td>3/4</td> <td>7/8</td> <td>F</td> </tr> </table> Fuel _____ Traffic/Parking Fine _____ TOTAL CHARGES \$ _____		Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F	Hirer's Signature: <u>[Signature]</u> Additional Driver's Signature: _____	
Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F														
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F														
Vehicle Check List  REMARKS: _____ _____ _____		Terms & Condition The Hirer herewith agrees to the following Terms and Conditions set Forth: a) Be in possession of a valid class 3 driving license at all times when driving the vehicle. b) Be fully liable for all legal violation including traffic offences, parking fines and the like, incurred during the rent period. c) Be at least 22 years old with at least 2 years driving experience. d) Will only use the car for social domestic and pleasure purposes. e) Will not drive the car under the influence of alcohol, drug or medication f) Will not drive the car with more than its legal seating capacity g) Agree that the vehicle is in roadworthy condition upon taking it h) Only usable in Singapore i) Pay deposit as above which will be offset against excessive dirtiness/damages/reduced fuel found on the vehicle upon return. The hirer further agrees that the deposit shall not absolve him/her from his/her full liabilities against the costs/losses incurred in repairing/making good any damages sustained to the vehicle, except for usual wear and tear. j) Undertake to regularly monitor the vehicle, such as carrying out engine oil level check and coolant level checks during hire period. k) Undertake not to allow anyone else to drive the car except for the named hirer stated. l) In the event of accident or breakdown, notify the company immediately for relevant action to be undertaken. The hirer and passengers must not admit to legal responsibility or make any offer or payment without written permission. m) Return the vehicle at the end of the rental period in the same condition as it was first rented out less reasonable wear and tear, with the same amount of fuel as when it was first rented out. n) Return the vehicle promptly at the prescribed time, failing which additional charges may be imposed. o) Undertaker not to allow any person to smoke, or carry any items that leave behind excessive dirt, stains or odour, in the vehicle. Cleaning fee of \$50 - \$200 will be imposed, at company discretion p) Pre-pay the rental at the rate above in advance, before any extensions of rent period, subject to availability for extension. q) Fully indemnify the Company against all cost, litigation and authority action in the event of any misuse or negligent use of the vehicle during the rental period.																					
Date In	Time In	Mileage	Checked By	Remarks	Signature of Hirer/Driver																		
<u>12 DEC 19</u>	<u>13 50 HRS</u>	<u>166.12 km</u>	<u>E-T.</u>	<u>ACCIDENT</u> <u>SKG9209P</u>	<u>[Signature]</u>																		

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Dec 2019 / 15:43:34

Receipt Date/Time : 09 Dec 2019 / 15:42:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191209-002543

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKZ880J				
As at 07 Dec 2019/18:10:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKZ880J			
	Enquiry Fee	7.00	0.49	7.49
	20191209154107432020			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxx3206		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: May 27, 2020 6:09 PM
To: Jasper Chua (LKK Auto); Admin A
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh
Subject: RE: <SEEK MANDATE> OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Abb3q2) on 07.12.2019

LKK REF - CC6/CTI19021829/Abb3q2
CTI REF – SNM19D205879C02/0(ben)

Dear Sirs

Please proceed to resolve the property damage claim at \$2,197.49.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, May 27, 2020 1:38 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Abb3q2) on 07.12.2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PRO-JEX V2D AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 10,679.00	\$ 1,800.00
Loss of Rental (\$130.00 x 3 days)	\$ 390.00	\$ 390.00
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 11,076.49	\$ 2,197.49

Breakdown of days is as follows:

Recommended days	3 Days
Weekends / Downtime	0 Days
TOTAL	3 Days

For your approval and/or further instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: April 15, 2020 3:12 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;

Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

WITHOUT PREJUDICE

CTI REF – SNM19D205879/SKZ880J/BEN

LKK REF – CC6/CTI19021829/Ahb3

Dear Sir/Madam,

We refer to the above matter.