

ASS. REC. BY:

REF:

CS/EG219021797 / UV BCL

Special Instruction:

Surveyor

Marcus

ASSIGNMENT (Office)

From (Person):

Pauline Soh

of

Grigo

Date/Time:

11.12.19 10:55.71

Estimated Cost:

Bill to:

OD / TP / AWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBN 16384

Insured:

GBB 54701

at Workshop n/s

Ban Hock Hin

Tel:

62916520

of

NO 6 Refu Lane 4

Policy No:

Claim No:

CDMCG 19002274

Sum Insured:

Excess:

Make of Veh:

D.O.A.

27.11.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

mp?

H.O.D. Endorsement:

Date/Time:

11.12.19 10:48.00

Person Contacted:

Raymond

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	GBB 54701 X
	FBN 16384 X
12/12/19	Email preli revised to Pauline

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **F3N 16386**  
 at Workshop m/s: **3MH**  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	<b>α</b>

Bal. or Market Value: **8k.**  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: **4** days Res.: Yes or No  
 Lum Sum: **15.1** % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **FBN 16386** Yr Regn: **7, 18**  
 Type: M.Car / **M.Cycle** / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: **Yamaha NMAX 155** c.c **155**  
 Colour: **white** A/C: Insured / Std / NI / NA  
 Sp. Reading: **totby flap** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **MH35G431000007466**  
 Gen. Cond: **Good** / Fair / Poor / Burnt  
 Steering: **In order** / Jammed / Leaked / Burnt or  
 Brake: **In order** / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **110-70-13**  
 R: **130-70-13**  
 BS / DUN / EXNOVA / GY / FS / LIZA / **M/C** / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front R/Bal. **6** mm Rear R/Bal. **6** mm  
 L/Bal. mm L/Bal. mm  
 D.O.A. **27/11/17** D.O.I. **11/12/18**  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
**Rear & 1/5 Body**  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
**LTA 5613 ref 2387**  
**6/1/20 Conf. and final P/R @ 1612-30 with Raymond**  
**(Recd 389.70, 1992)**  
 RECEIVED 07 JAN 2020

Date/Time, File Pass to?  : Prell. Report  
 : Final Report  
 1) \_\_\_\_\_  
 Date/Time, File Return to? \_\_\_\_\_  
 2) **6/1 - typist**  
 Report Format : **merimen**  
 Lump Sum / I.B.I. (\$) **1612.30**

Days Of Repair: **4**  
 Resurvey No. of Trip: **1**  
 Survey Fee: **240**  
 Transportation: \_\_\_\_\_  
 Add Fee:  : Site Insp (\$ \_\_\_\_\_ ) S + RS \_\_\_\_\_ \$  
 : Interview (\$ \_\_\_\_\_ ) Photos \_\_\_\_\_  
 : Tech. Invs (\$ \_\_\_\_\_ ) Others \_\_\_\_\_  
 : Weekend (\$ \_\_\_\_\_ )  
 TOTAL **261**

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 12 December 2019 11:22 AM  
**To:** SUR; claims@ergo.com.sg  
**Cc:** 'Ivy Yong'; 'Phoebe Xie'  
**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019  
**Attachments:** FBN 1638G PRELI REVISED.pdf

Dear Pauline,

Enclosed preliminary revised of vehicle FBN 1638G  
Date of survey: 11/12/19  
Number of days (estimated) : 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 11 December 2019 10:55 AM  
**To:** 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ivy Yong' <ivy.yong@ergo.com.sg>; 'Phoebe Xie' <phoebe.xie@ergo.com.sg>  
**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 11 December, 2019 10:35 AM  
**To:** hasrianah@bhh.com.sg; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>  
**Cc:** Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; raymond@bhh.com.sg  
**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) [mailto:[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)]

**Sent:** Wednesday, 11 December 2019 10:21 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department); Pauline Soh

**Cc:** Ivy Yong; Phoebe Xie; [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Dear Pauline

We choose LKK Auto Consultants Pte Ltd surveyors.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,  
*Hasrianah*

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

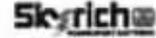


**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Delu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) | [facebook.com/bhh](https://facebook.com/bhh)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Wednesday, 11 December 2019 10:12 AM

**To:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg); Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Cc:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** FW: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Date Classification : Confidential, C3

Dear Hasrianah,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	* Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) [mailto:[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)]  
**Sent:** Tuesday, 10 December 2019 4:47 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Subject:** Accident involving FBN1638G and GBB5470J on 27/11/2019

Dear Sir/Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,  
*Hasrianah*

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

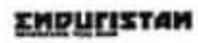
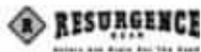


**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CDMCG19002274

Our Ref: CS/EG119021797/Uvf3

Date: 12/12/2019

The Motor Claims Department  
M/s: ERGO INSURANCE PTE LTD

*Without Prejudice*

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. FBN 1638G**

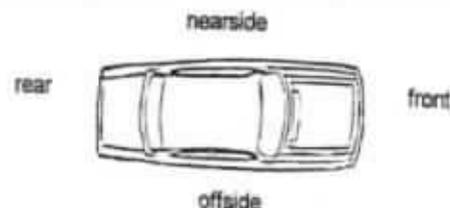
We thank you for your instruction on 11/12/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/12/2019 at the premises of M/s BAN HOCK HIN CO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$2,002.00
Revised Estimate Amount	: S\$1,497.80
"Check" Items Amount	: S\$88.20
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the rear portion and n/s body



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

## Nivitha (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 11 December 2019 10:35 AM  
**To:** hasrianah@bhh.com.sg; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)  
**Cc:** Ivy Yong; Phoebe Xie; raymond@bhh.com.sg  
**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

\*\*\* NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID +65 8829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]  
**Sent:** Wednesday, 11 December 2019 10:21 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Pauline Soh  
**Cc:** Ivy Yong; Phoebe Xie; raymond@bhh.com.sg  
**Subject:** RE: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and GBB5470J on 27/11/2019

Dear Pauline

We choose LKK Auto Consultants Pte Ltd surveyors.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,

**Hasrianah**

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

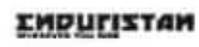


**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Wednesday, 11 December 2019 10:12 AM

**To:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg); Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Cc:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** FW: Claims ref no. (P) CDMCG19002274 Accident involving FBN1638G and G885470J on 27/11/2019

Date Classification : Confidential, C3

Dear Hasrianah,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment in this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) [<mailto:hasrianah@bhh.com.sg>]  
**Sent:** Tuesday, 10 December 2019 4:47 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Subject:** Accident involving FBN1638G and GBB5470J on 27/11/2019

Dear Sir/Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,  
**Hasrianah**  
Insurance Department  
Ban Hock Hin Co., Pte Ltd  
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>

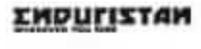
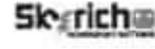


**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Dufu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg) | [facebook.com/bhh](https://facebook.com/bhh)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	119L
Vehicle Details	
Vehicle No.:	SMM2083A
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	NOAH HYBRID 1.8X CVT
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	2ZR0D60856
Chassis No.:	ZWR800385887
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,350.00
Original Registration Date:	21 Jun 2019
First Registration Date:	21 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$28,690.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jun 2029
PARF Rebate Amount:	\$21,517.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jun 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$43,102.00
COE Rebate Amount:	\$41,054.00
<b>Total Rebate Amount:</b>	<b>\$62,571.00</b>

The information contained herein is correct as at 11 Dec 2019

OK

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	288K
<b>Vehicle Details</b>	
Vehicle No.:	FBN1638G
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2019
Vehicle Make:	YAMAHA
Vehicle Model:	NMAX155 ABS
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	G3H6E0009667
Chassis No.:	MH3SG431000007466
Maximum Power Output:	-
Open Market Value:	\$2,455.00
Original Registration Date:	26 Jul 2018
First Registration Date:	26 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$369.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Jul 2028
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$6,514.00
COE Rebate Amount:	\$5,613.00
<b>Total Rebate Amount:</b>	<b>\$5,613.00</b>

The information contained herein is correct as at 12 Dec 2019

OK

## Vehicle Details

<i>Vehicle No.</i>	<i>Make / Model</i>
<b>FBN1638G</b>	<b>YAMAHA / NMAX155 ABS</b>
Vehicle Type :	Vehicle Attachment 1 :
<b>P01 - Passenger Scooter</b>	<b>No Attachment</b>
Vehicle Scheme :	Chassis No. :
<b>Normal</b>	<b>MH3SG431000007466</b>
Propellant :	Engine No. :
<b>Petrol</b>	<b>G3H6E0009667</b>
Motor No. :	Engine Capacity :
-	<b>155 cc</b>
Power Rating :	Maximum Power Output :
-	-
Maximum Laden Weight :	Unladen Weight :
<b>295 kg</b>	<b>128 kg</b>
Year Of Manufacture :	Original Registration Date :
<b>2018</b>	<b>26 Jul 2018</b>
Lifespan Expiry Date :	COE Category :
-	<b>D - Motorcycle</b>
Quota Premium :	COE Expiry Date :
<b>\$6,514.00</b>	<b>25 Jul 2028</b>
Road Tax Expiry Date :	PARF Eligibility Expiry Date :
<b>25 Jul 2020</b>	-
Inspection Due Date :	Intended Transfer Date :
<b>25 Jul 2021</b>	<b>13 Dec 2019</b>
CO2 Emission :	CEV/VES Rebate Utilised Amount :
-	-
CO Emission :	HC Emission :
-	-

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/11/2019 15:20
Date Of Accident	27/11/2019 16:00
Exact Location Of Accident	ALONG CHANGI NORTH ST 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBN1638G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	BAN HOCK HIN COMPANY PRIVATE LIMITED
Co Reg No	197000288K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62816520

### Vehicle Particulars

Manufacturer	YAMAHA
Model	NMAX155 ABS
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

### Insurance Company

Name of Insurance Company	ALLIED WORLD ASSURANCE COMPANY, LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	AVFMSB0000651901
Cover Note Number	N.A

### Driver

Name of Driver	THEVANTHERAN SANMUGAM
Passport No/FIN	G8545304T
Date Of Birth	16/07/1988
Occupation	OUTDOOR
Date Of Driving Pass	15/08/2018
Driving Experience	1 YEAR AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83466732
Fax Number	
Contact Number	
EMail Address	THERAN88@GMAIL.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	PASIR RIS NEIGHBOURHOOD POLICE CENTRE
Police Station Address	<b>ROAD:</b> 1 PASIR RIS DRIVE 4 , <b>POSTCODE:</b> 519457 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-5852999 - <b>FAX NO:</b> 65855261
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT NO. G/20191127/2112: ON THE 27/11/2019 AT ABOUT 1600HRS, AFTER MY ENFORCEMENT DUTIES I WENT TO MY CERTIS CISCO SCOOTER FBN1638G (WHITE COLOR YAMAHA) WHICH WAS PARKED AT THE SIDE OF THE ROAD. AS I WAS ABOUT TO MOVE OFF, SUDDENLY A VAN CAME AND HIT ME FROM BEHIND. I FELL ON MY LEFT SIDE. AFTER THAT, THERE WERE PEOPLE AND THE VAN DRIVER CAME TO ASSIST ME. I HAD EXCHANGED PARTICULARS WITH THE VAN DRIVER. I HAD SOME ABRASIONS ON BOTH MY LEGS BUT I DO NOT NEED ANY MEDICAL ATTENTION. MY SCOOTER'S REAR BOX WAS BROKEN AND EXHAUST PIPE DENTED. THE VAN'S FRONT PORTION WAS DENTED. I HAD INFORMED MY SUPERVISOR AND WAS INFORMED TO LODGE A POLICE REPORT FOR RECORD PURPOSE AND FOR INSURANCE CLAIM AGAINST THE OTHER PARTY, DRIVER OF THE VAN GBB5470J (SILVER COLOR NISSAN VAN): LIM HENG JOO, S7420858D, B/15 UPPER BOON KENG RD #11-1063.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	NA
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB5470J
Vehicle Make/Model/Colour	NISSAN / URVAN PANEL LWB 3.0 5DR 4AT ABS AIRBAG / SILVER
Details Of Properties	N.A
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver	LIM HENG JOO
NRIC/Passport Number	S7420858D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

#### DETAILS OF INJURED PERSON 1

Name	THEVANTHERAN SANMUGAM
Approximate Age	
Injuries Sustain	ABRASIONS ON BOTH LEGS
Injured person in which vehicle?	FBN1638G
Were seat belts worn?	NO
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

**SKETCH PLAN**  
**FBN1638G**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquires by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



**VERIFY BY AJAX MARS (ARC)**  
**REPORTING OFFICER**  
**HASHIM BIN KAMARI**

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: **28 Nov 2019**

Reporting Centre Personnel's Signature  
Name:  
NIC/FIN No.:





**SINGAPORE  
POLICE FORCE**



G/20191127/0112

1 of 2

**POLICE REPORT (NP299)**

Report No. G/20191127/2112

Police Station Of Origin  
Pasir Ris N.P.C  
1 Pasir Ris Drive 4 #01-01 SINGAPORE  
519457  
Tel No. 1800-5852999

Date/Time Report Made 27/11/2019 19:10	Video Report No.	Station Diary No 99
Name Of Informant THEVANTHERAN SANMUGAM	Address 20 JLN AFIFI #01-01 CERTIS CISCO SINGAPORE	
ID Type / ID No FIN NO / G8545304T	Contact No Home/Office 83466732	Mobile 0164262161
Nationality MALAYSIAN	Email Address	
Occupation ENFORCEMENT OFFICER	Sex Male	Age 31
Institution/School Name	Date of Birth 15/07/1988	Race Indian
Date/Time Of Incident 27/11/2019 16:00	Location Of Incident CHANGI NORTH STREET 1 SINGAPORE	

**Brief details.**

On the 27/11/2019 at about 1600hrs. after my enforcement duties I went to my Certis Cisco scooter FBN1638G (White color Yamaha) which was parked at the side of the road. As I was about to move off, suddenly a van came and hit me from behind. I fell on my left side. After that, there were people and the van driver came to assist me. I had exchanged particulars with the van driver. I had some abrasions on both my legs but I do not need any medical attention. My scooter's rear box was broken and exhaust pipe dented. The van's front portion was dented. I had informed my supervisor and was informed to lodge a Police report for record purpose and for insurance claim against the other party

Signature Of Officer Recording The Report G / Sr Staff Sgt WONG TING CHIEN	Signature Of Informant: <i>S. Tharan</i>
Signature Of Interpreter: Not applicable	Date/Time 27/11/2019 19:10
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / Staff Sgt WONG JIANYONG Contact No.: 62447200	Classification Of Case:

Authentication Stamp





SINGAPORE  
POLICE FORCE



G/20191127/2112

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20191127/2112

Driver of the van GBB547J (Silver color Nissan van) : Lim Heng Joo. S7420858D. B/15 Upper Boon  
Keng Rd #11-1063

Signature Of Officer Recording The Report G / Sr Staff Sgt WONG TING CHIEN	Signature Of Informant <i>S. Talwar</i>
Signature Of Interpreter: Not applicable	Date/Time: 27/11/2019 19:10
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / Staff Sgt WONG JIANYONG Contact No : 62447200	Classification Of Case:

Authentication Stamp



SINGAPORE  
POLICE FORCE

SIGNATURE



**QUOTATION**

Customer :

ERGO INSURANCE PTE LTD  
302 ORCHARD ROAD  
#09-01 TIONG BUILDING  
SINGAPORE 238862

ERGO INSURANCE PTE LTD

VEHICLE NO. : FBN1638G  
MAKE/MODEL : YAM / NMAX155 ABS

*not fulfil  
rll  
P/P 9  
4 days  
11/12/19  
Whp to the up*

NO. : 35320

DATE : 09/12/2019  
CLAIM NO. : 11477  
POLICY NO. : AVFMSB0000651901

FROM : HASRIANAH

(Page 1 of 3)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER P/N: 55166	REPLACE	2.00	\$11.00	22.00 <i>lpc</i>
2	BELLY PAN P/N: 58094	REPLACE	1.00	\$34.00	34.00
3	BOARD FOOTREST LH P/N: 59588	REPLACE	1.00	\$52.00	52.00
4	BOARD FOOTREST RH P/N: 59589	REPLACE	1.00	\$52.00	52.00 <i>X</i>
5	BOX FILTER AIR OUTER P/N: 58141	REPLACE	1.00	\$18.00	18.00
6	BOX FILTER AIR OUTER FRONT P/N: 58164	REPLACE	1.00	\$11.00	11.00
7	BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT P/N: 27220	REPLACE	1.00	\$208.00	208.00
8	BRACKET BOX REAR (GIVI) P/N: 55428	REPLACE	1.00	\$62.00	62.00
9	COVER CLUTCH OUTER P/N: 58147	REPLACE	1.00	\$28.00	28.00
10	COVER RADIATOR P/N: 63127	REPLACE	1.00	\$12.00	12.00 <i>X</i>
11	COVER REAR CENTRE LH P/N: 80916	REPLACE	1.00	\$6.00	6.00
12	COVER SIDE CENTRE RH (WHITE) P/N: 58117	REPLACE	1.00	\$30.00	30.00
13	COVER SIDE LH (GREY) P/N: 80877	REPLACE	1.00	\$38.00	38.00
14	COVER SIDE REAR LH (WHITE) P/N: 58170	REPLACE	1.00	\$37.00	37.00

\*35320 \*

*bizSAFE<sub>3</sub>*



S/N	Description	Action	Qty	Unit Price		Amount
15	COVER SIDE REAR RH (WHITE) P/N: 58102	REPLACE	1.00	\$37.00	SUC	37.00 X
16	EMBLEM (YAMAHA) LOGO P/N: 57069	REPLACE	2.00	\$11.00	rec	22.00
17	GASKET EXHAUST PIPE P/N: 58162	REPLACE	1.00	\$12.00	rec	12.00
18	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED		1.00	\$196.00	180	196.00
19	LAMP SIGNAL FRONT LH P/N: 59587	REPLACE	1.00	\$35.00	C-17	35.00
20	MUDGUARD FRONT (WHITE) P/N: 58087	REPLACE	1.00	\$52.00	C-17	52.00
21	MUDGUARD REAR P/N: 60932	REPLACE	1.00	\$31.00	gumt	31.00
22	PANEL 1 P/N: 59584	REPLACE	1.00	\$19.00	Dupe	19.00
23	PIPE EXHAUST ASSY P/N: 58083	REPLACE	1.00	\$407.00	DD	407.00
24	PLATE NUMBER REAR (6.5 INCH X 9 INCH) P/N: 26951	REPLACE	1.00	\$26.00	set	26.00 12
25	PROTECTOR EXHAUST P/N: 58086	REPLACE	1.00	\$38.00	gumt	38.00
26	RIVET P/N: 56583	REPLACE	2.00	\$3.00	rec	6.00
27	SPRAY LACQUER FRONT MUDGUARD		1.00	\$49.00	30	49.00
28	SPRAY LACQUER LH COVER SIDE REAR		1.00	\$63.00	60	63.00
29	SPRAY LACQUER RH COVER SIDE CENTRE		1.00	\$63.00	60	63.00
30	SPRAY LACQUER RH COVER SIDE REAR		1.00	\$63.00	60	63.00
31	STAND MAIN P/N: 58138	REPLACE	1.00	\$66.00	12	66.00 X
32	STICKER (CISCO) COVER CENTRE LH P/N: 58614	REPLACE	1.00	\$37.00	rec	37.00
33	STICKER (CISCO) COVER REAR LH P/N: 58612	REPLACE	1.00	\$30.00	rec	30.00
34	STICKER (CISCO) COVER REAR RH P/N: 58613	REPLACE	1.00	\$30.00	rec	30.00
35	STICKER (CISCO) MUDGUARD FRONT P/N: 58618	REPLACE	1.00	\$37.00	rec	37.00
36	STOPPER MAINSTAND P/N: 54930	REPLACE	1.00	\$17.00	11	17.00 X

\*35320 \*

bizSAFE<sub>3</sub>







## QUOTATION

Customer :

NO. : 35320

- Rev. 1

ERGO INSURANCE PTE LTD  
302 ORCHARD ROAD  
#09-01 TIONG BUILDING  
SINGAPORE 238862

DATE : 09/12/2019

CLAIM NO. : 11477

POLICY NO. : AVFMSB0000651901

ERGO INSURANCE PTE LTD

FROM : HASRIANAH

VEHICLE NO. : FBN1638G  
MAKE/MODEL : YAM / NMAX155 ABS

(Page 1 of 3)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER P/N: 55166	REPLACE	1.00	\$11.00 Disc %: 10.00	9.90
2	BELLY PAN P/N: 58094	REPLACE	1.00	\$34.00 Disc %: 10.00	30.60
3	BOARD FOOTREST LH P/N: 59588	REPLACE	1.00	\$52.00 Disc %: 10.00	46.80
4	BOX FILTER AIR OUTER P/N: 58141	REPLACE	1.00	\$18.00 Disc %: 10.00	16.20
5	BOX FILTER AIR OUTER FRONT P/N: 58164	REPLACE	1.00	\$11.00 Disc %: 10.00	9.90
6	BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT P/N: 27220	REPLACE	1.00	\$208.00 Disc %: 10.00	187.20
7	BRACKET BOX REAR (GIVI) P/N: 55428	REPLACE	1.00	\$62.00 Disc %: 10.00	55.80
8	COVER CLUTCH OUTER P/N: 58147	REPLACE	1.00	\$28.00 Disc %: 10.00	25.20
9	COVER REAR CENTRE LH P/N: 60916	REPLACE	1.00	\$6.00 Disc %: 10.00	5.40
10	COVER SIDE CENTRE RH (WHITE) P/N: 58117	REPLACE	1.00	\$30.00 Disc %: 10.00	27.00
11	COVER SIDE LH (GREY) P/N: 60877	REPLACE	1.00	\$38.00 Disc %: 10.00	34.20
12	COVER SIDE REAR LH (WHITE) P/N: 58170	REPLACE	1.00	\$37.00 Disc %: 10.00	33.30
13	EMBLEM (YAMAHA) LOGO P/N: 57069	REPLACE	2.00	\$11.00 Disc %: 10.00	19.80
14	GASKET EXHAUST PIPE P/N: 58162	REPLACE	1.00	\$12.00 Disc %: 10.00	10.80



bizSAFE<sub>3</sub>



S/N	Description	Action	Qty	Unit Price	Amount
15	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED		1.00	\$180.00	180.00
16	LAMP SIGNAL FRONT LH P/N: 59587	REPLACE	1.00	\$35.00 Disc %: 10.00	31.50
17	MUDGUARD FRONT (WHITE) P/N: 58087	REPLACE	1.00	\$52.00 Disc %: 10.00	46.80
18	MUDGUARD REAR P/N: 60932	REPLACE	1.00	\$31.00 Disc %: 10.00	27.90
19	PANEL 1 P/N: 59584	REPLACE	1.00	\$19.00 Disc %: 10.00	17.10
20	PIPE EXHAUST ASSY P/N: 58083	REPLACE	1.00	\$407.00 Disc %: 10.00	366.30
21	PLATE NUMBER REAR (6.5 INCH X 9 INCH) P/N: 26951	REPLACE	1.00	\$12.00	12.00
22	PROTECTOR EXHAUST P/N: 58086	REPLACE	1.00	\$38.00 Disc %: 10.00	34.20
23	RIVET P/N: 58583	REPLACE	2.00	\$3.00 Disc %: 10.00	5.40
24	SPRAY LACQUER FRONT MUDGUARD		1.00	\$30.00	30.00
25	SPRAY LACQUER LH COVER SIDE REAR		1.00	\$60.00	60.00
26	SPRAY LACQUER RH COVER SIDE CENTRE		1.00	\$60.00	60.00
27	SPRAY LACQUER RH COVER SIDE REAR		1.00	\$60.00	60.00
28	STICKER (CISCO) COVER CENTRE LH P/N: 58614	REPLACE	1.00	\$37.00	37.00
29	STICKER (CISCO) COVER REAR LH P/N: 58612	REPLACE	1.00	\$30.00	30.00
30	STICKER (CISCO) COVER REAR RH P/N: 58613	REPLACE	1.00	\$30.00	30.00
31	STICKER (CISCO) MUDGUARD FRONT P/N: 58618	REPLACE	1.00	\$37.00	37.00
32	TRANSPORT CHARGES P/N: 07169		1.00	\$35.00	35.00

SUB TOTAL	\$1,612.30
GST @ 7 %	\$112.86
<b>GRAND TOTAL</b>	<b>\$1,725.16</b>

50% deposit required before ordering of parts.

Validity: 30 days



*bizSAFE<sub>3</sub>*



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
------------	--------------------	---------------	------------	-------------------	---------------

For & on Behalf of

Acknowledge & Accepted By

**BAN HOCK HIN CO PTE LTD**



**RAYMOND**

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.



*bizSAFE<sub>3</sub>*



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2020 08:41 <a href="#">Edit Reg</a>		11 Dec 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,612.30</b> <a href="#">Edit Estimates</a>	<b>S\$1,612.30</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	+, Co. Reg. No.: -								
Main Claimant:	-								
Vehicle Reg. No.:	<b>FBN1638G</b>	Date of Loss:	27/11/2019 00:00 - :59 [16 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP</b>	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	<b>GBB5470J</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Ban Hock Hin Co. Pte Ltd (HQ)</b> No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520								
Handling Insurer:	<b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 20/12/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*FBN1638G  
[GBB5470J]

TP

-  
Nov 27 2019 12:00AM

[-]

Ban Hock Hin Co. Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View	View in Browser
<b>Photos/Images</b>							3 per page	<input checked="" type="checkbox"/>
No	Relabel/ Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
2	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
3	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
4	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
5	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
6	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
7	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
8	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
9	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
10	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
11	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
12	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
13	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
14	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
15	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
16	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
17	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
18	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
19	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
20	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
21	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
22	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
23	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
24	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
25	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
26	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
27	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
28	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
29	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
30	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
31	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
32	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
33	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
34	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
35	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
36	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
37	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
38	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
39	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
40	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
41	11/12/19 20:07	General View		Load JPG	<input checked="" type="checkbox"/>			
42	11/12/19 20:08	General View		Load JPG	<input checked="" type="checkbox"/>			
43	11/12/19 20:08	General View		Load JPG	<input checked="" type="checkbox"/>			

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
45	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
46	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
47	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
48	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
49	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
50	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
51	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
52	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
53	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
54	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
55	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
56	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
57	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
58	11/12/19 20:08	General View		<input checked="" type="checkbox"/>
59	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
60	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
61	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
62	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
63	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
64	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
65	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
66	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
67	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
68	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
69	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
70	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
71	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
72	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
73	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
74	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
75	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
76	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
77	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
78	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
79	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
80	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
81	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
82	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
83	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
84	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
85	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
86	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
87	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
88	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
89	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>
90	30/12/19 15:10	After Repair Photo		<input checked="" type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG119021797/UVF3E2

Date: 09/01/2020

## REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : FBN1638G

Insured Vehicle No :

GBB5470J

Date of Loss: 27/11/2019

Nature of Claim:

TP

Claim No: N/A

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: FBN1638G

Make &amp; Model: YAMAHA NMAX155, 155cc

Engine No: G3H6E0009667

Reg. Date: 26/07/2018 (Man. Year: 2018)

Chassis No: MH3SG431000007466

Colour: White

Odometer: 155 km

Engine Capacity: 155 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 110-70-13

Rear Tyre Size: 130-70-13

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,512.00	1,187.30	324.70	21.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	490.00	425.00	65.00	13.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,002.00</b>	<b>1,612.30</b>	<b>389.70</b>	<b>19.47</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>140.14</b>	<b>112.86</b>	<b>27.28</b>	<b>19.47</b>
<b>Nett Amount (S\$)</b>	<b>2,142.14</b>	<b>1,725.16</b>	<b>416.98</b>	<b>19.47</b>

## INSPECTION

Date of Assignment: 11/12/2019

Date Inspected: 11/12/2019 Inspected At:

Ban Hock Hin Co. Pte Ltd (HQ)  
No. 6 Defu Lane 4  
Singapore 539410

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 09 Jan 2020)	
<b>Parts:</b>	N/A	YAMAHA NMAX155 155cc (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for FBN1638G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BALANCER	N/S Missing	22.00 F	*11.00 FL
2	1		*BELLY PAN	Cut	34.00 F	*34.00 FL
3	1		*BOARD FOOTREST LH	Cut	52.00 F	*52.00 FL
4	1		*BOARD FOOTREST RH (Cut)	Not Consistent With The Impact	52.00 F	*- FL
5	1		*BOX FILTER AIR OUTER	Cut	18.00 F	*18.00 FL
6	1		*BOX FILTER AIR OUTER FRONT	Cut	11.00 F	*11.00 FL
7	1		*BOX REAR (GIVI) E450N BLACK W/O STOP LIGHT	Cut	208.00 F	*208.00 FL
8	1		*BRACKET BOX REAR (GIVI)	Bent	62.00 F	*62.00 FL
9	1		*COVER CLUTCH OUTER	Cut	28.00 F	*28.00 FL
10	1		*COVER RADIATOR	Not Necessary	12.00 F	*- FL
11	1		*COVER REAR CENTRE LH	Cut	6.00 F	*6.00 FL
12	1		*COVER SIDE CENTRE RH (WHITE)	Cut	30.00 F	*30.00 FL
13	1		*COVER SIDE LH (GREY)	Cut	38.00 F	*38.00 FL
14	1		*COVER SIDE REAR RH (WHITE)	Serviceable	37.00 F	*- FL
15	2		*EMBLEM (YAMAHA) LOGO	Necessary	22.00 F	*22.00 FL
16	1		*GASKET EXHAUST PIPE	Necessary	12.00 F	*12.00 FL
17	1		*LAMP SIGNAL FRONT LH	Cut	35.00 F	*35.00 FL
18	1		*MUDGUARD FRONT (WHITE)	Cut	52.00 F	*52.00 FL
19	1		*MUDGUARD REAR	Grazed	31.00 F	*31.00 FL
20	1		*PANEL 1	Damaged	19.00 F	*19.00 FL
21	1		*PIPE EXHAUST ASSY	Dented	407.00 F	*407.00 FL
22	1		*PLATE NUMBER REAR (6.5 INCH X 9 INCH)	Bent	26.00 FS	*12.00 FS
23	1		*PROTECTOR EXHAUST	Grazed	38.00 F	*38.00 FL
24	2		*RIVET	Necessary	6.00 F	*6.00 FL
25	1		*STAND MAIN	Repair	66.00 F	*- FL
26	1		*STICKER (CISCO) COVER CENTRE LH	Necessary	37.00 FS	*37.00 FS
27	1		*STICKER (CISCO) COVER REAR LH	Necessary	30.00 FS	*30.00 FS
28	1		*STICKER (CISCO) COVER REAR RH	Necessary	30.00 FS	*30.00 FS
29	1		*STICKER (CISCO) MUDGUARD FRONT	Necessary	37.00 FS	*37.00 FS
30	1		*STOPPER MAINSTAND	Not Necessary	17.00 F	*- FL
31	1		*COVER SIDE REAR LH (WHITE)	Cut	37.00 F	*37.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)    **1,512.00**    **1,303.00**  
 - List Item Discount on L Items 0.00/10.00% (S\$)    0.00    115.70

**Total Parts (S\$)    1,512.00    1,187.30**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR - FOR DISMANTLING AND ASSEMBLING OF PARTS	New	196.00	180.00
2	SPRAY LACQUER FRONT MUDGUARD	New	49.00	30.00
3	SPRAY LACQUER LH COVER SIDE REAR	New	63.00	60.00
4	SPRAY LACQUER RH COVER SIDE CENTRE	New	63.00	60.00
5	SPRAY LACQUER RH COVER SIDE REAR	New	63.00	60.00
6	TRANSPORT CHARGES	New	56.00	35.00
<b>Gross Labour Cost (S\$)</b>			<b>490.00</b>	<b>425.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >