

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 May 2020 5:19 PM
To: Boo seng yak; Rasul (LKKAuto); Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SFA8798C - OD AIG - SURVEYED 10 DEC 19

Dear Mr Boo,

Confirm repair cost of \$41,534.72 before excess \$600 and GST @ 20 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 19 May 2020 5:05 PM
To: Boo seng yak <boojohnny@gmail.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SFA8798C - OD AIG - SURVEYED 10 DEC 19

Dear Mr Boo,

Please ignore the email.

Need to get approval from AIG.

Sorry for the inconvenience caused.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 19 May 2020 4:55 PM
To: Boo seng yak <boojohnny@gmail.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SFA8798C - OD AIG - SURVEYED 10 DEC 19

Dear Mr Boo,

Confirm repair cost of \$41,534.72 before excess \$600 and GST @ 20 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

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Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Monday, 18 May 2020 4:17 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: FINAL REVISION - SFA8798C - OD AIG - SURVEYED 10 DEC 19

Hi Rasul and all

20 days accepted.

Can you confirm the repair cost? Awaiting your favourable reply.

Rgds - jb

On Wed, 13 May 2020, 12:10 Rasul (LKKAuto), <Rasul@lkkauto.com> wrote:

Hi Mr Boo,

Repair days should be 20 days of repair, 33 days cannot be approved

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 11 May, 2020 4:21 PM

To: Adrian Ling (LKKAUTO); Rasul (LKKAUTO); Veron Chen (LKKAUTO); SUR; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SFA8798C - OD AIG - SURVEYED 10 DEC 19

Hi Adrian, Rasul and all,

Revised estimate, alignment report, Car O Liner report and owner's invoices is attached.

Please bring you gadget to our office to download all photographs if necessary.

Please confirm repair cost of \$41,534.72 @ 33 days of repairs exclude 2 PH and 6 Sundays.

Your early closure is well appreciated.

Best regards - jb