

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Ko Hui KUAN @ Kito Hui KUAN
VEHICLE NUMBER : SME 6357B
DATE/ TIME OF ACCIDENT : 08/12/19 11:15am
PLACE OF ACCIDENT : IMM carpark Level 3
THIRD PARTY VEHICLE (IF ANY) : — No applicable

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Started Journey from Home
Intended Destination is IMM.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

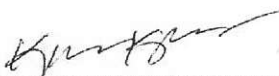
No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

No other cars was involved.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No. injuries involved.


NAME: Ko Hui KUAN

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, KO HUI KUAN @ KTO HUI KUAN, (NRIC No. S21521992), hereby confirm that the Singapore Accident Statement lodged by me on 09/12/19 at 11:52 am hours pertaining to the accident involving motor car Reg. No: SHE6357B, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

KO HUI KUAN @ KTO HUI KUAN

Nric No.

:

S21521992

Date

:

09/12/19

Signature

:



Name of Policyholder

:

KO HUI KUAN @ KTO HUI KUAN

Nric No.

:

S21521992

Date

:

09/12/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22217

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1452/2019/NS
Date : 9-Dec-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Koh Hui Kuan @ Kho Hui Kuan
Address : 60 Havelock Road
#06-28
Singapore 169658
Telephone : HP +65 96572023
Type of Claim : Own Damage Claims
Policy No. : 1800118528-01
Vehicle No : **SME 6357 B**
Model Code : Audi Q2 TFSI S TRONIC
Model / Year : Oct-18
Engine No : CHZ A90356
Chassis No : WAUZZZGAXKA000419
Mileage : 10555
Date In : 9-Dec-19
Estimated By : Johnny Boo / Allan Wu
Accident Date : 8-Dec-19
Place of Accident : IMM Carpak Level 3

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 6357 B

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	\$280-00
2	To dismantle and renew rear bumper. To repair rear lid. Re-organise crash management components. Reinstall all parts removed.	\$ 1,600.00 ✓	500 \$500-00
3	To respray rear bumper and rear lid. ✓	\$ 2,200.00 ✓	1100 \$1100-00
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	\$192-00
TOTAL LABOUR CHARGES		: \$ 4,272.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 6357 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>del</i>	\$ 1,074.00 ✓	\$859-20
2	REAR BUMPER FIXING PARTS <i>nee</i>	\$ 70.00 ✗	
3	REAR BUMPER SPOILER - LH <i>del</i>	\$ 259.00 ✓	\$207-20
4	REAR BUMPER TOWING EYE COVER <i>nee</i>	\$ 39.00 ✗	
5	REAR LIGHT REFLECTOR - LH <i>nee</i>	\$ 27.00 ?	
6	TAIL LIGHT - LH <i>del</i>	\$ 1,207.00 ✓	\$965-60
7	TAIL LIGHT TRIM - LH <i>nee</i>	\$ 27.00 ✗	
8	REAR BUMPER CARRIER <i>nee</i>	\$ 501.00 ?	
9	REAR BUMPER HOLDING STRAP - LH / RH <i>nee</i> 2	\$ 24.00 +	
10	REAR BUMPER GUIDE SECTION - LH <i>nee</i>	\$ 49.00 +	
11	REAR PARKING AID SENSOR - INNER / OUTER <i>nee</i> 2	\$ 462.00 +	
12	REAR PARKING AID SEAL RING <i>nee</i> 4	\$ 12.00 +	
13	AUDI EMBLEM <i>nee</i>	\$ 113.00 -	\$90-60
14	Q2 INSCRIPTION <i>nee</i>	\$ 87.00 -	\$69-28
15	REAR WHEEL COVER - LH / RH <i>nee</i> 2	\$ 312.00 ✓	\$248-80
16	SUNDRIES <i>nee</i>	\$ 300.00 ?	

TOTAL SPARE PARTS	:	\$ 4,563.00
TOTAL LABOUR CHARGES	:	\$ 4,272.00
GRAND TOTAL	:	\$ 8,835.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 10/12/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 0A Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22217

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1452/2019/NS
Date	:	09-Dec-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 4 Feb 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Koh Hui Kuan @ Kho Hui Kuan
Address	:	60 Havelock Road #06-28 Singapore 169658
Telephone	:	HP +65 96572023
Type of Claim	:	Own Damage Claims
Policy No.	:	1800118528-01
Vehicle No	:	SME 6357 B
Model Code	:	Audi Q2 TFSI S TRONIC
Model / Year	:	Oct-18
Engine No	:	CHZ A90356
Chassis No	:	WAUZZZGAXKA000419
Mileage	:	10555
Date In	:	09-Dec-19
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	08-Dec-19
Place of Accident	:	IMM Carpak Level 3

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 6357 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. To repair rear lid. Re-organise crash management components. Reinstall all parts removed.	\$	1,600.00	\$ 500.00
3	To respray rear bumper and rear lid.	\$	2,200.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 4,272.00	\$ 2,072.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 6357 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,074.00	\$ 859.20
2	REAR BUMPER FIXING PARTS	\$ 70.00	
3	REAR BUMPER SPOILER - LH	\$ 259.00	\$ 207.20
4	REAR BUMPER TOWING EYE COVER	\$ 39.00	
5	REAR LIGHT REFLECTOR - LH	\$ 27.00	
6	TAIL LIGHT - LH	\$ 1,207.00	\$ 965.60
7	TAIL LIGHT TRIM - LH	\$ 27.00	
8	REAR BUMPER CARRIER	\$ 501.00	
9	REAR BUMPER HOLDING STRAP - LH / RH	2 \$ 24.00	
10	REAR BUMPER GUIDE SECTION - LH	\$ 49.00	
11	REAR PARKLING AID SENSOR - INNER / OUTER	2 \$ 462.00	
12	REAR PARKING AID SEAL RING	4 \$ 12.00	
13	AUDI EMBLEM	\$ 113.00	\$ 90.00
14	Q2 INSCRIPTION	\$ 87.00	\$ 69.28
15	REAR WHEEL COVER - LH / RH	2 \$ 312.00	\$ 248.80
16	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		: \$ 4,563.00	\$ 2,440.08
TOTAL LABOUR CHARGES		: \$ 4,272.00	\$ 2,072.00
GRAND TOTAL		: \$ 8,835.00	\$ 4,512.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept**Yr Ref: SME 6357 B**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/1452/2019/NH

From

Telephone +65 -

Telefax +65 -

Mobile +65 -

Our Dept

Email

30-Mar-2020

Date

Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SME 6357 B, Audi Q2 1.0 TFSI S-TRONIC.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 6357 B**, claimant, **Ms. Ko Hui Kuan**, please find the related document per attached.

1. A copy of the Original invoice no. 85015015 – S\$ 3,971.93.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SME 6357 B

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015015 Date: 28/03/2020 Order: SME6357B Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SME6357B (V 39570) Regn Date: 09/10/2018 Mileage: 10556 WIP No.: 22217
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZGAXKA000419 Engine: CHZ A90356 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REPAIR REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A807067A GRU	COVER Less 020%	1.00	1074.00	859.20
X	A81A807521B 4W3	SPOILER(LAST) Less 020%	1.00	259.00	207.20
X	A81A945091C	(SK) TAILLIGHT Less 020%	1.00	1207.00	965.60
X	A8V0853742 2ZZ	AUDI SIGN Less 020%	1.00	112.50	90.00
X	A81A853741A 2ZZ	INSCRIPTION 'Q2' Less 020%	1.00	86.60	69.28
X	A81A853817 4W3	COVER Less 020%	1.00	155.50	124.40
X	A81A853818 4W3	COVER Less 020%	1.00	155.50	124.40

Parts 2,440.08
Labour 0.00
Sublet 2,072.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,712.08

7% GST 259.85

Grand Total 3,971.93



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SME 6357 B

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1452/2019/KK
19 Dec 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

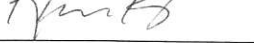
1 total pages

Make & Model : Audi Q2 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGAXKA000419
Vehicle Regn No. : **SME 6357 B**
Vehicle Mileage : 10556 KM
Vehicle Owner : Ms. Ko Hui Kuan
Certificate No : 1800118528-01
Own Damage Excess : \$ 856.00 (Inclusive GST)
Accident Date : 8 Dec 2019
Place : IMM Carpark Level 3
Repair Cost : S\$ 3,971.93
WIP No. : 22217
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____