# Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 13 December 2019 11:38 AM

To:

Claims Dept; SUR

Cc:

nora.khai@premiumauto.com.sg; boojohnny@gmail.com; 'Allan'

Subject:

RE: OD CLAIMS FOR SFA 8798 C -DOA: 8/12/19

Dear Tony,

Repair limit \$120,000/-

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 13 December 2019 11:11 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg; boojohnny@gmail.com; 'Claims' <claims@premiumauto.com.sg>; 'Allan'

<allan.wu@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SFA 8798 C -DOA: 8/12/19

Dear Veron,

Kindly advise limit repair of this vehicle.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 12 December 2019 4:22 PM

To: Claims; SUR

Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIMS FOR SFA 8798 C -DOA: 8/12/19

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle SFA 8798C (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

## **NOTE: Insurer's Remarks**

Labour no.14 to be removed as labour no. 2 had already awarded. Should vehicle body structural measurement is not within specification measurement, it must be supported with chassis alignment report to prove before awarding labour no. 14. Re-inspection require for checked / hidden and supplementary parts and labour. Before paint photos require for Side Panel Frame RH, Front / Rear RH Door.

# AIG OIC- Aashweenjeetkaur.Mithoosingh@aig.com

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Wednesday, 11 December 2019 4:53 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SFA 8798 C -DOA: 8/12/19

Dear Veron,

Herein attached the DL and certificate of insurance for your information.

**Thanks** 

Best Regards, TRoy Goh Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 11 December 2019 10:39 AM

To: Claims; SUR

Subject: RE: OD CLAIMS FOR SFA 8798 C -DOA: 8/12/19

Dear George,

CI and driving licensed?

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Monday, 9 December 2019 3:58 PM

To: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SFA 8798 C

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange the survey on tomorrow @ 2pm onwards.

Do take note vehicle is at our premises.

Address: 24 Benoi Sector, Singapore 629857

Thank you.

Best Regards, George Wong Claims Advisor

# Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Thursday, 12 December 2019 4:22 PM

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(nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)

Subject:

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**Attachments:** 

MARK\_EST.pdf

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# AIG OIC- Aashweenjeetkaur.Mithoosingh@aig.com

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Address: 24 Benoi Sector, Singapore 629857

Thank you.

Best Regards, George Wong Claims Advisor

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p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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# View Received Message

This mail is associated with:

## \*SFA8798C (4102225970SG)

OD Dec 8 2019 12:10PM [HITACHI CAPITAL ASIA PACIFIC PTE. LTD.] Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
From	AIG As	ia Pacific Insurar	nce Pte. Ltd. (A	IG_SG), sent on 1	12/12/2019 15:32 PM.
То	LKK_HQ	Y			
Subject	ect Alert - Adj Mandate Approved (\$\$52395.00) - SFA8798C - Claim Handler: Mithoo Singh, Aashweenjeet Kaur				

Approved:52395.00:COR as per New for Old Value repair limit. Labour no.14 to be removed as labour no. 2 had already awarded. Should vehicle body structural measurement is not within specification measurement, it must be supported with chassis alig

## **DOCUMENTS SUMMARY**

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

	AIG Building	Way #08-16	From:	51 L Pay	Auto Consultants I Jbi Ave 1 #01-25 a Ubi Industrial Par apore 408933	
Attn:			Date:	11 🛭	ec 2019	
		Prelimi	nary Adv	ice		
		. 05497090		Accide	ent Date	: 08/12/2019
Vehicle	e No	: SFA8798C				: 1700006240-02
Make		: AUDI A4		Policy No. Excess		: S\$0.00
	ment Date of Inspection	: 11/12/2019 : 10/12/2019			uration of Repair	: 20.00
		55 UBI ROAD 1 SINGAPORE 408699				
211111111111111111		ieneral Description of Damages	l porte eleime	nd are	consistent to the a	ccident
		ed impact / damages o/s body and		ed are	consistent to the a	ccident.
		ed impact / damages o/s body and	:		75,354.00 29,755.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross)	;; ;;	S\$	75,354.00 29,755.00 22,640.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount	:	S\$ S\$	75,354.00 29,755.00	ccident.
		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated)	;; ;; ;;	S\$ S\$ S\$	75,354.00 29,755.00 22,640.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total Lump Sum Repair	;; ;; ;;	S\$ S\$ S\$	75,354.00 29,755.00 22,640.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total	;; ;; ;;	S\$ S\$ S\$	75,354.00 29,755.00 22,640.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total Lump Sum Repair	:: :: :: ::	S\$ S\$ S\$	75,354.00 29,755.00 22,640.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total Lump Sum Repair  Total Loss Consideration	] : 2 2: 2 3: 3 3: 3 4: 4	S\$ S\$ S\$ S\$	75,354.00 29,755.00 22,640.00 52,395.00	ccident.
211111111111111111		ed impact / damages o/s body and Repairer's Estimate (Gross) Revised Amount Check Items (Estimated) Total Lump Sum Repair  Total Loss Consideration New for Old Value	:: :: :: :: ::	S\$ S\$ S\$ S\$ S\$	75,354.00 29,755.00 22,640.00 52,395.00	ccident.

Rei	marl	(6
(	)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage Kindly let us have your authorisation.
(	)	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( >	( )	Other comments :Kindly advice on offer repair cost to repairer.
		Margin for repair (New for Old Value) is \$123,252.00
		Margin for repair (Pre-Accident Value) is \$40,252.00

Margin for Repair (New For Old Value)

Margin for Repair (Pre-Accident Value)

:S\$

:S\$

123,252.00

40,252.00

# Summer Lee (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 9 December, 2019 3:58 PM

To:

'SUR'; 'assignments'

Cc:

'Claims'

Subject:

OD CLAIMS FOR SFA 8798 C

Attachments:

SFA 8798 C - 08122019 GIA REPORT.PDF

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange the survey on tomorrow @ 2pm onwards.

Do take note vehicle is at our premises.

Address: 24 Benoi Sector, Singapore 629857

Thank you.

Best Regards,

George Wong

Claims Advisor

## Premium Automobiles Pte Ltd (Reg No 199902271W)

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# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

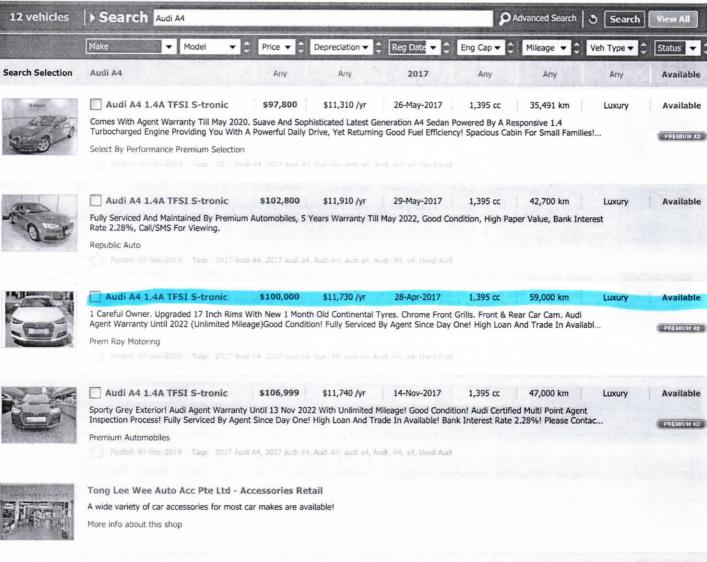
Cehicle Owner Particulars Owner ID Type:	Company
Owner ID:	399N
ehicle Details	3度是《法律》的问题,但是是法律的问题,但是是
ehicle No.:	SFA8798C
ehicle to be Exported:	No
ntended Deregistration Date:	11 Dec 2019
/ehicle Make:	AUDI
/ehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
ingine No.:	CVN033131
Chassis No.:	WAUZZZF47HA129710
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,079.00
Driginal Registration Date:	30 May 2017
First Registration Date:	30 May 2017
Transfer Count:	0
Actual ARF Paid:	\$26,911.00
ntended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2027
PARF Rebate Amount:	\$20,183.00
ntended COE Rebate Details	· 1000000000000000000000000000000000000
COE Expiry Date:	29 May 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$39,565.00
Total Rebate Amount:	\$59,748.00

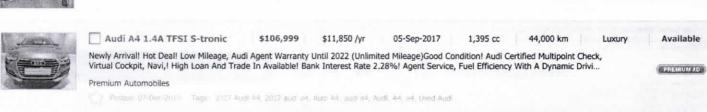
The information contained herein is correct as at 11 Dec 2019

OK

100,000 59,748 40.282

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\$103,999 \$12,270 /yr 28-Apr-2017 1,395 cc 26,000 km Luxury Available

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1i A4 1.4A TFSI S-tronic

\$97,500

\$11,390 /yr

27-Apr-2017

1,395 cc

60,000 km

Luxury

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Resources

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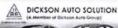


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Audi launches its bestselling A4



Audi organises fuel saving challenge



Six cars, six Bridgestone tyres



#### Past Car

Models no longer being sold by local distributors.

▶ Audi A4 Avant

Overview Pricing

USER RATINGS: ★★★☆ (2 reviews)

Photos

Research

Reviews

Specs

Features

Similar

Accessories

Model unavailable since Aug 2019

Promo

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Details

Distributor **Premium Automobiles** 

Hotline

68362223

Built in

Germany (launched 2016) Audi A4 Avant (2013-2016)

Predecessor Pricelist

15-Nov Pricelist | Select Another Date

Download Brochure

» View All Available Audi Models

» View All Past Audi Models

Transmission

1.4 TFSI S-tronic (A)

2.0 TFSI S tronic (A)

2.0 TFSI au S tronic Design (A)

am

**Last Recorded Price** 

\$183,700 (Oct 2017)

\$199,751 (Aug 2019) \$264,850 (Aug 2019) 17.9km/L 18.5km/L

**Fuel Economy** 

150bhp 7-speed (A) S-tronic Specs | Features 188bhp 7-speed (A) S tronic Specs | Features

15.4km/L 252bhp 7-speed (A) S tronic Specs | Features

# Photos & Reviews















**Detailed Info** 

+ View All 12 Audi A4 Avant Photos

### CONSUMER REVIEWS

The Audi A4 is spacious and a great perf... \*\*\*

The A4 is more spacious than a BMW 3 series and the S-suspension is unreached--it drives like a go-cart. The S-line sport seats are perfect and the car's performance great, even with smaller engines. Read More >

Submit a review

# I love the estate I get for the money I ... ★★★☆

Unlike its competitors the BMW 3 Series Touring and Mercedes C-Class Estate, the A4 Avant offers slightly more boot. I can take my labrador out and not have to invest in a chunky SUV. Also a lot of m... Read More v

# Items for Audi



6000K Super Bright HID Conversion Kit

Super Sport Tyre)

TSW Bathurst Rotary Forged

20" Rim (With Michelin Pilot



Foot Pedals



Complete Bodykit (With Carbon Fibre Bonnet)



ABT Style Spoiler



Rohana (RF02) Matt Black 20"

+ View All 501 Suitable items for Audi



# CERTIFICATE OF INSURANCE

# AUTOPLAN PRIVATE VEHICLE

Name of Policyholder : Hitachi Capital Asia Pacific Pte Ltd

Period of Insurance : 30 May 2019 To 29 May 2020 Engine No. : CVN033131

Chassis No.

: WAUZZZF47HA129710

Vehicle No. : SFA8798C Policy No. : 1700006240-02

Endorsement No.

Issued Date : 24 May 2019

## ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage: 1,395.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

**Driver Restriction** 

Insuring with COE/PARF : Yes

: NA

Off Peak Car : No

Person or Classes of Persons Entitled to Drive\*:

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\*

Use for the carriage of passengers or goods in connection with the Policyholder's business.

Use for social, domestic, pleasure purposes and business purposes of any person to whom the Vehicle is hired. This Policy does not cover 1) use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing;
2) use whitst drawing a trailer except the towing (other than for reward) of anyone disabled using a mechanically propelled vehicle;
3) use for the carriage of passengers for hire or reward by any person to whom the Vehicle is hired; and
4) use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### **EXCESS**

Section 1 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2 Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Chua Gek Leng - \$600 (Own Damage)

# APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle can be carried out at the repairer of Your choice (unless specifically excluded by Us).

For Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

# IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

62

I/We hereby certify that the policy to which this Cerminate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504080000

G&M PTE LTD

8 SHENTON WAY #13-03 AXA TOWER

SINGAPORE 068811

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

THE SECOND SECON

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE