

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMG 2893K - - - - -

Claimant's Vehicle No. SKM 4517 B - - - - -

Accident on 9.12.19 - - - - - involving vehicle/s No. - - - - -

- - - - - along/at BEN-1 RD - - - - -

- - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4271.44 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/ 7 days x \$80 Payable to Volkswagen Centre Singapore
Car Rental S\$ 560

3. Medical and Payable to Volkswagen Centre Singapore
Search Fees S\$ 2

Remarks : - - - - -

- - - - -

Service Adviser - - - - -

Contact No./H/P. - - - - -



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19021820/db3

17 DECEMBER 2019

NG SOK HOON
BLK 64 TEBAN GARDENS ROAD
#21-649
SINGAPORE 600024

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG 2893K & SKM 4517B ALONG/AT BENOI ROAD ON
09/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKM 4517B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

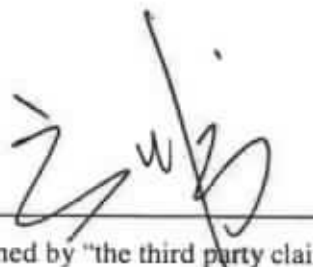
(AIG Asia Pacific - Express Third Party Claim)

I, KOW AH SWEE (the third party claimant) of 11 SUNRISE PLACE (address), owner of SKM45178 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKM45178 that was damaged pursuant to the accident which occurred on 09/12/2019 (date) along BENUL RD TNDJ UPP JURONG RD (location) involving vehicle no/s SMH22952 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of JAN (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4271.44 (Repair Cost), S\$ 420.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SKM 4517B that was damaged pursuant to the accident which occurred on 09/12/2019 (date) along BENOL RD TWDS UPP JURONG RD (location) involving vehicle no/s SMG2893K. This is pursuant to the inspection conducted on 12/12/2019 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner KOW AH SWEE ("the third party claimant") of vehicle no. SKM 4517B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKM 4517B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of February (month) 2020 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/1
Document no. 12333000113
Document date 17-01-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019003066/ 1
Job order date 19-12-2019
Service Advisor PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
7B Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
KOW
AH SWEE
11 SUNRISE PLACE
Singapore 806417

License plate	Model code	First registration	VIN	Model	Mileage
SKM4517B	1623G5	28-02-2014	WVWZZZ16ZDM056750	Jetta TSI Comfo 90 D7F	149,112

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	10.00% #1	432.00	462.24
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 9.12.19 SURVEYOR: LKK STEVE REPAIR LIMIT: \$4000						

Tax Code	Labour	Labour Discount	Material	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	712.00	48.00	3,280.00	7%	279.44	48.00	3,992.00	4,271.44
Total	712.00	48.00	3,280.00		279.44	48.00	3,992.00	4,271.44



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-203943

Date of Request: 11/12/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/12/2019
Enquiry By Wong Yen Mei
TP Vehicle No. SMG2893K
Accident Date 09/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMG2893K	AIG Asia Pacific Insurance Pte. Ltd.	13/12/2018-12/12/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-203943

Date of Request: 11/12/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/12/2019
Enquiry By Wong Yen Mei
TP Vehicle No. SMG2893K
Accident Date 09/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque