

14/02/2020

OUR REF : TP 1219-5779

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SLL 8136 J & SHA 1666 Y ON 06.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLL 8136 J**, which was involved in the above captioned accident with your insured vehicle: **SHA 1666 Y**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	7,858.64
02)	Reimbursement - Loss of Rental (18 days x \$100/days)	\$	1,800.00
		\$	9,658.64

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 7543

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Lily Lim
Progressive Car Care Pte Ltd
Email: claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Date : 14/2/2020

Our Ref : TP 1219-5779.

I / We Yuen Pei Ling Adeline Nric No S8920752E.

Residing at Blk 275 Tampines St 22 #05-74 owner of S520275

Vehicle No SL8136J hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them


and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

6/12/19 Along / at TPE (SLE) will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007773MFSH/1/
ACCIDENT DATE : 06/12/2019
ACCIDENT LOCATION : TPE TOWARDS SLE AFTER PUNGGOL EXIT
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TENG KING GUAN
INSURED VEHICLE : SHA1666Y
INVOLVED PARTY : SLL8136J
SETTLEMENT SUM : \$9,050.00

Without Prejudice
to any claim for
personal injury

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : YUEN PEILING, ADELINE

Signature and Date :



31/04/2020

WITNESS :

Signature and Date :

PROGRESSIVE CAR CARE PTE LTD
Blk 302A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5338 Fax: 6741 7208
Email: claims@procarcare.com.sg

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : MS FIRST CAPITAL INSURANCE LIMITED
6 Raffles Quay
#21-00
Singapore 048580
TEL: 62222311 FAX: 62223547
ATTN: Motor Claim Department

Claim No: EST1505543
Final No: PS1504020
Date: 13 Feb 2020
Policy No: MT/00632313
Veh Reg No: SLL8136J
Make/Model: MAZDA MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Chassis No: JM6BN22A8H0142370
Engine No: P520429972
Reg. Date: 10/03/2017

Your Ref No: TP 1219-5779
Claim Type: Third Party
Accident Date: 06/12/2019
TP Veh Reg No: SHA 1666 Y

Final Repair BillSLL8136J

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
List Price			
1 REAR BUMPER	1 PC	1,128.00	
2 REAR BUMPER CLIPS	10 PC	48.00	
3 REAR BUMPER REINFORCEMENT	1 PC	563.00	
4 REAR BUMPER TOW COVER - LH	1 PC	38.00	
5 REAR BUMPER TOW COVER - RH	1 PC	38.00	
6 REAR PANEL	1 PCS	530.00	
7 REAR BOOT	1 PCS	1,005.00	
8 REAR BOOT MAZDA LOGO	1 PCS	78.00	
9 REAR BOOT MAZDA W/3 WORDING	1 PCS	56.00	
10 REAR BOOT SKYACTIV LOGO	1 PCS	68.00	
11 REAR BOOT RUBBER	1 PC	113.00	
12 FRONT BUMPER	1 PC	866.00	
13 FRONT BUMPER CLIPS	10 PC	48.00	
14 FRONT BUMPER FOAM	1 PC	70.60	
15 FRONT BUMPER REINFORCEMENT	1 PC	502.00	
16 GRILLE TOP RIVET CLIPS	7 PCS	41.30	
17 GRILLE CHROME MOULDING - LH	1 PCS	191.00	
18 GRILLE LOGO	1 PCS	61.00	
19 GRILLE ASSY	1 PCS	135.00	
20 GRILLE TOP CLIPS	10 PCS	48.00	
21 GRILLE TOP GARNISH	1 PCS	355.00	
22 GRILLE INNER SIDE BRACKET - LH	1 PCS	29.00	
23 GRILLE INNER SIDE BRACKET - RH	1 PCS	29.00	
24 REAR PANEL INNER TOP BRACKET	1 PCS	18.00	
25 GRILLE, SIDE COVER - LH	1 PCS	27.00	
26 FRONT NUMBER PLATE GARNISH	1 PC	76.00	
		6,161.90	
	Less 20%	1,232.38	4,929.52
Special Net			
27 REAR BUMPER SENSOR	1 SET	220.00	
28 FRONT NUMBER PLATE WITH CASING	1 PC	35.00	
		255.00	255.00
Labour			
29 TO KNOCK OUT DENTS, CUT/WELD REAR PANEL,REMOVE, REPLACE ACCIDENT PARTS	1 JOB	1,000.00	

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@proccarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : MS FIRST CAPITAL INSURANCE LIMITED
6 Raffles Quay
#21-00
Singapore 048580
TEL: 62222311 **FAX:** 62223547
ATTN: Motor Claim Department

Claim No: EST1505543
Final No: PS1504020
Date: 13 Feb 2020
Policy No: MT/00632313
Veh Reg No: SLL8136J
Make/Model: MAZDA MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Chassis No: JM6BN22A8H0142370
Engine No: P520429972
Reg. Date: 10/03/2017

Your Ref No: TP 1219-5779
Claim Type: Third Party
Accident Date: 06/12/2019
TP Veh Reg No: SHA 1666 Y

Final Repair BillSLL8136J

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
30 TO RESPRAY PAINT ON ACCIDENT PORTIONS	1 JOB	1,000.00	
31 TO CHECK WIRING	1 JOB	50.00	
32 TO TRANSFER REAR BUMPER SENSOR	1 JOB	50.00	
33 TO REMOVE, REFIX REAR GARNISH, CUSHION, CARPET AND RELATED PARTS	1 JOB	60.00	
		2,160.00	2,160.00
Total			S\$ 7,344.52
Add GST @ 7%			514.12
Total Amount Payable			<u>S\$ 7,858.64</u>

TOTAL: SINGAPORE DOLLAR SEVEN THOUSAND EIGHT HUNDRED FIFTY EIGHT AND CENTS SIXTY FOUR ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@proccarcare.com.sg
AUTHORISED SIGNATURE



EXPRESS RENTAL

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPT

No: **5683**

Date: 30/12/19

Received from Yuen Peiling Adeline

the sum of Dollars One Thousand Eight Hundred.
only

being payment of RA 7543 (SJV 9943 LC)

\$ 1800/-
Cash/Cheque No.

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

h.
Authorised Signature

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

TP1219-5779
SLL8136J**RENTAL AGREEMENT NO: 7543**

HIRER'S PARTICULAR		GUARANTOR / ADD. DRIVER	
Name : <u>Yuen Peiling, Adeline</u>		Name : _____	
Address : <u>Blk 275 Tampines St 22</u> <u>#05-74 S 520275</u>		Address : _____	
Nric No : <u>S8920752E</u>		Nric No : _____	
Tel (R) : _____		Tel (R) : _____	
H/P : <u>98779358</u>		H/P : _____	
Off : _____		Off : _____	
Licence Expiry : _____ Class : <u>3</u>		Licence Expiry : _____ Class : _____	
Driving Experience : _____ Age : _____		Driving Experience : _____ Age : _____	
Co.Name/ Address : _____		Co.Name/ Address : _____	
Occupation: _____		Occupation: _____	
Make : <u>Toyota Altis</u>		Vehicle No: <u>SJV9943K</u>	
RENTAL CHARGES		METHODS OF PAYMENT	
Hours @\$ _____ per hour	\$S	Cash _____ Cheque No. _____	
<u>18</u> Days @\$ <u>100</u> per day	<u>1800</u>	Bill Co: _____	
Weeks @\$ _____ per week		Credit Card No: _____	
Monthly @\$ _____ per month		Exp. Date _____	
SUB-TOTAL		Type: _____	
Deposit			
TOTAL CHARGE <u>1800</u>			
INSURANCE EXCESS CLAUSE			
Hirer is responsible for the first S\$ <u>3000</u> (i.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
CHECK OUT		CHECK IN	
Date Out <u>6/12/19</u> Time Out <u>0930</u>		Date In <u>24/12/19</u> Time In <u>1005</u>	

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

Hire's Signature

EXPRESS RENTAL

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: 23 July 2020 12:33 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007773MFSH/1 // LKK REF: CC4/FCI19021822/Aka3 [ACCIDENT INVOLVING SLL 8136J & SHA 1666Y [OI - FCI] ON 06/12/2019]

Dear Khanchna,

We refer to your email dated 15.07.2020.

Please refer to our comments in **BLUE** below.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 15 July 2020 11:05 am
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007773MFSH/1 // LKK REF: CC4/FCI19021822/Aka3 [ACCIDENT INVOLVING SLL 8136J & SHA 1666Y [OI - FCI] ON 06/12/2019]

YOUR REF: D19007773MFSH/1
LKK REF: CC4/FCI19021822/Aka3

Dear Ms. Karen,

We refer to the above matter.

We seek your approval to offer third party repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$9,158.64(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount	MSFC Comments
1. Cost of Repair (w/GST)	\$ 12,535.39	\$ 7,858.64	\$ 7,858.64 (agreed_
2. Loss of Rental (18 days x \$100)	\$ 1,800.00	\$ 1,300.00 (13 days x \$100)	2 days PRS should apply LOU rate i.e. \$50-\$60/day. \$ 1,100.00 (11 days x \$100) \$ 100-\$120 (2 days x \$50-\$60) Total: \$1200.00 - \$1220.00
Total	\$ 14,335.39	<u>\$ 9,158.64</u>	<u>\$ 9,058.64 - \$ 9,078.64</u>

Surveyor recommended 10 days for repair + 1 Sunday + 2 PRS =13 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, 30 December 2019 11:37 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007773MFSH/1
// LKK REF: CC4/FCI19021822/Aka3 [ACCIDENT INVOLVING SLL 8136J & SHA 1666Y [OI - FCI] ON 06/12/2019]

Dear Sirs/Madam,

Please refer to our Jobsheet sent to you on 10.12.2019 (see attached).

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, December 27, 2019 5:16 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007773MFSH/1 // LKK REF: CC4/FCI19021822/Aka3 [ACCIDENT INVOLVING SLL 8136J & SHA 1666Y [OI - FCI] ON 06/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 28)

Remarks: 5 vehicle chain collision, Insured vehicle is the 4th vehicle

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 10 December 2019 3:31 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007773MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Tuesday, 10 December 2019 3:11 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007773MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

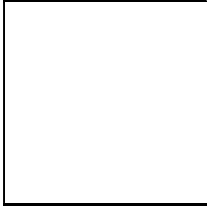
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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