

INS. CASE OWNER:

CC 4/EQ11902 1827, Fyfe

LKK:
IDAC:

Surveyor:

Rm

DOI:

10/11/19

Date / Time:

10/11/19

Registered in Merimen:

10/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGT 9208X

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

8/11/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGT 40635

INSRS:
WSP:
Tel:
Liability:
RMKS:LDGE
mINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SGT 40635 - A

SGT 9208X - 1

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Name:

Repair Cost:

45

S\$ 1050.00

(2 days)

Reduction: 1046.96 % 30

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

1160.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
11/11/19

ASSIGNMENT

From

Date

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt. Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SHA 40635

Regn: 12/05/2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai i40

cc 1685

Colour: blue

A/C: Insured / Std / NI / NA

Sp. Reading: 489,346

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KMHLB41UMF083713

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake

Front

Rear

R/Bal: 7 mm

R/Bal: 7 mm

L/Bal: 7 mm

L/Bal: 7 mm

D.O.A: 08/12/19

D.O.I: 10/12/19

Survey held at: comfort delgre (Lorong)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frt

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

L/S \$1050 (red: \$446.96/30%)

EQ

L/S

Date/Time: File Pass to?

☐

: Preli. Report

0

☐

: Final Report

Date/Time: File Return to?

3

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp: (\$

☐

: Interview: (\$

☐

: Tech. Insp: (\$

☐

: Final Rep: (\$

Survey Fee:

Transportation:

: 3 + PS: \$1

: Parking:

: Other:

: Total:

: Total:

: Total:

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

EQ

TP INSURER:
CTPL

EQ Insurance Company Ltd (HQ)

Singapore

LKe

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	08/12/2019
Vehicle Reg. No.:	SHA4063S	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI I40, 1.7 D CRDI (A)	Vehicle Reg. Date:	12/05/2016
Vehicle Colour:	BLUE		
Engine No:	D4FDGU621273	Chassis No:	KMHLB41UMGU088713
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS

	Amount
Parts	896.96
Miscellaneous Items	0.00
Labour	600.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,496.96
+ GST 7.00% (S\$)	104.79
Nett Amount (S\$)	1,601.75

This claim is handled by: LIM KWOK ENG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	350.00
2	SPRAY PAINTING CHARGE	New	250.00
Gross Labour Cost (S\$)			600.00

ComfortDelGro Engineering Pte Ltd/SHA4063S/10/12/2019 10:57. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RAM (LKK)
1445 hrs 10/12/19
m.m.m.m@lkkphoto.com
88622778 (hp) (LIS)
2 repair days
with repair photo

Our Job Ref No 305365743

Date : 27.12.19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr RAM

Vehicle Reg No. SHA4063S CTPL

08.12.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS SGT9208X

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

20%

\$1,050.00

Final Lumpsum Repair cost

\$1,050.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : 

Signature : _____

Name : LIM KWOK ENG

Name : _____

Tel : 62148316

Date : _____

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	\$280 350.00
2	SPRAY PAINTING CHARGE	New	\$200 250.00
Gross Labour Cost (S\$)			600.00

ComfortDelGro Engineering Pte Ltd/SHA4063S/10/12/2019 10:57. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

RAM (LKK)

1445 hrs 10/12/19

manan@lkkauto.com

88622778 hp

\$1,050

LIS

2 repair days

add repair photo

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Dec 2019)
Parts: 143 HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: ComfortDelGro Engineering Pte Ltd/SHA4063S/10/12/2019 10:57
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BUMPER COVER <i>cut</i>	20.00	0.00	*1,052.20 FL
2	10		*FRT BUMPER CLIPS <i>rec</i>	20.00	0.00	*22.00 FL
3	1		*FRT BUMPER BRACKET TOP LH <i>xin</i>	20.00	0.00	*22.40 FL
4	1		*FRT BUMPER BRACKET LH <i>xin</i>	20.00	0.00	*24.60 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)						1,121.20
- List Item Discount on L Items (S\$)						224.24
Total Parts (S\$)						896.96

ComfortDelGro Engineering Pte Ltd/SHA4063S/10/12/2019 10:57. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

1,074.20
- 20%
859.36 ✓

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO: 305365743

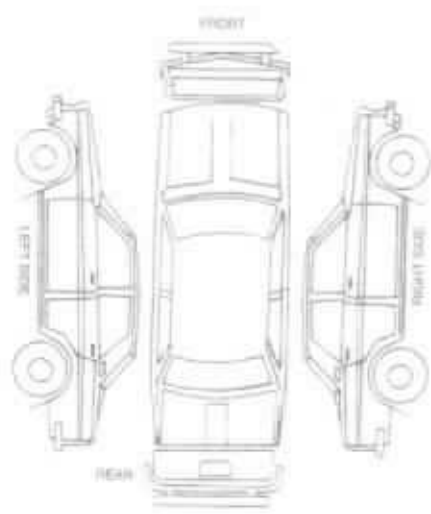
OWNER	REGN NO: SHA4063S	MILEAGE
IS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
7010045	MODEL: I-40	E 1/2 F
OWNER NO. 383 SIN MING DRIVE	YR OF MANU. 12.05.2016	DATE/TIME IN 09.12.2019 14:05
LESS SINGAPORE SINGAPORE 575717	CHASSIS CODE: KMHLB41UMGU088713	TARGET DATE
65508755		COMPLETION DATE/TIME
(P) (O)		
DUNT CARD NO.		

EQ INSP

Accident Date: 08.12.2019
NATURE: 3P 08.12.2019

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Payment Slip	Exit Pass
SHA4063S LKE	Vehicle No. SHA4063S
Service Advisor	Name of Service Advisor
Signature/Date	Date
Handed to Service Reception upon collection	To be kept by Security Guard

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	10 Dec 2019	10 Dec 2019 10:57 S\$1,496.96	10 Dec 2019 14:01 Edit Adj Rpt	S\$1,050.00 Edit Estimates	S\$1,050.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: CHEN QIN, ID: S2711789I									
Main Claimant: COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHA4063S		Date of Loss: 08/12/2019 00:00 - :59 [42 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / DM19HO03241		Policy/Cover Note No.: DMPPHQ19-001697							
Vehicle Reg. No. (Insured): SGT9208X		Policy No. (Claimant): MCOM0015							
		Excess: S\$0.00							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]									
Claimant's Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 19/12/2019]									
Adj. Assg. Remarks: WP PRS									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHA4063S (DM19H003241)
[SGT9208X]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 8 2019 12:00AM
[CHEN QIN]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

☒

No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	10/12/19 10:57	Repairer Estimates	Load HTM	

Documentation

1 per page

☒

No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	10/12/19 10:59	E-filed GIA report	Load PDF	
No	Finalized On	EQ Insurance Company Ltd (HQ)	Thumbnail	Print
1	03/01/20 13:33	OI GIA REPORT	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/12/19 15:38	TP ESTIMATE- MARKED	Load PDF	
2	14/01/20 18:24	LKK RESURVEY PHOTO	Load PDF	
3	14/01/20 18:24	LKK SURVEY PHOTO	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EQ19021827/FGA3Q2

Date: 16/01/2020

REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMPPHQ19-001697

Claimant Vehicle No : SHA4063S Insured Vehicle No : SGT9208X

Date of Loss: 08/12/2019 Nature of Claim: TP Claim No: DM19HO03241

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA4063S**
 Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4FDGU621273
 Reg. Date: 12/05/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU088713
 Colour: Blue Odometer: 489346 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	896.96	859.36	37.60	4.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	600.00	480.00	120.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,496.96	1,339.36	157.60	10.53
Approved Total (Overridden) (S\$)		1,050.00		
(S\$)	1,496.96	1,050.00	446.96	29.86
+ GST 7.00/7.00% (S\$)	104.79	73.50	31.29	29.86
Nett Amount (S\$)	1,601.75	1,123.50	478.25	29.86

INSPECTION

Date of Assignment: 10/12/2019 Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)
 Date Inspected: 10/12/2019 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969
 Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Jan 2020)
Parts: 143	HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHA4063S)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER COVER	Cut	1,052.20 FL	*1,052.20 FL
2	10		*FRT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
3	1		*FRT BUMPER BRACKET TOP LH	Not Necessary	22.40 FL	*- FL
4	1		*FRT BUMPER BRACKET LH	Not Necessary	24.60 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	1,121.20	1,074.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	224.24	214.84
Total Parts (\$\$)	896.96	859.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	280.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
Gross Labour Cost (\$\$)			600.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >