

To: Ms Jia Le

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:62148880 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1189S/SJ

WITHOUT PREJUDICE

19 November 2019

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1189S AND GBD4061C ALONG GENTING ROAD
INTO MACPHERSON ROAD ON 29.10.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1189S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBD4061C** at the material time of the accident with the driver of our client's vehicle, Mr. **TAN HONG SENG**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBD4061C**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (include GST)	\$ 3706.26
2. Loss of Rental (4 days x \$101.46 per day)	\$ 405.84
3. Loss of Income (4 days x \$100.00 per day)	\$ 400.00
4. GIA Search Fee	\$ 2.00
	<u>\$ 4514.10</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHD1189S**
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1189S/SJ**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Foong Shiuh Jye

Email: shiuhjye.foong@premiertaxi.com

DID: 654466871

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1189S AND GBD4061C ALONG GENTING ROAD
INTO MACPHERSON ROAD ON 29.10.2019**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1189S**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a small "A" in the center.

Premier Taxis Pte Ltd
Authorized Signatory

Date 23/11/2020



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC00/022585
DATE : 23 JANUARY 2020

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBD 4061C the sum of Singapore Dollar Two Thousand One Hundred Fifty-Eight and Cents Five Only (\$2,158.05) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD 1189S and GBD 4061C on 29 October 2019 along GENTING ROAD INTO MACPHERSON ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ULTIMATE DISPLAY SYSTEM PTE LTD AND/OR SOH CHEE SOON**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date 20/1/2020

PREMIER TAXIS PTE LTD
Name of vehicle owner /Date

TAX INVOICE

 PREMIER TAXIS PTE LTD
 23 CHANGI SOUTH AVENUE 2 #03-02
 SINGAPORE 486443

 DATE 18-Nov-2019
 PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1189S			\$ 3,463.79
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,463.79
GST @ 7%				\$ 242.47
GRAND TOTAL				\$ 3,706.26



 for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



PREMIER
TAXIS

08 November 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Kong Soon of NRIC Number S1550332G is a registered driver of SHD1189S. Tan Kong Soon is paying daily rental rate of \$101.46 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-177548

Date of Request: 29/10/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 29/10/2019

Enquiry By VINCENT CHUA WEE AN

TP Vehicle No. GBD4061C

Accident Date 29/10/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD4061C	Lompac Insurance Bhd	17/10/2019-18/10/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580
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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-177548
Date of Request: 29/10/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 29/10/2019
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. GBD4061C
Accident Date 29/10/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 23 January 2020 3:02 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

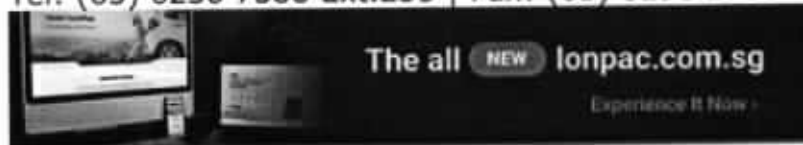
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 11 December 2019 11:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019 [External Confidential]

Lonpac Ref: **19/19/19/VC00/022585**

LKK Ref: CC3/LPC19019266/K1db3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/10/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Summary to offer to third party repairer, "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,100.35	\$ 3,706.26
2. Loss of Rental (4days x \$101.46)	\$ 405.84	\$ 405.84 (4days x \$101.46)
3. Loss of Income (4days x \$100)	\$ 400.00	\$ 200.00 (4days x \$50)

		\$ 4,312.10
@50%		\$ 2,156.05
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,908.19	\$ 2,158.05

**03days recommendation for repair + 1PRS = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 11 December 2019 8:45 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly let us have your mandate based on 50% and we shall reviewed.

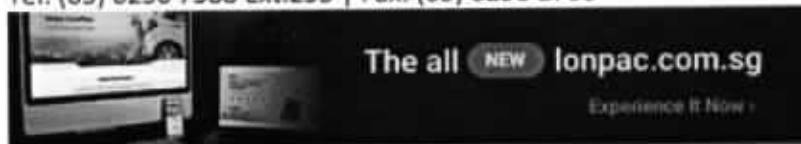
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:jiale@lkkauto.com>]

Sent: Tuesday, 10 December 2019 5:53 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019 [External Confidential]

Dear Gerald,

We have rejected the claim on 22/11/19. However, TP disagree.

We have tried to maintain rejection but TP insisted they was not at fault.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 21 November 2019 5:35 PM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

We concurred with your view that liability is against the third party.

Kindly proceed to reject the third party claim.

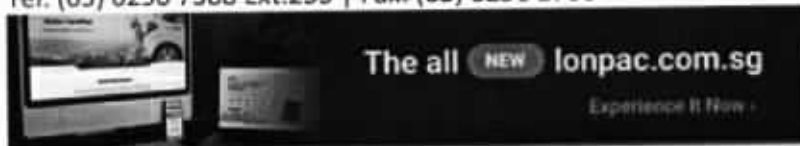
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, 21 November 2019 4:38 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019

Dear Gerald,

We have received the video footage from TP and attached for your viewing.

OI's vehicle is behind 2 front vehicles and he wanted to move into central lane. When 2 front vehicles were stationary, he overtook TP vehicle attempting to enter into central lane of main road. However, TP vehicle also tried to overtake front vehicle in order to move into central lane but without knowing his vehicle is being overtaken by OI, he swerved his vehicle towards right and hit the left rear portion of OI vehicle.

TP vehicle is liable for failing to ensure the safety of traffic flow on the right before attempting to overtake its front vehicle. As such, we intend to reject TP claim.

Kindly let us have your instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 31 October 2019 4:24 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Admin A; Jia Le (LKK Auto)

Subject: Direct Settlement - Accident Involving GBD4061C (OI : LPC - TBA) AND SHD1189S (TP : LKK REF - CC3/LPC19019266/K1db3) on 29.10.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1189S at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)