

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 27, 2020 1:38 PM
To: Ben Tang
Cc: Claims Dept of CTI; Chee So Chow; Alfred Toh
Subject: <SEEK MANDATE> OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Abb3q2) on 07.12.2019
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; LETTER_TO_OI.pdf; LOD.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PRO-JEX V2D AUTO PTE LTD** is as follows:

| TP CLAIMED | | REVISED - TO OFFER |
|------------------------------------|---------------------|--------------------|
| Cost of Repair | \$ 10,679.00 | \$ 1,800.00 |
| Loss of Rental (\$130.00 x 3 days) | \$ 390.00 | \$ 390.00 |
| LTA Search Fee | \$ 7.49 | \$ 7.49 |
| TOTAL | \$ 11,076.49 | \$ 2,197.49 |

Breakdown of days is as follows:

| | |
|---------------------|---------------|
| Recommended days | 3 Days |
| Weekends / Downtime | 0 Days |
| TOTAL | 3 Days |

For your approval and/or further instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: April 15, 2020 3:12 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

WITHOUT PREJUDICE

CTI REF – SNM19D205879/SKZ880J/BEN
LKK REF – CC6/CTI19021829/Ahb3

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]
Sent: Wednesday, 11 December, 2019 5:59 PM
To: Shu Pei (LKKAuto); Vic (LKKAuto)
Cc: Claims Dept of CTI; Chee So Chow
Subject: RE: OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

Dear Sirs

Please refer to attached insured SAS report for your reference.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, December 11, 2019 5:36 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: OUR REF: SNM19D205879/SKZ880J/BEN - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

Dear Ben,

Please assist LKK.

Note : officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Wednesday, 11 December, 2019 3:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKZ880J (OI : CTI - TBA) and SKG9209P (TP : LKK REF - CC6/CTI19021829/Ahb3) on 07.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKG 9209P at M/s Pro-jex V2d Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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