

**Veron Chen (LKKAuto)**

---

**From:** Nora Khai PA <nora.khai@premiumauto.com.sg>  
**Sent:** Wednesday, 6 May 2020 7:02 PM  
**To:** 'Claims'  
**Cc:** 'Carrine Leong'; Veron Chen (LKKAuto)  
**Subject:** RE: UPDATE ON THE REPAIR STATUS AND FINALIZATION

Hi Shafiq ,

Received with thanks.

Aside to Carrine ,  
For your kind actions,

Aside to Veron,  
Kindly hold hands we will submit for finalization.

Thank you .

**Kind Regards,**  
**Norah Khai**  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6366 2323 **d.** +65 6768 9827 **f.** +65 6841 1183  
**e.** [claims@@premiumauto.com.sg](mailto:claims@@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, May 6, 2020 6:44 PM  
**To:** 'Nora Khai PA' <nora.khai@premiumauto.com.sg>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: UPDATE ON THE REPAIR STATUS AND FINALIZATION

Dear Ms Nora,

Attached below is the file status for your reference.

S/N	Vehicle No.	D.O.A	D.O.I	Remarks
1	SLP 8208P	5/10/2019	9/10/2019	Final 9/12/19
2	SFA 8798C	8/12/2019	10/12/2019	Final 28/2/20
3	SLV 9259D	20/1/2020	23/1/2020	Final 9/3/20
4	SML 7529D	23/1/2020	29/1/2020	Final 5/5/20
5	SMP 4729S	4/2/2020	6/2/2020	Final 12/3/20
6	SJD 1968L	8/2/2020	12/2/2020	Final 16/3/20
7	SLA 8988A	27/2/2020	9/3/2020	Not yet repair
8	SMQ 5608X	1/2/2020	10/3/2020	Not yet repair
9	SMM 5888A	7/3/2020	12/3/2020	Not yet repair
10	SLE 1188S	11/3/2020	17/3/2020	Not yet repair
11	SMA 469Y	2/3/2020	13/3/2020	Not yet repair
12	SKG 2088S	10/3/2020	18/3/2020	Not yet repair. Appointment after CB.
13	SMH 4909G	19/3/2020	19/3/2020	Not yet repair
14	SKM 2899L	25/3/2020	31/3/2020	Not yet repair
15	SKK 2338A	16/9/2019	18/9/2019	Final 23/1/20
16	SKW 6748K	2/3/2020	5/3/2020	Not yet repair

**Best Regards,**  
**Syafiq**  
**Claims Admin Assistant**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

---

**From:** Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Wednesday, 6 May 2020 5:21 PM  
**To:** 'Claims'  
**Subject:** FW: UPDATE ON THE REPAIR STATUS AND FINALIZATION

Shafiq ,

Please check the file status and revert back today.

Kind Regards,  
Norah Khai  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6366 2323 **d.** +65 6768 9827 **f.** +65 6841 1183  
**e.** [claims@@premiumauto.com.sg](mailto:claims@@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Wednesday, May 6, 2020 3:17 PM

**To:** ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Cc:** ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** FW: UPDATE ON THE REPAIR STATUS AND FINALIZATION

Dear Carrine/Nora/Jia Yee,

Kindly assist.

S/N	Vehicle No.	D.O.A	D.O.I	Remarks
1	SLP 8208P	5/10/2019	9/10/2019	
2	SFA 8798C	8/12/2019	10/12/2019	
3	SLV 9259D	20/1/2020	23/1/2020	
4	SML 7529D	23/1/2020	29/1/2020	
5	SMP 4729S	4/2/2020	6/2/2020	
6	SJD 1968L	8/2/2020	12/2/2020	
7	SLA 8988A	27/2/2020	9/3/2020	
8	SMQ 5608X	1/2/2020	10/3/2020	
9	SMM 5888A	7/3/2020	12/3/2020	
10	SLE 1188S	11/3/2020	17/3/2020	
11	SMA 469Y	2/3/2020	13/3/2020	
12	SKG 2088S	10/3/2020	18/3/2020	
13	SMH 4909G	19/3/2020	19/3/2020	
14	SKM 2899L	25/3/2020	31/3/2020	
15	SKK 2338A	16/8/2019	18/9/2019	MSIG OD
16	SKW 6748K	2/3/2020	5/3/2020	CHINA TAIPING TP

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 22 April 2020 5:51 PM  
**To:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; (nora.khai@premiumauto.com.sg) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg  
**Cc:** ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Subject:** UPDATE ON THE REPAIR STATUS AND FINALIZATION

Dear Carrine/Nora,

Kindly assist.

S/N	Vehicle No.	D.O.A	D.O.I	Remarks
1	SLP 8208P	5/10/2019	9/10/2019	
2	SFA 8798C	8/12/2019	10/12/2019	
3	SMQ 328L	27/12/2019	31/12/2019	
4	SLV 9259D	20/1/2020	23/1/2020	
5	SML 7529D	23/1/2020	29/1/2020	
6	SMP 4729S	4/2/2020	6/2/2020	
7	SJD 1968L	8/2/2020	12/2/2020	
8	SLA 8988A	27/2/2020	9/3/2020	
9	SMQ 5608X	1/2/2020	10/3/2020	
10	SMM 5888A	7/3/2020	12/3/2020	
11	SLE 1188S	11/3/2020	17/3/2020	
12	SMA 469Y	2/3/2020	13/3/2020	
13	SKK 2338A	16/9/2019	18/9/2019	OD MSIG
14	SLZ 618P	9/2/2020	13/2/2020	SOMPO TP
15	SKW 6748K	2/3/2020	5/3/2020	CHINA TAIPING TP
16	SLU 6268C	14/3/2020	20/3/2020	CHINA TAIPING TP

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

