

Jasper Chua (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: May 27, 2020 6:09 PM
To: Jasper Chua (LKK Auto); Admin A
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh
Subject: RE: <SEEK MANDATE> OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Abb3q2) on 07.12.2019

LKK REF - CC6/CTI19021829/Abb3q2
CTI REF – SNM19D205879C02/0(ben)

Dear Sirs

Please proceed to resolve the property damage claim at \$2,197.49.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, May 27, 2020 1:38 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Abb3q2) on 07.12.2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PRO-JEX V2D AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 10,679.00	\$ 1,800.00
Loss of Rental (\$130.00 x 3 days)	\$ 390.00	\$ 390.00
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 11,076.49	\$ 2,197.49

Breakdown of days is as follows:

Recommended days	3 Days
Weekends / Downtime	0 Days
TOTAL	3 Days

For your approval and/or further instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: April 15, 2020 3:12 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;

Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

WITHOUT PREJUDICE

CTI REF – SNM19D205879/SKZ880J/BEN

LKK REF – CC6/CTI19021829/Ahb3

Dear Sir/Madam,

We refer to the above matter.