

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Dec 2019 11:38		11 Dec 2019 09:16 Edit Adj Rpt	S\$4,512.08 Edit Estimates	S\$4,512.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: KO HUI KUAN @ KHO HUI KUAN , ID: S2152199Z, Tel: +6596573023, Email: NOEMAIL									
Vehicle Reg. No.: SME6357B		Date of Loss: 08/12/2019 11:00 - :59 [13 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 2308401619SG		Policy/Cover Note No.: 1800118538 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/12/2019]									
Driver/Custodian: KO HUI KUAN @ KHO HUI KUAN (64 / Female), NRIC: S2152199Z, Tel: +6596573023 Email: NOEMAIL									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (16/12/2019): Alert - Adj Mandate Approved (S\$5952.00) - SME6357B - Claim Handler: Chan, Yoke ... - AIG_SG (12/12/2019): Alert - Adj Mandate Maintained - SME6357B - Claim Handler: Chan, Yoke Shi - AIG_SG (11/12/2019): Alert - Adj Mandate Maintained - SME6357B - Claim Handler: Chan, Yoke Shi - AIG_SG (11/12/2019): SME6357B / OD / 08/12/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME6357B (2308401619SG)**
OD
Dec 8 2019 11:00AM
[KO HUI KUAN @ KHO HUI KUAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			▼
Assessment Reports															1 per page			▼			☑
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	11/12/19 11:45		Adjuster Immediate Advice											i	Load HTM						
Photos/Images															3 per page			▼			☑
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	11/12/19 16:56		General View											i	Load JPG		☑				
2	11/12/19 16:56		General View											i	Load JPG		☑				
3	11/12/19 16:56		General View											i	Load JPG		☑				
4	11/12/19 16:56		General View											i	Load JPG		☑				
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13	11/12/19 16:56		General View											i	Load JPG		☑				
14	11/12/19 16:56		General View											i	Load JPG		☑				
Documentation															1 per page			▼			☑
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1	11/12/19 11:10		GIA											i	Load PDF						
2	11/12/19 11:13		CI											i	Load PDF						
3	11/12/19 11:14		Driver's Driving License											i	Load PDF						
4	11/12/19 11:15		ESTIMATE											i	Load PDF						
5	11/12/19 14:06		INTERVIEW FORM											i	Load PDF						
6	11/12/19 14:07		UNDERTAKING LETTER											i	Load PDF						
7	07/04/20 11:25		DISCHARGE VOUCHER											i	Load PDF						
8	07/04/20 11:25		WORKSHOP INVOICE											i	Load PDF						

Linked Accident Report Documents

			View View in Browser					
Assessment Reports						1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)					Thumbnail	Print
1	09/12/19 14:09	Accident Statement					Load HTM	
Photos/Images						3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)					Thumbnail	Print
1	09/12/19 14:06	Accident Photo					Load JPG	☒
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3	09/12/19 14:06	Accident Photo					Load JPG	☒
4	09/12/19 14:06	Accident Photo					Load JPG	☒
5	09/12/19 14:06	Accident Photo					Load JPG	☒
6	09/12/19 14:06	Accident Photo		Load JPG	☒			

Assessment Reports				1 per page ▼	☒
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20	09/12/19 14:06	Accident Photo		Load JPG	☒
Documentation					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	09/12/19 14:09	Sketch Plan		Load JPG	☒
2	09/12/19 14:09	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19021789/AYD3S2**Date:** 07/04/2020**REFERENCE**

Insured/Claimant: KO HUI KUAN @ KHO HUI KUAN
Date of Loss: 08/12/2019

Policy No: 1800118538
Nature of Claim: OD Claim No: 2308401619SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME6357B**
Make & Model: AUDI Q2, 999cc 1.0 TFSI S TRONIC (A) Engine No: CHZA90356
Reg. Date: 09/10/2018 (Man. Year: 2018) Chassis No: WAUZZZGAXKA000419
Colour: Orange Odometer: 10555 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$100,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,563.00	2,440.08	2,122.92	46.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,272.00	2,072.00	2,200.00	51.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,835.00	4,512.08	4,322.92	48.93
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	8,035.00	3,712.08	4,322.92	53.80
+ GST 7.00/7.00% (S\$)	562.45	259.85	302.60	53.80
Nett Amount (S\$)	8,597.45	3,971.93	4,625.52	53.80

INSPECTION

Date of Assignment: 11/12/2019

Date Inspected: 10/12/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,074.00 FS	*859.20 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	70.00 FS	*- FS
3	1		*REAR BUMPER SPOILER - LH	Deformed	259.00 FS	*207.20 FS
4	1		*REAR BUMPER TOWING EYE COVER	Not Necessary	39.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR - LH	Not Necessary	27.00 FS	*- FS
6	1		*TAIL LIGHT - LH	Cracked	1,207.00 FS	*965.60 FS
7	1		*TAIL LIGHT TRIM - LH	Not Necessary	27.00 FS	*- FS
8	1		*REAR BUMPER CAMERA	Not Necessary	501.00 FS	*- FS
9	2		*REAR BUMPER HOLDING STRIP - LH / RH	Not Necessary	24.00 FS	*- FS
10	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	49.00 FS	*- FS
11	2		*REAR PARKING AID SENSOR - INNER / OUTER	Not Necessary	462.00 FS	*- FS
12	4		*REAR PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
13	1		*AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
14	1		*Q2 INSCRIPTION	Necessary	87.00 FS	*69.28 FS
15	2		*REAR WHEEL COVER - LH / RH	Necessary	312.00 FS	*248.80 FS
16	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	4,563.00	2,440.08
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR REAR LID. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,600.00	500.00
3	TO RESPRAY REAR BUMPER AND REAR LID.	New	2,200.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (\$\$)			4,272.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >