

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,

Singapore 575721

Tel : +65 8608 0808

Email: auburnauto.claim@gmail.com

Date: 21 October 2020

## LETTER OF DEMAND

**Attn: Motor Claims Department**

**ACCIDENT INVOLVING SGK5473U & SGJ6496C ON 7 DEC 2019 AT 2330 Hrs**

We are instructed by SGK5493U, to claim damages against you or your insured, the driver of motor vehicle no. SGJ6496C in connection with a road traffic accident on 7 DEC 2019, at about 23:30 Hours at the Malaysia Custom Check Point.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$1300
2. Rental	\$300
3. Loss Of Use (Pre-Repair)	\$240
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	\$2067.49

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Singapore 575721  
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## LETTER OF AUTHORISATION

**RE: ACCIDENTS INVOLVING VEHICLE SGK5473U & SGJ6496C ON 7  
December 2019**

Dear Office In Charge,

Our Client, Golden Shaw Pte Ltd (UEN:201727976E) has authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive payment for this vehicle **SGK5473U** in aspect for this accident as mentioned in the title.



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(signature & company stamp required)

Client: *Golden Shaw Pte Ltd*

Name: *Jarred Chan*

Designation:

Contact:



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGJ 6496C (Insd veh)	Model: MITSUBISHI GRANDIS
	SGK 5473U (TP veh)	
Date of Accident/ Time:	07/12/2019	

Repair Estimate	: \$	7,400.00	
Final Repair Cost	: \$	650.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	150.00	2 days at \$ 150.00 per day
LTA / GIA Search Fee	: \$	7.49	
Others:	: \$		
Final Settlement Sum	: \$	807.49	
Payee Name : AUBURN AUTO PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop: Agreed Liability 50 (%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			




#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Daniel Mak</u> Date: _____	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Joseph</u> Date: _____
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: _____	

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare, Singapore 575721

Tel : +65 8608 0808

Email: auburnauto.claim@gmail.com

Vehicle No: SGK5473U

Model: Mitsubishi Grandis

QTY	Description	Bill
1	Repair, Fix & Respray	\$ 1,300.00

\$	1,300.00
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3 Ang Mo Kio Street 62, Link@AMK, #01-45  
Singapore 569139  
tel: 6254 5410 | fax: 6259 7044  
UEN: 201529252Z

ANNEX A

**CAR RENTAL TERMS AGREEMENT**

Car Registration Number : SGK 5473 U \* rental start 18/01/19.  
Make & Model : Mitsubishi Grandis  
Rental Rate : \$ 390 per week  
Deposit : \$ 100 (10/1) + \$ 100 (12/1) + \$ 300 (cash) = \$ 500  
iPlus+ : Silver/Gold  
Date of Collection : 17/01/2019  
Date to Return : 16/01/2020  
Time : Collected : 7:30p.m. Return : \_\_\_\_\_  
Duration Term : From : \_\_\_\_\_ To : \_\_\_\_\_

**Hirer Details**

Name (as per NRIC) : YEO CHUAN LENG, ~~DRAGON~~ Daniel  
NRIC/License No. : S165 80690  
Address : 1 Sin Ming Walk #04-37 S(575574)  
Date of Birth : 04-03-1964  
Contact Number : 8388 9470  
E-Mail : \_\_\_\_\_  
Bank A/C : \_\_\_\_\_



**Next of Kin Details**

Name (as per NRIC) : BU CHUAN KAT  
Relationship : Mother  
NRIC/License No. : S0750 101 C  
Address : BLK 354 HDB-676 Woodlands Ave 1  
Date of Birth : \_\_\_\_\_  
Contact Number : 6363 2577

Refer to **ANNEX B** – Hirer's Obligations & Use of Vehicle

Signature of Hirer

Date: 16/01/2019



Company Representative

# Golden Shaw Pte Ltd

3 Ang Mo Kio Street 62, #01-45, Link@AMK, Singapore 569139

Tel.: 6254 5410 Fax: 6259 7044

UEN: 201529252Z

## Invoice

To: Auburn Auto Pte Ltd

Date: 14-Dec-19

Qty	Description	Amount(\$)
1	Car replace for SGK5473U (08 Dec 2019 to 13 Dec 2019) 6 days x \$150	900
TOTAL:		\$900.00

SINGAPORE DOLLAR

Nine hundred dollars only

Official Stamp

pletePayment?FUNCTION\_ID=F1301001TT

re completed this transaction.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Dec 2019 / 12:44:47

Receipt Date/Time : 10 Dec 2019 / 12:44:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191210-001712

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SGJ6496C

As at 07 Dec 2019/23:30:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SGJ6496C

Enquiry Fee

20191210124325691921

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx8431 Credit Card:  
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

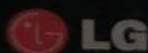
Save as PDF

OK →

Microsoft Edge save and fill this card's info next time?  
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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 FEBRUARY 2020

**TAN CHAI JIN**  
**481 SEGAR ROAD**  
**#11-364**  
**SINGAPORE 670481**

Dear Sir/ Madam,

**OUR REF : CC4/ASM19021811/Egb3**

**YOUR REF : SGJ 6496C**

**ACCIDENT INVOLVING SGJ 6496C & SGK 5473U ALONG BEF M'SIA CUSTOM & IMMIGRATION TO SGP (SECONDLINK) ON 07/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from AUBURN AUTO acting on behalf of the owner of SGK 5473U against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) . Please quote our claim reference when you contact us that we can assist you more effectively.

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



## Pls proceed DS at 50/50 with below revised quantum

Type

🔗 Question

Message

COR: \$1300.00 (as proposed); LOR: \$300.00 (\$150/day for 2 days); Sub-total at 50%: \$800. GIA/LTA: \$7.49.

Total: \$807.49

Reply